

Miele

Operating Instructions



Canister Vacuum Cleaner

en-US

HS15

M.-Nr. 11 217 140

Only Miele FilterBags, filters and accessories with the "Original Miele" logo can be used with this vacuum. Only then can the suction power of the vacuum cleaner reach its optimum potential creating the best possible cleaning results.

USE OF NON-MIELE COMPONENTS MAY VOID THE WARRANTY.

 The use of FilterBags made of paper or a similar material, or FilterBags with a cardboard retaining plate can lead to serious damage to the vacuum cleaner and may void the warranty, just as with the use of FilterBags without the "Original Miele" logo.

The "Original Miele" Logo will appear on the packaging or directly on the FilterBag.



Purchasing new FilterBags and filters

Original Miele FilterBags and filters can be purchased from an authorized Miele vacuum dealer or by visiting the Miele store at www.mieleusa.com.

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IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

This vacuum cleaner complies with current safety requirements. Inappropriate use can, however, lead to personal injury and damage to property.

To avoid the risk of accidents and damage to the vacuum cleaner, please read the operating instructions carefully before using it for the first time. They contain important information on its safety, operation and maintenance.

Keep these operating instructions in a safe place and pass them on to any future user.

Always disconnect the vacuum cleaner from the power supply when you have finished using it, before changing any accessories, as well as for maintenance work and cleaning. Turn the vacuum cleaner off and unplug it.

Correct use

- ▶ This vacuum cleaner is intended for cleaning flooring in domestic households and similar residential environments.
- ▶ This vacuum cleaner can be used for all normal cleaning of carpets, rugs and hard flooring.
- ▶ This vacuum cleaner is not intended for outdoor use.
- ▶ The vacuum cleaner must only be used to vacuum dry floor surfaces. Do not use on people and animals. Any other usage, modification or alteration is not supported by the manufacturer and could be dangerous.
- ▶ Persons which lack physical, sensory or mental abilities or experience with the machine should not use it without supervision or instruction by a responsible person.

IMPORTANT SAFETY INSTRUCTIONS

Safety with children

- ▶ Danger of suffocation! Ensure that any plastic wrappings, bags, etc. are disposed of safely and kept out of the reach of children.
- ▶ Do not allow the vacuum cleaner to be used as a toy. Close attention is necessary when used near children.

WARNING

To reduce the risk of fire, electric shock or injury:

- ▶ Check the voltage rating of the vacuum cleaner before connecting the power cord to an electrical outlet. Your power source should correspond with the voltage rating plate located on the underside of the vacuum. Use only household AC outlets. Never use DC power sources. If you are not sure of your home's voltage supply, consult a qualified electrician. Connecting the vacuum cleaner to a higher voltage than indicated in these instructions may result in damage to the vacuum cleaner or injury.
- ▶ To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other.) This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not alter the plug in any way.

Technical safety

- ▶ Before using the vacuum cleaner and its accessories, check for any visible signs of damage. Do not use a damaged appliance.
- ▶ Ensure that the connection data on the data plate of the vacuum cleaner (voltage and frequency) match the household power supply. Without modifications, the vacuum cleaner is suited for 50Hz or 60Hz.
- ▶ The electrical outlet must be fitted with a 15 A fuse.
- ▶ Reliable and safe operation of this vacuum cleaner can only be assured if it has been connected to the electricity supply.

IMPORTANT SAFETY INSTRUCTIONS

- ▶ The socket on the vacuum cleaner (depending on model) must only be used for the Miele Powerbrushes listed in these operating instructions.
- ▶ The Miele Powerbrush is a motor driven accessory for use only with Miele vacuum cleaners. For safety reasons, the vacuum cleaner must not be used with an Powerbrush produced by another manufacturer.
- ▶ Repairs must only be performed by an authorized service agent in accordance with national and local safety regulations. Unauthorized repairs could cause injury or machine damage. Otherwise the warranty will be void.
- ▶ Do not pull or carry the vacuum cleaner by the power cord, and be careful not to damage the cord when withdrawing the plug from the socket. Keep the cord away from sharp edges and do not let it get pinched, for example, under a door. Avoid running the vacuum cleaner over the cord. This could damage the cord, plug or socket. The appliance must not be used if any of these have suffered damage.
- ▶ Do not use the vacuum cleaner if the power cord is damaged. If the power cord is damaged it must be replaced together with the cord reel. For safety reasons this must only be done by Miele Technical Service or a Miele authorized service technician.
- ▶ When vacuuming fine dust, e.g., sawdust, sand, plaster, flour, talcum powder, etc., electrostatic charges build up naturally. Under certain conditions these charges will be released. To avoid the unpleasant effects of these discharges, a metal inlay has been incorporated into the underside of the handle. Please make sure that you keep your hand in constant contact with this metal strip during vacuuming.
- ▶ Do not allow the vacuum cleaner or Electrobrush, electric wand or electric hose to get wet. Clean only with a dry or slightly damp cloth. If any moisture gets into the appliance, danger of electric shock.

IMPORTANT SAFETY INSTRUCTIONS

- ▶ The Electrobrush, electric wand and electric hose contain power cords. The plug connectors must not come in contact with water. Danger of electric shock. They should only be cleaned with a dry cloth.
- ▶ Repairs should only be carried out on the vacuum cleaner, the Electrobrush, the electric wand and the electric hose by a Miele-authorized service technician. Repairs by unqualified persons can cause considerable danger to users.
- ▶ Defective components should be replaced by Miele original parts only. Only with these parts can safety of the appliance be assured as intended by the manufacturer.

Proper use

- ▶ To avoid the risk of damage, do not use the vacuum cleaner without the FilterBag, dust compartment filter and exhaust filter in place.
- ▶ The dust compartment cover will not close without a FilterBag inserted. Do not force it.
- ▶ Do not vacuum up anything which has been burning or smoking, e.g., cigarettes, ashes or hot ash, whether glowing or apparently extinguished.
- ▶ Do not use the vacuum cleaner to vacuum up any water, liquid or damp dirt. Wait until any freshly cleaned or shampooed rugs or carpets are completely dry before attempting to vacuum.
- ▶ Do not use the vacuum cleaner to vacuum toner dust. Toner, such as that used in printers and photocopiers, can conduct electricity.
- ▶ Do not vacuum up any flammable or combustible liquids or gases and do not vacuum in areas where such substances are stored.
- ▶ Do not vacuum at head height and do not let the suction get anywhere near a person's head.

IMPORTANT SAFETY INSTRUCTIONS

Accessories

- ▶ To avoid the risk of injury when vacuuming with a Miele Powerbrush or Turbobrush, do not touch the rotating roller brush.
- ▶ It is not advisable to vacuum directly with the handle, i.e., without an accessory attached, as the rim could get damaged and you could hurt yourself on sharp edges.
- ▶ Only use genuine FilterBags, filters and accessories with the “Original Miele” logo on them. Otherwise the manufacturer cannot guarantee the safety of the product.

California Proposition 65

THE FOLLOWING WARNING IS REQUIRED BY THE STATE OF CALIFORNIA FOR CALIFORNIA RESIDENTS ONLY:



WARNING:

Cancer and Reproductive Harm -

www.P65Warnings.ca.gov.

SAVE THESE INSTRUCTIONS

Disposal of the packing material

The cardboard box and packing materials protect the appliance during shipping. They have been designed to be biodegradable and recyclable.

Ensure that any plastic wrappings, bags, etc. are disposed of safely and kept out of the reach of children. Danger of suffocation!

Disposing of the FilterBags and filters

Filterbags and filters are made from environmentally friendly materials, and can be disposed of with the normal household waste, as long as they have been used exclusively for general household dust.

Disposing of your old appliance

Before disposing of your old appliance remove the FilterBag and filters and dispose of them with your household waste.

Electronic and electrical appliances contain many valuable materials. They also contain certain materials, compounds and components which were essential for their correct functioning and safety. These could be hazardous to your health and to the environment if disposed of with general waste or if handled incorrectly. Please do not, therefore, dispose of your old appliance with general waste.

Instead, please make use of officially designated collection and disposal points to dispose of and recycle electri-

cal and electronic appliances. By law, you are solely responsible for deleting any personal data from the appliance prior to disposal. Please ensure that your old appliance poses no risk to children while being stored for disposal.

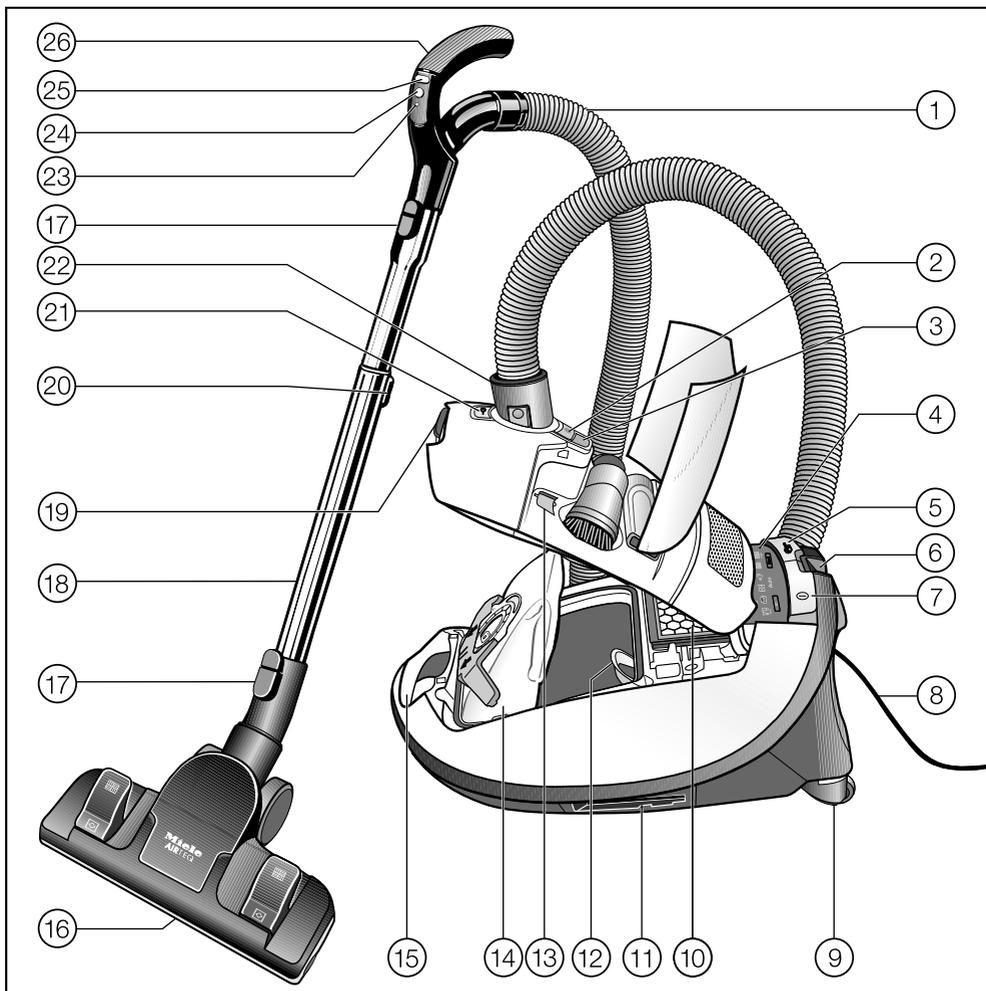
Disposal of old batteries and power packs

Electrical and electronic appliances often contain batteries and power packs which must not go into household waste after use. Please remove all accessible batteries and take them to a suitable collection site where they can be collected free of charge. Batteries and power packs may contain substances which are harmful to your health and the environment.

The labeling on the battery or power pack gives further information. The crossed-out waste bin means that you must never put batteries and power packs into household waste. If the crossed-out waste bin has one or more of the listed chemical symbols, it contains lead (Pb), cadmium (Cd) and/or mercury (Hg).

Old batteries and power packs contain important raw materials and can be recycled. Separately collecting old batteries and power packs facilitates handling and recycling.

Appliance description



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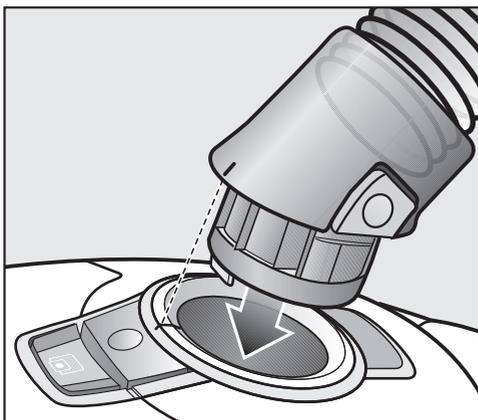
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- ① Suction hose *
- ② Release button for accessories compartment
- ③ FilterBag change indicator
- ④ Display *
- ⑤ Foot switch for automatic cord rewind
- ⑥ Park system for pauses during vacuuming
- ⑦ On/Off foot switch ①
- ⑧ Power cord
- ⑨ Castor wheels *
- ⑩ Exhaust filter *
- ⑪ Park system for storage (on both sides of the vacuum cleaner) *
- ⑫ Motor protection filter
- ⑬ Electrobrush socket cover holder *
- ⑭ Original Miele FilterBag
- ⑮ Carrying handle
- ⑯ Floorhead *
- ⑰ Release buttons
- ⑱ Telescopic suction wand *
- ⑲ Dust compartment lid release button
- ⑳ Telescopic suction wand release button *
- ㉑ Socket for Electrobrush *
- ㉒ Connection socket *
- ㉓ LED *
- ㉔ Standby button for short pauses in vacuuming *
- ㉕ Suction power selector buttons + / - *
- ㉖ Handle (some models have an air inlet valve in the handle) *
- ㉗ Overheating warning light  *
- ㉘ Restart button *
- ㉙ Standby indicator light *
- ㉚ Maintenance indicator with reset button *

* These features are model-specific and may vary or may not be available on your vacuum cleaner.

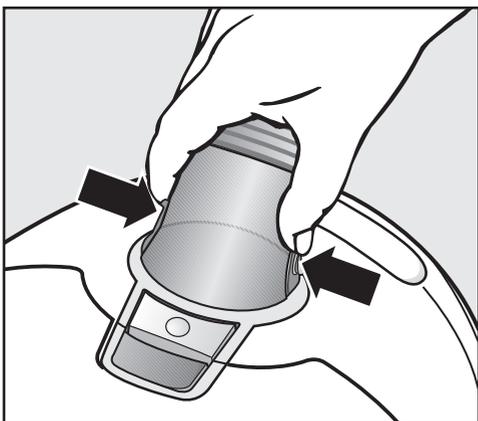
Preparing for use

Attaching the suction hose



- Insert the hose connector into the suction socket on the vacuum cleaner until it clicks into position. To do this, line up the guides on the two pieces.

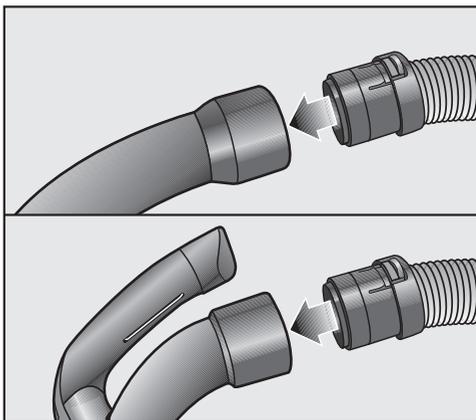
Disconnecting the suction hose



- Press the release buttons at the side of the hose connector, and lift the hose from the socket.

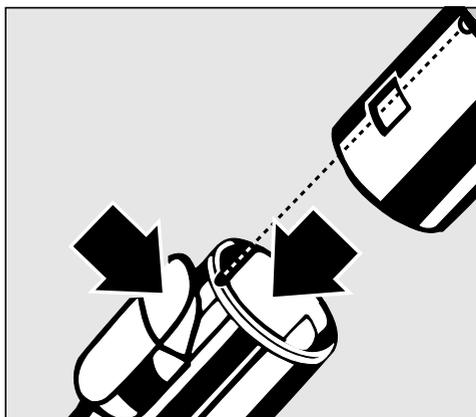
Connecting the suction hose to the handle

(required depending on model)



- Insert the suction hose into the handle until it clicks into position.

Connecting the handle to the wand



- Insert the handle into the wand until it clicks into position. To do this, line up the guides on the two pieces.
- To release the handle from the wand, press the release button and pull the handle out of the wand, twisting it slightly as you do so.

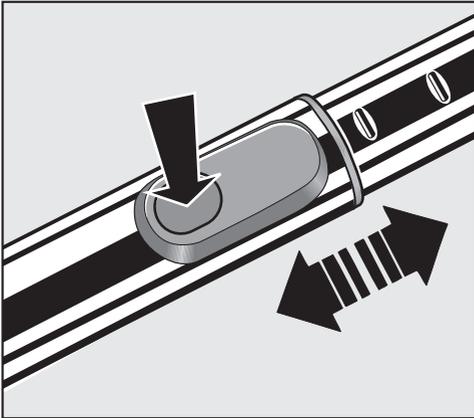
Adjusting the telescopic suction wand

Depending on the model, your vacuum cleaner will be fitted with one of the following suction wands:

- Telescopic suction wand
- Comfort telescopic suction wand

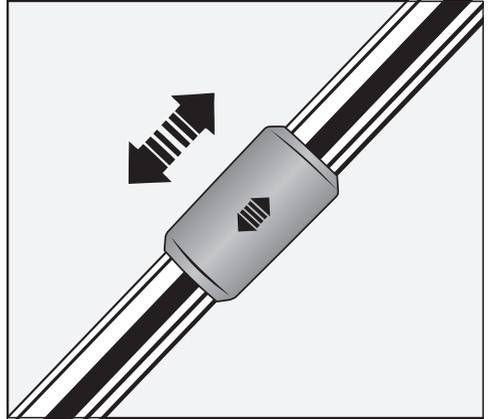
One part of the telescopic suction wand is packed inside the other and it can be adjusted to suit your height for comfortable vacuuming.

Telescopic suction wand



- Press the release button and adjust the telescopic suction wand to the required length.

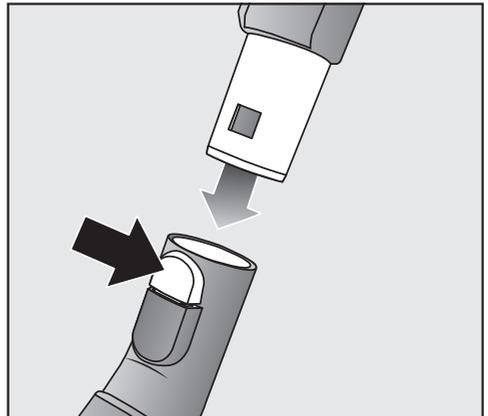
Comfort telescopic suction wand



- Grasp the release mechanism and adjust the telescopic suction wand to the required length.

Connecting the telescopic wand to the floorhead/floorbrush

(included as standard depending on model)



- Push the telescopic wand into the suction nozzle and turn it clockwise or counter-clockwise until it clicks into position.

- To detach these parts from each other, press the release button and pull the telescopic wand out of the suction nozzle, twisting it slightly as you do so.

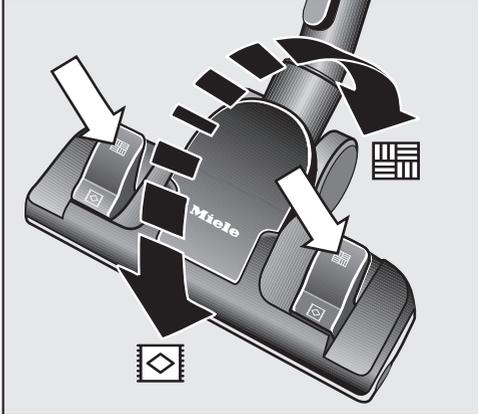
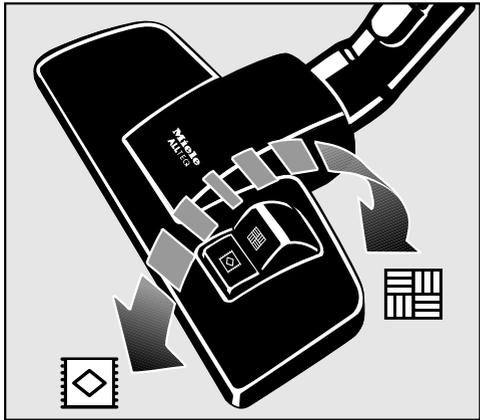
Adjusting the floorhead

(only for models with a reversible floorhead included in the standard version)

This vacuum cleaner can be used for the everyday cleaning of carpets, rugs and hard flooring.

Miele offers a range of other floorheads, brushes and accessories for other types of flooring and special applications (see “Optional accessories”).

Please always follow the flooring manufacturer's cleaning and care instructions.



Vacuum carpets and rugs with the brush retracted:

- Press the foot switch .

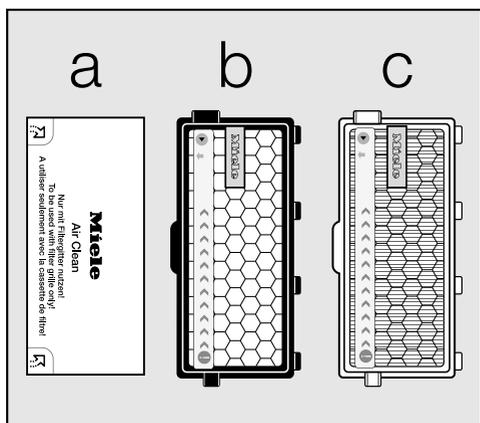
Clean hard flooring which is not susceptible to scratching, and flooring with gaps or deep crevices in it with the brush protruding:

- Press the foot switch .

If the suction power of the adjustable floorhead seems too high, reduce the suction until the floorhead is easier to maneuver (see “Use – Regulating the suction power”).

Activating the TimeStrip® exhaust filter change indicator on the exhaust filter

Depending on the model, your vacuum cleaner will be fitted as standard with one of the following exhaust filters.

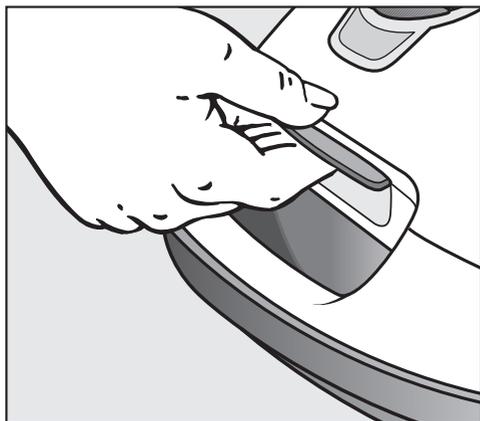


a AirClean

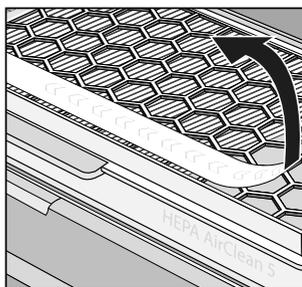
b Active AirClean 50 (black)

c HEPA AirClean 50 (white)

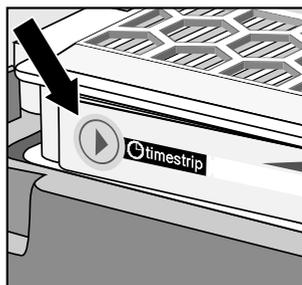
If your vacuum cleaner is fitted with exhaust filter **b** or **c**, you need to activate the TimeStrip® exhaust filter change indicator.



- Press the release button on the recessed grip and raise the dust compartment lid as far as it will go.



- Remove the indicator strip.



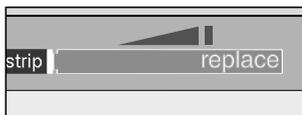
- Press the TimeStrip® exhaust filter change indicator.



After approx. 10–15 seconds a thin red line will appear in the left-hand side of the display.

- Close the dust compartment lid securely, making sure it clicks into position. Take care not to trap the FilterBag when doing so.

How the TimeStrip® exhaust filter change indicator works



The TimeStrip® exhaust filter change indicator shows the remaining functional life of the exhaust filter. After approx. 50 operating hours, or approx. one year of average use, the display will be completely filled with red.

Using the accessories supplied



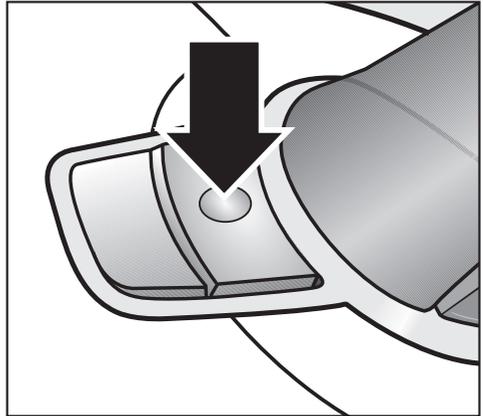
- ① **Crevice nozzle**
For cleaning in folds, crevices or corners.
- ② **Dusting brush with natural bristles**
For cleaning base boards, ornate and carved objects.
The head can be swiveled to adjust the angle.
- ③ **Upholstery nozzle**
For cleaning upholstery, mattresses, cushions, curtains, covers, etc.

Some models are supplied as standard with one of the following accessories, which are not illustrated.

- Powerbrush
- Turbobrush

These accessory parts are supplied with their own operating instructions.

Opening the accessories compartment



- Press the release button on the accessories compartment lid.

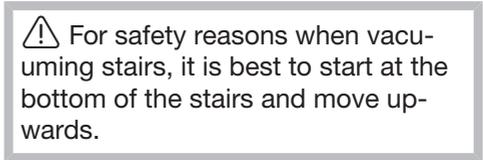
The accessories compartment will then open.

- Take out the accessory you require.
- Press down firmly on the lid to close it.

Reversible floorhead

(included as standard depending on model)

For general use and also for vacuuming the stairs.

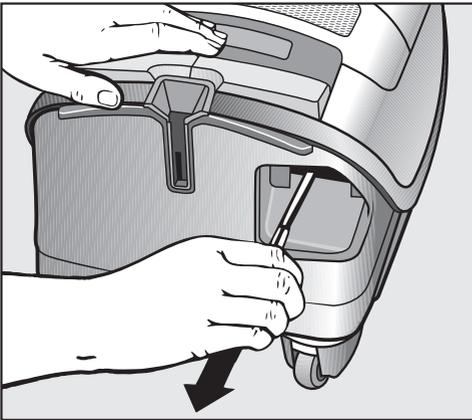


Use

Power cord

⚠ Unwind the cord completely to aid the vacuum in dissipating heat. Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not run the appliance over the cord. Keep the cord away from heated surfaces. Do not unplug by pulling the cord. To unplug grasp the plug, not the cord. This appliance is equipped with a power cord reel. Hold the plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.

Unwinding the cord



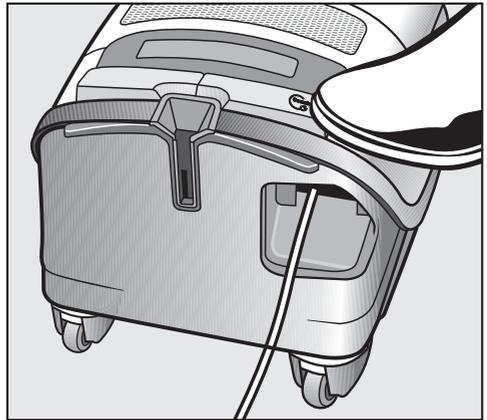
- Pull the cord out to the required length.
- Insert the plug into the socket.

If your vacuum cleaner is equipped with a lit park system for storage, it switches on in this manner.

When the vacuum cleaner is used for the first time the lighting will switch itself on after approximately two minutes.

⚠ If vacuuming for longer than 30 minutes, the cord must be pulled out all the way. Danger of overheating and damage.

Rewinding the cord



- Remove the plug from the outlet.

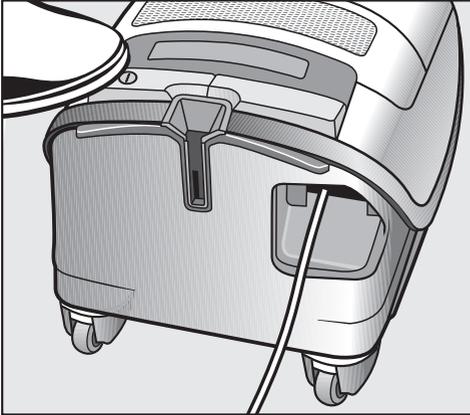
If your vacuum cleaner is equipped with a lit park system for storage, it switches off in this manner.

- Step briefly on the automatic cord rewind foot switch.

The cord will then retract itself fully into the vacuum cleaner.

If you do not want the cord to retract completely into the vacuum cleaner you can deactivate this function. To do this, take hold of the end of the cord whilst retracting it and give it a short pull when you want the rewinding to end.

Turning the vacuum cleaner on and off



■ Press the On/Off foot control ①.

Regulating the suction power

The suction power can be regulated to suit the type of flooring being cleaned. Reducing the suction power reduces the amount of effort required to maneuver the floor brush.

The vacuum cleaner has symbols on the controls which indicate the type of use the settings are suitable for.

The selected power setting will light up yellow.

-  Curtains, fabric
-  Upholstery, cushions
-  Deep pile carpets, rugs and runners
-  Energy-saving vacuuming. This setting is also very quiet
-  Loop pile carpet and rugs
-  Hard flooring and heavily soiled carpets and rugs

When using the floorhead, reduce the suction power until the floorhead is easier to maneuver if the suction seems too high.

Depending on the model, your vacuum cleaner will also be equipped with one of the following power settings.

Auto Automatic adjustment of suction power to flooring

 Do not use the **Auto** setting to vacuum lightweight materials or curtains. These could be sucked into the vacuum cleaner and possibly damaged.

Soft Carpet Particularly soft flooring

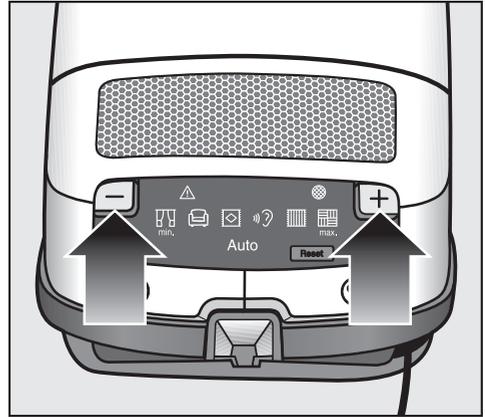
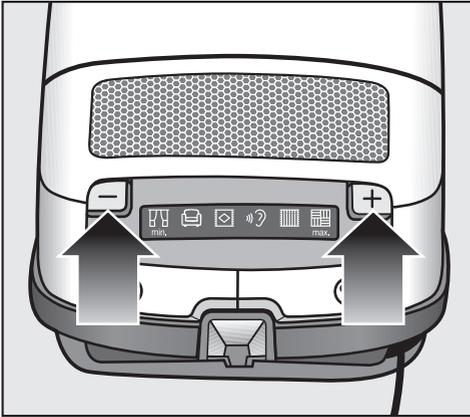
Depending on the model, your vacuum cleaner will be fitted with one of the following suction power selectors:

- Footswitches
- Footswitches with **Auto** function
- Footswitches with **Soft Carpet** function

Footswitches

The first time the vacuum cleaner is switched on, the highest power setting will be selected automatically.

After that, the vacuum cleaner will switch on at the power setting that was last used.

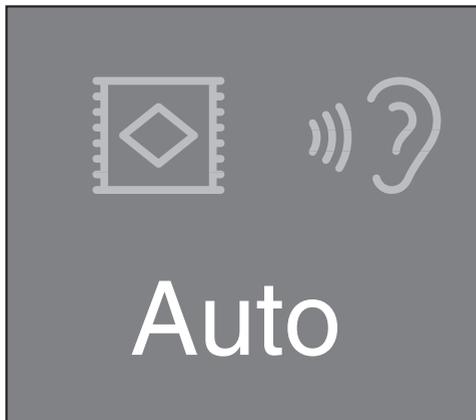


- Press the + footswitch to select a higher suction power.
- Press the - footswitch to select a lower suction power.

- Press the + footswitch to select a higher suction power.
- Press the - footswitch to select a lower suction power.

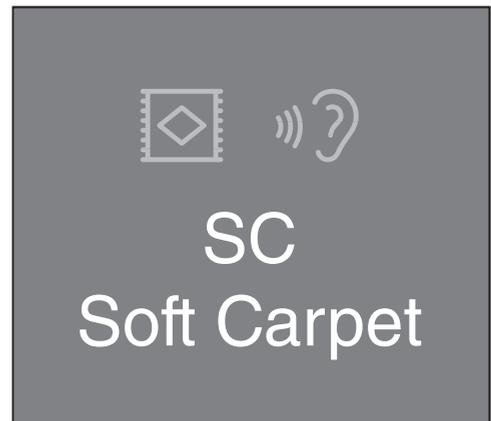
Footswitches with Auto function

After that, the vacuum cleaner will switch on at the power setting that was last used.

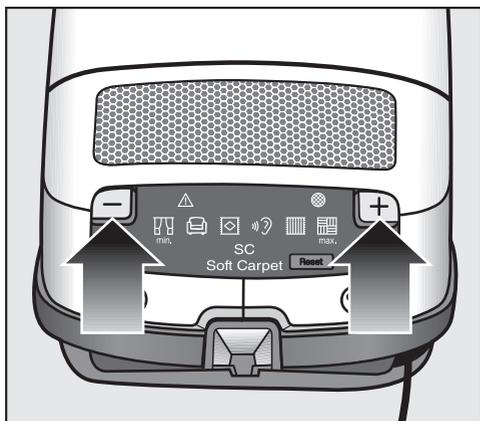


The first time the vacuum cleaner is switched on, it is in the **Auto** power setting.

Footswitches with Soft Carpet function



The first time the vacuum cleaner is switched on, it is in the **Soft Carpet** power setting.



- Press the - footswitch to select another power setting.

Activating the **Soft Carpet** power setting:

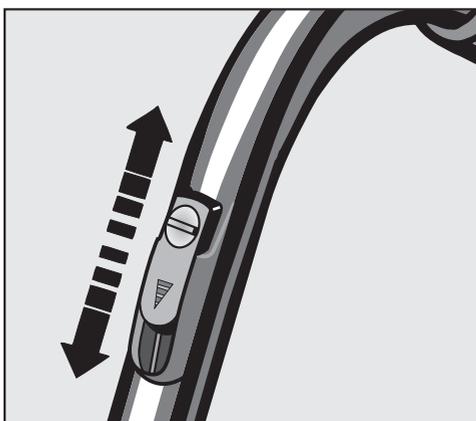
- Press the + footswitch until the maximum power setting has been reached.
- Then press the + footswitch again.

After that, the vacuum cleaner will switch on at the power setting that was last used.

Opening the air inlet valve

(depending on model)

It is easy to reduce the suction power for a short time, e.g., to prevent rugs or other objects being sucked into the vacuum cleaner.



- Open the air inlet valve on the handle far enough to reduce the suction power.

This reduces the suction on the respective nozzle used.

During vacuuming

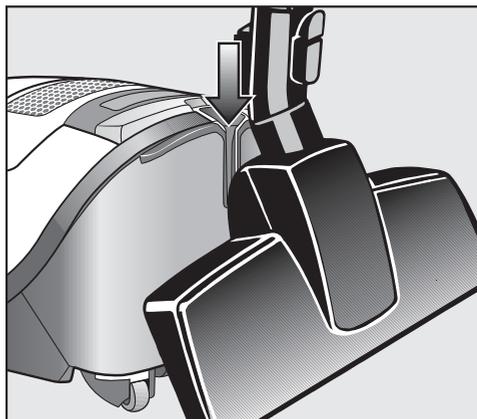
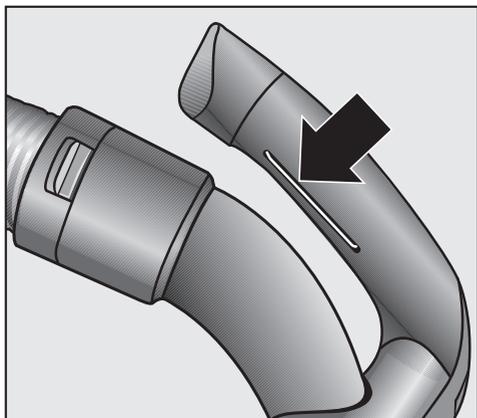
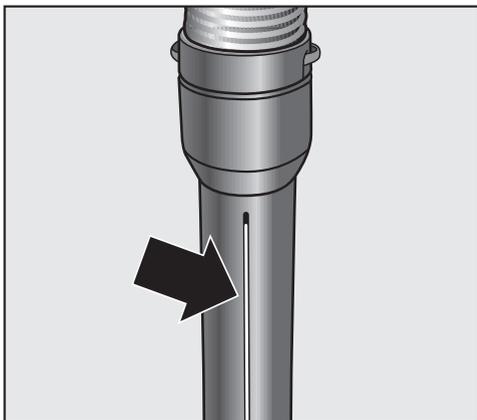
- When vacuuming, pull the vacuum cleaner behind you on its wheels. You can stand it upright for vacuuming stairs and curtains, etc.

Parking, transport and storage

Park system for pauses during vacuuming

(cannot be used with Electrobrushes SEB 228 and SEB 236)

The park system allows you to conveniently park the suction wand and floorhead during pauses.



- Slot the floorhead into the parking attachment on the vacuum cleaner.

If your vacuum cleaner is on a sloping surface, e.g., a ramp, retract the telescopic suction wand fully.

 When vacuuming, in particular fine dust, e.g. dust, sand, plaster, flour, etc., electrostatic charges build up naturally. Under certain conditions these charges will be released. To avoid the unpleasant effects of these discharges, a metal inlay has been incorporated into the underside of the handle. Please make sure that you keep your hand in constant contact with this metal strip during vacuuming.

Park system On/Off switch

Some models are fitted with an On/Off switch in the park system.

The vacuum cleaner switches off automatically when the floorhead is slotted into the park system with the park attachment. When the floorhead is removed the vacuum cleaner will switch back on automatically and will operate with the previously selected setting.

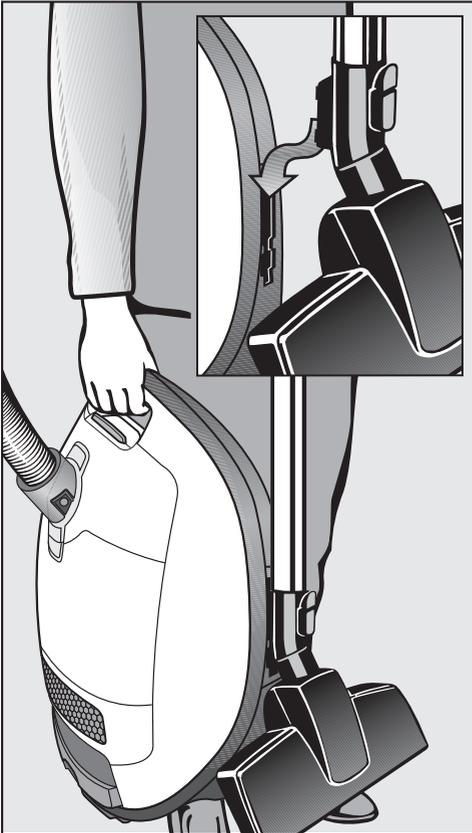
Park system for storage

 Always disconnect the vacuum cleaner from the power supply when you have finished using it. Remove the plug from the outlet.

If your vacuum cleaner is equipped with a lit park system for storage, it switches off about 30 seconds after being disconnected from the power supply.

- Stand the vacuum cleaner upright.

It is a good idea to retract the telescopic suction wand fully.



- Slot the floorhead downwards into one of the parking attachments on either side of the vacuum cleaner (the parking attachments cannot be used with Electrobrushes SEB 228 and SEB 236).

This makes the vacuum cleaner easier to carry or store.

Maintenance

 Always switch off the vacuum cleaner for maintenance work and remove the plug from the outlet.

The Miele filtration system consists of three components:

- Original Miele FilterBag
- Motor protection filter
- Original Miele exhaust filter

These will need to be replaced from time to time to ensure that your vacuum cleaner performs efficiently.

We recommend only using genuine FilterBags, filters, and accessories with the “Original Miele” logo on them. This will ensure that the suction power of the vacuum cleaner is maintained, giving the best possible cleaning results.

FilterBags with the “Original Miele” logo on them are not made from paper or paper-based materials and nor do they have a cardboard collar. This is why our FilterBags are particularly long-lasting and reliable.

Please note that appliance faults and damage originating from the use of accessories which do not carry the “Original Miele” logo will not be covered by the appliance guarantee.

Purchasing new FilterBags and filters

Original Miele FilterBags and filters are available from the Miele Webstore and your Miele dealer.

Ordering the correct FilterBags and filters

Only use original Miele **GN** FilterBags with a **blue collar** and original Miele filters. These are identified by the “ORIGINAL Miele” logo on the packaging.

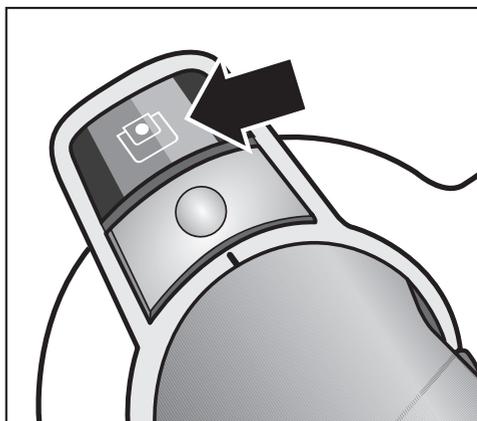


Every packet of original Miele FilterBags contains four bags, one AirClean exhaust filter, and one motor protection fil-

ter. Original Miele multipacks contain 16 FilterBags, four AirClean exhaust filters, and four motor protection filters.

Original Miele exhaust filters can also be purchased separately from your Miele dealer or Miele Technical Service. Please quote the model number of your vacuum cleaner when ordering to make sure you get the correct filter. You can also order all accessories via the Miele web store.

When to change the FilterBag



Change the FilterBag when the color marker in the FilterBag change indicator turns red.

FilterBags are disposable and intended to be used only once. Dispose of the entire FilterBag. Do not attempt to re-use. Blocked pores reduce the efficiency of the vacuum cleaner.

Checking the FilterBag change indicator

- Attach the floor brush to the vacuum cleaner (depending on the model).

- Switch the vacuum cleaner on and select the highest power setting.
- Lift the floor brush off the floor a little.

How the FilterBag change indicator works

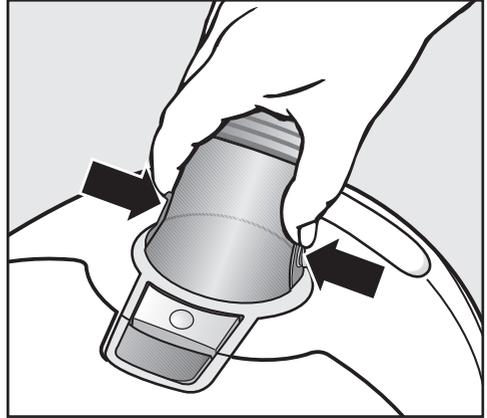
The FilterBag change indicator is set for normal household dust. This generally contains a mixture of dust, hair, threads, carpet lint, grit, etc.

However, if the cleaner has been used to vacuum up fine dust, such as plaster, brick dust, cement or flour, the pores of the FilterBag will become blocked very quickly.

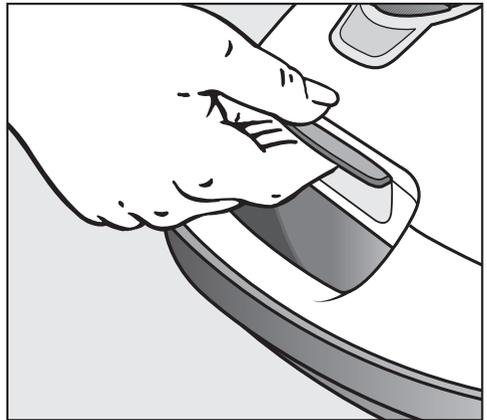
This affects the air permeability of the bag, and the marker will indicate that the bag is “full” even when it is not. If this happens you must still change the FilterBag because suction power will be greatly reduced by blocked pores in the FilterBag.

If, on the other hand, a large amount of hair and carpet lint which typically contains a lot of air is vacuumed up, the indicator may fail to react even though the bag is full. You should still change it. Both these extremes can occur.

Replacing the FilterBag

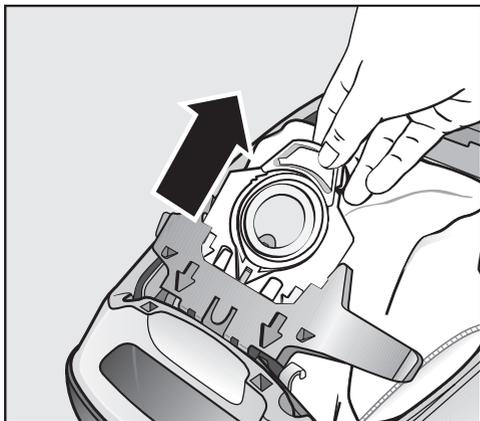


- Press the release buttons at the side of the hose connector, and remove the hose from the suction opening.

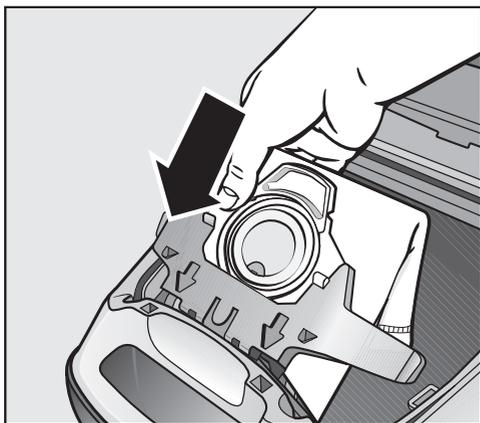


- Lift the release button for the dust compartment lid and raise the lid until it engages.

The FilterBag has a closing flap which closes automatically when the dust compartment lid is raised to prevent any dust escaping.

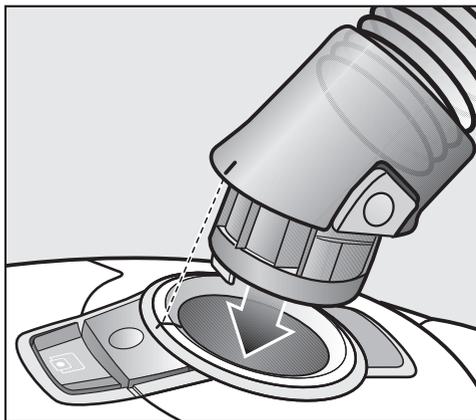


- Pull the FilterBag out by the grip on the collar.



- Insert the new FilterBag into the **blue** holder as far as it will go. Leave it folded up when you take it out of the box.
- It should be unfolded as far as possible in the dust compartment.
- Close the dust compartment lid securely, making sure it clicks into position. Take care not to trap the FilterBag when doing so.

An empty operation lock prevents the FilterBag from closing without a FilterBag in place. Do not force it!



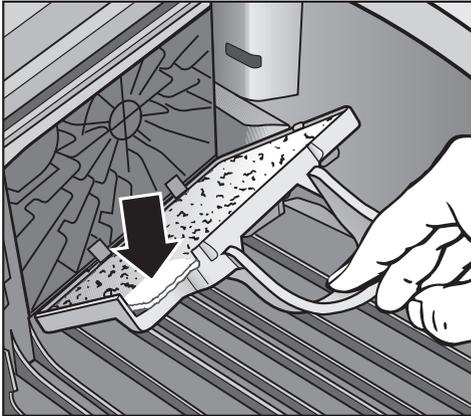
- Insert the hose connector into the suction socket on the vacuum cleaner until it clicks into position. To do this, line up the guides on the two pieces.

When to change the motor protection filter

Replace this filter every time you start a new packet of filter bags. Every packet of original Miele filter bags contains a motor protection filter. Multi-packs contain four motor protection filters.

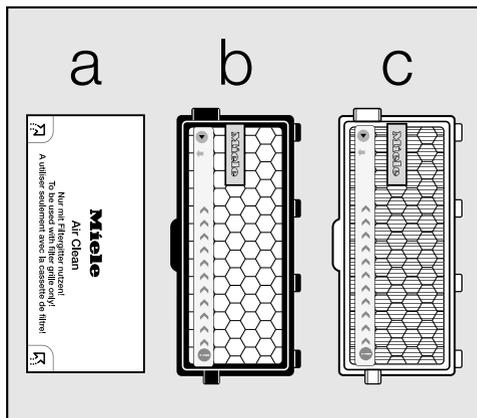
Changing the motor protection filter

- Open the dust compartment lid.
- Pull the FilterBag out by the grip on the collar.



- Open the **blue filter frame** fully and remove the old filter. Hold by the clean, unsoiled section to remove it.
- Replace with a new motor protection filter.
- Close the filter frame.
- Insert the FilterBag into the blue holder as far as it will go.
- Close the dust compartment lid securely, making sure it clicks into position. Take care not to trap the FilterBag when doing so.

When to replace the exhaust filter



Depending on the model, your vacuum cleaner will come with one of the following exhaust filters as standard:

a AirClean

Replace this filter every time you start a new packet of Miele FilterBags. An AirClean exhaust filter is supplied with every packet of Miele FilterBags.



b Active AirClean 50 (black)

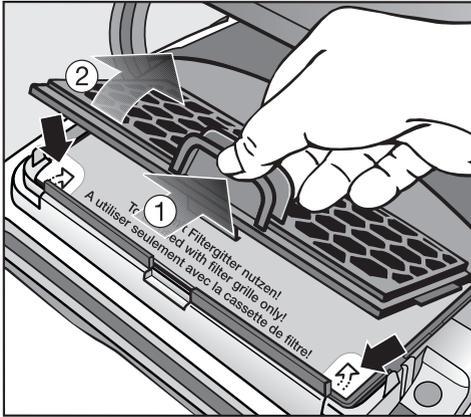
c HEPA AirClean 50 (white)

Replace if the display for the exhaust filter change indicator is completely filled with red. This occurs after approx. 50 hours of operation which is equivalent to about a year of average use. The vacuum cleaner can still be used. However, the suction power will be reduced as will the effectiveness of the filter if it is not replaced in good time.

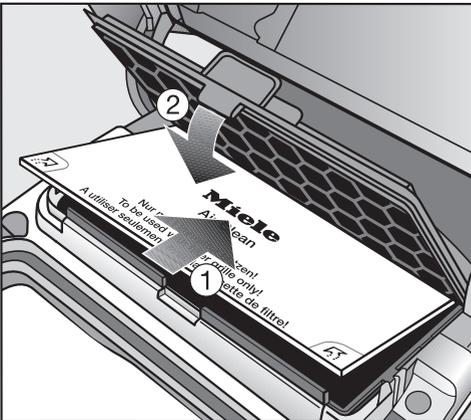
How to replace the AirClean filter

Do not use more than one exhaust filter at a time.

- Open the dust compartment lid.



- Press the release catch on the filter grille and open the grille until it clicks.
- Grasp the used AirClean exhaust filter by one of the clean, unsoiled sections and take it out.



- Replace it with a new AirClean exhaust filter.

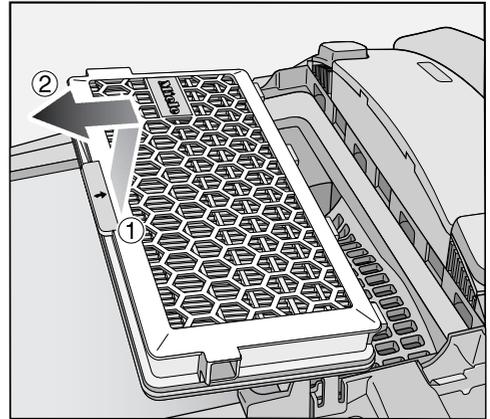
If you wish to fit an Active AirClean 50 or HEPA AirClean 50 exhaust filter, see “Replacing one type of exhaust filter with another.”

- Close the filter frame.
- Close the dust compartment lid.

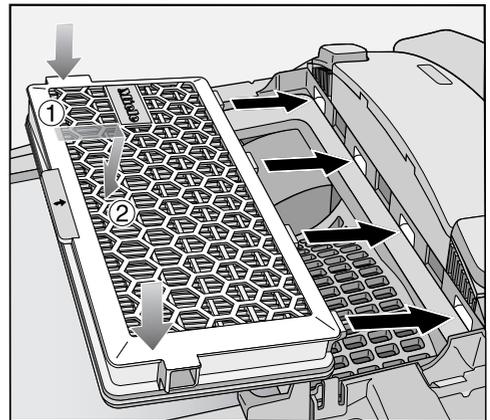
Replacing the Active AirClean 50 and HEPA AirClean 50 exhaust filters

Do not use more than one exhaust filter at a time.

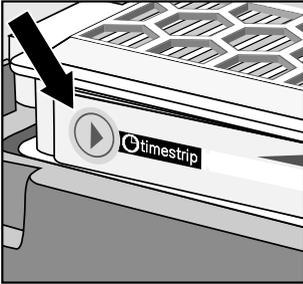
- Open the dust compartment lid.



- Lift the exhaust filter and remove it.



- Insert a new exhaust filter, making sure it goes in properly, then push it down into position.



- Press the TimeStrip® exhaust filter change indicator.



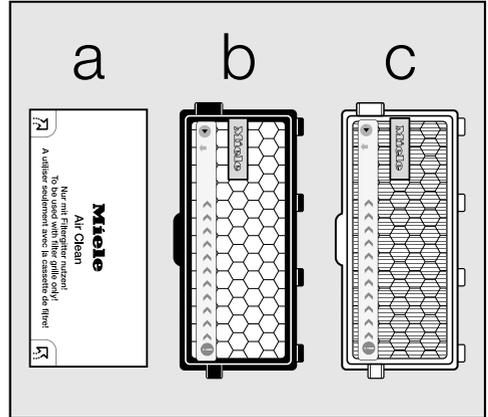
After approx. 10 –15 seconds a thin red line will appear in the left-hand side of the display.

If you wish to fit the AirClean exhaust filter, see “Replacing one type of exhaust filter with another”.

- Close the dust compartment lid.

Replacing one type of exhaust filter with another

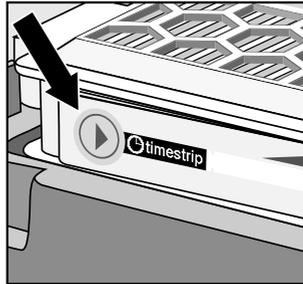
Depending on the model, your vacuum cleaner will be fitted as standard with one of the following exhaust filters :



- a AirClean
- b Active AirClean 50 (black)
- c HEPA AirClean 50 (white)

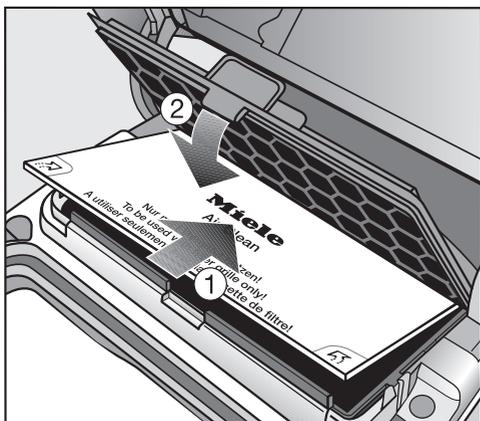
Do not use more than one exhaust filter at a time.

When changing the filter please note



1. If you wish to replace exhaust filter **a** with filter **b** or **c**, you must completely remove the filter grille before you install the new exhaust filter.

You must also activate the TimeStrip® exhaust filter change indicator.



2. If you wish to replace exhaust filter **b** or **c** with filter **a**, you must insert the new filter into a filter grille * before installing.

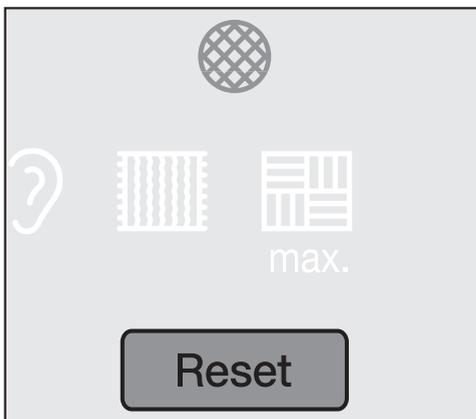
* Filter grille – see “Optional accessories”

Maintenance indicator with reset button

Some models are fitted with a maintenance indicator.

The indicator lights up after approximately 50 hours of operation, which is equivalent to about a year of average use. The level of soiling of the motor protection filter and the exhaust filter must be checked at this point.

The indicator must be reset each time the filters are replaced. The vacuum cleaner must be switched on to do this.



■ Press the reset button.

The maintenance indicator will go out and reset to zero.

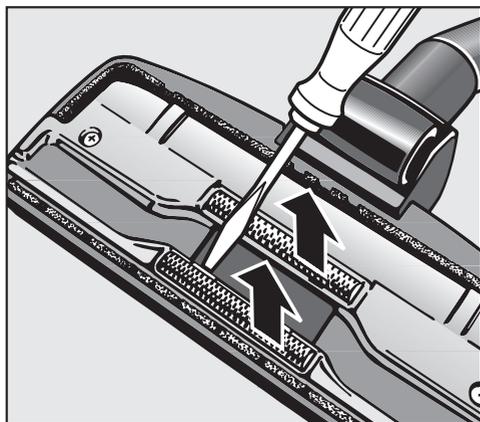
The indicator can only be reset by pressing the reset button after the light has come on. Pressing the button at any other time will have no effect.

When to change the thread catchers?

(only possible for models with a reversible floorhead included as standard)

The thread catchers on the suction inlet of the reversible floorhead can be replaced. Check them from time to time and replace them if the pile has worn down.

How to replace the thread lifters

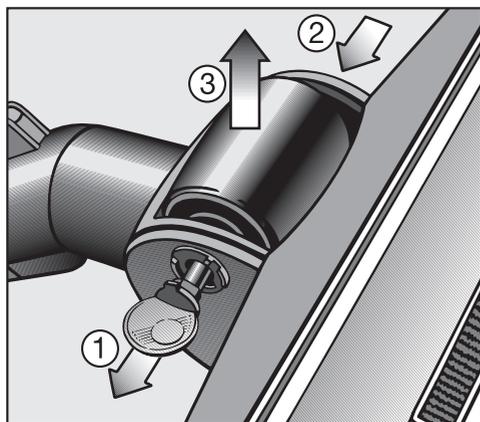


- Use a suitable screwdriver to remove the thread lifters from the slots.
- Install new thread lifters.

Cleaning the roller on the AllTeQ floorhead

(depending on model)

Clean the roller on the floorhead if required.



- ① Release the bearing (with bayonet fitting) using a coin.
- ② Press the bearing out, and remove.

- ③ Remove the roller.

- Remove any threads and hair, replace the roller and refit the bearing, locking it back into position.

Replacement parts are available from your Miele dealer or through Miele Technical Service.

Cleaning and care

⚠ Always disconnect the vacuum cleaner from the electrical supply before cleaning it. Turn off and unplug it.

Vacuum cleaner and accessories

The vacuum cleaner and all plastic accessories can be cleaned with a proprietary cleaner suitable for plastic.

⚠ Do not use abrasive cleaning agents, glass cleaning agents, all-purpose cleaners or oil-based conditioning agents!

Dust compartment

The dust compartment can, if necessary, be cleaned using a **dry** duster, brush or, if available, a second vacuum cleaner to vacuum the dust out.

Monitor the filter bag change indicator and inspect all filters regularly. Clean or replace them when necessary according to these Operating Instructions.

⚠ Do not let the vacuum cleaner get wet. If moisture gets into the appliance, there is a risk of electric shock.

Frequently Asked Questions

With the help of the following guide minor faults in the performance of the machine, some of which may result from incorrect operation, can be remedied without contacting the Service Department.

This guide may help you to find the reason for the fault, and how to correct it.

Problem	Possible cause and solution
<p>The vacuum cleaner switches off automatically. On certain models, the overheating warning light also comes on .</p>	<p>A temperature limiter turns the vacuum cleaner off automatically if it gets too hot. This can occur if, for instance, large articles block the wand or when the FilterBag is full or contains particles of fine dust. A heavily soiled exhaust or dust compartment filter can also be the cause of overheating.</p> <ul style="list-style-type: none">■ Turn the vacuum cleaner off immediately using the On/Off foot switch , and unplug it. <p>After removing the cause, wait for approximately 20 - 30 minutes to allow the vacuum cleaner to cool down. It can then be turned on again.</p>

After sales service

Contact in the event of a fault

In the event of a fault which you cannot remedy yourself, please contact your Miele dealer or Miele Technical Service.

The telephone number for the Miele Technical Service can be found at the end of this document.

Warranty

For more information about warranty conditions, please contact Miele Technical Service.

Optional accessories

Certain models are supplied as standard with one or more of the following accessories.

Please observe the flooring manufacturer's cleaning and care instructions.

These and many other products can be ordered from the Miele Webstore, Miele Technical Service or from your Miele dealer.

Powerbrushes

Powerbrushes can only be used on models fitted with an Electrobrush socket, which can be recognized by the plug symbol on the cover.

Electro Comfort Electrobrush (SEB 217-3)

For the intensive vacuuming of carpets which are subject to hard wear. The Electrobrush removes deep-seated dirt and prevents areas of frequent use being trodden into a path.

Electro Plus Electrobrush (SEB 228)

In comparison to the SEB 217-3, this Electrobrush is broader and also comes with a five-level adjustable range to adapt to different pile heights.

Electro Premium Electrobrush (SEB 236)

In comparison to the SEB 228, this Electrobrush also comes with LEDs to illuminate the work area and with a multifunction control light.

Floor brushes

AllergoTeQ floorhead (SBDH 285-3)

This floor brush is suitable for daily hygienic cleaning of all floor surfaces. The level of cleanliness of the floor shows in a color "traffic light" display when vacuuming.

TurboTeQ (STB 305-3) / Turbobrush (STB 205-3)

This brush is ideal for removing lint and hair from short-pile carpet.

Floor brush Parquet (SBB Parquet-3)

This brush has natural bristles and is designed for use on smooth floors that are susceptible to scratching.

Parquet Twister floorbrush with swiveling head (SBB 300-3)

With natural bristle for vacuuming smooth hard floors and small gaps.

Floorbrush Parquet Twister XL with swiveling head (SBB 400-3)

With natural bristles for quickly vacuuming smooth hard floors and small gaps.

Other accessories**MicroSet accessory case (SMC 20)**

This set is specially designed for cleaning small objects and difficult to reach areas (such as PC keyboards, stereo equipment, intricately carved furniture and ornaments, models, etc).

Flexible Mini Turbobrush XS (STB 20) / Turbo Mini (STB 101)

For vacuuming upholstery, mattresses or car seats, etc.

Universal brush (SUB 20)

For dusting books, shelves, etc.

Radiator brush (SHB 30)

For dusting radiators, narrow shelves and crevices.

Mattress tool (SMD 10)

For vacuuming upholstery, mattresses, cushions, curtains, covers, etc.

Crevice nozzle, 12" (300 mm) (SFD 10)

Extra long crevice nozzle for cleaning in folds, crevices and corners.

Crevice nozzle, 22" (560 mm) (SFD 20)

Flexible crevice nozzle for vacuuming hard to reach places.

Upholstery nozzle, 7 1/2" (190 mm) (SPD 10)

Extra wide upholstery nozzle for cleaning upholstered furniture, mattresses and pillows.

Spotlight Handle (SGC 20)

(not applicable to models with electro suction wand and electro telescopic suction wand)

Lights up the area being vacuumed.

Filters**Active AirClean 50 exhaust filter (SF-AA 50)**

For a significant reduction of unpleasant odors. Ideal for households with pets or smokers.

HEPA AirClean 50 exhaust filter (SF-HA 50)

Effectively filters fine dust and allergens. Ideal for people allergic to house dust.

Filter frame

The filter frame is required if you wish to use an AirClean filter instead of an Active AirClean 50 or HEPA AirClean 50 filter.

Limited Warranty - Vacuum Cleaners USA

What This Warranty Covers And For What Period The Coverage Extends

Miele, Inc. (hereinafter "Miele") warrants to the original purchaser of this product, living in the United States of America, who purchased their vacuum from a Miele Authorized Distributor or Dealer:

- That this product, including all of its Miele authorized parts is free of defects in material and workmanship.
- That this product, if found to be defective within the stated warranty period, will be repaired free of charge to the consumer (both parts and labor) by an authorized Miele service agent.
- The warranty period for vacuum cleaners other than those listed below and the Scout RX1 and RX2 is one (1) year from the date of purchase, with the following exceptions; vacuum motors, power head motors, and the structural integrity of the vacuum cleaner casings (bodies) are warranted for seven (7) years from the date of purchase.
- The warranty period for the models listed below is five (5) years from the date of purchase, with the following exceptions; vacuum motors, power head motors, and the structural integrity of the vacuum cleaner casings (bodies) for these models are warranted for ten(10) years from the date of purchase.

Model	Model	Model	Model
Complete C3 HomeCare	Complete C3 Brilliant	Compact C1 HomeCare	Classic C1 HomeCare (HEPA)
Complete C3 HomeCare+	Dynamic U1 HomeCare	Compact C2 Homecare	Blizzard CX 1 HomeCare

- The warranty period of the Scout RX1 and Scout RX2 is two (2) years from the date of purchase for the complete vacuum, except for the battery, which will be warranted for one (1) year from the date of purchase.
- This warranty only applies while the product remains within the United States, and is null and void in any other US territories, possessions, or foreign countries.

Commercial Use

Vacuum cleaners other than the Scout RX1 and Scout RX2 used for commercial purposes, except for their motors, will be warranted for a period of six (6) months from the date of purchase. The motors of commercially used upright vacuums will be warranted for one (1) year and the motors of all other commercially used vacuum cleaners, except for the Scout RX1 and Scout RX2 will be warranted for two (2) years. There is no warranty for the Scout RX1 or Scout RX2 used for commercial purposes. Thereafter this Limited Warranty shall be null and void.

What is not covered by this Warranty

This warranty does not cover damage or defects caused by or resulting from repairs, service or alterations to the product or any of its parts or accessories which have been performed by service centers or repairmen not authorized by Miele, or damage or defects caused by negligence, accident, abuse, misuse, improper or abnormal usage or maintenance of the product, its parts or accessories. Ordinary wear and tear or cosmetic damage (scuffs, scratches, gouges, dents, etc.) shall not be considered a defect in materials or workmanship.

Exclusion of Other Warranties

Except for the limited warranty provided herein, Miele disclaims any and all other express warranties with respect to the product. Any warranty of merchantability or fitness for a particular purpose is limited in its duration to the term of the limited warranty provided herein.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitation of Liability for Special, Incidental or Consequential Damages

Miele will assume no liability, or other obligation with respect to any personal injury or property damage resulting from the use of a vacuum cleaner, or its accessories, replacement parts, etc., which has not been purchased from, or serviced by an Authorized Miele Dealer. Any purchaser who obtains a vacuum cleaner, accessories, replacement parts, etc., from someone other than an Authorized Miele dealer proceeds at their own risk.

Miele specifically disclaims any and all liability, whether directly or by way of indemnity, for special incidental, consequential or other damages, whether based on breach of contract, tort, strict or product liability, or any other legal theory.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Special State Laws

This Limited Warranty gives you specific legal rights; you may have other rights, which vary, from state to state.

Service

For service under this Limited Warranty, or to find an Authorized Miele Dealer in your area, please visit us at www.mieleusa.com.

Effective Date: January 1, 2018

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**Please have the model and serial number
of your appliance available when
contacting Technical Service.**

The Miele logo consists of the word "Miele" in a bold, white, serif font, set against a solid black rectangular background.

U.S.A.

Miele, Inc.

National Headquarters

9 Independence Way
Princeton, NJ 08540
Phone: 800-843-7231
Fax: 609-419-4298
www.mieleusa.com

Technical Service & Support

Phone: 800-999-1360
Fax: 888-586-8056
TechnicalService@mieleusa.com

International Headquarters

Miele & Cie. KG
Carl-Miele-Straße 29
33332 Gütersloh
Germany

Canada

**Importer
Miele Limited**

Headquarters and Miele Centre

161 Four Valley Drive
Vaughan, ON L4K 4V8
www.miele.ca

Customer Care Centre

Phone: 800-565-6435
905-532-2272
customercare@miele.ca