

Crestron GLPPA-REMOTE-USER
User Remote for GLPP Systems
Operations Guide



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Specifications subject to
change without notice.

Further Inquiries

To locate specific information or resolve questions after reviewing this guide, contact Crestron's True Blue Support at 1-888-CRESTRON [1-888-273-7876] or, for assistance within a particular geographic region, refer to the listing of Crestron world wide offices at www.crestron.com/offices.

To post a question about Crestron products, log onto Crestron's Online Help at www.crestron.com/onlinehelp. First-time users must establish a user account to fully benefit from all available features.

Future Updates

As Crestron improves functions, adds new features, and extends the capabilities of the GLPPA-REMOTE-USER units, additional information may be made available as manual updates. These updates are solely electronic and serve as intermediary supplements prior to the release of a complete technical documentation revision.

Check the Crestron Web site periodically for manual update availability and its relevance. Updates are identified as an "Addendum" in the Download column.

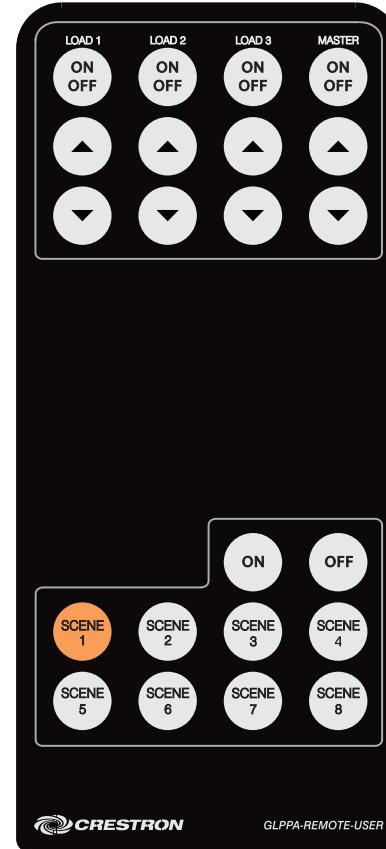
As of the date of manufacture, the GLPPA-REMOTE-USER has been tested and found to comply with specifications for CE marking and standards per EMC and Radiocommunications Compliance Labelling.



DESCRIPTION

The Crestron® GLPPA-REMOTE-USER is a compact IR wireless remote designed specifically for the user of a Crestron Green Light® Power Pack (GLPP)—a room controller that communicates with photocells, occupancy sensors, and control stations to automatically control lighting in any room. Operating on two (2) AAA batteries (included), the GLPPA-REMOTE-USER provides buttons for operating the GLPP.

GLPPA-REMOTE-USER Physical View



REMOTE COMMANDS

Commands for the GLPPA-REMOTE-USER are listed in the following table.

COMMANDS	DESCRIPTION
LOADS 1-3 ON/OFF	Toggles the load between off and 100%.
LOADS 1-3 RAISE	Raises the load level. This turns the load on if it is off.
LOADS 1-3 LOWER	Lowers the load level. The load stops at 1%. If the lower command continues for another 2 seconds, the load turns off.
MASTER ON/OFF	If any load is on, this button turns all loads off. Otherwise all loads turn on to 100%.
MASTER RAISE	All loads that are on, at any level, begin to raise. Loads that are off stay off.
MASTER LOWER	All loads that are on, at any level, begin to lower to 1%. They do not lower to off.
ON	Turns the loads on.
OFF	Turns the loads off.
SCENE 1-8	Toggles the loads according to the programmed settings for scenes 1 through 8. "Scene 1" enables daylighting.

EDIT SCENES USING USER REMOTE

Use the GLPPA-REMOTE-USER to change the default scene settings for scenes 1 through 8.

1. Use **LOAD 1 ON/OFF**, **LOAD 1 ▲**, or **LOAD 1 ▼** buttons to set load to the desired level. Repeat this process for the other connected loads. Alternatively, use **MASTER ON/OFF**, **MASTER ▲**, or **MASTER ▼** buttons to set the levels of all connected loads.
2. Press and hold the appropriate **SCENE 1** through **SCENE 8** button for 2 seconds to save the scene. The GLPP beeps when the scene is saved.

NOTE: Only "Scene 1" enables daylighting.

3. Repeat the steps above for all scenes that need to be configured.

Return and Warranty Policies

Merchandise Returns / Repair Service

1. No merchandise may be returned for credit, exchange, or service without prior authorization from Crestron. To obtain warranty service for Crestron products, contact an authorized Crestron dealer. Only authorized Crestron dealers may contact the factory and request an RMA (Return Merchandise Authorization) number. Enclose a note specifying the nature of the problem, name and phone number of contact person, RMA number, and return address.
2. Products may be returned for credit, exchange, or service with a Crestron Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to Crestron, 6 Volvo Drive, Rockleigh, N.J. or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. Crestron reserves the right in its sole and absolute discretion to charge a 15% restocking fee plus shipping costs on any products returned with an RMA.
3. Return freight charges following repair of items under warranty shall be paid by Crestron, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

Crestron Limited Warranty

Crestron Electronics, Inc. warrants its products to be free from manufacturing defects in materials and workmanship under normal use for a period of three (3) years from the date of purchase from Crestron, with the following exceptions: disk drives and any other moving or rotating mechanical parts, pan/tilt heads and power supplies are covered for a period of one (1) year; touch screen display and overlay components are covered for 90 days; batteries and incandescent lamps are not covered.

This warranty extends to products purchased directly from Crestron or an authorized Crestron dealer. Purchasers should inquire of the dealer regarding the nature and extent of the dealer's warranty, if any.

Crestron shall not be liable to honor the terms of this warranty if the product has been used in any application other than that for which it was intended or if it has been subjected to misuse, accidental damage, modification, or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced, or removed.

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Crestron shall, at its option, repair or replace any product found defective, without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty.

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The specific patents that cover Crestron products are listed at patents.crestron.com.

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