



Use and Care Manual for Casegoods



@newclassicfurn
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www.newclassicfurniture.com

About New Classic Furniture

In 2000 New Classic Furniture was established as a family-owned operation dedicated to bringing our customers quality products at a reasonable price. Since then, we have greatly expanded our inventories, manufacturing centers, and warehouses while maintaining our belief that every action we take should lead to a lasting benefit for our customers, our employees, and our company.



WOOD CARE INSTRUCTIONS

Keep furniture out of direct sunlight to avoid sun and light damage and color bleaching.

Keep furniture away from direct heating and cooling sources as they affect the moisture content of the wood.

Do not place hot items directly on the wood surface. Use trivets or mats under hot dishes and placemats under china, ceramics, silver or other objects that can scratch the surface.

Use coasters under all glass, particularly those containing alcohol or citrus juices. Many common foods and drinks contain acids that will etch or dull the wood surface.

Clean wood with a soft, dry cloth to remove dust. Use a wood cleaner or protection agent to remove dirt and grime and restore the sheen to the wood finish, being careful not to transfer the cleaning agent to your upholstered fabrics.

Casegoods Care Instructions

At New Classic Furniture, we use Velvet and Chenille fabrics that are specially manufactured to achieve a slightly distressed or “vintage” appearance. This antiqued or vintage look of the fabrics is achieved by stone washing and finishing the fabric. The fabric will include intentional markings made by the washing and finishing process. Velvet construction fabrics, Chenille yarns, Suede Fabrics, and Faux Furs are common upholstery fabrics that have a nap, using high pile yarns.

To “bloom” or “plump” pile yarns to their original state from the compression of packaging materials during shipment, please follow the directions below:

1. Using an upholstery brush with soft, flexible bristles, brush the fabric against the grain, to lift the pile yarns up and away from the fabric base; depending on the fabric and yarn type, a second brushing may be required.
2. If you own a small hand-held, or commercial steamer, next gently steam the affected areas of the fabric, using small bursts of steam that will “bloom” or plump the pile and yarns. Never touch the steamer directly to the fabric.
3. If your steamer has a brush attachment, follow the step above by brushing against the grain of the fabric with the bristle side of the brush attachment to lift the pile and yarns.

NOTE: When brushing your hand with or down the grain of a nap or pile fabric, the fabric will feel smooth; when brushing your hand against the grain of a pile fabric, the fabric will feel rough.

Fabric Care Instructions

Your fabric has a cleaning code that will guide you on proper care. If you cannot locate the cleaning code on the labeling, please refer to our website or email us at sales@newclassicfurniture.com

Code "W"

Code "W" is used on fabrics that should be cleaned with water based cleaning agents. Spot clean using foam from only water based cleaners, or non-solvent cleaning products. Apply foam with a soft brush in a circular motion, and vacuum when dry.

Code "S"

On fabrics with an "S" code, use a mild water free cleaning solvent or dry cleaning product. Make sure the room is well ventilated when using.

Code "W-S"

Code "W-S" fabric can be cleaned with either water or solvent based products. Use a mild solvent, an upholstery shampoo, or the foam from a mild detergent.

Code "X"

Clean this fabric by vacuuming or gently brushing only. NEVER use any cleaning agents at all. Any cleaning product whether water or solvent based may cause staining, shrinkage or distortion of the fabric surface pile.

General Guidelines

- Regularly clean your fabric by vacuuming or light brushing.**
- Test cleaning product in an inconspicuous area first to guard against color bleeding or fabric shrinkage.**
- Call a professional when your upholstery needs overall cleaning.**

MARBLE TOPS CARE INSTRUCTIONS

Use coasters under all glass, particularly those containing alcohol or citrus juices. Many common foods and drinks contain acids that will etch or dull the stone surface.

Blot up spills immediately.

Do not place hot items directly on the stone surface. Use trivets or mats under hot dishes and placemats under china, ceramics, silver or other objects that can scratch the surface.

Cleaning Procedures and Recommendations:

Clean stone surfaces with a few drops of neutral cleaner, stone soap (available at hardware stores).

Use a clean, soft cloth for best results.

Do not use products that contain lemon, vinegar, or other acids, on marble.

Rinse the surface thoroughly after washing with the soap solution and dry with a soft cloth.

A good quality marble wax or non-yellowing automobile paste wax can be applied to minimize water spotting.

Leather Care Instructions

New Classic uses only full top grain pigmented leather. Your fine leather furniture may contain variances of shading, color, and texture giving leathers their unique personalities, and are not considered as imperfections.

Pigmented (Protected) Leathers Cleaning Code is W. Scars and branding marks are natural markings and are not considered flaws.

Do not place your furniture directly next to a heating source. Do not place your furniture directly next to a window, under a skylight, or in a sunroom. All leathers are subject to fading over time.

The application of a leather protection cream will improve the leather's resistance to staining and soiling, especially on seats, arms and backs.

Wipe your leather with a soft, dry cloth to remove dust. Fully clean your furniture with a soft cleaner and re-protect with a protection cream every six months to remove dirt and grime as well as gradual accumulation of body oils. For oil-based stains, use a leather de-greaser.

Do not use any other products not recommended for leather as they may damage the leather's surface.

Casegoods Warranty

LEGAL COMPLIANCE

C.A.R.B. Compliance: New Classic Furniture is compliant with current enforcement and record keeping requirements and is C.A.R.B. compliance according to CCR 93120.2(a) (Carb Composite Wood ATCM Phase 2) Formaldehyde Emission Limits.

Consumer Product Safety Improvement Act: New Classic Furniture is in compliance with all the CPSIA requirements for lead contents in finish materials and compliant with the MSDS requirements for health and safety of finish materials and formaldehyde contents of particle board and MDF boards according to the CARB requirements. We also meet the tipping restraint requirements as set forward by the furniture council and ASTM Safety Standard F2057.

TB117-2013: New Classic Furniture is compliant with California Regulation TB117-2013 which regulates the use of fire retardant chemicals in upholstery foam, and requires flammability testing to meet standards set by the regulation.

LIMITED WARRANTY: Limited Warranties are non-transferable and are offered to the original retail purchaser only.

Bedroom and Entertainment Furniture: 1 Year Limited Warranty

All casegood furniture pieces, including, beds, dresser, entertainment pieces, dining pieces, etc. are warranted by New Classic Home Furnishings to you, the original retail purchaser, for one year from the date of purchase, to be free from material manufacturing defects. New Classic Home Furnishings, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace, at our option, the defective parts at no charge to the original retail purchaser.

LIMITATIONS AND EXCEPTIONS

These Limited Warranties provide coverage to the original retail purchaser and do not apply to rented, business, commercial, institutional, or other non-residential uses. These Limited Warranties do not apply to (i) merchandise that was, at any time, used as a floor sample or display model, (ii) any merchandise purchased "as is" or second-hand, (iii) any merchandise purchased at a distress sale or a going-out-of business sale, or (iv) any merchandise purchased from a liquidator. All warranties, whether express or implied, cover only normal household usage. No warranty, express or implied, applies to any condition resulting from misuse, abuse, delivery or transportation damage, nor any condition resulting from incorrect or inadequate maintenance, cleaning or care. Warranty is null and void if furniture has been moved from original point of delivery to consumer.

DISCLAIMER

NO OTHER EXPRESS WARRANTY HAS BEEN MADE OR WILL BE MADE ON BEHALF OF NEW CLASSIC HOME FURNISHINGS, INC.. WITH RESPECT TO THE FURNITURE AND ITS PARTS, OR THE OPERATION, REPAIR, OR REPLACEMENT OF THE FURNITURE AND ITS PARTS. FURTHERMORE, NO REPRESENTATIVE OF NEW CLASSIC HOME FURNISHINGS, INC. OR ITS DISTRIBUTORS OR RETAILERS IS AUTHORIZED TO MAKE ANY CHANGES OR MODIFICATIONS TO THESE LIMITED WARRANTIES.

Casegoods Warranty

SOME RETAILERS OFFER EXTENDED OR ADDITIONAL WARRANTIES. NEW CLASSIC HOME FURNISHINGS, INC. SHALL NOT BE LIABLE UNDER ANY EXTENDED OR ADDITIONAL WARRANTIES OFFERED BY ANY RETAILER OR THROUGH A THIRD-PARTY.

IN NO EVENT SHALL NEW CLASSIC HOME FURNISHINGS, INC. BE RESPONSIBLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS LOSS OF USE, INCONVENIENCE, LOSS OR DAMAGE TO PERSONAL PROPERTY, WHETHER INDIRECT OR DIRECT, AND WHETHER ARISING IN CONTRACT OR TORT. IN NO EVENT SHALL NEW CLASSIC HOME FURNISHINGS, INC.'S RESPONSIBILITY EXCEEDS THE PURCHASE PRICE OF THE PRODUCT OR ITS REPLACEMENT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

REMEDY AND CLAIM PROCEDURE

Under these Limited Warranties, New Classic Home Furnishings, Inc.'s exclusive obligation during the applicable warranty period is to repair or replace, at its option, any part or parts found, upon examination by an authorized manufacturer's representative of New Classic Home Furnishings, Inc., to contain a material manufacturing defect. For all of its products, New Classic Home Furnishings, Inc will pay, within one year from the date of purchase by the original retail purchaser, reasonable and customary labor rates to repair or replace the defective parts at no charge to the original retail purchaser. After one year from the date of purchase, the original retail purchaser will be responsible for labor, packing, and all shipping and transportation costs.

If within the warranty period, identical materials are unavailable at the time of repair or replacement, New Classic Home Furnishings, Inc. reserves the right to substitute materials of equal or better quality.

Any item repaired or replaced under these Limited Warranties will be covered by the Limited Warranties for the remainder of the original warranty period only.

Claim Procedure

If a problem should arise which you feel is covered by our Limited Warranties, contact the authorized retailer from whom you purchased your furniture. The original bill of sale and the production code, located on the back of each case piece, are necessary for the fulfillment of the warranty. Please make sure any

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claim for warranty service is accompanied by the necessary information to satisfy the warranty requirements. If necessary, the retailer will contact New Classic Home Furnishings, Inc. to establish service. If the problem can be easily corrected, New Classic Home Furnishings, Inc. will authorize the retailer to make those repairs. New Classic Home Furnishings, Inc. reserves the right to require defective parts be returned upon request.

New Classic Home Furnishings, Inc. is not responsible for scheduling or the cost of transporting your furniture from your home to the retailer or service center or from the retailer or service center to your home. Shipping costs for replacement goods are not covered by the warranty. If you or the retailer have moved and you need service, contact New Classic Home Furnishings, Inc. in writing or call our Customer Service number.

NEW CLASSIC HOME FURNISHINGS, INC.
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General Email: sales@newclassicfurniture.com

Thank you for purchasing a
New Classic Furniture collection.

We hope you enjoy it as much as we
did creating it.



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