

# Operating and Installation Instructions

## Built-in Coffee System



To prevent accidents and machine damage, you absolutely **must** read these instructions before installation or use.

# Contents

---

<b>IMPORTANT SAFETY INSTRUCTIONS</b> .....	5
Preparing your appliance for an extended vacation .....	14
<b>SAVE THESE INSTRUCTIONS</b> .....	14
<b>Guide to the appliance</b> .....	15
Front view .....	15
<b>Accessories</b> .....	17
<b>Operation</b> .....	18
Touch display .....	18
Operating actions .....	19
Symbols in the display .....	22
<b>Before using for the first time</b> .....	23
Before using for the first time .....	23
Turning on for the first time .....	23
Water hardness .....	25
<b>Filling the water tank</b> .....	26
<b>Filling the coffee bean container</b> .....	27
<b>Turning the machine On and Off</b> .....	28
<b>Dispenser adjustment</b> .....	29
<b>Preparing beverages</b> .....	30
Making a coffee drink .....	30
Double portion .....	31
Canceling preparation .....	31
Coffee pot: Preparing several cups of coffee one after the other .....	31
Making coffee drinks from ground coffee .....	32
Drinks with milk .....	33
Preparing hot water .....	35
Preparing user profile drinks .....	35
After a drink has been prepared .....	36
<b>Coffee the way you like it</b> .....	37
Grinder setting .....	37
Changing the parameters of a drink .....	38
Amount of coffee .....	38
Brewing temperature .....	39
Pre-brewing ground coffee .....	39

<b>Portion size</b> .....	40
<b>Resetting drinks</b> .....	41
<b>User profiles</b> .....	42
Accessing a user profile .....	42
Creating a profile .....	42
Selecting a user profile .....	42
Changing the name .....	42
Deleting a user profile .....	42
Changing a user profile .....	43
<b>User profiles: Creating and editing your own drinks</b> .....	44
Creating a drink .....	44
Changing drinks: Changing portion sizes, parameters and names .....	44
Deleting a drink .....	44
<b>MyMiele</b> .....	45
<b>Settings</b> .....	46
Accessing the "Settings" menu .....	46
Changing and saving settings .....	46
Setting options .....	47
Language .....	49
Time of day .....	49
Date .....	49
Timer .....	50
Eco mode .....	52
Lighting .....	52
Start screen .....	53
Info (displaying information) .....	53
Locking the coffee system (System lock  ) .....	53
Water hardness .....	54
Display brightness .....	54
Volume .....	54
Dispenser adjustment .....	54
Factory default setting .....	54
Showroom program (Demo mode) .....	54
<b>Cleaning and care</b> .....	56
Overview .....	56
Clean by hand or in dishwasher .....	57
Drip tray .....	59
Drip tray cover .....	60

# Contents

---

Water tank.....	60
Waste unit .....	61
Main dispenser.....	61
Sensor cover .....	64
Maintenance of the milk valve .....	64
Milk flask with lid.....	65
Bean container.....	66
Interior and machine front.....	67
Main dispenser connector .....	67
Brew unit.....	68
Remove the brew unit and wash by hand .....	68
Care programs .....	69
Accessing the "Maintenance" menu.....	69
Rinsing the coffee system.....	70
Rinsing the milk pipework.....	70
Cleaning the milk pipework.....	71
Degreasing the brew unit.....	72
<b>Descaling the machine .....</b>	<b>74</b>
<b>Frequently Asked Questions .....</b>	<b>77</b>
Messages in the display .....	77
Unusual performance of the coffee system.....	80
Unsatisfactory results .....	85
Problems when preparing milk .....	87
Exchanging the elbow connector .....	88
<b>Technical Service .....</b>	<b>90</b>
<b>Saving energy.....</b>	<b>91</b>
<b>Packaging material / Disposal of old machine .....</b>	<b>92</b>
<b>Electrical connection .....</b>	<b>93</b>
<b>Installation .....</b>	<b>94</b>
Installation and combination options.....	94
Ventilation .....	96
Installing the coffee system .....	97
Adjusting the door hinges.....	98
<b>Copyright and licenses.....</b>	<b>99</b>

## IMPORTANT SAFETY INSTRUCTIONS

---

Please read these instructions carefully to prevent accidents and machine damage.

This appliance complies with current safety requirements. Improper use of the appliance can cause personal injury and material damage. Read this safety information carefully before operating the appliance.

They contain important information on the safe installation, operation, and care of your coffee system. To avoid the risk of personal injury or damage to the coffee system, it is important that you carefully read the instructions. Miele cannot be held liable for damage caused by non-compliance with these **IMPORTANT SAFETY INSTRUCTIONS**.

Keep these instructions in a safe place and pass the on to any future user.

# IMPORTANT SAFETY INSTRUCTIONS

---

## Intended use

- ▶ Use this coffee system only in standard household environments for making coffee beverages such as espresso, cappuccino, latte macchiato, etc. Any other type of use is not permitted.
- ▶ The coffee system is not suitable for outdoor use.
- ▶ The machine is intended only for the preparation of coffee-based drinks such as espresso, cappuccino, latte macchiato etc. Any other usage is not supported.
- ▶ Persons which lack physical, sensory or mental abilities or experience with the machine should not use it without supervision or instruction by a responsible person.

# IMPORTANT SAFETY INSTRUCTIONS

## Safety with children

 Caution! Danger of burning and scalding on the dispensing dispensers.

Children's skin is far more sensitive to high temperatures than that of adults.

Ensure children do not touch hot surfaces of the coffee system or place parts of their body under the dispensing dispensers.

- ▶ Keep the coffee system out of reach of children.
- ▶ Children must be kept away from the machine unless they are constantly supervised.
- ▶ Children should be supervised when they are near the coffee system. Do not allow them to play with it or to use the controls.
- ▶ Children must not be allowed to clean the coffee system unsupervised.
- ▶ Remember that coffee and espresso are not suitable drinks for children.
- ▶ Danger of suffocation!  
Keep children away from any packing material.

# IMPORTANT SAFETY INSTRUCTIONS

---

## Technical safety

- ▶ Installation and repairs may only be carried out by a Miele-authorized service technician. Installation, repairs and other work by unqualified persons can cause considerable danger to users.
- ▶ A damaged coffee system could be dangerous. Before building in the machine, check it for any externally visible damage. Do not use a damaged machine.
- ▶ Before connecting the coffee system, check the voltage and frequency indicated on the data plate against the voltage and frequency of the household electrical supply.  
This data must correspond in order to prevent damage to the coffee system. If in doubt, consult a qualified electrician.
- ▶ Be certain your appliance is properly installed and grounded by a qualified technician. To guarantee the electrical safety of this appliance, continuity must exist between the appliance and an effective grounding system. It is imperative that this basic safety requirement be met. If there is any doubt, have the electrical system of the house checked by a qualified electrician.
- ▶ Reliable and safe operation of the coffee system can only be guaranteed if it is connected to the electrical supply.
- ▶ Do not connect the machine to the electrical supply using an extension cord or power bar.
- ▶ The coffee system may not be used in mobile installations such as ships.
- ▶ For safety reasons, this machine may only be used when it has been built in.
- ▶ If the coffee system is to be built in above another appliance, there must be a full-width, closed shelf between them.
- ▶ Only use the coffee system in rooms where the ambient temperature is between +50°F (10°C) and +100°F (38°C).

## IMPORTANT SAFETY INSTRUCTIONS

---

▶ Do not cover or block the aeration and ventilation cross-sections. Condensation water can damage the coffee system or surrounding cabinets.

▶ Ensure that there is sufficient ventilation around the coffee system.

The ventilation gaps in the housing unit and the gap between the top of the housing unit and the ceiling must be at least 78 3/4" (200 cm<sup>2</sup>). Otherwise condensation can build up and damage the machine or the housing unit.

▶ If the coffee system is installed behind a cabinet door, it may only be used with the door open. This will prevent the formation of heat and humidity and subsequent damage to the appliance and/or housing unit. Do not close the cabinet door while the coffee system is in use. Ensure the coffee system has cooled down completely before closing the door.

▶ Repair work should only be performed by a Miele-authorized service technician. Repairs by unqualified persons can cause considerable danger to users.

▶ For repairs, the coffee system must be disconnected from the electrical power supply.

The coffee system is only disconnected from the power supply if

- the circuit breaker has been tripped, or
- the fuse is removed, or
- the power cord is disconnected from the power supply.  
Pull the plug, not the cord, to disconnect the appliance from the power supply.

▶ Repairs must only be performed by a trained technician in accordance with national and local safety regulations. Repairs and other work by unauthorized persons could be dangerous and may void the warranty.

## IMPORTANT SAFETY INSTRUCTIONS

---

- ▶ Defective components should be replaced by Miele original parts only. Only with original Miele parts can the manufacturer guarantee the safety of the appliance.
- ▶ Never open the outer casing of the machine. Tampering with electrical connections or components and mechanical parts is highly dangerous to the user and can cause operational faults or electric shock.
- ▶ Use only genuine original Miele parts. If parts or accessories from other manufacturers are used, the warranty may become void.

# IMPORTANT SAFETY INSTRUCTIONS

## Proper use

 Danger of burning and scalding from the dispensers. The liquids and steam dispensed are very hot.

► Please note:

- Keep away from the area underneath the dispensers when hot liquids and steam are being dispensed.
- Do not touch hot components.
- Hot liquid or steam could spatter from the dispensers. Ensure that the main dispenser is clean and fitted correctly.
- Water in the drip tray can also be very hot. Take care when emptying it.

 Never look directly at the lighting or use optical instruments to look at it.

► Please note the following regarding water:

- Fill the water tank only with fresh, cold tap water. Hot or warm water or other liquids could damage the coffee system.
  - Change the water every day to prevent a build-up of bacteria.
  - Do not use mineral water. Mineral water will cause lime scale deposits to build up in your machine and damage it.
  - Do not use water from a reverse osmosis unit in this machine. This would damage it.
- Only fill the bean container with roasted espresso or coffee beans. Do not fill the bean container with coffee beans that have been treated or with ground coffee.  
Do not fill liquids in the bean container.

## IMPORTANT SAFETY INSTRUCTIONS

---

- ▶ Do not use green (unroasted) coffee beans or mixtures of coffee beans which contain green coffee beans. Green coffee beans are very hard and still contain a certain amount of residual moisture. These can damage the coffee system grinder as soon as grinding begins.
- ▶ Do not use coffee beans that have been treated with caramel, sugar or other substances. Sugar will damage the coffee system.
- ▶ Only add ground coffee or cleaning tablets to the ground coffee chute.
- ▶ Do not use any caramelized ground coffee. The sugar in the coffee will stick to and block the brew unit of the coffee system. The cleaning tablets for degreasing the brew unit will not remove this type of deposit.
- ▶ Only use plain milk. Most sugary additives can clog the milk lines and damage the machine.
- ▶ If using dairy milk make sure that it has been pasteurized.
- ▶ Do not place any alcohol mixtures which are alight underneath the main dispenser. The flames could ignite plastic components and cause them to melt.
- ▶ Do not swing from or hang anything on the machine front when it is open as this could damage the hinges of the machine.
- ▶ The main dispenser connector cap is lubricated with silicone grease. Take care not to get this on your clothes when removing or replacing the containers or other components.
- ▶ Do not use the coffee system to clean objects.

# IMPORTANT SAFETY INSTRUCTIONS

---

## Cleaning and care

- ▶ The coffee system must be disconnected from the electrical supply before cleaning or maintenance.
- ▶ Clean the coffee system and the milk flask thoroughly before using for the first time (see "Cleaning and care").
- ▶ Ensure that all components in which milk is transported, including the milk pipework and milk flask, are cleaned on a regular basis (see "Cleaning and care").

Milk naturally contains bacteria that rapidly multiply if the milk pipework is not cleaned properly. Soiling in the appliance may be dangerous to health.
- ▶ Do not use a steam cleaner to clean this machine. Steam could reach electrical components and cause a short circuit.
- ▶ Descale the coffee system regularly depending on the water hardness level in your area. Descale the machine more frequently in areas with very hard water. Miele cannot be held liable for damage arising from insufficient descaling, the use of incorrect descaling agent or the use of descaling agent that is not of the appropriate concentration.
- ▶ Degrease the brew unit regularly with Miele cleaning tablets. Depending on the natural oil content of the coffee used, the brew unit can become blocked quite quickly.
- ▶ Used coffee grounds should be disposed of with the organic rubbish or on the compost heap. Do not empty them down the sink, as they could block it.

## **IMPORTANT SAFETY INSTRUCTIONS**

---

### **For machines with stainless steel surfaces:**

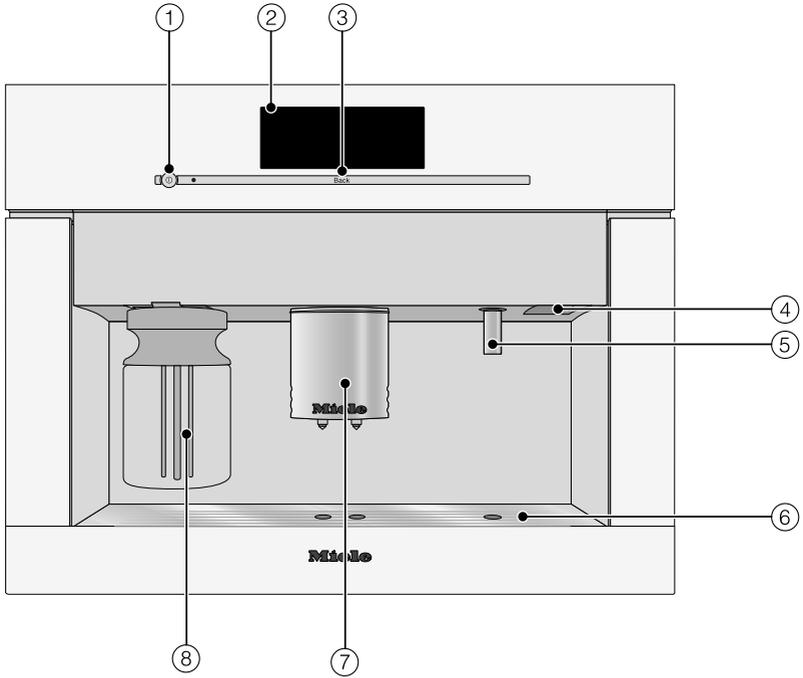
- ▶ Do not use sticky notes, transparent adhesive tape, masking tape or other types of adhesive on stainless steel surfaces. These damage the surface, causing it to lose its dirt repellent protective coating.
- ▶ The finish on stainless steel surfaces is susceptible to scratching. Even magnets can cause scratching.

### **Preparing your appliance for an extended vacation**

- ▶ If you elect to turn off the water to your home for an extended period of time, please note that this may not be enough to reduce the risk of a leak. To be completely safe, you must turn off the water supply to each individual appliance. This means under the sink for a dishwasher, at the laundry bib for your washer, etc.

### **SAVE THESE INSTRUCTIONS**

## Front view

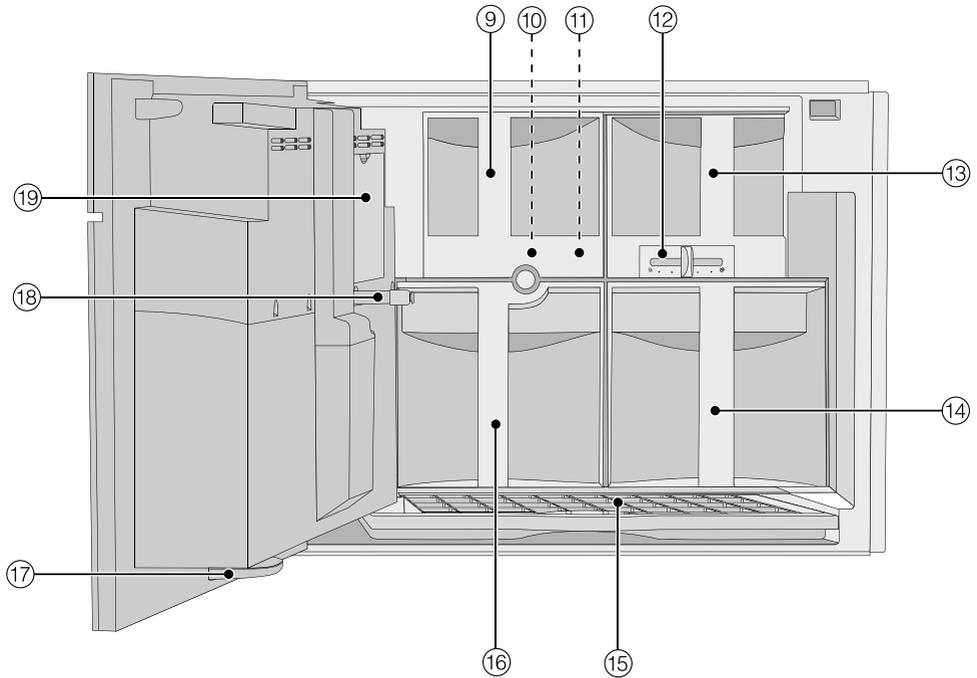


- ① On / Off button ①
- ② Touch display
- ③ *Back* sensor button
- ④ Door handle
- ⑤ Hot water dispenser
- ⑥ Drip tray cover
- ⑦ Main dispenser, with automatic height-adjustment and lighting
- ⑧ Milk flask with lid

# Guide to the appliance

---

## Interior view



- ⑨ Ground coffee chute cover
- ⑩ Brew unit
- ⑪ Ground coffee chute
- ⑫ Grind control lever
- ⑬ Coffee bean container
- ⑭ Water tank
- ⑮ Drip tray with no-spill grid
- ⑯ Waste unit
- ⑰ Drip catcher
- ⑱ Main dispenser connector
- ⑲ Service cover

Additional accessories are available. Contact Miele or visit the Miele website for more information. These products and other useful accessories can be ordered via the Miele website or from Miele Service or your Miele dealer.

## Included accessories

- **Measuring scoop**  
For ground coffee
- **Milk flask with lid**  
For storing milk and preparing drinks with milk
- **Compact lid**  
For storing the milk flask in the refrigerator
- **Cleaning agent for milk pipework**  
For cleaning the milk system (starter set)
- **2 cleaning containers** (large and small)  
For cleaning and maintenance of the machine
- **Descaling tablets**  
For descaling the water pipework (starter set)
- **Cleaning tablets**  
For degreasing the brew unit (starter set)
- **Test strips**  
For determining the water hardness level
- **Silicone grease**  
For lubricating the seal on the main dispenser connector
- **Cleaning brush**  
For cleaning the milk pipework

- **Main dispenser connector cap**  
Spare part
- **Milk pipework elbow connector**  
Spare part

## Optional accessories

Miele also offers a range of optional accessories, as well as cleaning and conditioning products for your coffee system.

- **Milk flask with lid**  
For storing milk and preparing drinks with milk
- **Cleaning agent for milk pipework**  
for cleaning the milk system
- **Descaling tablets**  
for descaling the water pipework
- **Cleaning tablets**  
for degreasing the brew unit
- **Silicone grease**  
For lubricating the seal on the main dispenser connector
- **XKM 3000 W Remote Vision**  
In order to use the RemoteVision™ monitoring service, you will require a XKM 3000 W Communication Module.  
Refer to the Operating and Installation Instructions of the Miele XKM 3000 W Communication Module.

# Operation

## Touch display

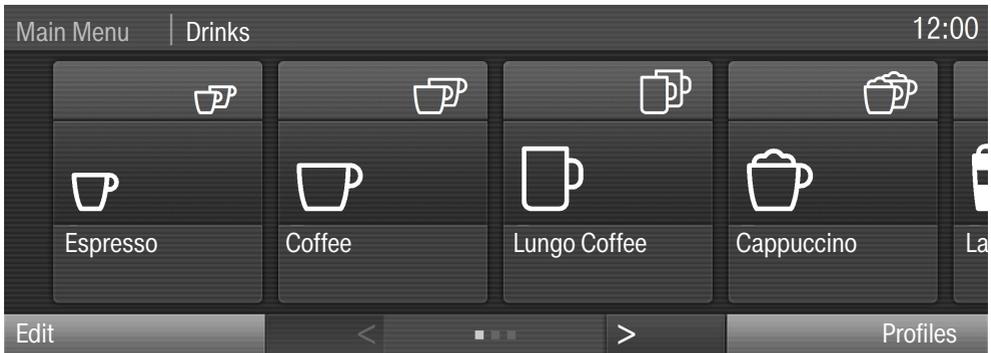
The touch display can be scratched by pointed or sharp objects, e.g. pens and pencils.

Only touch the touch display with your fingers.

Touching the display with your finger emits a small electrical charge which in turn triggers an electrical pulse that is detected by the surface of the touch display. The touch display does not react when you touch it with objects.

If your fingers are cold, the touch display may not react.

The touch display is divided into three areas.



The top row shows you where you are, with the menu you are in highlighted in white. You can call the respective menu by tapping the desired menu name. The time of day is shown at the right.

The middle section shows the current menu and menu items. You can scroll to the right or left by swiping your finger across the display.

The < and > arrows at the bottom of the screen are used for scrolling to the left or right.

The number of small squares between the arrows indicates the number of pages available and your position within the current menu.

## Operating actions

Each time you tap a possible option, the relevant field will light up **orange**.

### To select or open a menu

- Tap the desired field to select it.

### Scrolling

You can scroll to the right or the left. Some menu options allow you to scroll up and down too.

- Swipe the screen, i.e. place your finger on the touch display and swipe it in the direction you want.

Or:

- Tap the < or > arrows to scroll to the left or to the right in the display.

### Exiting a menu ("Back" sensor button)

- Tap *Back* to go to the previous screen.

All selected entries which have not been confirmed with OK will not be saved.

Tapping *Back* three times in succession will take you to the drinks menu.

In the Profiles menu, tap *Back* to return to the beginning step by step.

### Entering numbers

You can enter numbers by swiping and touching the roller or via the numerical keypad.

Wait until the roller goes gray again. The entered setting will not be saved until it goes gray.

- Tap "Settings" .

# Operation

The numerical keypad will appear.



- Tap the desired numbers.

Once you have entered an accepted value, OK will light up green.

- Tap OK.

## Entering letters

Profile names or the names for your own drinks are entered using a keyboard. It is best to select short names.



- Select the required letters or characters.

- Tap Save.

## Help

When maintenance programs are selected, a context help appears in the bottom line Help.

To display the information with images and text,

- tap Help.

To return to the maintenance program,

- tap Close.

# Operation

---

## Symbols in the display

The following symbols can appear in addition to the text and the drinks symbols:

Symbol	Description
	Settings, e.g., the brightness of the display or the volume of the buzzer and keypad tones, are selected via a bar chart.
	This indicates information and instructions about operating the coffee system. Confirm the messages with OK.
	The system lock is active (see "Settings – Locking the coffee system (System lock  )): The coffee system cannot be operated.
	The timer Turn on at is activated (see "Settings – Timer"). The symbol and desired switching-on time will appear in the display 23:59 hours before the coffee system is due to switch on as long as On or Night Dimming is selected for the time display.
	This appears while Clean the milk pipework is visible in the display. (The symbol can also be found on the water tank: fill up to this mark.)
	This appears while Descaling is visible in the display. (The symbol can also be found on the water tank: fill up to this mark.)

# Before using for the first time

Before using the coffee system for the first time, please read these instructions and make yourself familiar with the appliance and its controls.

## Before using for the first time

- Install the coffee system and connect it to the electrical supply (see "Electrical connection" and "Installation").
- Remove any protective coverings from the front of the machine.

Clean the appliance thoroughly before filling it with water and coffee beans (see "Cleaning and care").

## Turning on for the first time

When the coffee system is switched on for the first time, you will be asked to set the following settings:

- Language and country
- Date
- Time of day
- Display (time of day)
- Tap the On / Off button .

Miele - Willkommen appears briefly in the display.

## Setting the language

- Select the language and then tap OK.
- Select the country and then tap OK.

The setting is now saved.

## Setting the date

- Enter the current date and tap OK.

The setting is now saved.

## Setting the time of day

- Enter the current time of day and tap OK.

The setting is now saved.

## Display

You can choose from the following options:

- On: The time and date are always visible in the display when the appliance is turned off.
- Off: The display is dark when the appliance is turned off.
- Night Dimming: The date and time of day is displayed from 5:00 am to 11:00 pm.

- Tap the desired time display and then OK.

The coffee system will use more energy depending on the option you choose for the display. Information about this will appear in the display.

## Before using for the first time

---

The coffee system is now successfully set up for use.

- Fill the water tank with fresh, cold tap water when the relevant prompt appears in the display.

**Tip:** To get the most out of your coffee system and to set it up for your specific requirements, please continue to work through these Operating Instructions.

# Before using for the first time

## Water hardness

The water hardness level indicates how much calcium is dissolved in the water. The higher the calcium content, the harder the water, and the harder the water, the more often the coffee system will need to be descaled.

The coffee system measures the amount of water used and steam made. Depending on the level of water hardness set, more or fewer drinks can be dispensed before the appliance needs to be descaled.

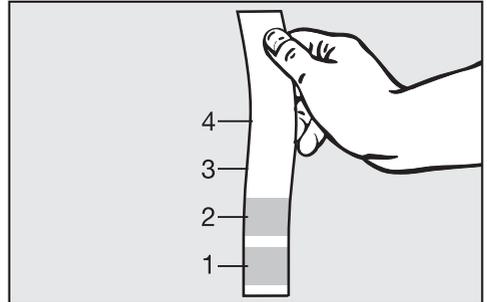
Program the coffee system to the water hardness level of your area so that it functions correctly and does not get damaged. At the correct time a prompt will then appear in the display to descale the appliance.

You can program four hardness levels on the machine:

Water hardness	Water hardness level in your area	Setting (water hardness level)
0 - 8.7 gr/gal (0 - 8.4 °dH)	Soft	Soft 1
8.7 - 14.6 gr/gal (8.4 - 14 °dH)	Medium volume	Medium 2
14.6 - 21.9 gr/gal (14 - 21 °dH)	Hard	Hard 3
> 21.9 gr/gal (21 °dH)	Hard	Very hard 4

## Determining the water hardness

You can measure the water hardness yourself using the enclosed test strip. Alternatively, your local water authority will be able to tell you the hardness of water in your area.



- Dip the strip in your tap water for approximately one second, then shake off any excess water. The result will be evident after about a minute.

## Setting the water hardness level

- Tap  Settings.
- Swipe across the screen until Water Hardness appears and tap the menu option.
- Select the desired hardness level and then tap OK.

The setting is now saved.

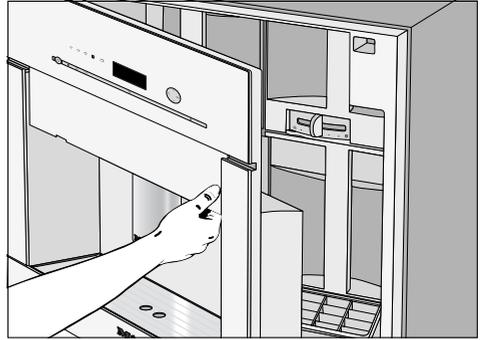
## Filling the water tank

⚠ Change the water **every day** to prevent a build-up of bacteria.

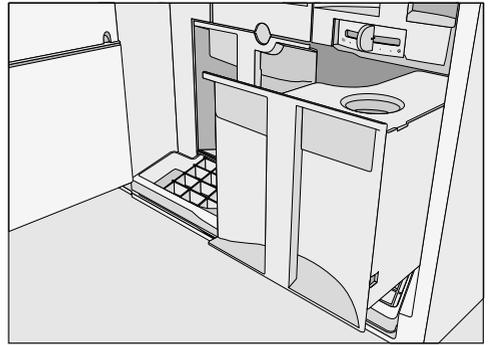
Only use cold, fresh tap water to fill the water tank.

Hot or warm water or other liquids can damage the coffee system.

**Do not** use mineral water. Mineral water will cause serious limescale deposits to build up in your machine and damage it.



- Open the appliance door.



- Pull the water tank forwards to remove it.
- Take off the lid and fill the water tank with fresh, cold tap water up to the "max." mark.
- Push the water tank back in the machine until it clicks into place.

If the water tank protrudes slightly or is a little high, check whether the surface that the water tank sits on is dirty. If the water tank is not positioned correctly, the outlet valve will not connect properly and could leak. Clean the surface, if necessary.

## Filling the coffee bean container

Fill the coffee bean container with whole roasted espresso or coffee beans if you want to use freshly ground coffee beans for each cup of espresso or coffee.

Alternatively, you can make coffee or espresso with ground coffee (see "Making coffee drinks from ground coffee").

**Important!** Risk of damage to the grinder.

Only put roasted espresso or coffee beans in the container. Anything else, including ground coffee, will damage the grinder.

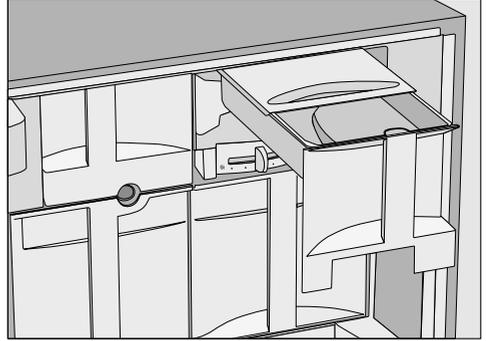
Do not pour liquids in the bean container.

**Important!** Sugar damages the coffee system.

Do not use coffee beans that have been treated with sugar, caramel, or other substances containing sugar in the coffee bean container.

Do not use green (unroasted) coffee beans or mixtures of coffee beans which contain green coffee beans. Green coffee beans are very hard and still contain a certain amount of residual moisture. These can damage the coffee system grinder as soon as grinding begins.

**Tip:** You can use a nut or seed grinder to grind green coffee beans. These types of grinder generally have a rotating stainless steel blade. You can then add the ground green coffee **portion by portion** to the ground coffee chute and make the desired coffee drink (see "Making coffee drinks from ground coffee").



- Pull out the coffee bean container.
- Push back the lid and fill the container with roasted coffee beans.
- Slide the lid back into place.
- Push the coffee bean container fully back into the coffee system. Close the front.

# Turning the machine On and Off

## Turning on

When the coffee system is switched on, it heats up and rinses the pipework. This not only cleans the pipework, but also warms it before coffee is prepared.

If the coffee system still has an operating temperature higher than 140°F (60°C), rinsing will not take place.

- Tap the On / Off button ①.

The appliance will begin rinsing after the heating-up phase. Hot water will come out of the main dispenser.

You can now prepare drinks.

**Tip:** If you do not want the water from the rinsing process to flow into the drip tray, place a suitable container (e.g., the small cleaning container) underneath the main dispenser before preparing the first coffee of the day.

## Turning off

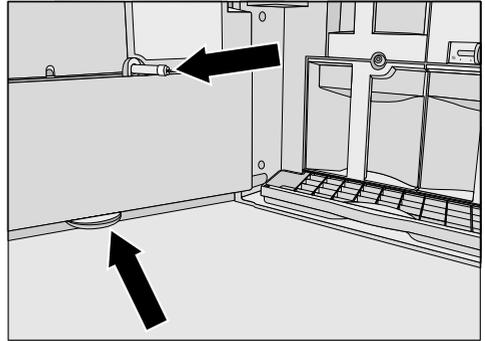
- Tap the On / Off button ①.

After a coffee has been dispensed, the machine pipework is rinsed before the machine switches off.

## Turning off for longer periods of time

If the coffee system is not going to be used for a longer period of time:

- Empty the drip tray, the waste unit and the water tank.



- Clean all components thoroughly, including the brew unit, the main dispenser connector and the small drip tray located inside the door.
- Turn off the appliance.

If you leave the door open for an extended period of time, unplug or disconnect it from the power supply to save energy.

The height of the main dispenser **cannot** be manually adjusted.

The coffee system automatically detects the height of the cup or glass underneath the main dispenser. When a drink is requested, the main dispenser moves into the correct position before the drink is prepared.

Make sure that you do not leave a spoon or other utensil in the cup as the height of the cup will be incorrectly determined.

Height adjustment can be turned off. If it is switched off, the main dispenser will remain in the highest position as long as the coffee system is turned on. When maintenance programs are being carried out, the main dispenser moves to a maintenance position or changes position according to the height of the vessel being used.

When the coffee system is turned off, the main dispenser is located at a medium height.

## Turning the dispenser adjustment on and off

The Drinks menu is displayed.

- Tap Main Menu or *Back*.
- Tap  Settings.
- Swipe across the screen and select Dispenser adjustment.
- Tap the required setting to turn dispenser adjustment on or off.
- Tap OK.

The setting is now saved.

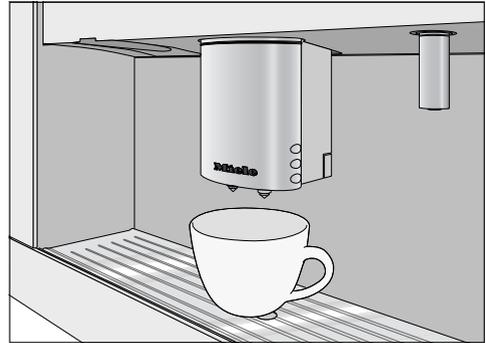
# Preparing beverages

 Danger of burning and scalding from the dispensers. The liquids and steam dispensed are very hot. Keep away from the area underneath the dispensers when hot liquids and steam are being dispensed. Do not touch hot components.

You can choose from a variety of specialty coffees:

- **Espresso** ☐ is a strong, aromatic coffee with a thick hazelnut-brown cream layer – the crema – on top. Use espresso-roasted coffee beans for preparing espresso.
- **Coffee** ☐ differs from espresso due to the greater water quantity and the special roasting of the coffee beans.
- **Lungo coffee** ☐ is a coffee with significantly more water.

## Making a coffee drink



- Place a cup under the main dispenser.
- Select a coffee drink.

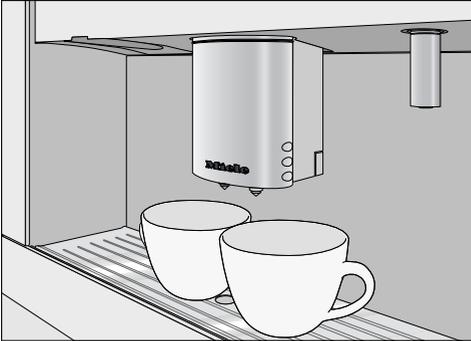
Preparation starts and the coffee drink is dispensed from the main dispenser into the cup.

To ensure that any residues from the factory testing process are removed from the brewing system, please discard the first two cups of coffee when using the machine for the first time.

## Double portion

You can request two portions of espresso or coffee at once in one cup or in two separate cups simultaneously.

To fill two cups at the same time:



- Place one cup under each of the coffee dispensers.
- Tap the double symbol for the desired drink.

Two portions of the desired drink will be dispensed from the main dispenser.

## Canceling preparation

- Tap Stop or Cancel.

## Coffee pot: Preparing several cups of coffee one after the other

You can automatically prepare several cups of coffee one after the other (max. 1 l) using the ☐ Coffee Pot function. Up to eight cups can be prepared at the one time.

The Drinks menu is displayed.

- Place a sufficiently large container under the main dispenser.
- Select ☐ Coffee Pot.
- Select the number of portions you want to dispense (3-8).
- Follow the instructions in the display.

Each portion will be ground, brewed and dispensed individually. The display will inform you about the progress.

## You can cancel the procedure at any time:

- Tap Cancel or Stop.

You can use the ☐ Coffee Pot function twice in a row. After that, a longer cooling down time of one hour is necessary so that the coffee system does not become damaged.

# Preparing beverages

## Making coffee drinks from ground coffee

To make espresso or coffee using ground coffee, add a portion of ground coffee to the ground coffee chute.

This gives you the option of preparing a cup of decaffeinated coffee, for example, even though the coffee bean container is filled with roasted coffee beans.

The coffee system will automatically recognize that ground coffee has been placed in the chute.

Only **one** portion of coffee or espresso can be prepared at a time when using ground coffee.

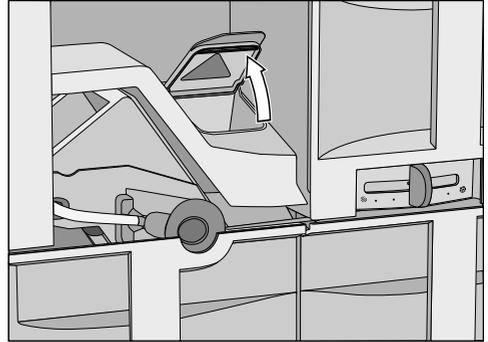
### Adding ground coffee

Do not add more than one level scoop of ground coffee to the coffee chute. If too much is added, the brew unit will not be able to process the coffee.

The coffee system will use all the ground coffee that has been added to the chute to make the next coffee.

Use the scoop supplied with the machine to ensure the correct amount of ground coffee is used.

- Open the appliance door.



- Remove the coffee chute cover and open the lid of the coffee chute.
- Add one level scoop of ground coffee to the chute.
- Close the lid, replace the coffee chute cover and close the appliance door.

Use ground coffee? appears on the display.

## Making coffee drinks from ground coffee

If you want to make a drink with ground coffee:

- Tap Yes.

You can now select which type of drink you would like to make with ground coffee.

- Place a cup under the main dispenser.
- Select a drink.

The coffee system will now prepare the desired drink.

If you **do not** want to make a drink with ground coffee.

- Tap No.

The ground coffee will be directed into the waste unit.

If you do not tap a drink button within approx. 15 seconds, the ground coffee will also be directed into the waste unit.

## Drinks with milk

 Danger of burning and scalding from hot steam coming out of the main dispenser!

The liquids and steam dispensed are very hot.

Only use plain milk. Most sugary additives can clog the milk lines, and damage the machine.

If using dairy milk make sure that it has been pasteurized.

The following drinks with milk can be made:

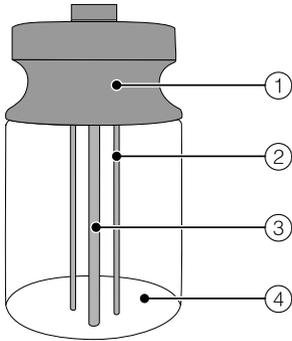
- **Cappuccino**  consists of approx. 2/3 milk froth and 1/3 espresso.
- **Latte macchiato**  consists of 1/3 each of hot milk, milk froth and espresso.
- **Caffè latte**  consists of hot milk and espresso.

**Hot milk** and **milk froth** can also be made.

# Preparing beverages

## Notes on the milk flask

Milk is **not** cooled in the milk flask. Therefore, place the milk flask in the refrigerator if you are not going to use milk for a while. Good milk froth can only be achieved when cold milk (below 50°F / 10°C) is used.



① Lid

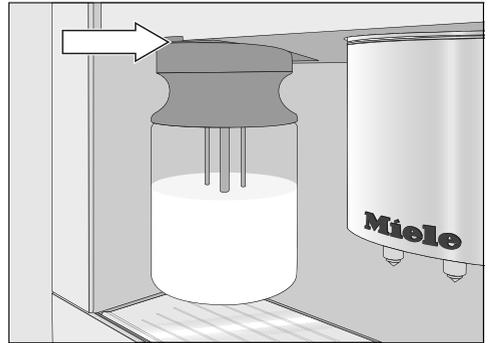
② Sensor rod

③ Milk intake tube

④ Glass container

- Fill the milk flask up to max. 3/4" (2 cm) below the rim with milk. Seal the milk flask with the lid.

It is important to keep the opening and neck of the milk flask clean (while filling it and carrying it). Any soiling can lead to a malfunction of the container in the machine.



- Push the milk flask into the coffee system.

## Preparing drinks with milk

The Drinks menu is displayed.

- Place a suitable container under the main dispenser.
- Select the desired drink.

The coffee system will now prepare the selected drink.

### Preparing hot water

Caution! Danger of burning and scalding. The water dispensed is very hot.

The **Drinks** menu is displayed.

- Place a suitable container under the hot water dispenser.
- Select **Hot Water**.

Hot water is dispensed into the container under the spout.

To cancel preparation:

- Tap **Stop** or **Cancel**.

### Preparing user profile drinks

If you have already created a user profile (see "User profiles"), you can select it before preparing a drink.

- Tap **Profiles** and select the user profile you want.

The name of the user profile and the created drinks will appear in the display.

You can now make the drink you want.

# Preparing beverages

---

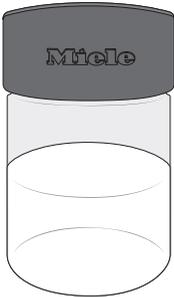
## After a drink has been prepared

Start rinse cycle appears in the display a few minutes after a drink with milk has been prepared.

- Tap OK.

The milk pipework will now be rinsed.

Even if you do **not** confirm the message with OK, the milk pipework will automatically be rinsed after some time.



**Tip:** Remove the milk flask, rinse the cover under running water, and close the milk flask using the compact cap. Cool the milk until the next time you use it.  
Milk froth can be made only using cold milk (< 50°F / 10°C).

# Coffee the way you like it

In order to customize the coffee system to the type of coffee being used, you can

- Change the grinder setting
- Change the amount of coffee
- Set the brewing temperature
- Pre-brew the coffee powder

## Grinder setting

When the beans are ground correctly, the coffee or espresso will flow evenly into the cup with a good crema. The crema should have an even nut-brown color.

The grinder setting you have selected applies to the preparation of all coffees.

There are various ways to tell whether the coffee grinder is set correctly.

The coffee is ground **too coarse**, if

- espresso or coffee flows into the cup too quickly.
- the crema is very pale and uneven.

Set a finer grinder setting.

The coffee is ground **too fine**, if

- espresso or coffee flows into the cup very slowly.
- the crema is dark brown.

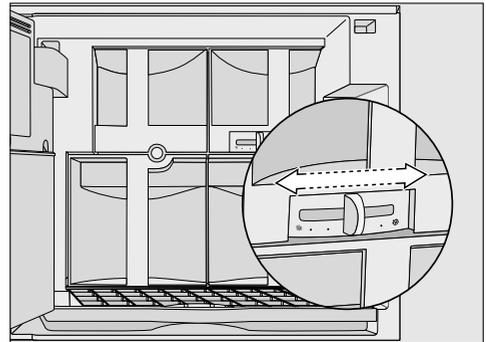
Set a coarser grinder setting.

To avoid damaging the grinder, please note the following:

Only adjust the grinder one setting at a time.

Grind the coffee beans again if you want to adjust the grinder to the next setting.

- Open the appliance door.



- Push the slide control one setting to the left (for finer grinding) or one setting to the right (for coarser grinding).
- Close the machine door.
- Prepare a coffee drink.

After that, you can adjust the grinder setting again.

The altered grinder setting not considerably noticeable until after the second coffee has been dispensed.

# Coffee the way you like it

---

## Changing the parameters of a drink

You can change the amount of coffee, pre-brewing and the brewing temperature for each drink.

The **Drinks** menu is displayed.

- Tap **Edit** or select **Make drinks**.
- Tap **Change drink**.
- Select a drink.
- Tap **Drinks parameters**.

For this coffee drink, you can do the following:

- Change the amount to be ground
- Set the brewing temperature
- Turn on the "Pre-brewing" option

## Amount of coffee

The coffee system can grind and brew 6-14 g of coffee beans per cup. The greater the quantity, the stronger the coffee.

There are various ways to tell whether the amount of coffee is set correctly.

The amount of coffee is **too low**, if

- espresso or coffee flows into the cup too quickly.
- the crema is very pale and uneven.
- the espresso or coffee lacks body.

Increase the amount of coffee so that more ground coffee is brewed.

The amount of coffee is **too high**, if

- espresso or coffee flows into the cup very slowly.
- the crema is dark brown.
- the espresso or coffee tastes bitter.

Decrease the amount of coffee so that less ground coffee is brewed.

- Tap **Amount of coffee**.
- Using the bar chart, select the desired amount to be ground and then tap **OK**.

The setting is now saved.

**Tip:** If the coffee is too strong for you or it tastes bitter, try a different type of bean.

## Brewing temperature

The ideal brewing temperature will depend on:

- the type of coffee,
- whether an espresso or a coffee is being prepared, and
- the altitude of the region.

If the coffee system is located at more than 6562 ft. (2000 meters) above sea level, the brewing temperature needs to be set lower due to the change in pressure. This is because the boiling point for water at a high altitude above sea level is lower than the boiling point for water at sea level.

**Tip:** Not all types of coffee can withstand high temperatures. Certain types are too delicate - the crema on top would not be as good and the taste would be impaired.

The coffee system has five brewing temperatures.

■ Swipe across the display in the Brew temperature field until the required setting appears.

■ Tap OK.

The setting is now saved.

## Pre-brewing ground coffee

When the pre-brewing function is turned on, the freshly ground coffee is first moistened with a little hot water. Then the remaining water is forced through the moistened coffee at high pressure. This helps release the flavor of the coffee.

You can set pre-brewing for a normal length of time or an extra long length of time. Alternatively, you can turn off the "Pre-brewing" function.

The machine is supplied with the "Pre-brewing" function turned off.

■ Swipe across the display in the Pre-Brewing field until the required setting appears.

■ Tap OK.

The setting is now saved.

## Portion size

---

The flavor of the coffee produced depends not just on the type of coffee used, but also on the amount of water used.

You can program the amount of water to suit the size of your cups and the type of coffee you are using.

For coffee drinks that use milk you can also set the amount of milk or milk froth to be dispensed with these drinks. Additionally, you can set the portion sizes for hot milk and milk froth alone.

Each type of drink has a maximum portion size that can be programmed into the machine. The coffee system halts preparation of the coffee once this portion size has been reached. The maximum possible portion size for this type of drink is then saved in the machine.

The changed portion size is always saved in the current User profile. The name of the current profile appears in the top left-hand side of the display.

If the water tank becomes empty while making a drink, the machine will stop programming the portion size. The portion size will **not** be saved.

The `Drinks` menu is displayed.

- Place the desired cup under the main dispenser.
- Tap `Edit` and then `Change drink`.
- Select a drink.
- Tap `Change the portion size`.

The desired drink is prepared and `Save` appears in the display.

- When the cup is filled up to the desired level, tap `Save`.

If you want to change the the drink portions for coffee specialties with milk, the ingredients are the drink are saved one after the other during preparation.

- When the quantity for each ingredient reaches the desired level, tap `Save`.

The programmed mix of ingredients and portion sizes will now be dispensed every time that particular drink is selected.

You can reset drink portions and parameters for all drinks to the factory default.

The **Drinks** menu is displayed.

- Tap **Edit** and then **Reset drinks**.

**Reset all drinks to default?** appears on the display.

- Tap **Yes**.

# User profiles

---

If the coffee system is used by several people with different coffee preferences, you can create individual user profiles in addition to the Miele profile.

In each user profile, you can make settings for individual drinks (portion size, amount of ground coffee, brewing temperature and pre-brewing).

The name of the current user profile is shown at the top left of the display.

## Accessing a user profile

- Tap Profiles in Main Menu or in the Drinks menu.

You can now create a user profile.

If you have allocated a user profile in addition to the Miele standard user profile, you have the following options:

- **Select profile** from the user profiles that have already been allocated.
- **Change name** if the name of a user profile needs to be changed.
- **Delete profile** if you want to delete a user profile.
- **Change profile** to set whether the coffee system automatically always reverts to the Miele standard user profile or retains the last selected user profile.

## Creating a profile

- Tap Create Profile.

The editor will open in the display.

- Select the name you want using the keyboard and tap OK.

## Selecting a user profile

- Select the user profile you want.

The name of the current user profile is shown at the top left of the display.

## Changing the name

- Select Edit and then Change name.
- Select the desired profile and then tap OK.
- Select the name you want using the keyboard and then tap OK.

## Deleting a user profile

- Select Edit and then Delete profile.
- Select the desired user profile and then tap OK.

## Changing a user profile

You can set up the coffee system so that after each use it automatically reverts back to the Miele standard user profile, or it retains the last selected user profile.

- Select **Edit** and then **Change profile**.

You now have the following options:

- **Manually:** The selected user profile will be retained until you select another user profile manually.
  - **After each use:** The machine will change back to the Miele standard user profile automatically after a drink is dispensed.
  - **When turned on:** Each time the machine is turned on it will automatically select the Miele standard user profile regardless of which user profile was set before the machine was last turned off.
- Select the desired option and then tap **OK**.

# User profiles: Creating and editing your own drinks

---

You can create your own drinks for each user profile and, for each drink, you can adjust the portion size and other parameters, e.g., amount of coffee, temperature.

You can also change the names of your drinks and delete any unwanted drinks from your user profile. A maximum of nine drinks can be saved under one user profile.

First call the desired user profile:

- In Main Menu, select  Profiles or tap Profiles in the Drinks menu.
- Select the user profile.

The name of the current user profile is shown at the top left of the display.

## Creating a drink

You can create new drinks while using the drinks already available as a basis. A maximum of nine drinks can be saved under one user profile.

- Tap Edit.
- Tap Create Drink.

Make a selection from the standard drinks available:

- Select a drink.
- Change the drink parameters and portion size for this drink according to your preferences (see "Coffee the way you like it" and "Changing the portion size").

Drink preparation will be begin and you can save the portions of each component as desired.

- Enter a name for the new drink (maximum 8 characters) and tap Save.

The new drink will appear in the current user profile.

## Changing drinks: Changing portion sizes, parameters and names

- Tap Edit.
- Select Change drink.
- Select a drink.

Now you can adjust the portion sizes, change the parameters, or change the names.

## Deleting a drink

- Tap Edit.
- Select Delete drink.
- Select the drink you want and tap OK.

You can display drinks you make frequently, drinks from profiles, and preferred maintenance programs in the MyMiele screen.

The MyMiele screen can be set to appear as the start screen (see "Settings - Start screen"). The MyMiele screen will then appear when the coffee system is turned on.

## Calling MyMiele

- In Main Menu, tap MyMiele .

You can now set up MyMiele.

If you have already created some entries, you can perform the following under Edit:

- Sorting entries
- Deleting entries

## Adding entries

- Tap Add entry.

You can add entries from the following categories:

- Drinks 
- User profiles 
- Maintenance 

- Select the entry and then tap OK.

A box will appear next to the selected option together with the menu it comes from.

## Deleting entries

- Tap Edit.
- Select Delete entry.
- Select the entry and then tap OK.

The entry will be deleted.

## Sorting entries

If you have added more than four entries, you can sort them.

- Tap Edit.
- Select Sort entry.
- Now select the entry you want to move and the desired position.
- Confirm the new position with OK.

# Settings

---

You can use the "Settings" menu to customize the coffee system to suit your individual requirements.

## Accessing the "Settings" menu

The Drinks menu is displayed.

- Tap Main Menu or *Back*.
- Select  Settings.

Now you can check or change the settings.

You can recognize currently selected settings by the color frame.

Tapping *Back* takes you back to the previous menu.

## Changing and saving settings

- Tap Main Menu or *Back*.
- Select  Settings.
- Select the option you want to change.
- Change the setting and tap OK.

The setting is now saved.

## Setting options

The factory default for each option is indicated by \*.

Menu item	Available settings
Select language 	deutsch and other languages Country
Time	Display – Off* / On / Night Dimming Clock Type – Analog / Digital* Clock Format – 12 h (am/pm) / 24 h* Set
Date	Set
Timer	Timer 1 – Set : Turn on at / Turn off after (12:30)* / Turn off at – Days of the week: Monday / Tuesday / Wednesday / Thursday / Friday / Saturday / Sunday – Activate : Turn on at (Yes / No*) / Turn off at (Yes / No*) Timer 2 – Set : Turn on at / Turn off at – Days of the week: Monday / Tuesday / Wednesday / Thursday / Friday / Saturday / Sunday – Activate : Turn on at (Yes / No*) / Turn off at (Yes / No*)
Eco Mode	On* / Off
Lighting	Brightness Turn off after

## Settings

<b>Menu item</b>	<b>Available settings</b>
Start Screen	Main Menu Drinks Profiles MyMiele
Info	Number of drinks – Total coffee drinks / Espresso / Coffee / Lungo Coffee / Cappuccino / Latte Macchiato / Caffè Latte / Milk Froth / Hot Milk / Hot Water No. of uses until Descalce Appliance / Degrease the brew unit
System Lock 	On / Off*
Water hardness	Soft 1 Medium 2 Hard 3* Very hard 4
Volume	Buzzer tones Keypad tone
Dispenser adjustment	On / Off*
Showroom Program	Demo Mode ( On / Off*)
Factory default	Settings MyMiele

## Language

You can select the language (and country variant of that language) for all display text.

**Tip:** If you select the wrong language by mistake, you can find the "Language" option by following the flag symbol .

## Time of day

You can set the clock type, time display, clock format, and time of day.

### Display (time of day)

You can choose from the following options:

- On: The time and date are always visible in the display when the appliance is turned off.
- Off: The time and date are not displayed when the appliance is turned off.
- Night Dimming: The date and time are displayed from 5:00 am to 11:00 pm.

Depending on the setting selected, the coffee system may use more energy. A message will appear in the display to inform you of this.

## Clock type

You can display the time of day in an



analog or



digital manner.

### Clock format

Available options are:

- 24-hour display ( 24 h)
- 12-hour display ( 12 h (am/pm))

### Setting

Set the hours and the minutes.

### Date

You set the day, month and year.

# Settings

---

## Timer

There are two timers with the following functions:

The coffee system:

- switches on at a particular time, e.g. in the morning for breakfast ( Turn on at)
- switches off at a particular time ( Turn off at)
- switches off after a particular length of time if none of the buttons have been touched or no drink has been made ( Turn off after, only for timer 1).

You can allocate timer functions to individual days of the week.

For Turn on at and Turn off at to be set, the timer must be activated and at least one day of the week must be allocated.

## Selecting a timer

Available options are:

- **Timer 1:** Turn on at, Turn off at, Turn off after
- **Timer 2:** Turn on at, Turn off at

## Turn on at:

The coffee system will **not** turn on at the required time if you have activated the system lock.  
The timer settings are deactivated.

If the coffee system has turned itself on **three times** via the Turn on at timer function and no drinks have been dispensed, the machine will not switch itself on again automatically. This prevents the coffee system from switching itself on unnecessarily, for example, while you are away on vacation. The programmed times will, however, remain in memory and will be reactivated after manually switching the machine on again.

## Turn off at

In the event of a longer absence the programmed times will remain in memory and will be reactivated after manually switching the machine on again (see "Turn on at").

## Turn off after

The Turn off after timer function is only available in Timer 1.

If none of the keys have been pressed or no drink has been prepared, the coffee system will turn itself off after 30 minutes to save energy.

You can change this to another time of between 15 minutes and 9 hours.

## Selecting days of the week (day allocation)

Select the day of the week you want. The selected day of the week will be marked with a .

When all days of the week required are marked:

- Tap OK.

## Activating and deactivating the timer

For the time display, you have selected On or Night Dimming:

If the timer for Turn on at has been activated, the symbol ⌚ and the desired switch-on time appear in the display 23:59 hours ahead of time.

When the system lock is activated, the Turn on at option for the timer cannot be selected.

Select the required timer function. The timer function selected will be marked by .

- Tap OK.

# Settings

---

## Eco mode

Eco mode is an energy-saving mode. The steam system does not heat up until a coffee drink or steam for hot milk / milk froth is requested.

If Eco mode is switched off, milk froth and hot milk, as well as coffee and espresso, can be made one after another. The steam system remains heated up and much more energy is used.

The coffee system will indicate that the energy consumption has been altered.

## Lighting

You have the following options:

- You can set the brightness when the machine is switched on.
- You can set the brightness when the machine is switched off.
- You can specify when the lighting should switch off (Lighting: Turn off after).

### Setting the brightness

First select:

- Appliance switched on
- Appliance switched off

### Setting the time the lighting switches off (Switch off after)

You can adjust the length of time that the coffee system remains lit up after switching off.

When the coffee system is switched on it remains lit up for 10 minutes after the last action. This time cannot be adjusted.

## Start screen

You can choose which screen appears when the coffee system is switched on.

- Main Menu
- Drinks
- Profiles
- MyMiele

## Info (displaying information)

Under the Info menu option, you can choose to display the number of prepared portions for each type of drink.

You can also see whether more than 50 portions can be dispensed before the machine needs to be descaled or before the brew unit needs to be degreased (No. of uses until).

To return to the previous display:

- Tap OK.

## Locking the coffee system (System lock )

You can lock the coffee system to prevent it being used without your knowledge, by children, for example.

## Activating and deactivating the system lock

When the system lock is activated, the timer settings for Turn on at are deactivated. The coffee system will **not** turn on at the time set.

## Temporarily overriding the system lock

While the message Press for seconds to unlock appliance is in the display,

- Tap "Lock" .

As soon as the coffee system is turned off, the system is locked again.

# Settings

---

## Water hardness

See "Before using for the first time" for information about water hardness.

## Display brightness

You can set the display brightness in the bar chart.

## Volume

You can set the volume of the buzzer and keypad tones in the bar chart.

## Dispenser adjustment

Please see "Dispenser adjustment" for details of this feature.

## Factory default setting

You can reset the settings to the settings at delivery (factory default settings).

In the process, the settings for language and time of day are **not** deleted. The number of drinks and the appliance status (number of drinks until descaling / brew unit degreasing) are also not reset.

Please refer to the "Setting options" chart for the factory settings that are shown in bold.

The following settings can be reset separately:

- MyMiele
- User profiles and their drinks: See "User profiles" and "User profiles: Creating and editing your own drinks."
- Drink portions and parameters of the Miele user profile (standard): see "Resetting drinks."

## Showroom program (Demo mode)

Do not activate this setting for domestic use.
--

The coffee system can be presented in Miele Showrooms of retail stores with the Showroom Program function. The

lighting will come on, but drinks cannot be dispensed and other actions cannot be carried out.

If you activate the Demo mode, you cannot turn the appliance off with the On / Off button ①.

# Cleaning and care

 The coffee system must be cleaned regularly to prevent a build-up of bacteria.

## Overview

<b>Recommended frequency</b>	<b>What do I have to clean / maintain?</b>
<b>Daily</b> (at the end of the day)	Milk flask and lid
	Water tank
	Waste unit
	Drip tray and drip tray cover
<b>Once a week</b> (more often if heavily soiled)	Main dispenser
	Sensor cover
	Clean the milk valve with the cleaning brush
	Interior
	Small drip tray inside the machine door
	Brew unit
<b>Once a month</b>	Front of the machine (especially immediately after descaling)
	Lubricate the cap on the main dispenser connector
<b>When prompted</b>	Coffee bean container
	Milk pipework (with the original Miele cleaning agent for milk pipework)
	Brew unit (degrease with the cleaning tablets)
	Descaling the machine

### Clean by hand or in dishwasher

The following must be cleaned **by hand only**:

- Main dispenser cover
- Brew unit
- Coffee bean container and the coffee bean container lid
- Service cover

Some components of the coffee system are dishwasher-safe. However, cleaning these in the dishwasher frequently can cause them to become discolored due to regular contact with food residues (e.g. tomatoes) in the dishwasher. The surface of these components can also become damaged.

The following parts are **dishwasher-safe**:

- Drip tray with grid
- Drip tray cover
- Water tank
- Waste unit
- Main dispenser (without cover)
- Sensor cover
- Milk flask with lid
- Drip catcher

 Danger of burning and scalding on hot components or by hot liquids. Always allow the coffee system to cool down before cleaning it. Caution: Water in the drip tray can be very hot.

Do not use a steam cleaner to clean this machine. Steam could reach the electrical components and cause a short circuit.

It is important to clean the machine regularly to prevent a build-up of bacteria and clogging of the milk pipework.

The cap of the main dispenser connector is lubricated with silicone grease. Take care not to get it on your clothes when removing or replacing the containers or other components.

## Cleaning and care

---

All external surfaces are susceptible to scratching. Scratches on glass surfaces could even cause a breakage. Contact with unsuitable cleaning agents can discolor the external surfaces. Wipe up any spillages or splashes of descaling agent immediately.

### **To better maintain your appliance avoid the following:**

- Cleaning products containing soda, ammonia, acid, or chloride
- Cleaners containing solvents
- Lime removers
- Stainless steel cleaners
- dishwasher detergent,
- Oven cleaners
- Abrasive cleaning agents, e.g. powder cleaners and cream cleaners
- Scouring pads, such as pot scrubbers and brushes, or used sponges that still contain abrasive cleanser residue
- Eraser sponges
- Metal scrapers

Glass cleaners may be used to clean the exterior. However **do not** allow them to sit or "puddle", this can cause damage to the surface.

**Remove the cleaner promptly.**

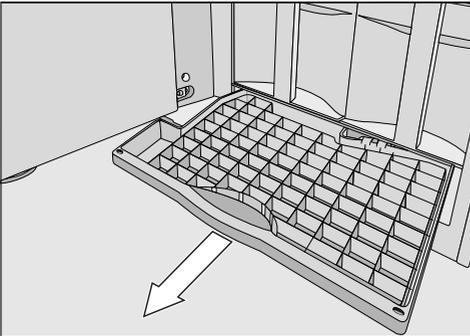
## Drip tray

**⚠ Burn hazard!**

If the rinsing process has just finished, wait a few minutes before removing the drip tray as the water used for rinsing will run out of the coffee dispensers.

Clean the drip tray every day to prevent unpleasant odors and mildew.

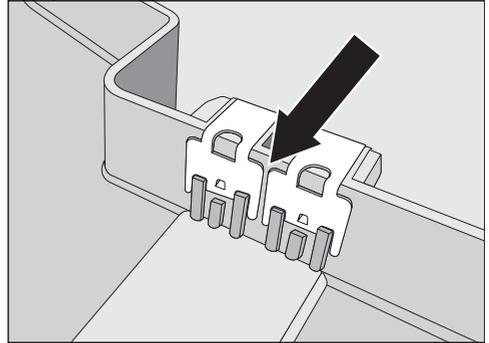
A prompt will appear in the display when the drip tray is full and needs to be emptied. Remove the tray and empty it at the latest when this prompt appears.



- Open the machine front and carefully remove the drip tray from the machine.

The grid in the drip tray prevents the water from spilling out of the tray when it is being carried.

- Clean the drip tray and the grid with hot water and liquid dish soap or in the dishwasher and dry with a cloth.



- Clean the contacts (metal plates) and the space between them carefully and dry them thoroughly.

Only clean and dry contacts can sense whether the drip tray is full. Check this area once a week.

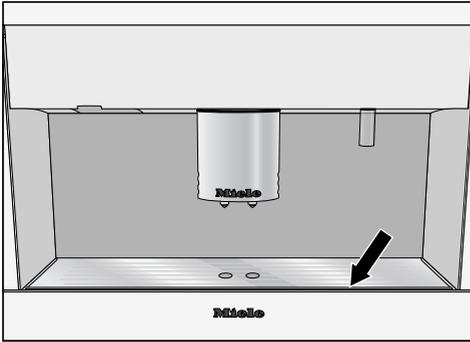
- Clean the space under the drip tray.
- Push the drip tray back into the coffee system.

Make sure the drip tray has been pushed into its niche as far as it will go.

# Cleaning and care

## Drip tray cover

- Remove the drip tray cover.
- The drip tray cover can be cleaned in the dishwasher or by hand using warm water and liquid dish soap.
- Dry the drip tray cover thoroughly.



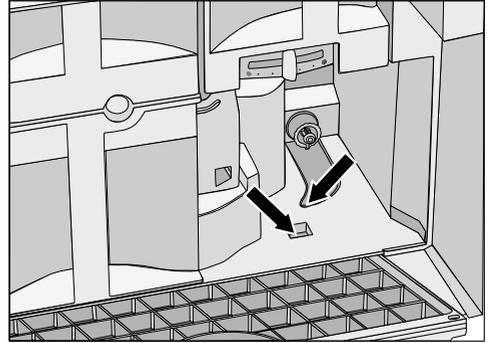
- Refit the cover on the drip tray making sure it sits flush at the front.

## Water tank

Change the water every day to prevent a build-up of bacteria.

Make sure that the valve, the underside of the water tank and the surface the water tank sits on are clean. Otherwise the water tank will not sit correctly.

- The water tank can be cleaned in the dishwasher or by hand using warm water and liquid dish soap. After cleaning, dry the water tank.



- Clean the surface the water tank sits on, particularly the slots, carefully.

## Waste unit

After a certain period of time a reminder to empty the waste unit will appear in the display. The waste unit must be cleaned when this message appears. However, it is better to clean the waste unit every day to prevent a build-up of bacteria.. There will probably also be water in the waste unit left over from the rinsing process. Clean the waste unit **daily**.

The waste unit usually also contains residual water from the rinsing procedure.

- The waste unit can be cleaned in the dishwasher or by hand using warm water and liquid dish soap. After cleaning, dry the waste unit.
- Also thoroughly clean the now accessible area in the machine where the waste unit sits.

## Main dispenser

Clean all parts of the main dispenser except for the stainless steel cover in the dishwasher at least **once a week**. This is the best way to remove coffee deposits effectively.

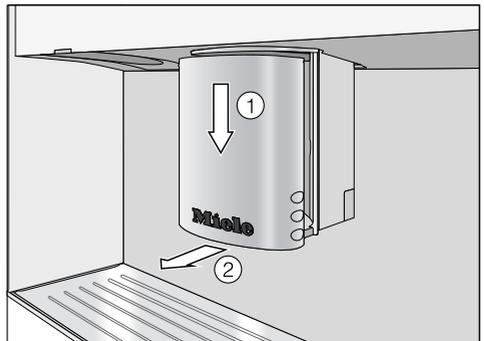
Clean the main dispenser cover **by hand** only using warm water and liquid dish soap.

The main dispenser must be in the maintenance position for cleaning. Otherwise you will not be able to remove the parts.

If there is a cup or container underneath the main dispenser, make sure that you remove this as it would prevent the main dispenser from moving into the maintenance position.

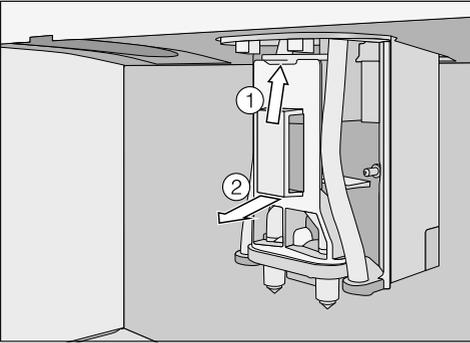
- Tap Main Menu or *Back*.
- Select  Maintenance and then Clean the main dispenser.
- Follow the instructions in the display.

The main dispenser will move into the maintenance position .

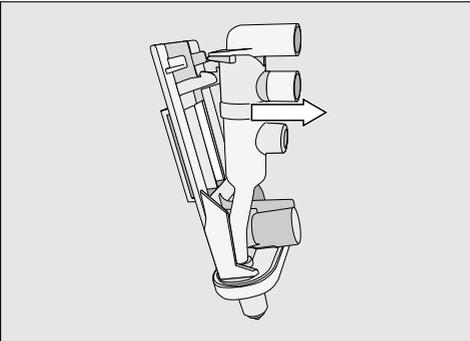


- Lift the cover forward and off .

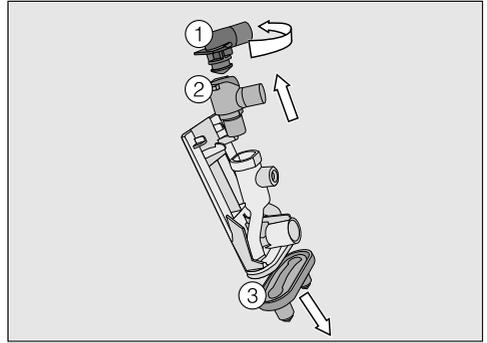
## Cleaning and care



- Press the catch upwards ①, grasp the dispensing unit by the handle, and pull it forwards and off ②.



- Hold the dispenser at the sides and pull it forwards to release it.

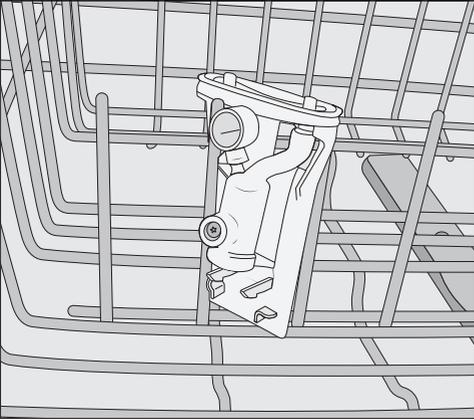


- Turn upper connecting piece ① and pull it upwards to remove it. Remove lower connecting piece ② in the same way.
- Pull off the dispenser nozzles ③.

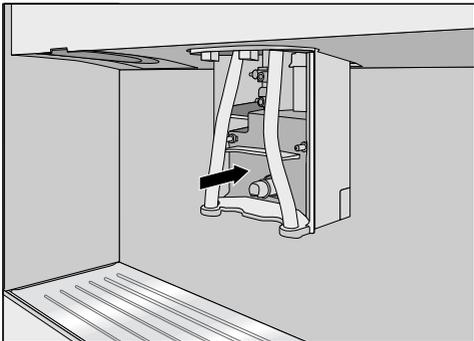
The Y-piece connector should not be removed.

- Clean all parts thoroughly.

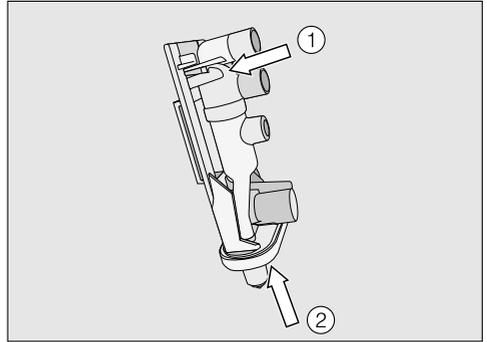
## Cleaning and care



**Tip:** Place the dispenser upright in the top basket of the dishwasher. Lay the adapters and dispenser nozzles in the cutlery tray.



- Clean the surfaces of the main dispenser with a damp cloth.



- Reassemble the dispensing unit in the reverse order. Make sure that upper adapter ① clicks into position. Press the dispenser nozzles ② firmly onto the dispensing unit.

Make sure that all parts are tightly connected to one another.

- Refit the dispensing unit in the main dispenser and tap OK.
- Put the cover back into place and tap OK.

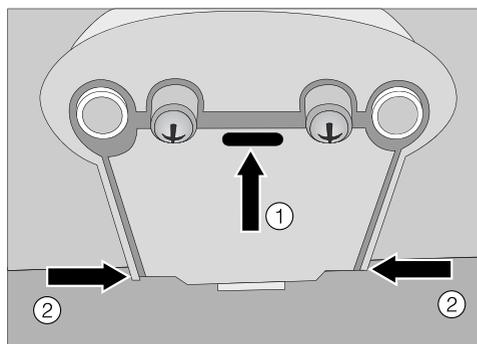
The main dispenser will now be rinsed through.

# Cleaning and care

## Sensor cover

The sensor cover for the cup protection cut-out is located under the main dispenser. If the automatic dispenser adjustment sensors do not clearly recognize a container, this sensor will stop the main dispenser.

If required, the sensor cover can be cleaned once a week in the dishwasher or by hand using hot water and liquid dish soap.



- To remove, press and hold the sensor cover between the dispenser nozzles ①. Then press the main dispenser in from the sides ②.

This will release the sensor cover.

Refitting:

- Insert both hooks at the back and press the sensor cover upwards.

## Maintenance of the milk valve

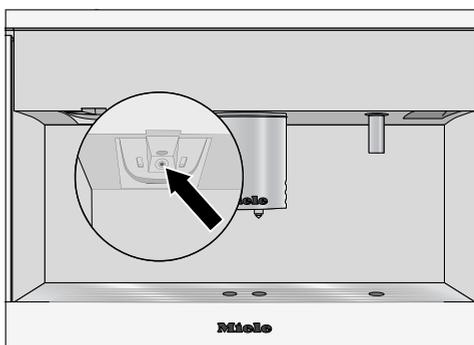
The milk valve should be cleaned once a week to ensure good quality milk froth without spraying.

The Drinks menu is displayed.

- Tap Main Menu or *Back*.
- Select Ⓜ Maintenance and then Clean the main dispenser.

The main dispenser and the milk valve will move into the maintenance position.

**Important!** Before confirming the message in the display with OK, you **must** remove the cleaning brush. Otherwise the coffee system will be damaged.



- Insert the brush in the milk valve and move it back and forth.
- Tap OK.

The milk valve will move into the correct position and the milk pipework will be rinsed through.

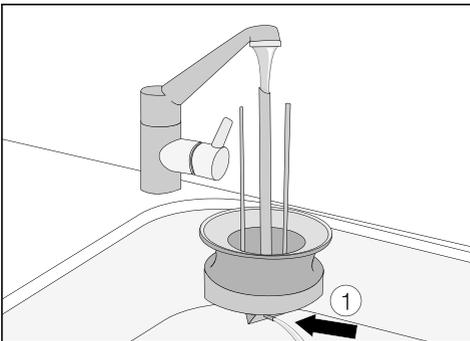
## Milk flask with lid

Soiling can lead to machine malfunctions.

It is important to keep the neck and flange of the milk flask clean (while filling it and carrying it).

- Clean the milk flask holder on the coffee system with a damp cloth.
- The milk flask (glass) can be cleaned in the dishwasher or by hand using warm water and liquid dish soap. Dry the milk flask with a soft cloth after cleaning.

**Before** you lay the milk flask lid in the dishwasher:



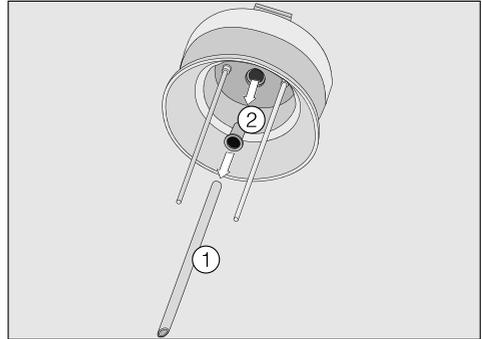
- Rinse the milk pipework in the lid under running water.

If, when doing this, **no** water runs out of the milk pipework ①,

- take apart the milk flask lid and clean it with the cleaning brush provided.

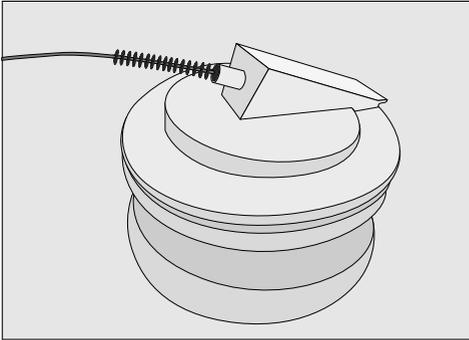
## Taking apart the milk flask lid and cleaning it with the cleaning brush

Milk fat can deposit in the milk flask lid. When this happens, milk will spray when milk froth is made.



- Pull the milk intake tube ① from the milk flask lid. Make sure that you remove the seal ②, as well.
- Clean both under running water. Insert the cleaning brush supplied into the stainless steel tube and move it back and forth until all milk deposits have been removed.

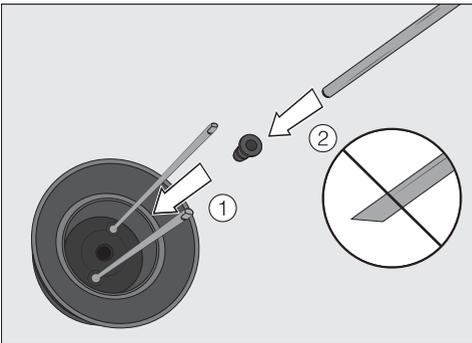
## Cleaning and care



- Also use the cleaning brush to clean the milk pipework in the lid from the top and bottom.

To reassemble the lid:

- **First** insert the seal into the lid.



Make sure that you do **not** insert the slanted end of the stainless steel tube into the seal. This will damage the seal.

- Insert the milk intake tube into the seal.

### Bean container

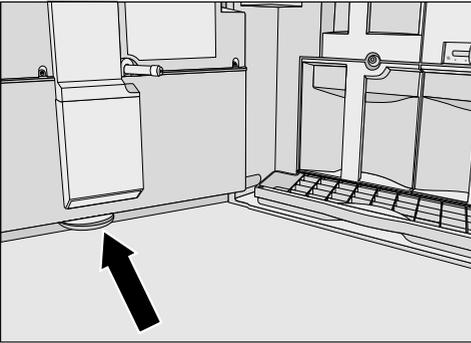
- Pull the bean container out of the appliance and pull the lid toward the back and off.
- Clean the bean container and its lid **by hand** using warm water and liquid dish soap. Dry both components.
- Slide the lid back on, then slide the bean container back into the appliance.

## Interior and machine front

- First take out all removable parts and then clean the interior and the machine front with a mild solution of hot water and liquid dish soap.

**Tip:** Use your vacuum cleaner to remove dry coffee grounds.

A small drip catcher is located inside the front of the machine at the bottom.

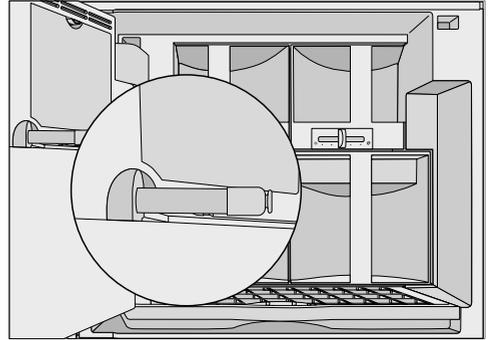


- Remove the drip catcher and clean it in the dishwasher or by hand using warm water and liquid dish soap.

After cleaning, remember to place the drip tray in the coffee system again.

## Main dispenser connector

The part which connects the brew unit and the main dispenser is located on the inside of the machine front.



- Clean this connection regularly with a damp cloth, taking care not to wipe the grease off the cap.
- Lubricate the cap at least once a month with the silicone grease supplied.

# Cleaning and care

## Brew unit

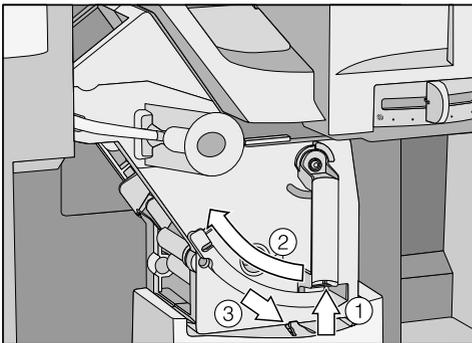
### Remove the brew unit and wash by hand

Clean the brew unit by hand only using warm water. Do not use liquid dish soap. The moving parts of the brew unit are lubricated. Liquid dish soap will damage the brew unit.

You can remove the brew unit for cleaning.

Clean it once a week.

- Open the appliance door.
- Remove the water tank, waste unit and the coffee chute cover.

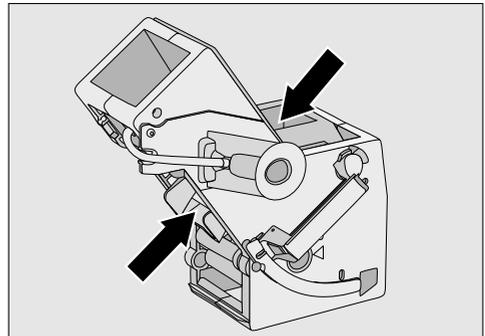


- Press the button on the end of the handle of the brew unit ① and while doing so turn the handle counter-clockwise ②.
- Press the catch in front of the brew unit ③ downwards, and pull the brew unit out carefully.
- Carefully pull the brew unit out of the coffee system.

If you cannot remove the brew unit or can only do so with difficulty, the brew unit is not in the correct position (See "Frequently asked questions").

When the brew unit has been pulled out, do **not** alter the position of the brew unit handle. This would displace the brew unit and it would not fit back into the coffee system.

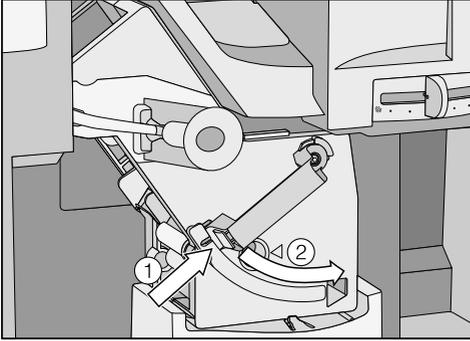
- Clean the brew unit **by hand under hot running water** without using detergent or liquid dish soap.



- Wipe any remaining coffee off the two filters. One filter is located in the funnel and the other to the left of the funnel.
- Dry the funnel to prevent ground coffee sticking to it the next time a coffee is prepared.
- Clean the inside of the coffee system. Use your vacuum cleaner to remove dry coffee grounds.

To put the brew unit into place again:

- Proceed in reverse order: push the brew unit into the coffee system, making sure it is straight.



## Care programs

The following maintenance programs are available:

- Rinsing the coffee system
- Rinsing the milk pipework
- Cleaning the milk pipework
- Degreasing the brew unit
- Descaling the machine

Perform the respective maintenance program when prompted to do so in the display. You will find more information in the following pages.

## Accessing the "Maintenance" menu

The Drinks menu is displayed.

- Tap **Main Menu** or *Back*.
- Select  **Maintenance**.

Now you can select a maintenance program.

- Press the button on the end of the handle of the brew unit ① and while doing so turn the handle clockwise ②.
- Close the machine door.

## Cleaning and care

---

### Rinsing the coffee system

After a coffee has been dispensed, the machine pipework is rinsed before it turns off. This removes any residual coffee grounds.

The Drinks menu is displayed.

- Tap Main Menu or *Back*.
- Select  Maintenance and then Rinse the Appliance.

The pipework will now be rinsed through. The water used for rinsing process will run out of the main dispenser.

### Rinsing the milk pipework

Milk residue can clog up the milk pipework. If you have made a drink with milk, the coffee system will rinse the milk pipework automatically after a few minutes.

The Drinks menu is displayed.

- Tap Main Menu or *Back*.
- Select  Maintenance and then Rinse the milk pipework.

The milk pipework will now be rinsed.

## Cleaning the milk pipework

Make sure that the milk pipework is cleaned regularly and thoroughly. Milk contains natural bacteria that will multiply if the pipework is not sufficiently clean. Contamination in the coffee system can be a health hazard.

The milk pipework must be cleaned approximately once a week.

The coffee system will remind you to do this. Three days before the milk pipework must be cleaned, *Clean the milk pipework in days* appears in the display. The coffee system shows the number of days remaining until the milk pipework must be cleaned.

- Confirm the message with **OK**.

When the number of days remaining reaches 0, *Clean the milk pipework* will appear in the display. You cannot make drinks with milk until cleaning has been carried out.

You can now only dispense espresso, coffee, lungo coffee and hot water. You will only be able to make drinks with milk once the milk pipework has been cleaned.

- Confirm the message with **OK**.

## Perform "Clean milk pipework"

The cleaning process cannot be cancelled once it has started. The process has to be completed through to the end.

The maintenance program *Clean the milk pipework* lasts about 13 minutes.

The *Drinks* menu is displayed.

- Tap **Main Menu** or *Back*.

- Select  **Maintenance** and then *Clean the milk pipework*.

The process will start and various messages will appear in the display.

- Follow the instructions in the display.

**When** Fill water container with lukewarm water and cleaning agent up to the  symbol and replace it *appears in the display*, proceed as follows.

### Making a cleaning solution

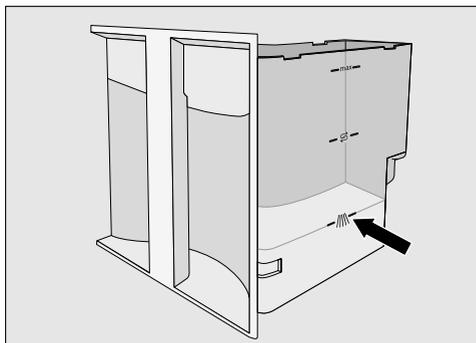
We recommend using the Miele milk pipework cleaning agent for cleaning the milk pipework.

This has been specially developed for use with Miele coffee systems and prevents subsequent damage.

It is available from Miele dealers, Miele or the Miele website.

- Add one package of the milk pipework cleaning agent to the water tank.

## Cleaning and care



- Fill the water tank to the  mark with lukewarm water and stir the solution.

Please adhere to the mixing ratio. It is important that you do not fill the water tank with too little water, otherwise cleaning will be incomplete.

- Replace the water tank in the coffee system and close the front.
- Follow the instructions in the display.

If prompted to do so on the display:

- Remove the water tank and rinse it carefully with clean water. Make sure that **no cleaning agent** is left in the water tank. Fill the water tank with fresh tap water and replace it in the machine.

The cleaning process is finished when Program Finished appears in the display.

### Degreasing the brew unit

Depending on the natural oil content of the coffee used, the brew unit can become blocked quite quickly. It must be degreased regularly in order to ensure aromatic coffee and trouble-free operation of the coffee system.

We recommend using Miele cleaning tablets to clean the brew unit. These have been specially developed for use with Miele coffee systems and prevent subsequent damage.

Miele cleaning tablets can be ordered from a Miele dealer or from the Miele website.

The "Degrease brew unit" maintenance program lasts about 11 minutes.

After 200 portions have been dispensed, Degrease the brew unit will appear in the display.

- Confirm the message with OK.

This message will be displayed until the cleaning program has been carried out.

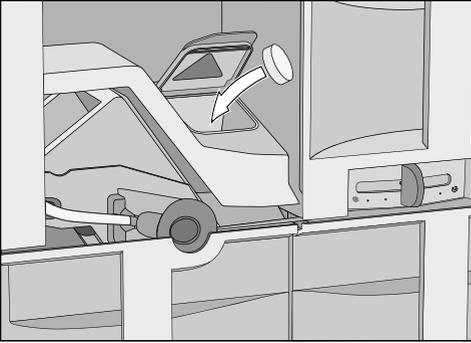
### Performing "Degrease brew unit"

- Turn the coffee system off with the On / Off  button.
- Tap Main Menu or *Back*.

The cleaning process cannot be cancelled once it has started. The process has to be carried through to the end.

- Select  Maintenance and then Degrease the brew unit.
- Follow the instructions in the display.

**When** Place a cleaning tablet in the ground coffee chute and close the chute **appears** in the display:



- Remove the coffee chute cover and open the lid of the coffee chute.
- Drop a cleaning tablet into the ground coffee chute.
- Close the lid, replace the coffee chute cover and close the machine front.
- Follow the instructions given in the display.

If **Program Finished** appears in the display:

- Tap **OK**.

The brew unit has now been cleaned.

# Descaling the machine

---

Important! When descaling the machine, cover delicate surfaces and natural flooring to prevent damage from splashes of descaling solution. Ensure that any splashes of descaling solution are wiped up immediately.

Lime scale builds up in the coffee system through use. How often the machine needs to be descaled will depend on the water hardness level in your area. It should be descaled regularly to ensure that it functions correctly.

The machine will guide you through the descaling process. Various messages will appear in the display, e.g. you will be prompted to empty the drip tray or fill the water tank.

The descaling process is **required** and takes approx. 20 minutes.

The coffee system prompts you when it needs to be descaled. "No. of portions until appliance needs descaling: No. of uses until appliance needs descaling: 50" appears in the display. Each time a drink is prepared, the coffee system displays the number of portions remaining until descaling must be carried out.

■ Confirm the message with OK.

When the number of remaining portions reaches 0, the appliance will lock out. Then *Descal* will appear in the display.

You can turn off the coffee system if you do not want to descale it at this time. However, you will be not be able to make any more drinks until descaling has been carried out.

## Descaling the machine

### Descaling following display reminder

Descal appears in the display.

The descaling process cannot be cancelled once you have tapped "OK." The process has to be completed through to the end.

- Tap OK.

The process will start.

- Follow the instructions in the display.

When Fill water container with lukewarm water and descaling solution up to the  mark and replace it appears in the display, proceed as follows.

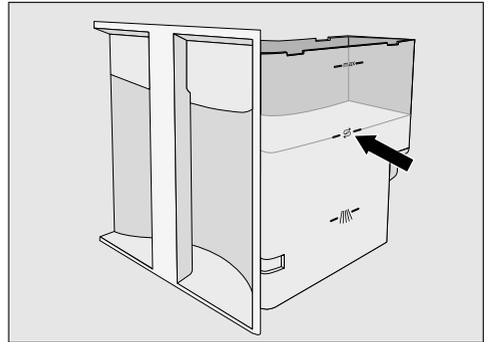
#### Preparing the descaling solution

We recommend using Miele descaling tablets to clean the brew unit. These have been specially developed for use with Miele coffee systems and prevent subsequent damage.

Only use the Miele descaling tablets. Other types of descaling agents can damage the machine and affect the taste.

Miele descaling tablets are available to order from a Miele dealer or Miele's online store.

You will need **two** descaling tablets.



- Fill the water tank to the  mark with lukewarm water.
- Drop **two** descaling tablets in the water.

Follow the instructions for the mixing ratio carefully. It is important that you do not fill the water tank with too much or too little water. Otherwise the descaling process will be cancelled prematurely.

# Descaling the machine

---

## Performing a descale

- Replace the water tank in the coffee system and close the front.
- Follow the instructions given in the display.

**When** Fill the water container with fresh tap water up to the descaling symbol  appears in the display:

- Carefully rinse the water tank with clean water. Ensure that **no** descaling solution residue remains in the water tank. Fill the water tank to the  mark with fresh tap water.

The descaling program is finished at the end of the rinsing cycle and drinks can be made again.

To protect the machine and surrounding surfaces from damage, make sure you wipe up any spillages or splashes of descaling agent immediately.

## Descaling when not prompted by a message

- Tap Main Menu or *Back*.
- Select Maintenance .

The descaling process cannot be cancelled once you have tapped "OK." The process has to be completed through to the end.

- Select *Descale*.

The descaling process will begin.

# Frequently Asked Questions

Most problems that occur during daily use can be easily corrected. With the help of the following guide, you will be able to find the causes of problems and rectify them. However, please note:

 **Important!** Never open the casing of the appliance.  
Repairs and other work by unqualified persons could be dangerous. The manufacturer cannot be held responsible for unauthorized work.  
Repairs to electrical appliances should only be carried out by a suitably qualified person in accordance with local and national safety regulations.

If you cannot remedy the problem yourself, please contact Miele.

## Messages in the display

Fault messages must be confirmed with OK, otherwise the message can reappear in the display even though the problem has been remedied.

To address the fault, follow the instructions on the display.

If the fault message appears in the display again, contact Miele.

<b>Problem</b>	<b>Possible cause and solution</b>
<b>F1, F2, F3, F4, F80, F81, F82, F83</b>	There is an internal fault. ■ Turn the machine off with the On / Off  button. Wait for 1 hour before turning it back on again.
<b>F74, F77 F225, F226 F235, F236</b>	There is an internal fault. ■ Turn the machine off with the On / Off  button. Wait for 2 minutes before turning it back on again.

## Frequently Asked Questions

Problem	Possible cause and solution
<p><b>F73 or</b> Check the brew unit</p>	<p>The brew unit cannot be positioned correctly, or it is dirty and the coffee cannot be processed.</p> <ul style="list-style-type: none"> <li>■ Check whether you can remove the brew unit (see "Cleaning and care - Brew unit").</li> <li>■ If you can remove the brew unit, clean it (see "Cleaning and care – Brew unit").</li> </ul> <div data-bbox="400 408 883 751" style="text-align: center;"> </div> <ul style="list-style-type: none"> <li>■ Push the coffee ejector of the brew unit into the correct position (see image).</li> <li>■ Push the waste unit and the water tank back in the machine. Do not insert the brew unit. Close the door and switch the machine on with the On / Off  button.</li> </ul> <p>This will initialize the brew unit motor and put in back into the start position.</p> <ul style="list-style-type: none"> <li>■ When Insert the brew unit appears in the display, open the door and put all the parts back in the machine. Then close the door.</li> </ul>
	<p>If the brew unit cannot be removed:</p> <ul style="list-style-type: none"> <li>■ Turn the machine off with the On / Off  button. Wait for 2 minutes before turning it back on again.</li> </ul>
<p><b>F227, F228, F229, F230 F233</b></p>	<p>There is a fault with the automatic dispenser adjustment.</p> <ul style="list-style-type: none"> <li>■ Confirm the message with OK.</li> </ul> <p>Automatic dispenser adjustment during drink preparation is deactivated as long as the appliance remains switched on. You can continue to prepare drinks.</p>

## Frequently Asked Questions

Problem	Possible cause and solution
F234	<p>Cup protection switch-off has been activated three times since switching on the coffee system. The cups or glasses being used are not recognized by the automatic dispenser adjustment.</p> <ul style="list-style-type: none"> <li>■ Use only cups or glasses that can be recognized by the automatic dispenser adjustment.</li> </ul> <p>There is a fault with the automatic dispenser adjustment.</p> <ul style="list-style-type: none"> <li>■ Turn the machine off with the On / Off  button. Wait for 2 minutes before turning it back on again.</li> </ul>
Too much ground coffee	<p>There is too much ground coffee in the coffee chute. If more than one level scoop of ground coffee is added to the coffee chute, the brew unit cannot process the coffee. The ground coffee will be directed into the waste unit and the fault message will appear in the display.</p> <ul style="list-style-type: none"> <li>■ Turn the machine off with the On / Off  button.</li> <li>■ Remove and clean the brew unit (see "Cleaning and care – Brew unit").</li> <li>■ Remove the ground coffee inside the coffee system, e.g. with a vacuum cleaner.</li> <li>■ Use the coffee scoop supplied to add ground coffee to the ground coffee chute. Add only <b>one</b> portion of ground coffee to the chute.</li> </ul>
Push the water container in until it engages	<p>The water tank is not sitting properly in the appliance.</p> <ul style="list-style-type: none"> <li>■ Remove the water tank and replace it.</li> </ul> <p>This fault message also appears if the water tank was not correctly filled and fitted for descaling.</p> <ul style="list-style-type: none"> <li>■ Fill the water tank to the descaling  marking and restart the descaling program.</li> </ul>

## Frequently Asked Questions

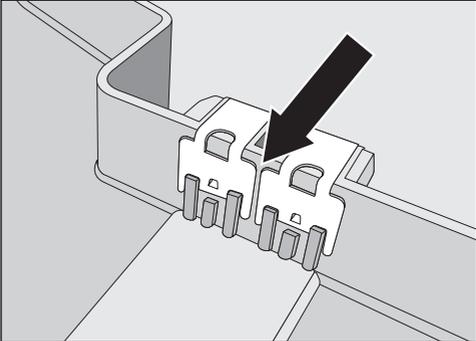
### Unusual performance of the coffee system

Problem	Possible cause and solution
<p><b>The display remains dark when the coffee system is turned on using the On / Off ① button.</b></p>	<p>The On / Off ① button was not touched for long enough.</p> <ul style="list-style-type: none"> <li>■ Tap the On / Off ① button and keep it pressed for at least 3 seconds.</li> </ul>
	<p>The plug is not properly plugged into the electrical outlet.</p> <ul style="list-style-type: none"> <li>■ Insert the plug into the electrical outlet.</li> </ul>
	<p>The fuse has tripped because the coffee system, voltage or another appliance is defective.</p> <ul style="list-style-type: none"> <li>■ Reinsert the plug..</li> <li>■ Contact a qualified electrician or Miele Service for assistance.</li> </ul>
<p><b>The lighting remains off after the coffee system has been turned on.</b></p>	<p>The lighting has been turned off.</p> <ul style="list-style-type: none"> <li>■ Turn the lighting on (see "Settings - Lighting").</li> </ul>
	<p>The lamp is defective.</p> <ul style="list-style-type: none"> <li>■ Contact Miele Service.</li> </ul>
<p><b>The coffee system turns off suddenly.</b></p>	<p>The switch-off time programmed using the timer has been reached.</p> <ul style="list-style-type: none"> <li>■ If required, you can select a new switch-off time (see "Settings - Timer").</li> </ul>
	<p>The plug is not properly plugged into the electrical outlet.</p> <ul style="list-style-type: none"> <li>■ Insert the plug into the electrical outlet.</li> </ul>
<p><b>The coffee system is turned on. The lighting turns off suddenly.</b></p>	<p>This is not a fault. The lighting turns off approximately 10 minutes after the coffee system was last used.</p>
<p><b>The sensors do not react to touch. The appliance cannot be operated.</b></p>	<p>There is an internal fault.</p> <ul style="list-style-type: none"> <li>■ Open the appliance door.</li> </ul>
	<p>The process currently running will be stopped.</p> <ul style="list-style-type: none"> <li>■ Disconnect the electrical supply by switching off at the wall outlet and unplugging, or tripping the breaker.</li> </ul>

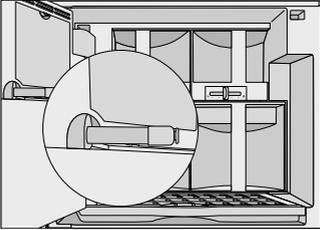
## Frequently Asked Questions

Problem	Possible cause and solution
<p><b>The coffee system does not switch itself on, although the timer setting Turn on at has been activated.</b></p>	<p>The system lock feature has been activated.</p> <ul style="list-style-type: none"> <li>■ You need to deactivate the system lock (see "Settings - System lock").</li> </ul>
	<p>A day of the week has not been selected.</p> <ul style="list-style-type: none"> <li>■ Check the timer settings and change them if required (see "Settings - Timer").</li> </ul>
	<p>The machine was not used after being switched on automatically three times in succession.</p> <ul style="list-style-type: none"> <li>■ Switch the machine on and dispense a drink.</li> </ul>
<p><b>The display is hard to see or not legible.</b></p>	<p>The display brightness has been set too low.</p> <ul style="list-style-type: none"> <li>■ Change this setting (see "Settings").</li> </ul>
<p>Fill and replace the water container <b>appears after switching on even though the container is filled and fitted in the machine. The appliance does not rinse.</b></p>	<p>The coffee system needs to be descaled.</p> <ul style="list-style-type: none"> <li>■ Turn the coffee system off with the On / Off Ⓛ button. Wait approx. 1 hour.</li> <li>■ Switch on the machine again. As soon as Preheating appears, tap Maintenance at the bottom right and then select Descal.</li> <li>■ Descale the coffee system. You may need to repeat the descaling process.</li> </ul>

# Frequently Asked Questions

Problem	Possible cause and solution
<p>Empty the drip tray appears in the display, even though the drip tray is empty.</p>	<p>The drip tray is not positioned correctly in the machine.</p> <ul style="list-style-type: none"><li>■ Push the drip tray in as far as it will go.</li></ul>
	<p>The drip tray sensing mechanism is not working. The contacts are soiled.</p>  <p>■ Clean the contacts and the space between them, and dry them thoroughly (see "Cleaning and care - Drip tray").</p>
<p>The machine door will not close.</p>	<p>The containers are not pushed all the way in.</p> <ul style="list-style-type: none"><li>■ Check the containers.</li></ul>
	<p>The door hinges are not correctly aligned.</p> <ul style="list-style-type: none"><li>■ Adjust the door hinges (see "Installation - Adjusting the door hinges").</li></ul>

## Frequently Asked Questions

Problem	Possible cause and solution
<p><b>The door is difficult to open and close.</b></p>	<p>The cap of the main dispenser connector is not sufficiently greased. The silicone cap gets jammed in the brew unit.</p>  <ul style="list-style-type: none"> <li>■ Check the silicone cap for damage. Replace the cap with the provided spare part if necessary.</li> <li>■ Lubricate the cap with the included silicone grease.</li> </ul> <p>Grease the cap of the main dispenser connector regularly, at least once a month.</p>
<p><b>The coffee system does not rinse itself when turned on.</b></p>	<p>This is not a fault. If the coffee system still has an operating temperature higher than 140°F (60°C), rinsing will not take place.</p>
<p><b>During rinsing, no or considerably less rinsing water than usual comes out of the main dispenser.</b> <b>No or considerably less coffee than usual comes out of the main dispenser. The displays and preparation noises are unchanged.</b> <b>The waste unit contains considerably more "coffee water."</b></p>	<p>The main dispenser is not correctly mounted.</p> <ul style="list-style-type: none"> <li>■ Make sure the main dispenser has been assembled as described (see "Cleaning and care – Main dispenser").</li> </ul> <p>The cap is no longer sitting firmly on the main dispenser connector (see "Guide to the appliance").</p> <ul style="list-style-type: none"> <li>■ Check the cap of the main dispenser connector. Grease the cap with the included silicone grease.</li> </ul> <p>The cap of the main dispenser connector is damaged or missing.</p> <ul style="list-style-type: none"> <li>■ Replace the cap with the provided spare part.</li> <li>■ Lubricate the cap with the included silicone grease.</li> </ul>

## Frequently Asked Questions

Problem	Possible cause and solution
<p><b>The descaling program was started unintentionally.</b></p>	<p>The descaling program cannot be stopped once the OK button has been tapped.</p> <p>Descaling must be continued through to completion. This is a safety precaution to make sure the machine is descaled correctly. This is important for the longevity and functional efficiency of your coffee system.</p> <ul style="list-style-type: none"> <li>■ Descale the coffee system (see "Descaling").</li> </ul>
<p><b>Loud noises are heard during the descaling program.</b></p>	<p>This is not a fault.</p> <p>These noises occur when water is flushed through the machine at a high pressure.</p>
<p><b>The display lights up but the coffee system does not heat up and no drinks are made.</b></p>	<p>The Demo mode of the coffee system has been activated.</p> <ul style="list-style-type: none"> <li>■ Deactivate the Demo mode (see "Settings - Demo mode").</li> </ul>
<p><b>The drinking vessel being used is repeatedly not recognized by the automatic dispenser adjustment.</b></p> <p><b>The main dispenser lowers until it touches the top of the cup or glass and cup protection switch-off is activated.</b></p>	<p>The cup or glass is not suited for the sensing mechanism.</p> <ul style="list-style-type: none"> <li>■ Use cups or glasses that are suitable for automatic dispenser adjustment.</li> </ul> <p>There is a fault with the automatic dispenser adjustment.</p> <ul style="list-style-type: none"> <li>■ Turn the machine off with the On / Off Ⓛ button. Wait for 2 minutes before turning it back on again.</li> <li>■ Use another drinking vessel and prepare a drink.</li> <li>■ If cup protection switch-off is activated again or the main dispenser lowers until it touches the top of the cup or glass again, please contact Miele.</li> </ul>
<p><b>Cup protection switch-off does not work. The main dispenser lowers until it touches the top of the vessel and the cleaning container or another vessel gets caught between the main dispenser and the drip tray.</b></p>	<p>If the cleaning container is sitting too close to the panel behind the main dispenser, or even touches it, the rim of the container will not be properly recognized by the automatic dispenser adjustment.</p> <ul style="list-style-type: none"> <li>■ Move the cleaning container forwards a little.</li> </ul>

## Unsatisfactory results

Problem	Possible cause and solution
<p><b>The coffee is not hot enough.</b></p>	<p>The cup has not been pre-heated.</p> <p>The smaller the cup and the thicker its walls, the more important it is to pre-heat it.</p> <ul style="list-style-type: none"> <li>■ Pre-heat the cup, for example, with hot water.</li> </ul>
	<p>The brewing temperature is set too low.</p> <ul style="list-style-type: none"> <li>■ Set a higher brewing temperature (see "Brewing temperature").</li> </ul>
	<p>The brew unit filters are blocked.</p> <ul style="list-style-type: none"> <li>■ Remove and clean the brew unit (see "Cleaning and care – Brew unit").</li> <li>■ Degrease the brew unit (see "Cleaning and care – Brew unit").</li> </ul>
<p><b>The heating-up time is getting longer, the amount of water being dispensed is incorrect and the coffee system is not performing properly.</b></p>	<p>The coffee system needs to be descaled.</p> <ul style="list-style-type: none"> <li>■ Descale the coffee system (see "Descaling").</li> </ul>
<p><b>Coffee does not flow evenly from both dispensers. Milk sprays occasionally during preparation.</b></p>	<p>Coffee deposits in the main dispenser prevent the dispensing of the drinks.</p> <ul style="list-style-type: none"> <li>■ Disassemble the main dispenser and clean the parts – with the exception of the stainless steel cover – in the dishwasher (see "Cleaning and care – Main dispenser").</li> </ul> <p>This cleaning should be performed <b>once a week</b>.</p>
<p><b>The coffee grinder makes a louder noise than usual.</b></p>	<p>The coffee bean container has become empty during the grinding process.</p> <ul style="list-style-type: none"> <li>■ Fill the coffee bean container with fresh beans.</li> </ul>
	<p>There may be stones in among the coffee beans.</p> <ul style="list-style-type: none"> <li>■ Turn the coffee system off immediately. Contact Miele.</li> </ul>
<p><b>The coffee flows too quickly into the cup.</b></p>	<p>The grind level is too coarse.</p> <ul style="list-style-type: none"> <li>■ Set the grinder to a finer setting (see "Setting the coffee grinder").</li> </ul>

# Frequently Asked Questions

---

Problem	Possible cause and solution
<b>The coffee trickles too slowly into the cup.</b>	The grind level is too fine. ■ Set the grinder to a coarser setting (see "Setting the coffee grinder").
<b>The crema on the coffee or espresso is "not right".</b>	The grinder setting is not correct. ■ Set the grinder to a finer or coarser setting (see "Setting the coffee grinder").
	The brew temperature is too high for the type of coffee being used. ■ Set a lower brewing temperature (see "Brewing temperature").
	The coffee beans are no longer fresh. ■ Add fresh beans to the coffee bean container.

## Frequently Asked Questions

### Problems when preparing milk

Problem	Possible cause and solution
<p><b>The milk sprays during dispensing and hissing noises can be heard. Even though milk froth should be prepared, only hot milk emerges from the main dispenser.</b></p>	<p>The milk temperature is too high. Good milk froth can only be achieved when cold milk (below 50°F/10°C) is used.</p> <ul style="list-style-type: none"> <li>■ Check the temperature in the milk flask.</li> </ul>
	<p>The milk flask has not be inserted properly so that not only milk, but also air is suctioned in.</p> <ul style="list-style-type: none"> <li>■ Push in the milk flask to the limit stop.</li> </ul>
	<p>The main dispenser is not correctly mounted.</p> <ul style="list-style-type: none"> <li>■ Check whether the main dispenser is correctly assembled.</li> </ul>
	<p>The milk pipework in the milk flask lid is dirty.</p> <ul style="list-style-type: none"> <li>■ Taking apart the milk flask lid and cleaning it with the cleaning brush (See "Cleaning and care – Milk flask").</li> <li>■ Clean the main dispenser and the milk valve with the cleaning brush (see "Main dispenser" and "Maintaining the milk valve").</li> </ul>
	<p>The elbow connector is blocked and must be exchanged.</p> <ul style="list-style-type: none"> <li>■ Exchange the elbow connector (see "Exchanging the elbow connector").</li> </ul>
<p><b>Fill and insert milk container appears in the display even though the milk flask has been filled and inserted in the machine.</b></p>	<p>The milk flask lid could be dirty. Therefore, the sensing mechanism does not function correctly.</p> <ul style="list-style-type: none"> <li>■ Clean the cover and the milk flask thoroughly. Disassemble the cover and clean it with the included cleaning brush (see "Cleaning and care – Milk flask with cover").</li> </ul>

# Frequently Asked Questions

## Exchanging the elbow connector

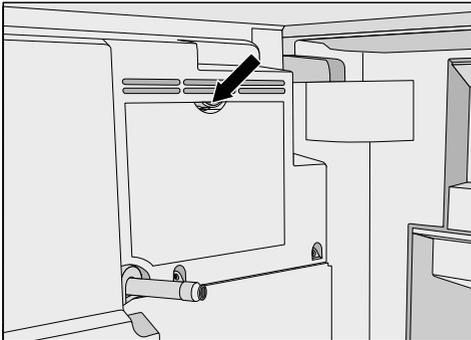
If you can prepare only hot milk instead of milk froth, check the following first:

- Is the milk in the milk flask cold (< 50°F / 10°C)?
- Have the main dispenser and milk flask lid been cleaned carefully?
- Is the main dispenser correctly mounted?

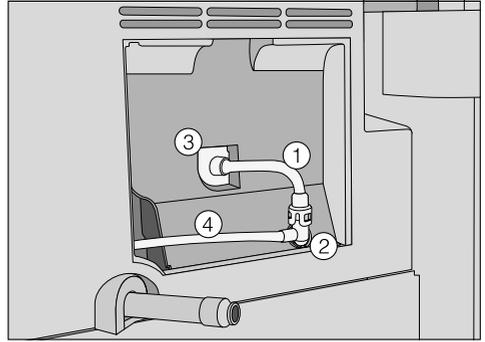
If you still cannot prepare milk froth, follow the steps described to exchange the elbow connector.

You need the elbow connector that was provided as a spare part.

Do not use a needle or similar implement. This would damage the components.



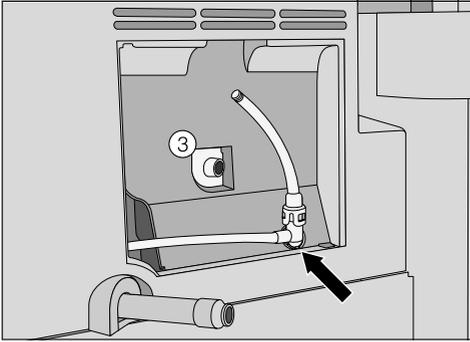
- Open the service cover on the back of the appliance door.



- First release air intake tube ① from the opening ③. Then pull off the elbow connector ②.
- Pull both tubes out of the elbow connector.
- Use the cleaning brush supplied to clean air intake tube ① under running water. "Blowing through" can help to dislodge blockages.
- Insert the brush in milk tube ④. Move the brush back and forth as far as possible until all milk deposits have been removed.
- Now take the new elbow connector (you can throw away the old elbow connector in the household trash).

## Frequently Asked Questions

---



- Push the tubes back into the elbow connector and replace this in the machine. Make sure that the land on the elbow connector is pointing downwards.
- Re-insert the air intake tube into the opening ③.
- Replace the service cap and close the door.

# Technical Service

---

## After sales service

In the event of a fault that you cannot correct yourself, please contact

- Your Miele dealer
- or
- Miele Technical Service

The telephone number for Miele is listed at the back of these instructions.

When contacting Miele, please quote the **model** and **machine number** of your coffee system.

This information is given on the data plate inside your appliance.

## Warranty

For more information, please refer to the included warranty.

### MieleCare (USA only)

**MieleCare**, our Extended Service Contract program, gives you the assurance of knowing that your appliance investment is covered by 5 years of worry free ownership.

**MieleCare** is the only Extended Service Contract in the industry that guarantees repairs by a Miele Authorized Service Provider using genuine Miele parts. Only genuine Miele parts installed by factory trained professionals can guarantee the safety, reliability, and longevity of your Miele appliance. Please note that unless expressly approved in writing by Miele's Service department, Extended Service Contracts offered by other providers for Miele products will not be recognized by Miele. Our goal is to prevent unauthorized (and untrained) service personnel from working on your Miele products, possibly doing further damage to them, you and/or your home.

To learn more about **MieleCare** Extended Service Contracts, please contact your appliance dealer or visit us online at:

<http://mieleusa.com/mielecare>

If the settings of the following functions are altered from the factory default, energy consumption will increase:

- Eco mode
- Lighting
- Time display
- Timer

# Packaging material / Disposal of old machine

---

## Disposal of packaging material

The cardboard box and packing materials protect the appliance during shipping. They have been designed to be biodegradable and recyclable.

Ensure that any plastic wrappings, bags, etc. are disposed of safely and kept out of the reach of children. Return the packaging to your dealer.

## Disposal of your old appliance

Old electrical and electronic appliances often still contain valuable materials. However, they also contain harmful substances that were essential for the proper functioning and safe use of the equipment. Handling these materials improperly or disposing of them in your household waste can be harmful to your health and the environment. Therefore, please do not dispose of your old appliance with regular household waste.

Old appliances may contain materials that can be recycled. Please contact your local recycling authority about the possibility of recycling these materials.

Ensure the appliance presents no danger to children while being stored for disposal.

Make sure that the power to the machine is OFF before installing or performing maintenance or repairs. All electrical work should be performed by a qualified electrician in strict accordance with national and local safety regulations. Installation, repairs and other work by unqualified persons could be dangerous.

Verify that the voltage, load and circuit rating information found on the data plate match the household electrical supply. This data must match to prevent damage to the coffee system. If in doubt, consult a licensed electrician.

The necessary connection information is given on the data plate inside your appliance.

The coffee system comes equipped with a 6 ft (1.8 m) power cord with a NEMA 5-15P molded plug for connection to a 120 V, 15 A, 60 Hz power supply.

Do not connect the appliance to a power inverter or directly to power produced outside of the normal electrical grid (i.e. direct solar or wind power source).

Direct connection to such power sources can cause power surges and tripped breakers when the appliance is turned on, and could damage the appliance.

Do not connect the appliance to energy saving plugs or outlets. The reduction of power to the appliance caused by these devices will cause the appliance to run hot and may damage it and/or shorten its usable life.

If there is any question concerning the electrical connection of this appliance to your power supply, please consult a licensed electrician or contact Miele's Technical Service Department. See back page for contact information.

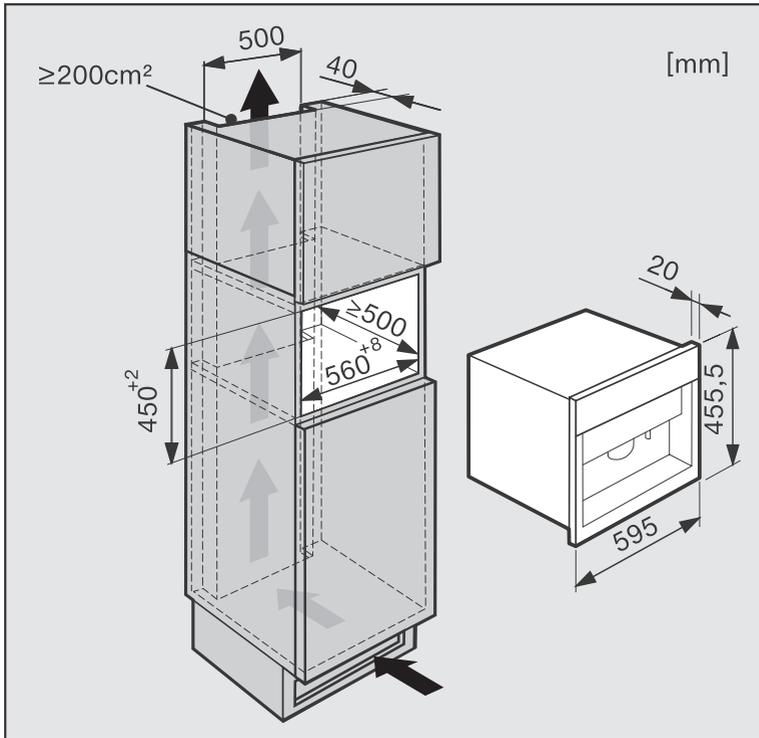
**WARNING:**

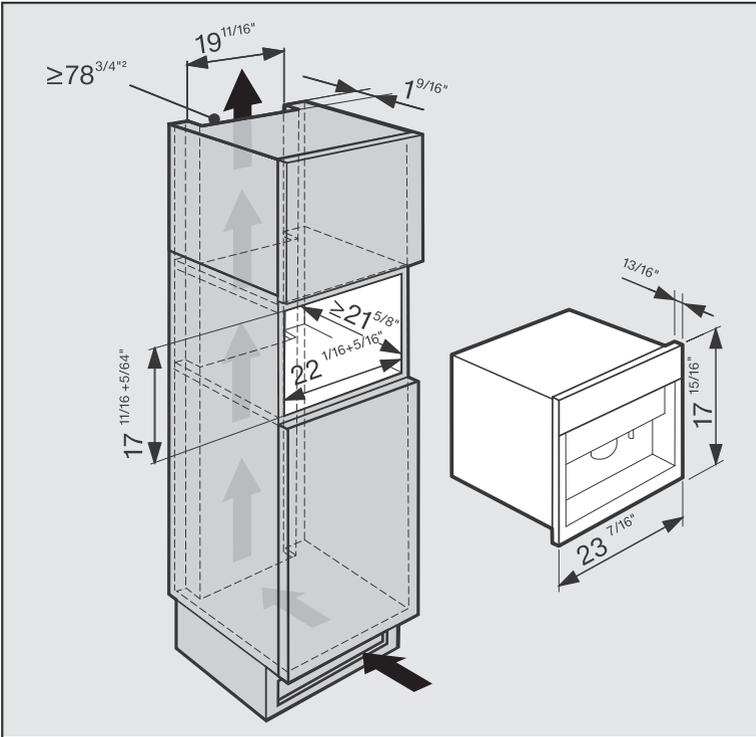
**THIS APPLIANCE MUST BE GROUND-ED**

# Installation

## Installation and combination options

The appliance is designed to be built into a tall unit.





It can also be combined with other Miele built-in appliances. If the coffee system is to be built in above another appliance, there must be a full-width, closed shelf between them.

# Installation

## Ventilation

Condensation water can damage the coffee system or surrounding cabinets.

The specified ventilation cross-sections absolutely must be observed.

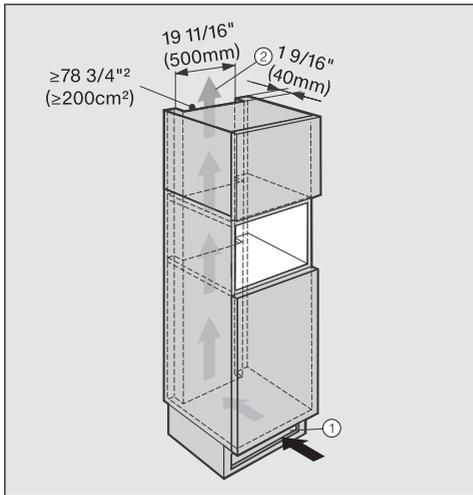
Do not cover or block the ventilation cross-sections.

Clean the ventilation cross-sections on a regular basis.

Due to the heating of water, water steam can condense inside the coffee system and inside the door.

During installation, ensure there is sufficient ventilation at the rear of the appliance so that steam and warm air are able to escape without hindrance.

The surrounding cabinets should be designed as follows:

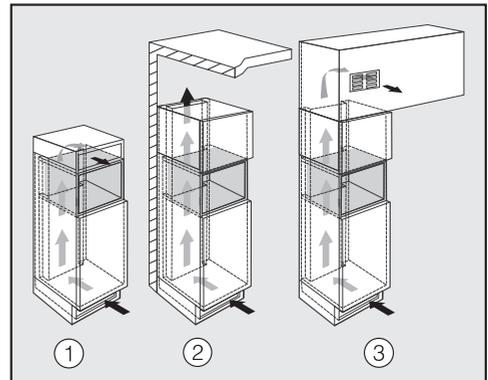


– Air intake ① occurs via the plinth at the bottom of the appliance and the air escapes at the top ② at the rear of the surrounding cabinets.

- A ventilation gap of at least 1 5/8" (40 mm) depth must be provided behind the appliance for air to circulate.
- The ventilation cross-sections in the plinth, surrounding cabinets and above the appliance must amount to at least 78 3/4 square inches (200 cm<sup>2</sup>) to ensure that air can circulate without obstruction.

### Top ventilation cross-section

The ventilation cross section at the top of the appliance can be constructed in different ways:



- ① directly above the coffee system with a ventilation grille (free airflow of at least 78 3/4 square inches / 200 cm<sup>2</sup>)
- ② between the surrounding cabinets and the ceiling
- ③ through a suspended ceiling

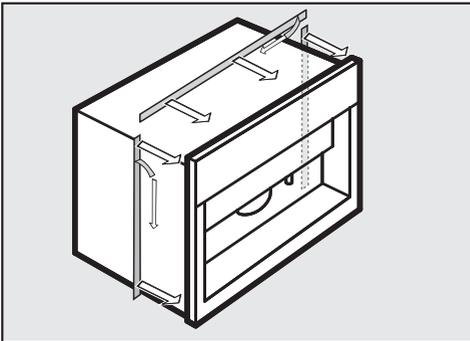
## Installing the coffee system

Make sure that there is no power to the machine during installation. This also applies when uninstalling.

The machine may only be operated when installed and in an ambient temperature range between +50°F (10°C) to +100°F (38°C).

For installation, you will require two socket wrenches in sizes 3 and 5.

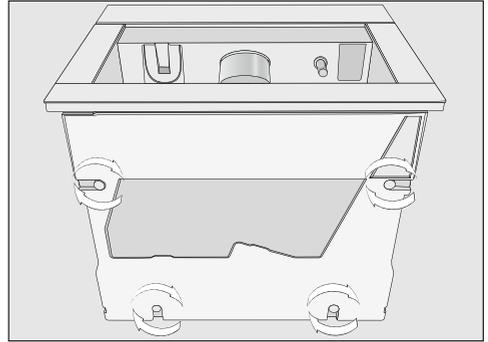
To ensure the appliance door is flush with the cabinetry front, a seal around the building-in niche is needed or a sealing strip must be adhered to the coffee system.



- If there is not a seal at the front of the building-in niche, adhere the Miele sealing strips from the back (see picture) before installing the coffee system. The sealing strips can be purchased from Miele.

Sealing strips are available from your Miele dealer or from Miele.

**Tip:** We recommend providing a place to sit the coffee system which is the same height as the building-in niche. This will make it easier to connect the machine to the electrical supply.



- Using the large allen key, unscrew all four feet out by about 3/4" (2 mm).

The feet can be unscrewed by up to approx. 4" (10 mm).

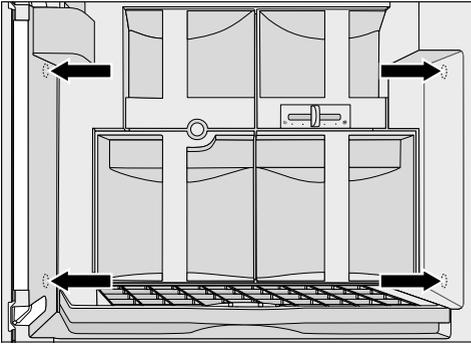
- Connect the appliance to the electrical supply.

Ensure the power cord does not get damaged when pushing the appliance into the niche.

- Push the coffee system all the way into the building-in niche.
- Make sure the coffee system is centered and straight in the building-in niche. If this is not the case, align the machine using the four bases.

# Installation

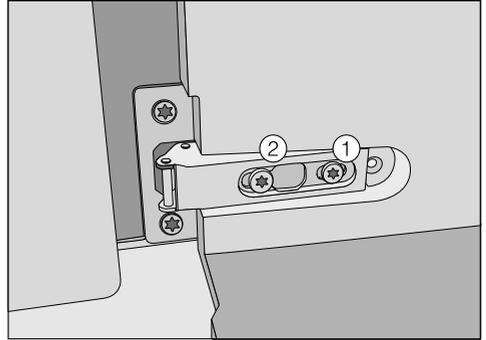
The appliance comes with four M5 socket screws to help you align and secure it in the building-in niche.



- Open the appliance door, and partially tighten the side socket screws.
- Carefully turn the lower socket screws to center the machine in the niche.
- Tighten both upper socket screws by hand to secure the machine in the unit. Do not over-tighten them.

## Adjusting the door hinges

If the machine door becomes difficult to open or close after installation, you can adjust the hinges to realign it (TX 20):



- Tighten the screw ① to align it flush with the cabinet front.
- Tighten the screw ② to align the door horizontally and vertically.

Miele uses software to operate and control the appliance.

The copyright authorization from Miele and other relevant software suppliers (e.g. Adobe) must be respected.

Miele and its suppliers reserve the rights to the software components.

In particular the following are prohibited:

- copying and distribution,
- modifications and derivations,
- decompilation, reverse engineering, disassembling and other such reductions of software.

This product contains Adobe® Flash® Player Software under license from Adobe Systems Incorporated, Adobe Macromedia Software LLC. Adobe and Flash are registered trademarks of Adobe Systems Incorporated.

Components which fall under GNU General Public Licence and further Open Source licenses are integrated into the software.

An overview of the integrated Open Source components and a copy of the current license can be obtained at <http://www.miele.com/device-software-licenses>. You will need to enter the specific product name.

Miele will provide the source code for all components of software licensed under the GNU General Public License and comparable Open Source licenses.

For source code requests, please e-mail [info@miele.com](mailto:info@miele.com).







Please have the model and serial number of your appliance available before contacting Technical Service.

---

## **U.S.A.**

**Miele, Inc.**

### **National Headquarters**

9 Independence Way  
Princeton, NJ 08540

Phone: 800-843-7231  
609-419-9898

Fax: 609-419-4298

[www.mieleusa.com](http://www.mieleusa.com)

### **Technical Service & Support**

#### **Nationwide**

Phone: 800-999-1360

Fax: 888-586-8056

[TechnicalService@mieleusa.com](mailto:TechnicalService@mieleusa.com)

# **Miele**

## **Canada**

**Importer**

**Miele Limited**

### **Headquarters and Miele Centre**

161 Four Valley Drive  
Vaughan, ON L4K 4V8

[www.miele.ca](http://www.miele.ca)

### **Customer Care Centre**

Phone: 800-565-6435

905-532-2272

[customercare@miele.ca](mailto:customercare@miele.ca)

## **Germany**

**Manufacturer**

Miele & Cie. KG  
Carl-Miele-Straße 29  
33332 Gütersloh



[www.miele-shop.com](http://www.miele-shop.com)

CVA 6800



en – US, CA

M.-Nr. 10 214 560 / 02