

# Wall Oven

### FIT PROMISE CONSUMER CLAIM FORM

On select Frigidaire® appliances purchased between January 1, 2022 and December 31, 2022.

#### **Qualifying Models**

#### **Terms of Promise**

Frigidaire® promises that your new 27" or 30" Frigidaire® brand single or double wall oven will fit your existing cabinet cutout of the same width (27" or 30") and configuration (single oven, double oven or microwave-combination oven), or Frigidaire will reimburse you up to \$300 for the cost of professionally modifying your cabinets height or width. The Frigidaire® Fit Promise program does not cover the cost of installation. The program is intended only to cover potential cost of making modifications to your current kitchen cabinetry in the situation that the new Frigidaire® model does not fit the existing ovens cutout space. The new unit must also be the same common industry width (27" or 30") and configuration (single oven, double oven or microwave-combination oven) as the old unit being replaced. In the circumstance that the \$300 maximum re-imbursement does not cover the full cost of cabinet modifications, then you are responsible for the costs that exceed the maximum \$300 allowance. Cabinet modification and installation must be performed by professional installer or contractor. The promise applies to purchases of any of the qualifying models above in the USA in 2022 from an authorized Frigidaire dealer only. Cabinet cutouts for new home construction or remodeling that require the location of the cutout to be moved do not qualify. Not available to clubs, organizations, groups, bulk or multi-unit sales to apartments, condominiums, subdivisions or wholesalers. Limit one claim per household. Claim forms must be submitted within 60 days of purchase or installation, whichever is later. Late, non-compliant or duplicate submissions will not be honored. Claim form may not be assigned, transferred or sold. No substitution permitted. Frigidaire makes no other promise regarding the fit of your wall oven other than those expressly set forth herein. By submitting this claim, you hereby accept the stated terms and conditions.

#### Steps to Submit a Claim

Retain copies of all documents for your records.

- 1. Complete and sign the claim form. Claims must be submitted within 60 days of purchase date or install date (whichever is later).
- 2. A copy of your sales receipt dated between 01/01/21 and 12/31/21 and proof of delivery date.
- 3. A photograph of the previous wall oven you replaced with the cutout dimensions prior to modification. The Manufacturer/Brand and Model # of the unit being replaced (the old unit) is also required as is indicated on the Claim Form.
- 4. A dated invoice or receipt from a professional installer or contractor stating the cost to modify your existing cabinet with a photograph of the finished install.
- 5. Two ways to submit your claim:
  - a) Online at www.frigidairefitpromise.com
  - b) Mail via: Frigidaire Fit Offer, Program #EMAFR012200WO, P.O. BOX 130020 El Paso, TX 88513
- 6. Must submit forms, copy of sales receipt, proof of delivery, photograph(s) and dated invoice from professional installer to qualify.
- 7. Reimbursement will be mailed in the form of a Virtual Prepaid Mastercard® Card within 8 weeks of Frigidaire's determination that the claim submission meets all of the requirements set forth herein.



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## If you have questions regarding the status of your claim please call us at 1-866-226-7076 or visit us online at www.Frigidairefitpromise.com.

#### **Claims Form**

ALL FIELDS MUST BE COMPLETED TO PROCESS YOUR CLAIM. CLAIMS MUST BE COMPLETE AND SUBMITTED WITHIN 60 DAYS OF PURCHASE DATE OR INSTALL DATE (WHICHEVER IS LATER).

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