

# OMEGA™

4K / UHD

Wallplate HDBaseT Transmitter  
for HDMI and USB-C with USB Hub



## Version Information

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Version	Release Date	Notes
1	Mar 2021	Initial Release
2	Oct 2021	- Updated color/format - Added factory reset procedure.

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## Operating Notes

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**IMPORTANT:** Visit <http://www.atlona.com/product/AT-OME-SW21-TX-WPC> for the latest firmware updates and User Manual.

## Atlona, Inc. (“Atlona”) Limited Product Warranty

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### Coverage

Atlona warrants its products will substantially perform to their published specifications and will be free from defects in materials and workmanship under normal use, conditions and service.

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OR

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OR

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This Limited Product Warranty excludes:

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## Atlona, Inc. (“Atlona”) Limited Product Warranty

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## Important Safety Information

**CAUTION**  
 RISK OF ELECTRIC SHOCK  
 DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT OPEN ENCLOSURE OR EXPOSE TO RAIN OR MOISTURE. NO USER-SERVICEABLE PARTS INSIDE REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance instructions in the literature accompanying the product.



The information bubble is intended to alert the user to helpful or optional operational instructions in the literature accompanying the product.

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this product near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install or place this product near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of a polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
11. Only use attachments/accessories specified by Atlona.
12. To reduce the risk of electric shock and/or damage to this product, never handle or touch this unit or power cord if your hands are wet or damp. Do not expose this product to rain or moisture.
13. Unplug this product during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the product has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the product, the product has been exposed to rain or moisture, does not operate normally, or has been dropped.



## FCC Compliance

FCC Compliance and Advisory Statement: This hardware device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed or used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: 1) reorient or relocate the receiving antenna; 2) increase the separation between the equipment and the receiver; 3) connect the equipment to an outlet on a circuit different from that to which the receiver is connected; 4) consult the dealer or an experienced radio/TV technician for help. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Where shielded interface cables have been provided with the product or specified additional components or accessories elsewhere defined to be used with the installation of the product, they must be used in order to ensure compliance with FCC regulations.

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# Table of Contents

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<b>Introduction</b>	<b>8</b>
<b>Features</b>	<b>8</b>
<b>Package Contents</b>	<b>8</b>
<b>Panel Description</b>	<b>9</b>
<b>Installation</b>	<b>10</b>
Connection Instructions	10
Connection Diagram	11
Faceplate Removal and Assembly	12
<b>Device Operation</b>	<b>13</b>
LED Indicators	13
Logging in to the Web Server	14
Login Registration	14
Logging in after registration	15
Selecting the Input	16
Auto-Switching	17
HDCP Content	18
Audio Muting	19
EDID Management	20
Using the Downstream EDID	20
EDID Presets	21
Storing EDID Data	22
USB Modes	24
Follow USB	24
Manual	25
Follow Video	26
User Management	27
Changing the Administrator Password	27
Adding Users	28
Editing / Deleting Users	29
System Configuration	30
Setting the IP Mode	30
Changing the Telnet Port	31
Telnet Login Mode	31
Adjusting Telnet Timeout	32
Setting the Host Name	33
Resetting to Factory-Default Settings	34
HDBaseT Testing	35
Factory Reset	36
<b>Configuration and Management Interfaces</b>	<b>37</b>
Web Server	37
Info Page	37
A/V Settings Page	39
Display Page	40
RS-232 Page	43
EDID Page	44
USB Page	45
Config Page	46
System Page	47
HDBT Page	49
Updating the Firmware	50
Using the Web Server	50
Using USB	51
Specifications	53

## Introduction

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The Atlona **AT-OME-SW21-TX-WPC** is a 2×1 switcher and HDBaseT transmitter with HDMI and USB-C inputs. It sends video up to 4K/60 4:2:0, plus embedded audio, control, and USB over distances up to 330 feet (100 meters). The OME-SW21-TX-WPC features a US one-gang, wallplate form factor, and includes interchangeable black and white wallplates and faceplates. Part of the Omega™ Series of integration products for modern AV communications and collaboration, the OME-SW21-TX-WPC is HDCP 2.2 compliant. The USB-C input is ideal for AV interfacing with newer Mac®, Chromebook™, and Windows® PCs, as well as smartphones and tablets. With a matching HDBaseT receiver, the integrated USB extension addresses the challenge of connecting between USB devices at remote locations, and is ideal for software video conferencing and touch or interactive displays. The OME-SW21-TX-WPC includes USB 2.0 and USB-C PC host interfaces, plus a USB 2.0 interface for a peripheral device such as a speakerphone, microphone, or keyboard and mouse. This transmitter is ideal for use with Omega Series receivers as well as switchers with HDBaseT inputs.

## Features

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- US one-gang enclosure for wallplate openings – interchangeable black or white trim kits
- 2×1 HDBaseT switcher with HDMI and USB-C inputs
- Video, audio, power, and data over category cable utilizing HDBaseT technology
- USB 2.0 interfacing and extension up to 330 feet (100 meters)
- 4K/UHD capability @ 60 Hz with 4:2:0 chroma subsampling
- Remote powering over HDBaseT
- Automatic display control
- Automatic input selection using hot plug detect and video detection technology

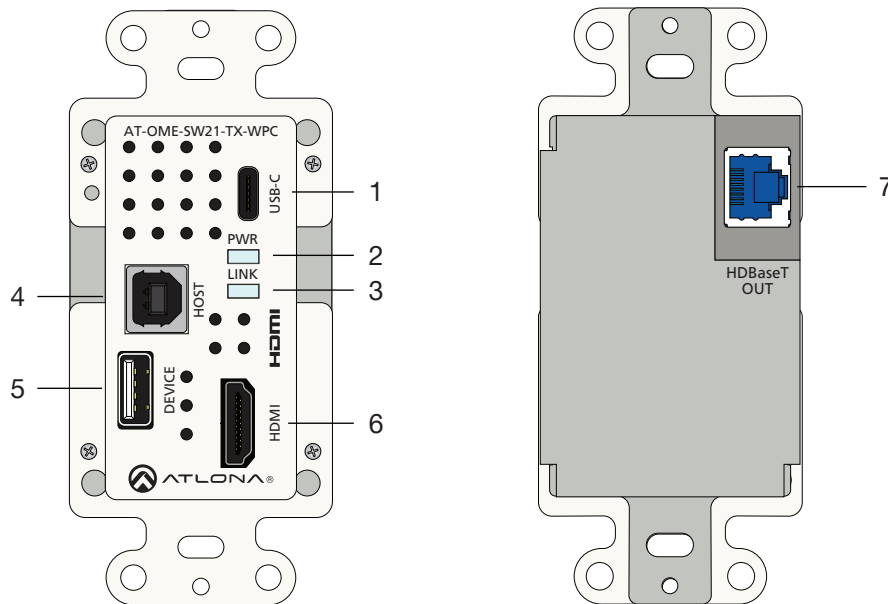
## Package Contents

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- 1 x AT-OME-SW21-TX-WPC
- 1 x White faceplate
- 1 x White wallplate
- 1 x Black faceplate
- 1 x Black wallplate
- 4 x Mounting screws
- 1 x USB-C to USB-C cable, 2 meters
- 1 x Installation Guide



## Panel Description



### 1 USB-C

Connect a USB-C cable from this port to the USB-C port of a source device.

### 2 PWR

This LED indicator glows solid green when the unit is powered. Refer to [LED Indicators \(page 13\)](#) for more information.

### 3 LINK

This LED indicator glows solid amber to indicate that the HDBaseT signal integrity is good. Refer to [LED Indicators \(page 13\)](#) for more information.

### 4 HOST

Connect a USB cable from this port to the host computer.

### 5 DEVICE

Connect a USB device, such as a speakerphone, to this port. This port provides 5 W of power.

### 6 HDMI

Connect an HDMI cable from this port to a UHD/HD source.

### 7 HDBaseT OUT

Connect a category cable from this port to the **HDBaseT IN** port of the AT-OME-EX-RX or other PoE-compatible receiver.

# Installation

## Connection Instructions

Determine the proper faceplate to be used for installation. The AT-OME-SW21-TX-WPC is shipped with the white faceplate, attached. If using the black faceplate, then refer to [Faceplate Removal and Assembly \(page 12\)](#) for information on changing the faceplate.

1. Connect an category cable (CAT-5e or better), from the **HDBaseT OUT** port, on the rear of the unit, to an HDBaseT receiver. This unit is powered over category cable, from a compatible HDBaseT receiver. Category cables should use EIA/TIA-568B termination. IP network is also data is carried over the **HDBaseT OUT** port.
2. Complete the installation of the AT-OME-SW21-TX-WPC into the electrical box or mudring.
3. Connect a USB-C cable from the source to the **USB-C** port.

Refer to the tables below for recommended cabling when using Altona products with HDBaseT technology. The green bars indicate the signal quality when using each type of cable. Higher-quality signals are represented by more bars. *These table are for guidance, only. Performance may vary, based on environmental factors.*

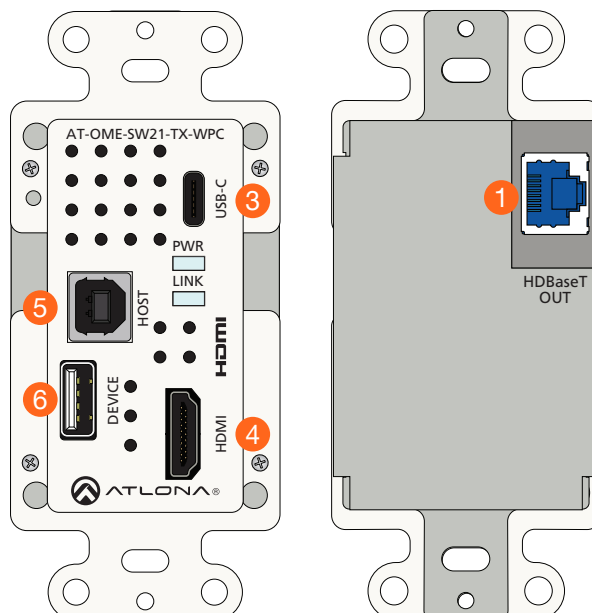
Core	Shielding	CAT5e	CAT6	CAT6a	CAT7
Solid	UTP (unshielded)	■	■■■	■■■■	N/A
	STP (sheilded)	■■■	■■■■	■■■■■	■■■■■

Cable	Max. Distance @ 4K	Max. Distance @ 1080p
CAT5e	295 feet (90 meters)	330 feet (100 meters)
CAT6 / 6a / CAT7	330 feet (100 meters)	330 feet (100 meters)

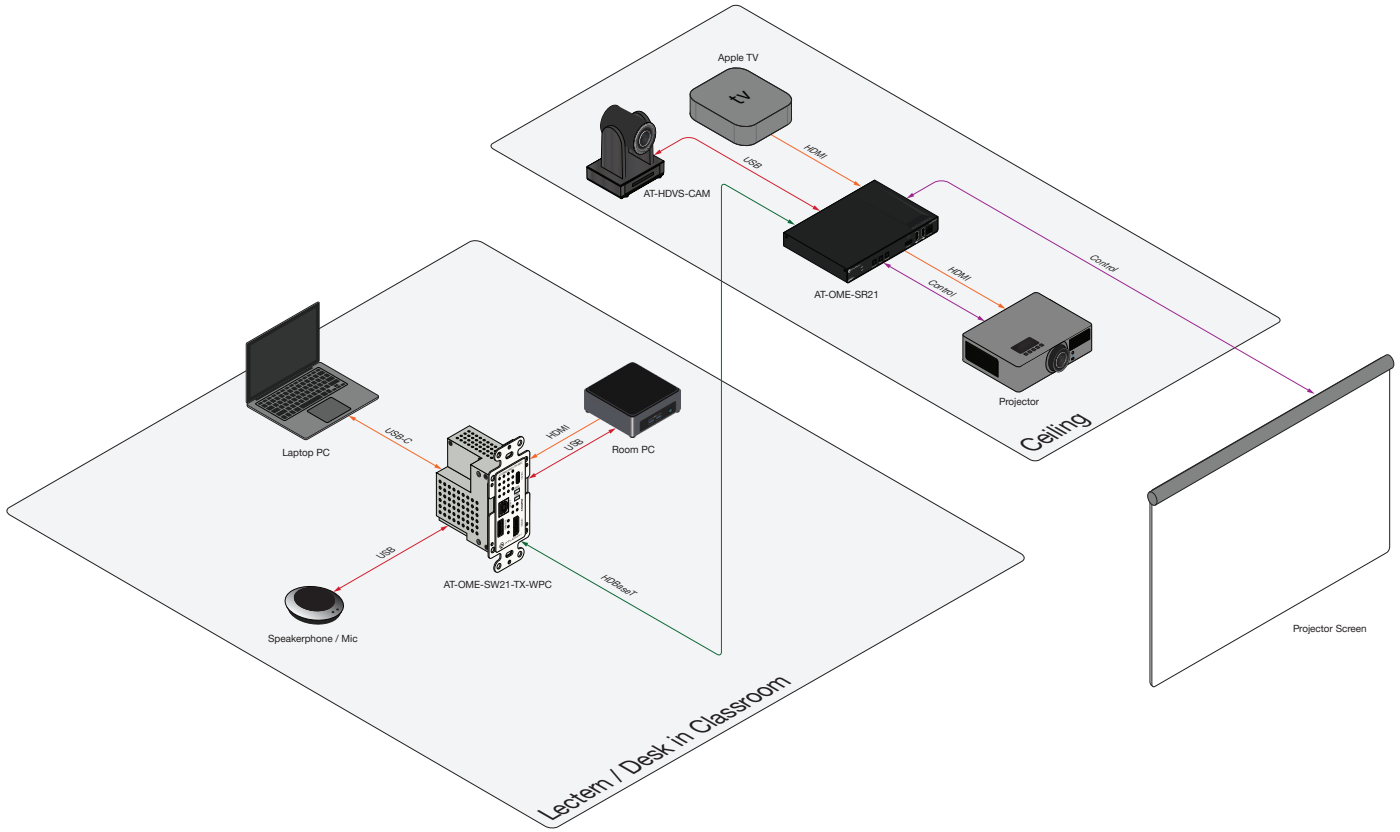


**IMPORTANT:** Stranded or patch cable is not recommended due to performance issues. Sheilded cables are strongly recommended to minimize signal noise and interference.

4. Connect an HDMI cable from a UHD/HD source to the **HDMI** port.
5. Connect a USB cable from the host computer to the **HOST** port.
6. Connect a USB device, such as a speakerphone to the **DEVICE** port. This port provides 5 W of power.



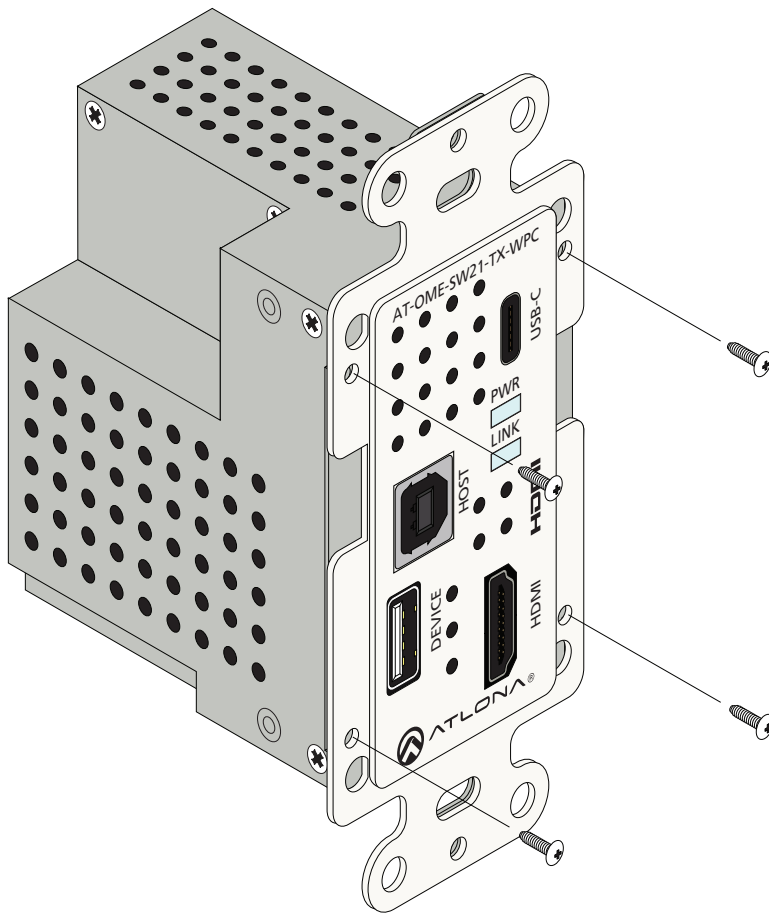
Connection Diagram



## Faceplate Removal and Assembly

The AT-OME-SW21-TX-WPC includes an optional black faceplate. The AT-OME-SW21-TX-WPC is shipped with the white faceplate, attached. Removal of the faceplate requires that the AT-OME-SW21-TX-WPC be disassembled from the electrical box or mud ring. A small Phillips-head screwdriver is required to remove the faceplate.

1. Unscrew the four Phillips-head screws from the sides of the faceplate, as shown.








2. Gently remove the faceplate by pulling it toward you.
3. Attach the new faceplate, then secure it using the four Phillips-head screws. Do not over-tighten or apply high-torque devices to the screws. Doing so may damage the faceplate and/or the screws.
4. Install the AT-OME-SW21-TX-WPC into the electrical box or mud ring.
5. Reattach the wallplate.

## Device Operation

### LED Indicators

The LED indicators on both the front of the unit provide basic information on the current status of the AT-OME-SW21-TX-WPC.

LED	Description	
POWER	Solid green 	<ul style="list-style-type: none"> <li>Unit is powered and is in normal operating mode.</li> </ul>
	Off 	<ul style="list-style-type: none"> <li>Unit is not powered.</li> </ul>
LINK	Solid Amber 	<ul style="list-style-type: none"> <li>The HDBaseT link between the AT-OME-SW21-TX-WPC and the compatible PoE receiver is good.</li> </ul> <p> <b>NOTE:</b> If the LINK LED is ON, but the PWR LED is off, then this indicates that display control has been triggered and the system is currently in an OFF state.</p>
	Off 	<ul style="list-style-type: none"> <li>The AT-OME-SW-TX-WPC is not connected to a compatible PoE receiver.</li> </ul>

## Logging in to the Web Server

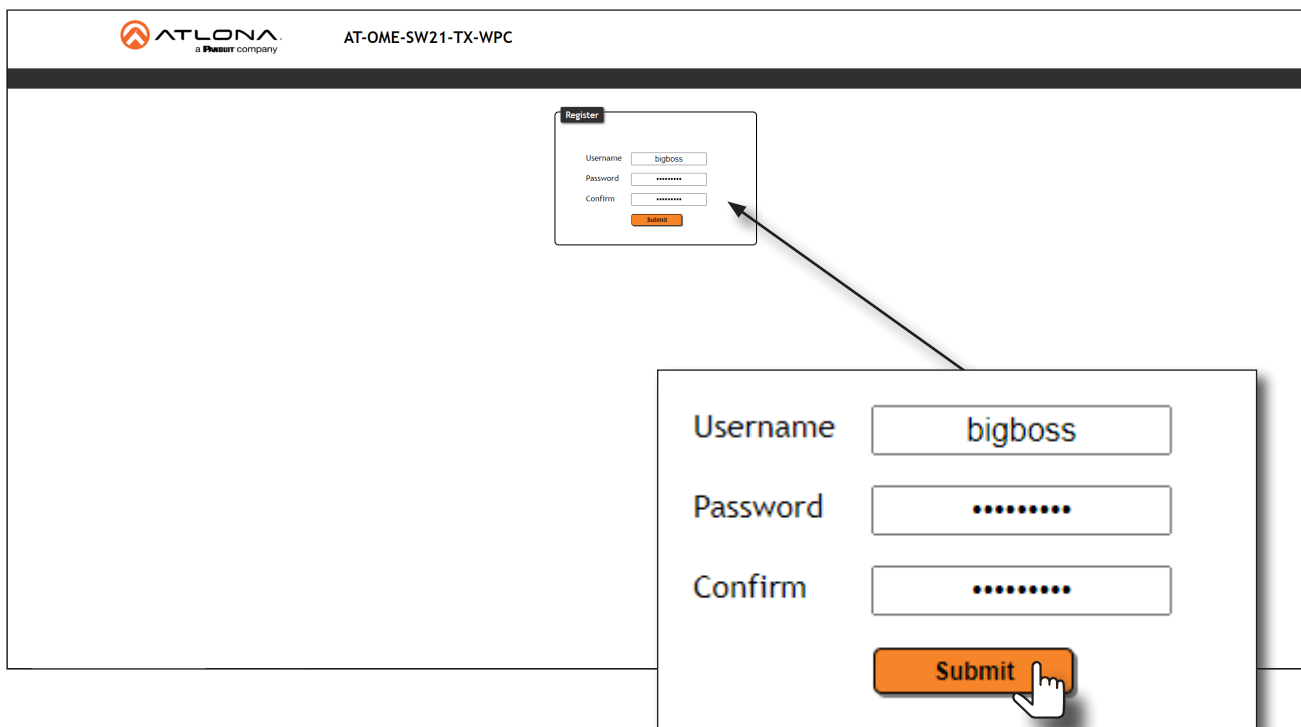
Operation of the AT-OME-SW21-TX-WPC is handled through the built-in web server. In order to access the web server, the IP address of the unit must be known. The AT-OME-SW21-TX-WPC is shipped with DHCP enabled. Once connected to a network, the DHCP server (if available), will automatically assign an IP address to the unit. Using an IP scanner, along with the MAC address on the rear of the unit, can be used to identify the unit on the network.



**NOTE:** IP communications are carried over the **HDBaseT OUT** port. Therefore, in order to access the built-in web server, the AT-OME-SW21-TX-WPC must be connected to a receiver unit, such as the AT-OME-EX-RX. The receiver unit must be connected to the network using its **LAN** port.

### Login Registration

1. Launch the desired web browser and enter the IP address of the AT-OME-SW21-TX-WPC in the address bar.
2. The AT-OME-SW21-TX-WPC **Register** page will be displayed.



The screenshot shows the web interface for the AT-OME-SW21-TX-WPC. At the top left is the ATLONA logo and 'a PANDUIT company'. To the right of the logo is the text 'AT-OME-SW21-TX-WPC'. Below this is a 'Register' form. The form has three input fields: 'Username' with the text 'bigboss', 'Password' with masked characters '.....', and 'Confirm' with masked characters '.....'. Below the fields is an orange 'Submit' button. A callout box on the right side of the form provides a larger view of the fields and the button, with a hand cursor pointing to the 'Submit' button.

3. Enter the desired username in the **Username** field. Note that during the registration process, the **Username** field cannot be set to `root`.
4. Enter the desired password in the **Password** field.



**IMPORTANT:** The password must contain a minimum of 8 characters, including: 1 uppercase character, 1 lowercase character, and 1 number. Note that the **Password** and **Confirm** fields will be masked when entering the password.

5. Verify the password by entering it in the **Confirm** field.
6. Click the **Submit** button. The **Info** screen will be displayed. Refer to [Info Page \(page 37\)](#) for more information.

### Logging in after registration

1. Launch the desired web browser and enter the IP address of the AT-OME-SW21-TX-WPC in the address bar.
2. Enter the correct username and password in the respective fields.
3. Click the **Submit** button.



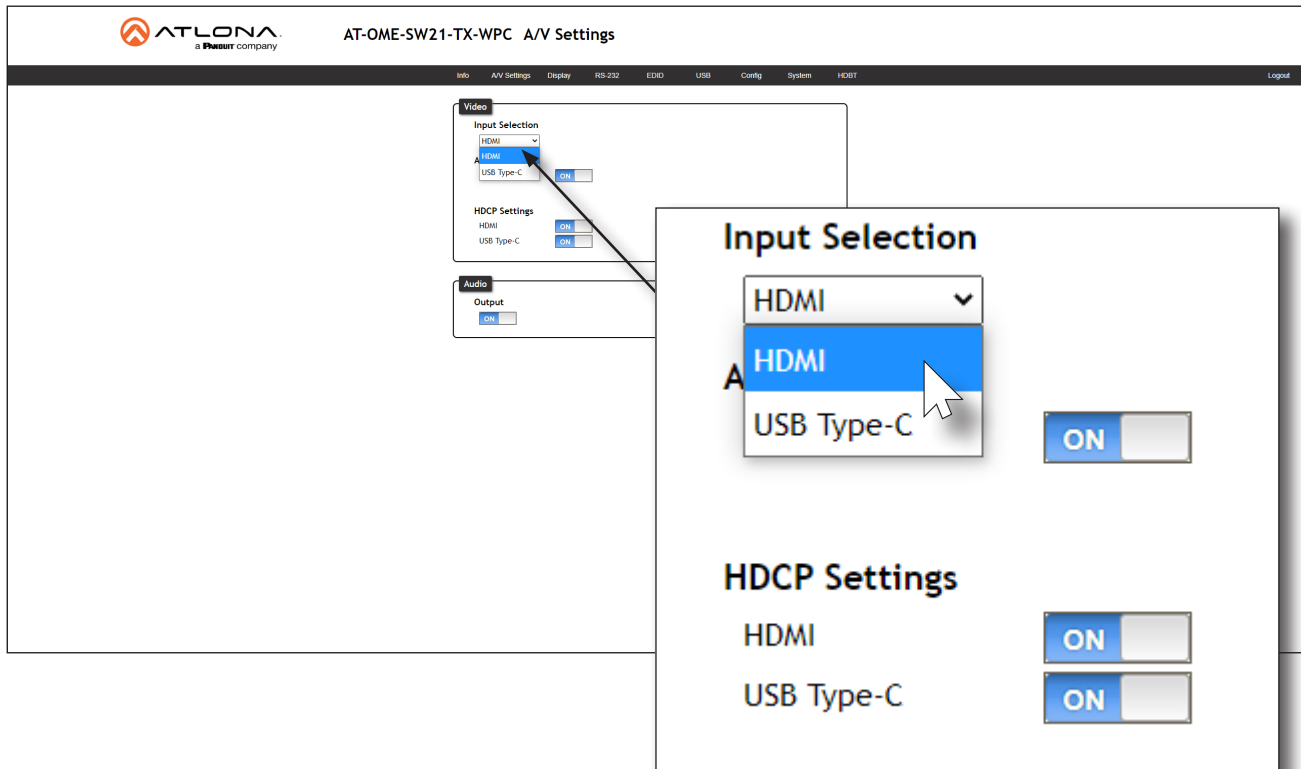
The screenshot shows a login form with the following elements:

- Username** field: A text input box containing the text "admin".
- Password** field: A text input box containing six dots ".....".
- Submit** button: An orange button with the text "Submit" and a white mouse cursor icon pointing to it.

4. The **Info** page will be displayed and the login process is complete. Refer to [Info Page \(page 37\)](#) for more information.

## Selecting the Input

1. Login to the web server. Refer to [Logging in to the Web Server](#) (page 14) for more information.
2. Click **A/V Settings** in the menu bar.
3. Under the **Video** window group, click the **Input Selection** drop-down list and select the desired input.





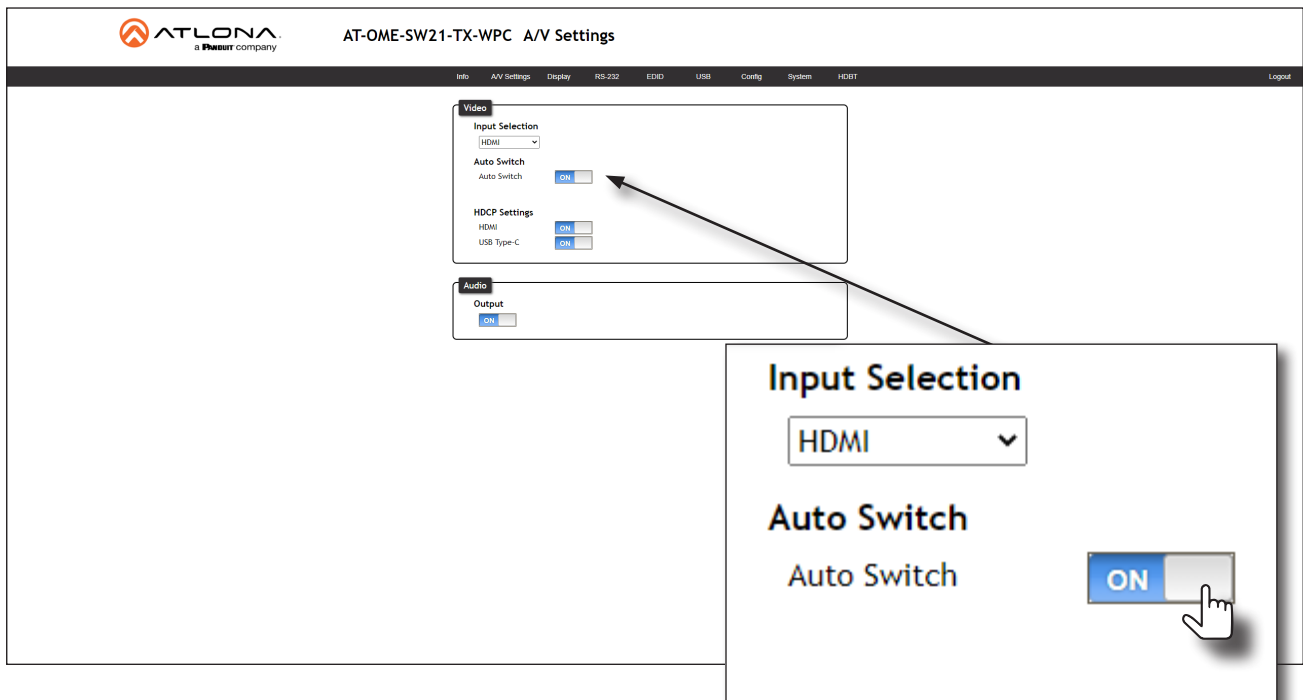
### Auto-Switching

The AT-OME-SW21-TX-WPC provides auto-switching capability, which is enabled by default. This feature will automatically switch the input to the most recently-connected source. If a source is disconnected, then the input will automatically be switched to the previously-connected source.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **A/V Settings** in the menu bar.
3. Under the **Video** window group, the **Auto Switch** toggle switch will be set to the ON position, indicating that auto-switching is enabled.
4. Click the **Auto Switch** toggle switch to the OFF position to disable auto-switching. Note that when disabled, if the previously active input is no longer available, no switching will occur.



**NOTE:** The AT-OME-SW21-TX-WPC retains the currently selected input, even after the unit is powered-off then powered-on. The system should re-evaluate the auto switching logic after power on, and then select an input.

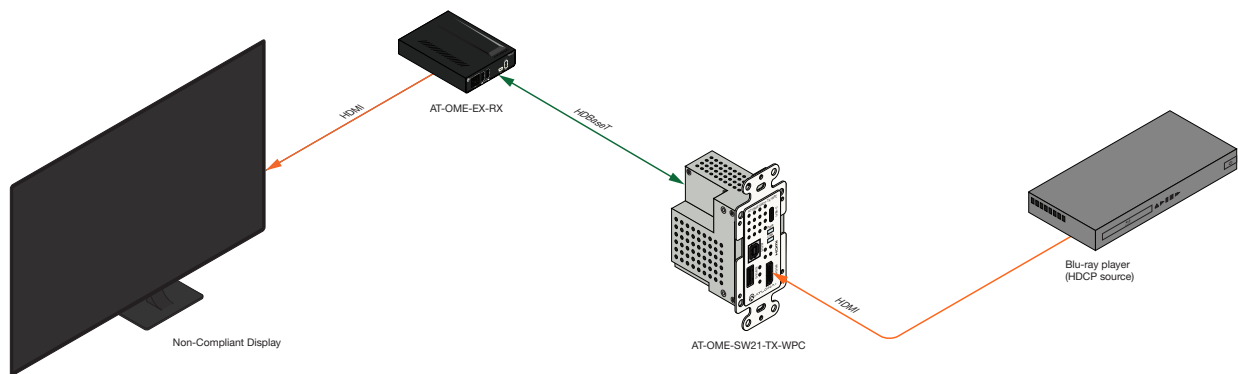


### HDCP Content

Normally, if a source is transmitting HDCP content to a display that is not HDCP-compatible, then the resulting image on the display can be “snow”, image flickering, or no picture. For example, in the illustration below, a Blu-ray player HDCP source is connected to the AT-OME-SW21-TX-WPC. A non-compliant display is connected to an AT-OME-EX-RX, which is connected to the AT-OME-SW21-TX-WPC using HDBaseT.



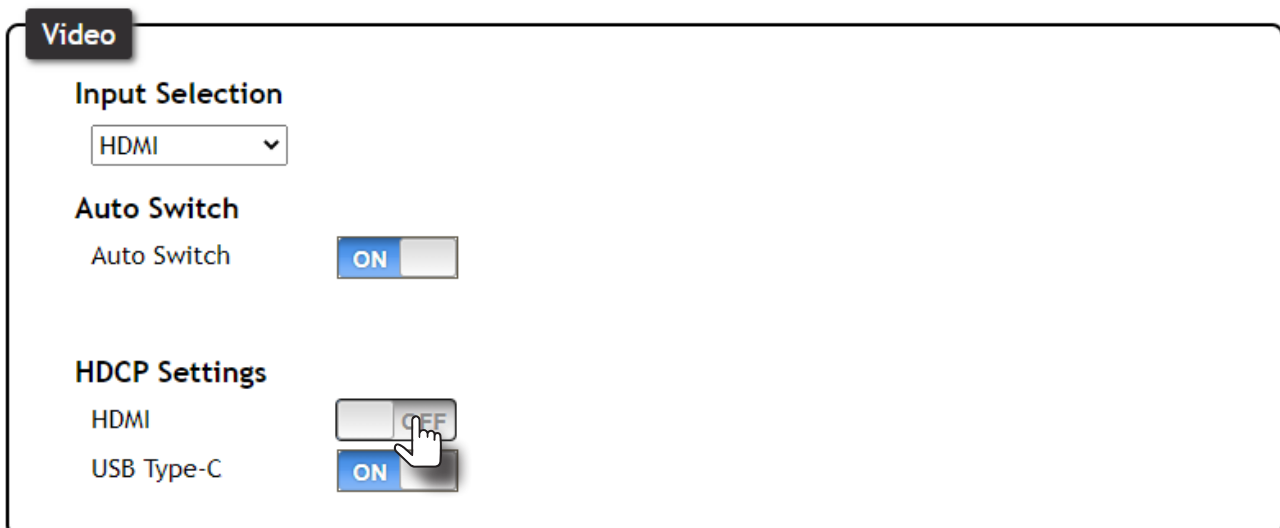
**IMPORTANT:** Not all source devices are capable of transmitting non-HDCP content. For example, Sony PlayStation® gaming consoles and Apple® computers will always default to HDCP. However, if they detect a non-HDCP source, non-HDCP content will be transmitted.



By default, a laptop may transmit HDCP content. However, when connected to a display that does not support HDCP, the laptop must be instructed to send non-HDCP content, in order for the content to be displayed.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **A/V Settings** in the menu bar.
3. Under the **Video** window group, click the toggle switch next to the desired input. In this example, clicking the **HDMI** toggle switch to the **OFF** position will instruct the source connected to the HDMI port to send non-HDCP content, if possible. If the display is unable to receive HDCP content, then a green splash screen will appear on the connected display, with the following message:

#### HDCP INCOMPATIBILITY



### Audio Muting

The AT-OME-SW21-TX-WCP provides control over audio muting on the output.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **A/V Settings** in the menu bar.
3. Under the **Audio** window group, click the Output toggle switch to either the **ON** or **OFF** position. For example, to mute the audio output set this toggle switch to the **OFF** position. To re-enable the audio on the output, set the toggle switch to the **ON** position.



### EDID Management

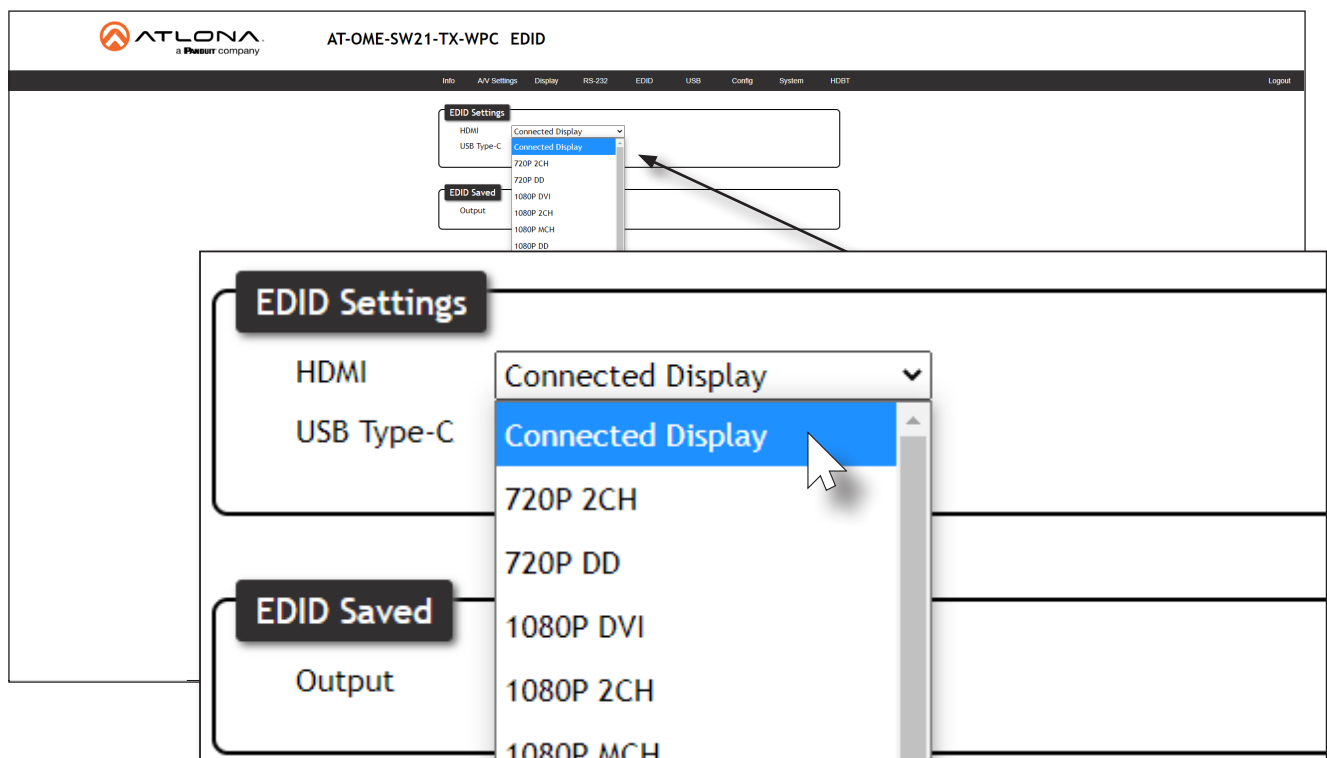
Before a source can send picture and sound to a display device, the source reads the EDID (Extended Display Identification Data) stored in the display. The EDID contains information about what type of video and audio formats are supported by the display. The AT-OME-SW21-TX-WPC can use either the downstream EDID (from the display/sink) or use a built-in EDID preset. Custom EDID data can also be stored in a user-defined preset. This section will cover each of the following topics:

- EDID Presets
- Using the Downstream EDID
- Storing EDID Data

#### Using the Downstream EDID

By default, the AT-OME-SW21-TX-WPC will read the EDID from the display device. The term “downstream” is used to describe any device that receives a signal from another device. For example, if a Blu-ray player is connected to a display, the display is said to be “downstream” of the Blu-ray player.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **EDID** in the menu bar.
3. Locate the **EDID Settings** section.
4. Click the drop-down list next to the desired input and select **Connected Display**. For example, to have the **HDMI** port use the EDID of the connected display, click the **HDMI** drop-down list and select **Connected Display**.



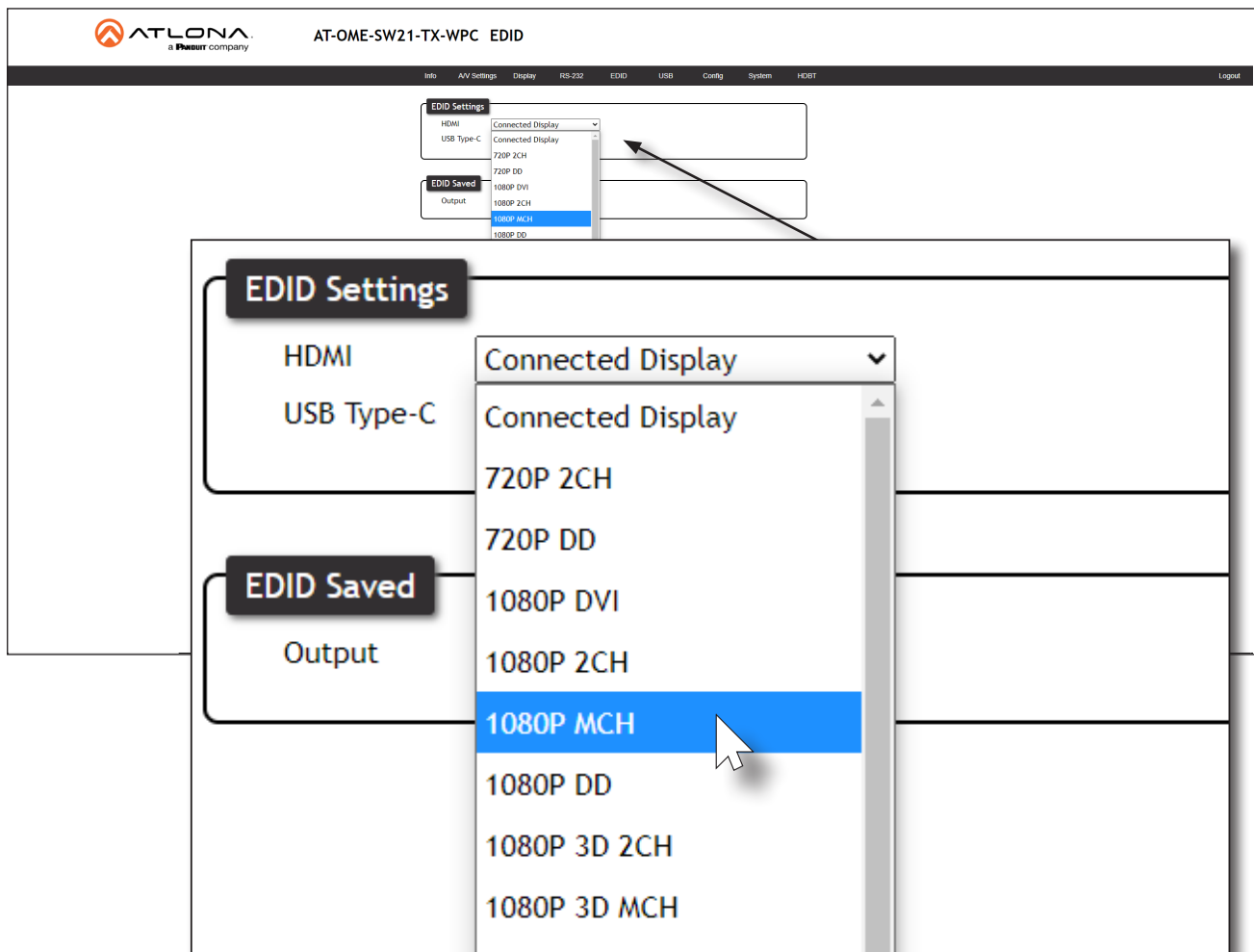
### EDID Presets

The AT-OME-SW21-TX-WPC provides the option of selecting a preset EDID. The following presets are available. For information on storing custom EDID data, refer to [Storing EDID Data \(page 22\)](#).



**IMPORTANT:** If problems are encountered when using an EDID preset, try using the default setting of **Connected Display**.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **EDID** in the menu bar.
3. Locate the **EDID Settings** section.
4. Click the drop-down list, next to the port that is connected to the display device, and select the desired EDID preset. For example, to have the **HDMI** port use a specific EDID, click the **HDMI** drop-down list.



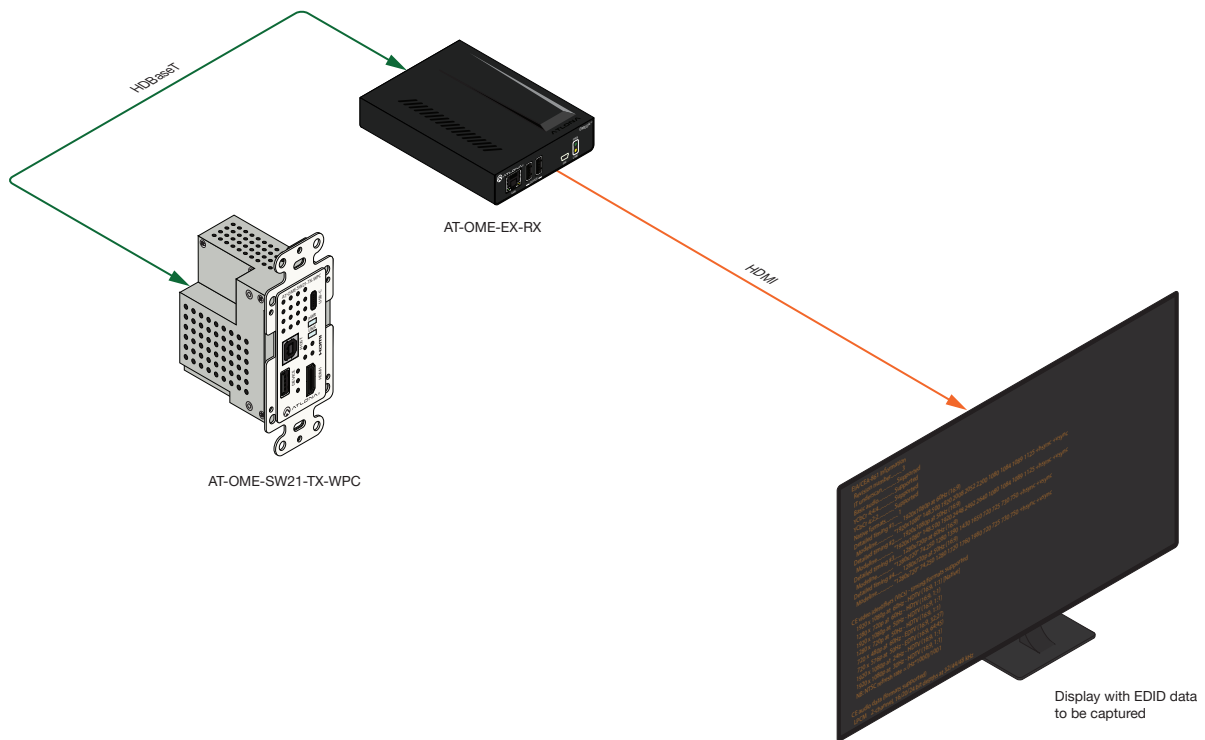
The screenshot displays the AT-OME-SW21-TX-WPC EDID configuration page. At the top, the ATLONA logo and 'a Panduit company' are visible. The page title is 'AT-OME-SW21-TX-WPC EDID'. A navigation bar includes 'Info', 'AV Settings', 'Display', 'RS-232', 'EDID', 'USB', 'Config', 'System', and 'HDST'. The 'EDID' menu item is active.

The main content area is divided into two sections: 'EDID Settings' and 'EDID Saved'. The 'EDID Settings' section contains a dropdown menu for 'HDMI' currently set to 'Connected Display'. The 'EDID Saved' section contains an 'Output' field. A larger, detailed view of the 'HDMI' dropdown menu is overlaid, showing the following options: 'Connected Display', '720P 2CH', '720P DD', '1080P DVI', '1080P 2CH', '1080P MCH' (highlighted with a mouse cursor), '1080P DD', '1080P 3D 2CH', and '1080P 3D MCH'.

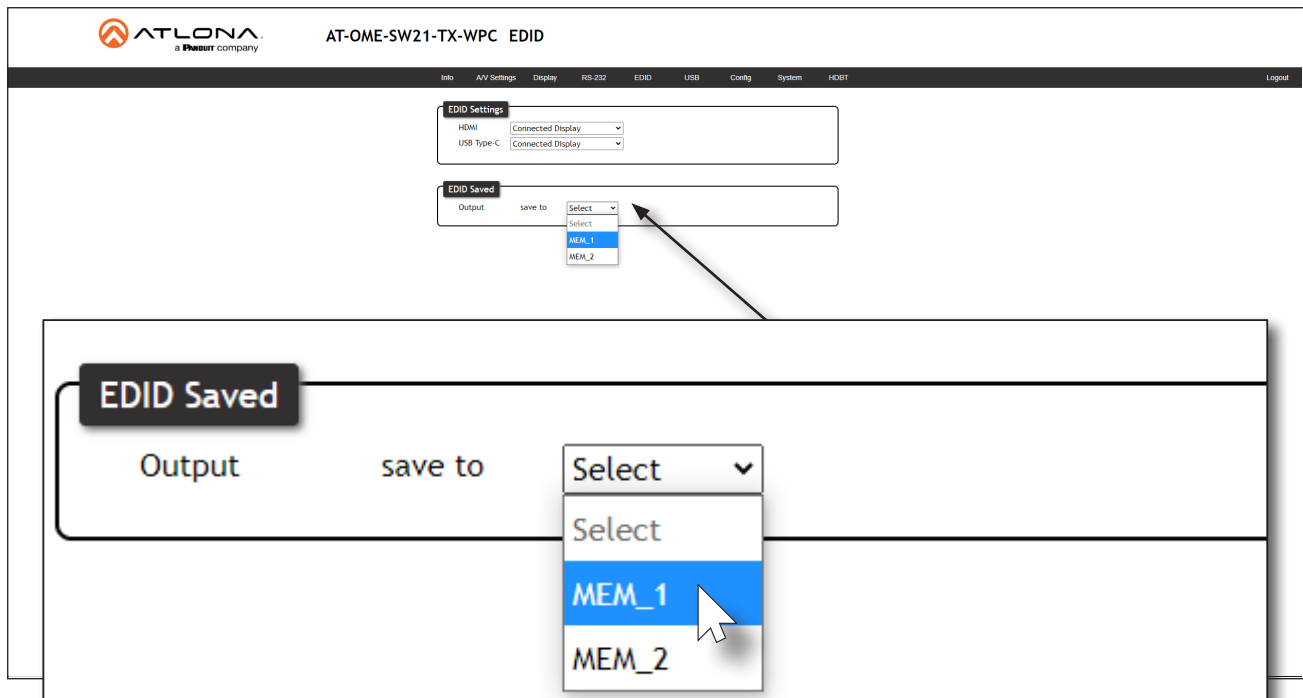
### Storing EDID Data

The AT-OME-SW21-TX-WPC provide a two memory locations, which can be used to store EDID data. Any downstream EDID can be captured and stored in these locations. The memory location is non-volatile and captured EDID data is retained after power is disconnected from the unit.

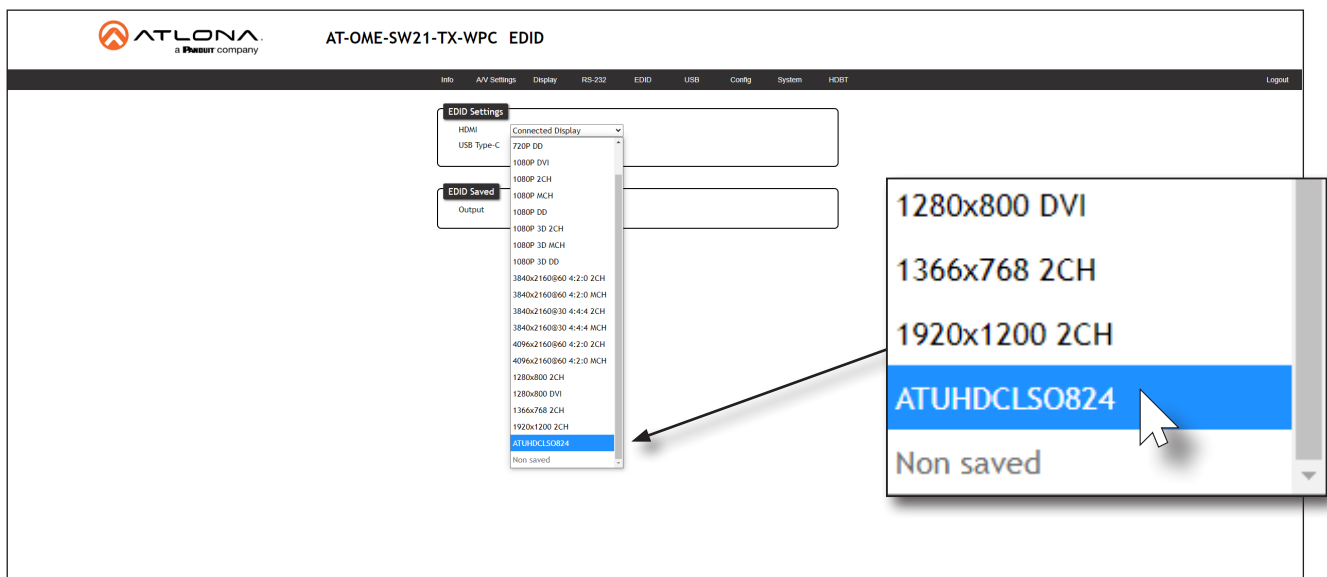
1. Make sure the system is powered and wired, as shown in the illustration below.
2. Connect an HDMI cable from the **HDMI OUT** port on the receiver endpoint of the AT-OME-SW21-TX-WPC, containing the EDID to be stored. In this example, the AT-OME-EX-RX is used as a receiver unit.
3. Login to the web server of the AT-OME-SW21-TX-WPC. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
4. Click **EDID** in the menu bar.



5. Locate the **EDID Saved** section.



6. Click the **Output save to** drop-down list and select the desired memory location where the EDID will be stored.
7. Once selected, the downstream EDID will be saved to the selected memory location.
8. Click any of the input drop-down list boxes, under the **EDID Settings** window group. Note that the stored EDID appears as an available EDID preset for each available input on the AT-OME-SW21-TX-WPC.



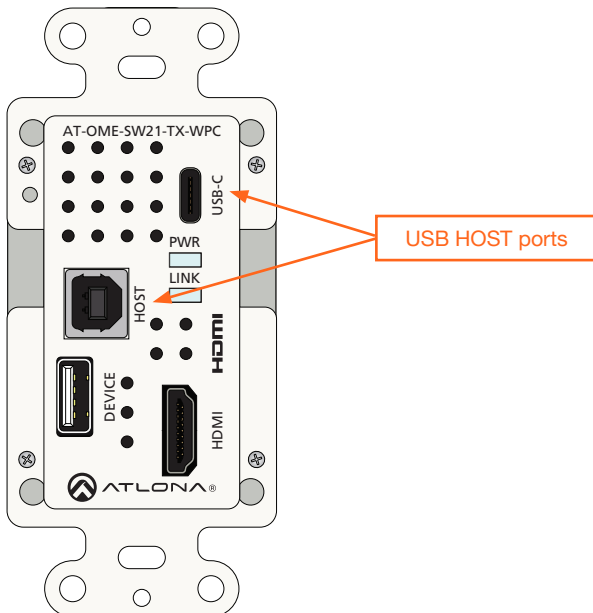
9. The EDID storing procedure is complete.



**NOTE:** Once an EDID is written to a memory location, it can be overwritten with a different EDID, when desired. To overwrite an EDID with a different EDID, repeat steps 5 through 7, above.

### USB Modes

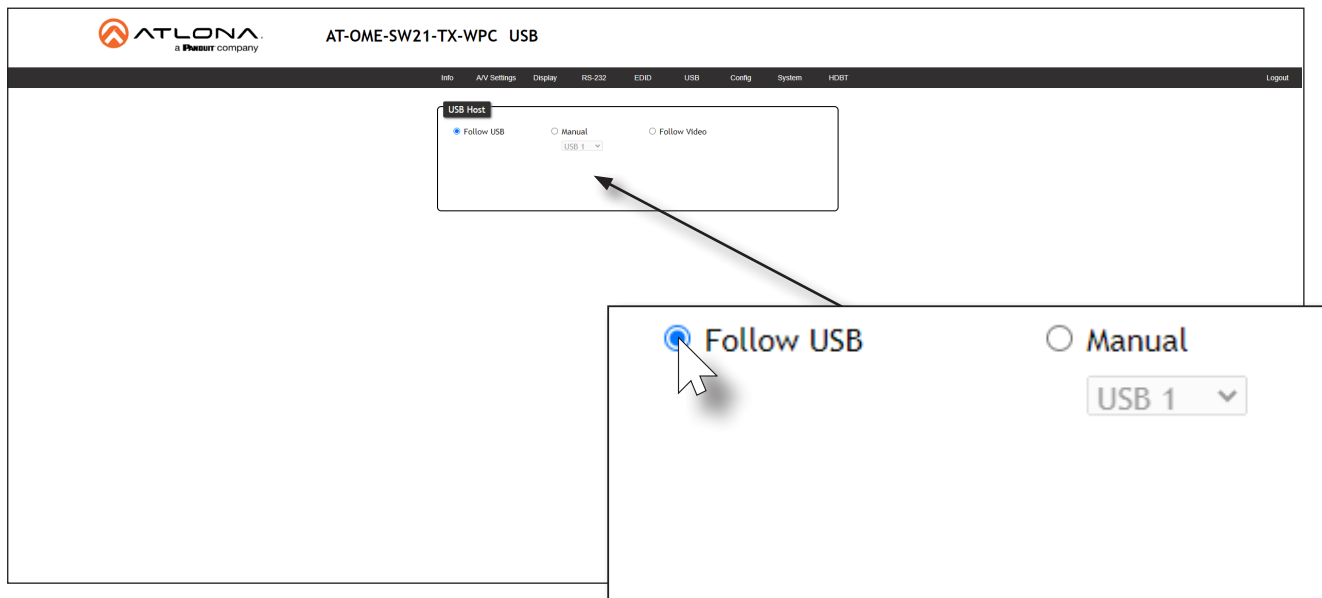
The AT-OME-SW21-TX-WPC provides three USB modes: **Manual**, **Follow USB**, and **Follow Video**. Each mode provides different method of selecting the USB host ports. Note that the **USB-C** port also serves as a host port.



#### Follow USB

This is the default mode. In this mode, the AT-OME-SW21-TX-WPC will detect which USB ports are connected to a host device. If all USB host ports are connected to host devices, then the AT-OME-SW21-TX-WPC will set the last-connected USB host device as the “active” USB host.

1. Connect the host computers to the USB host ports, as desired. Note that it is not required that both USB host ports be connected to host devices.
2. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
3. Click **USB** in the menu bar, then click the **Follow USB** radio button.





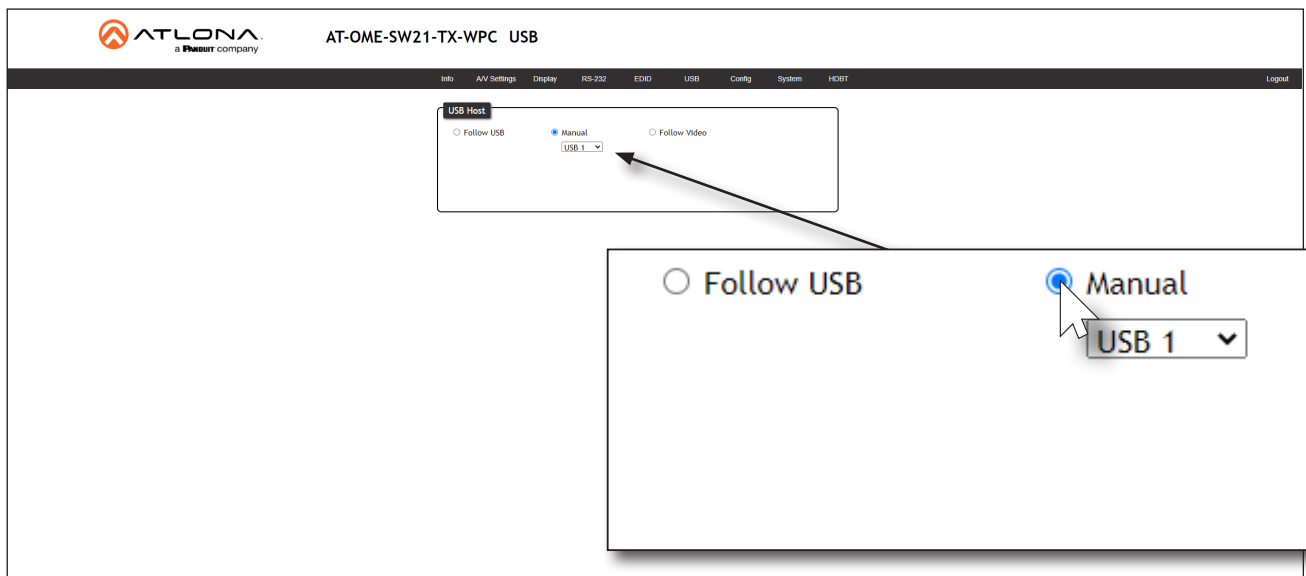
Once set to **Follow USB** mode, the AT-OME-SW21-TX-WPC will exhibit the following behavior:

- If only one USB host device is connected to the USB host ports, then the AT-OME-SW21-TX-WPC will use the USB host device connected to that port.
- If another USB host device is connected to a vacant USB host port, then the AT-OME-SW21-TX-WPC will automatically switch to that USB host device.
- If both the **HOST** and **USB-C** host ports are connected, then the AT-OME-SW21-TX-WPC will switch to the USB port that was connected last.
- If both the **HOST**, and **USB-C** host ports are connected, and one USB host port is *disconnected*, then the AT-OME-SW21-TX-WPC will automatically switch to the USB host port that was connected last.

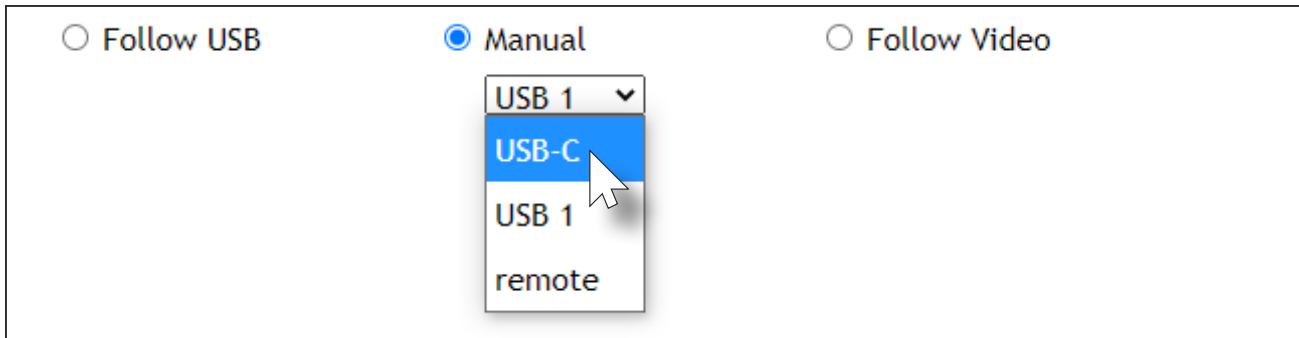
### Manual

This mode provides manual selection of the USB host port to be used.

1. Connect the host computers to the USB host ports, as desired. Note that it is not required that both USB host ports be connected to host devices.
2. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
3. Click **USB** in the menu bar.
4. Click the **Manual** radio button.



- Click the drop-down list, below the **Manual** radio button, to select the desired input.



Follow USB
  Manual
  Follow Video

USB 1 ▾  
 USB-C  
 USB 1  
 remote

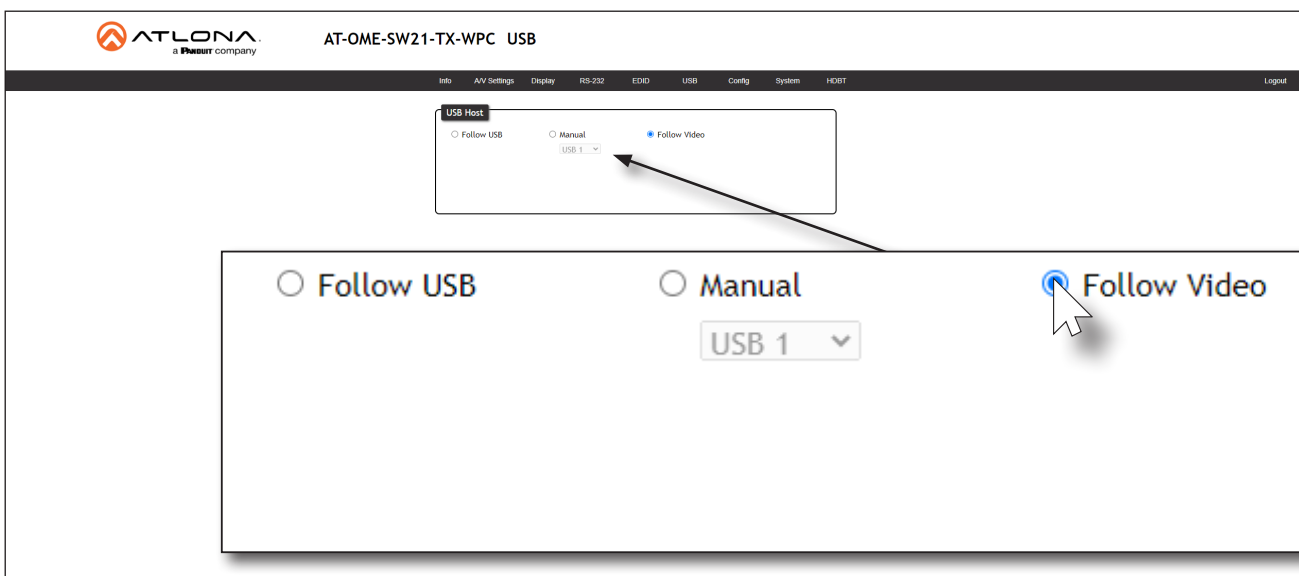
USB Host	Description
USB-C	<b>USB-C</b> port
USB 1	The <b>HOST</b> port
remote	Uses the USB host port on the HDBaseT receiver

- Manual USB configuration is complete.

### Follow Video

In this mode, each video input can be assigned to either the **HOST** or **USB-C** port. Follow Video mode locks the USB host device to the desired video port. In this way, the video source will have access to all connected USB device, each time video switching occurs.

- Connect the host computers to the desired USB host ports. Note that it is not required that two USB host ports be connected to host devices.
- Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
- Click **USB** in the menu bar, then click the **Follow Video** radio button.



ATLONA a PANOUT company
 AT-OME-SW21-TX-WPC USB

Follow USB
  Manual
  Follow Video

USB Host

Follow USB
  Manual
  Follow Video

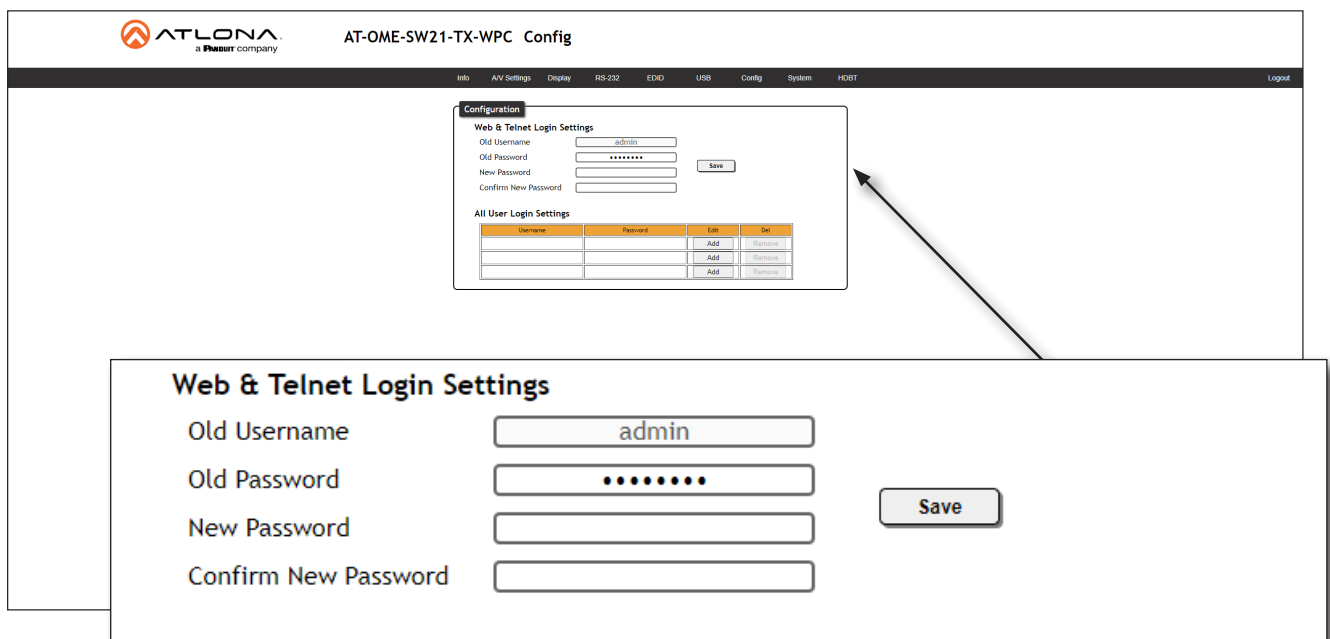
USB 1 ▾

### User Management

The AT-OME-SW21-TX-WPC allows the administrator password to be changed, as well as the ability to create and remove user accounts. Passwords apply to both the web server and Telnet sessions. All users have the same level of access to control the AT-OME-SW21-TX-WPC. However, only the administrator-level user is allowed to manage other users. Up to three additional users can be created.

#### Changing the Administrator Password

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **Config** in the menu bar.
3. Click the **Old Password** field and enter the current password.



**Web & Telnet Login Settings**

Old Username:

Old Password:

New Password:

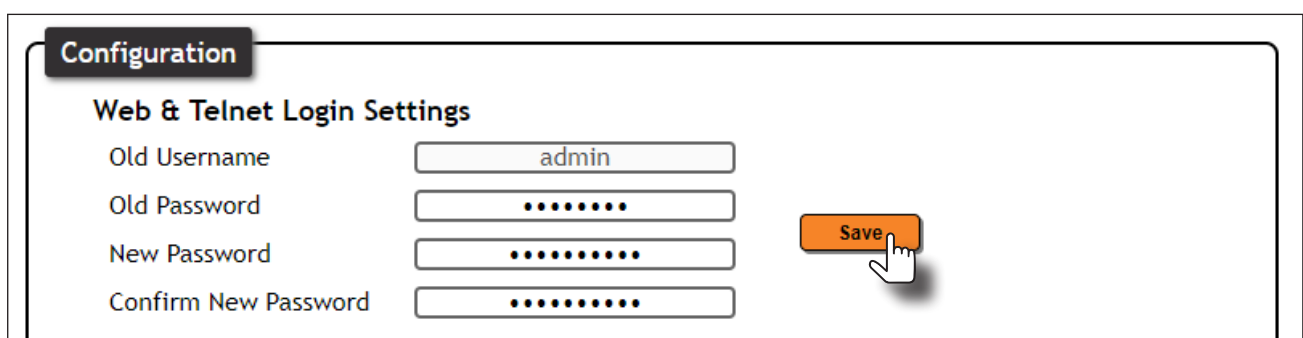
Confirm New Password:

Username	Password	Edit	Del
		<input type="button" value="Add"/>	<input type="button" value="Remove"/>
		<input type="button" value="Add"/>	<input type="button" value="Remove"/>
		<input type="button" value="Add"/>	<input type="button" value="Remove"/>

4. Enter the new password in the **New Password** field.
5. Retype the new password in the **Confirm New Password** field.
6. Click the **Save** button to commit changes. To login with the new username, click **Logout** in the upper-right corner of the screen, then enter the new password on the **Login** page.



**NOTE:** Password fields will always be masked for security purposes.



**Configuration**

**Web & Telnet Login Settings**

Old Username:

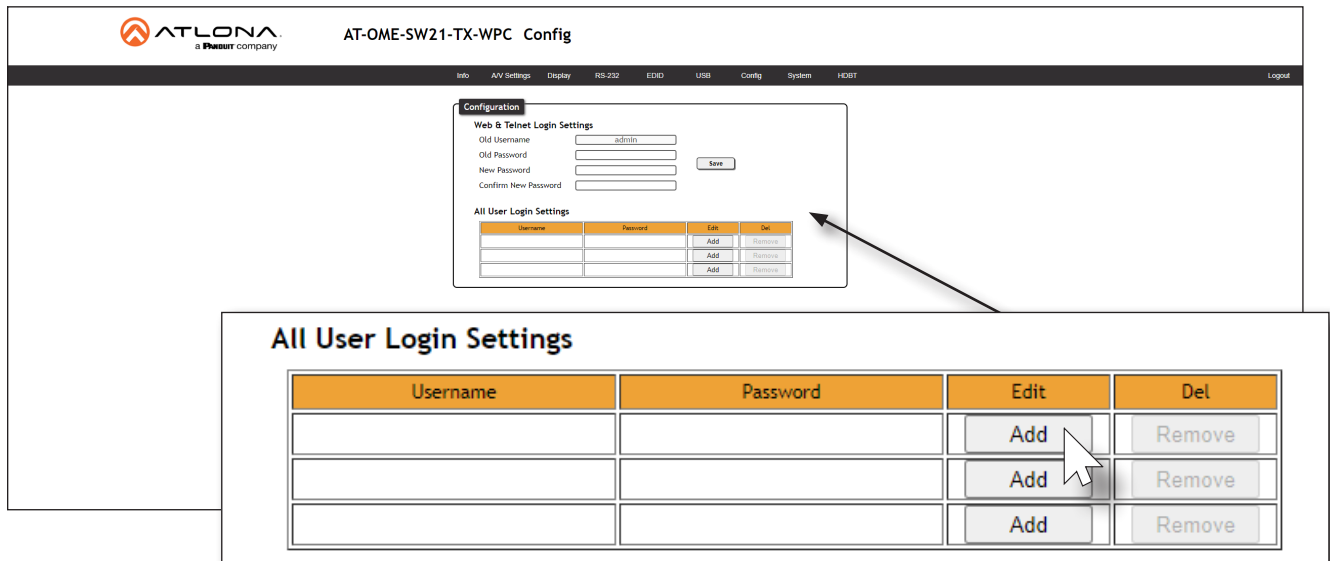
Old Password:

New Password:

Confirm New Password:

### Adding Users

1. Open the desired web browser and enter the IP address of the AT-OME-SW21-TX-WPC.
2. Login with the required credentials.
3. Click the **Config** tab.
4. Click the **Add** button, under the **Edit** column.

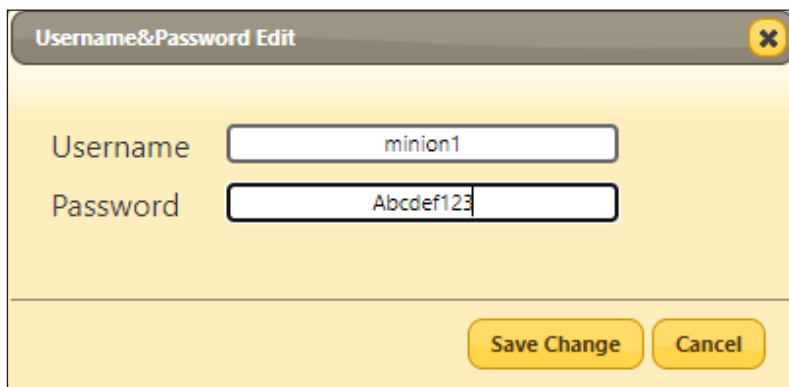


The screenshot shows the AT-OME-SW21-TX-WPC Config page. The 'All User Login Settings' section contains a table with the following structure:

Username	Password	Edit	Del
		Add	Remove
		Add	Remove
		Add	Remove

An arrow points to the 'Add' button in the 'Edit' column of the first row.

5. Enter the desired username and password in the **Username&Password Edit** dialog box.
6. Click the **Save Change** button to commit changes or click the **Cancel** button to return to the **Config** page without adding the user.



The 'Username&Password Edit' dialog box contains the following fields and buttons:

Username:

Password:

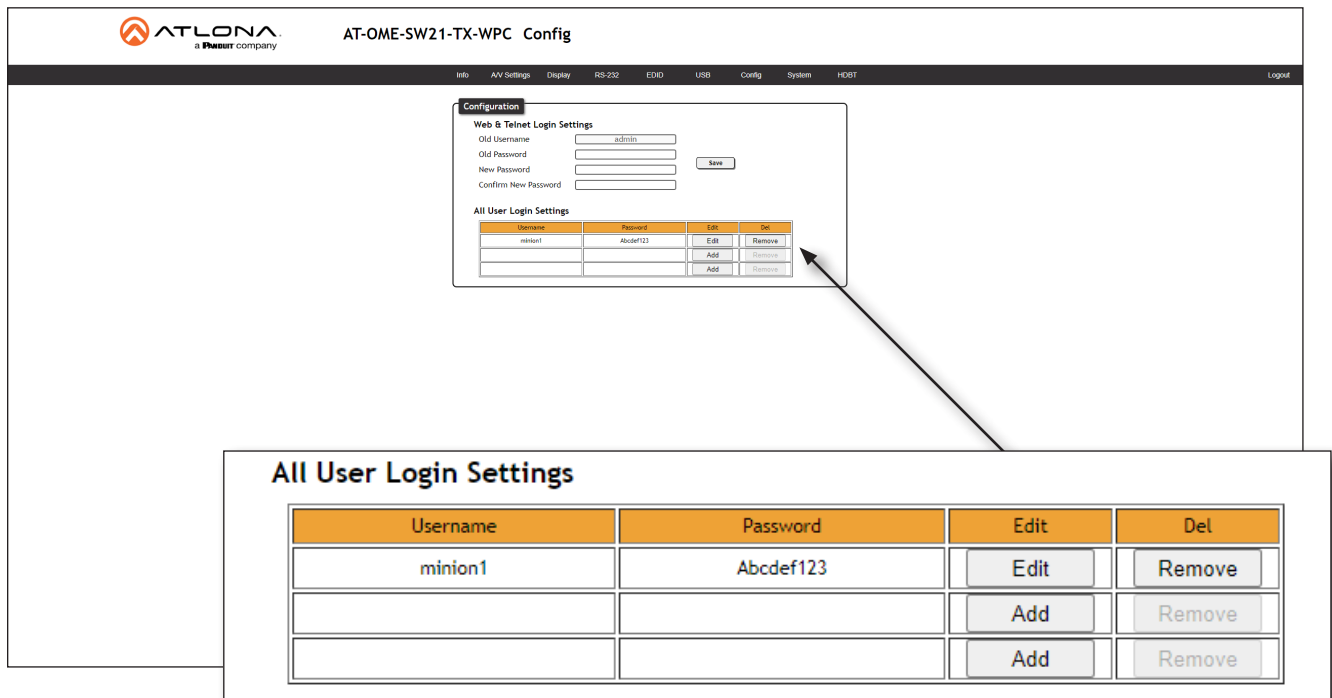
Buttons: **Save Change**, **Cancel**

Once created, the new user and the associated password will appear under the **All User Login Settings** section. To login with the new username, click **Logout** in the upper-right corner of the screen, then enter the login credentials for the user on the **Login** page.

### Editing / Deleting Users

The username and password of a user can be changed using this method.

1. Open the desired web browser and enter the IP address of the AT-OME-SW21-TX-WPC.
2. Login with the administrator credentials. The administrator username and password are the credentials which were created during the registration process.



The screenshot shows the AT-OME-SW21-TX-WPC Config web interface. It features a navigation menu with tabs: Info, AV Settings, Display, RS-232, EDID, USB, Config, System, and HDBT. The main content area is titled 'Configuration' and contains two sections:

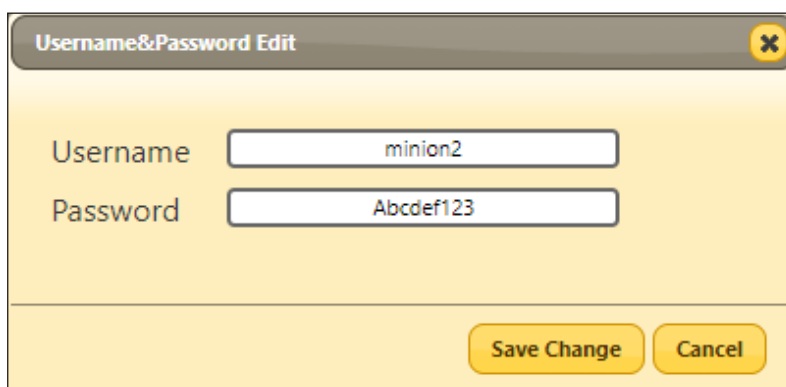
- Web & Telnet Login Settings:** Includes input fields for Old Username (admin), Old Password, New Password, and Confirm New Password, along with a 'save' button.
- All User Login Settings:** A table with columns for Username, Password, Edit, and Del. The first row shows a user named 'minion1' with password 'Abcdef123'. Below the table are 'Add' and 'Remove' buttons for each row.

An arrow points from the 'Edit' button in the 'All User Login Settings' table to a larger, detailed view of the 'All User Login Settings' table below.

Username	Password	Edit	Del
minion1	Abcdef123	Edit	Remove
		Add	Remove
		Add	Remove

### Editing Users

- a. Click the **Config** tab.
- b. Click the **Edit** button next to the user to be changed.
- c. Enter the new information for the user in the **Username&Password Edit** dialog box.
- d. Click the **Save Change** button to commit changes or click the **Cancel** button to return to the **Config** page without making changes.



The dialog box is titled 'Username&Password Edit' and has a close button (X) in the top right corner. It contains two input fields:

- Username:** A text box containing 'minion2'.
- Password:** A text box containing 'Abcdef123'.

At the bottom of the dialog box, there are two buttons: 'Save Change' and 'Cancel'.

### Deleting Users

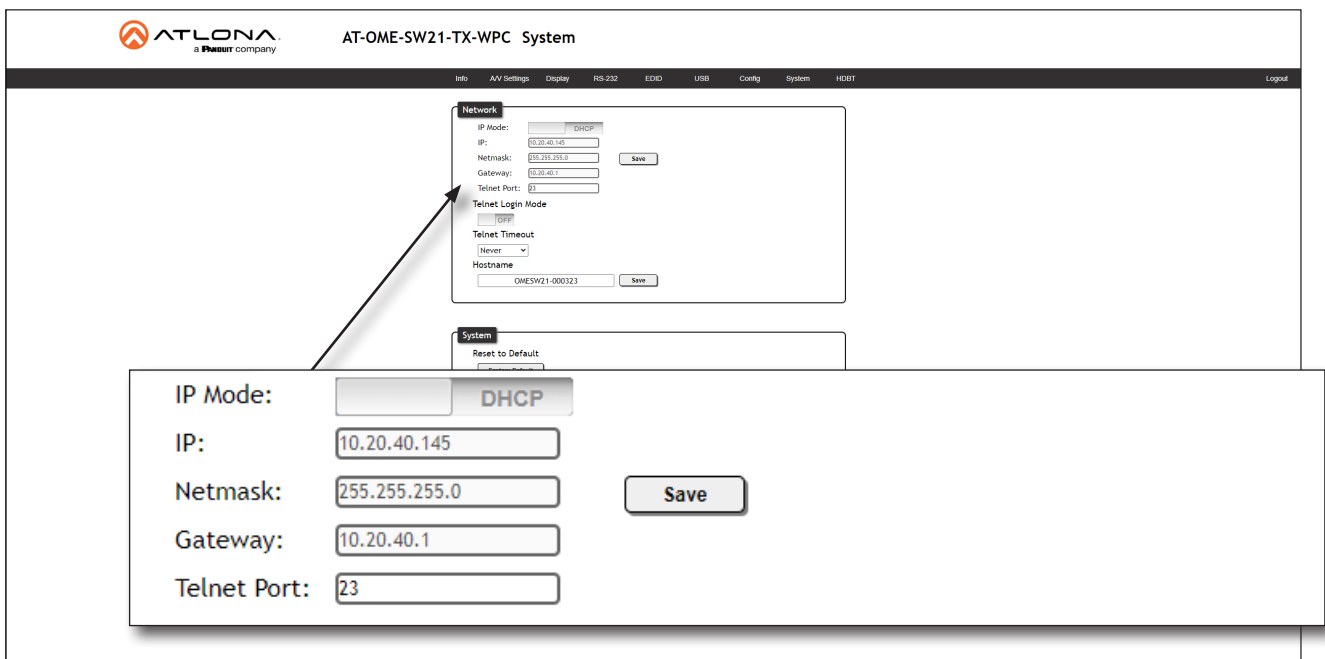
- a. Click the **Remove** button next to the user to be deleted.

### System Configuration

The AT-OME-SW21-TX-WPC provides easy access to system configuration through the built-in web server, and is the recommended method to adjust network settings.

#### Setting the IP Mode

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **System** in the menu bar.
3. Click the **IP Mode** toggle to the desired setting. The default setting is **DHCP**.



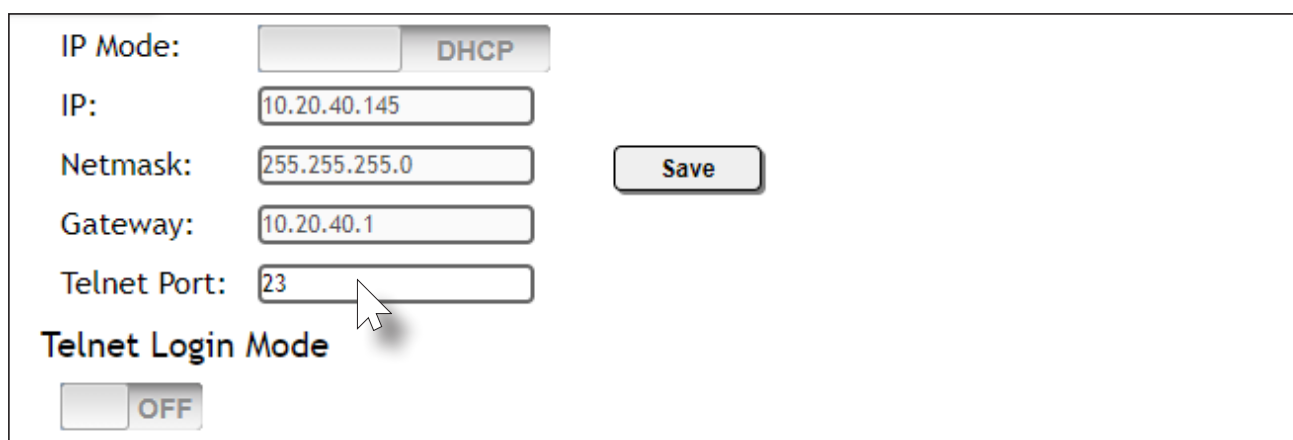
If a *static IP* address is desired, do the following:

- a. Click the **IP Mode** toggle to **STATIC IP**.
  - b. Enter the desired IP address, subnet mask, and gateway, in the **IP**, **Network**, and **Gateway** fields, respectively.
  - c. Click the **Save** button.
4. IP mode configuration is complete.

### Changing the Telnet Port

Typically, the Telnet service is assigned to TCP port 23. This is the default setting for the AT-OME-SW21-TX-WPC. However, depending upon the network environment, the default Telnet port can be changed.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **System** in the menu bar.
3. Locate the **Telnet Port** field and enter the desired port in the field.
4. Click **Save** to commit changes.



The screenshot shows a configuration interface with the following fields and controls:

- IP Mode:** A dropdown menu currently set to **DHCP**.
- IP:** A text input field containing **10.20.40.145**.
- Netmask:** A text input field containing **255.255.255.0**.
- Gateway:** A text input field containing **10.20.40.1**.
- Telnet Port:** A text input field containing **23**. A mouse cursor is hovering over this field.
- Telnet Login Mode:** A toggle switch currently set to **OFF**.
- Save:** A button to commit the changes.

### Telnet Login Mode

When a Telnet session is request, the AT-OME-SW21-TX-WPC provides the option to prompt for user credentials or bypass authentication before the Telnet session begins. This credentials prompt option can enabled or disabled. When prompting for user credentials, use the same login information required by the built-in web server.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **System** in the menu bar.
3. Click the **Telnet Login Mode** toggle switch.
  - Set this toggle switch to **ON** to prompt for user credentials.
  - Set this toggle switch to **OFF** to bypass user credentials request.
4. Click **Save** to commit changes.



The screenshot shows the **Telnet Login Mode** section of the configuration page:

- Telnet Login Mode:** A toggle switch is now set to **ON**. A hand icon is shown clicking the **ON** button.
- Telnet Timeout:** A dropdown menu is set to **Never**.

### Adjusting Telnet Timeout

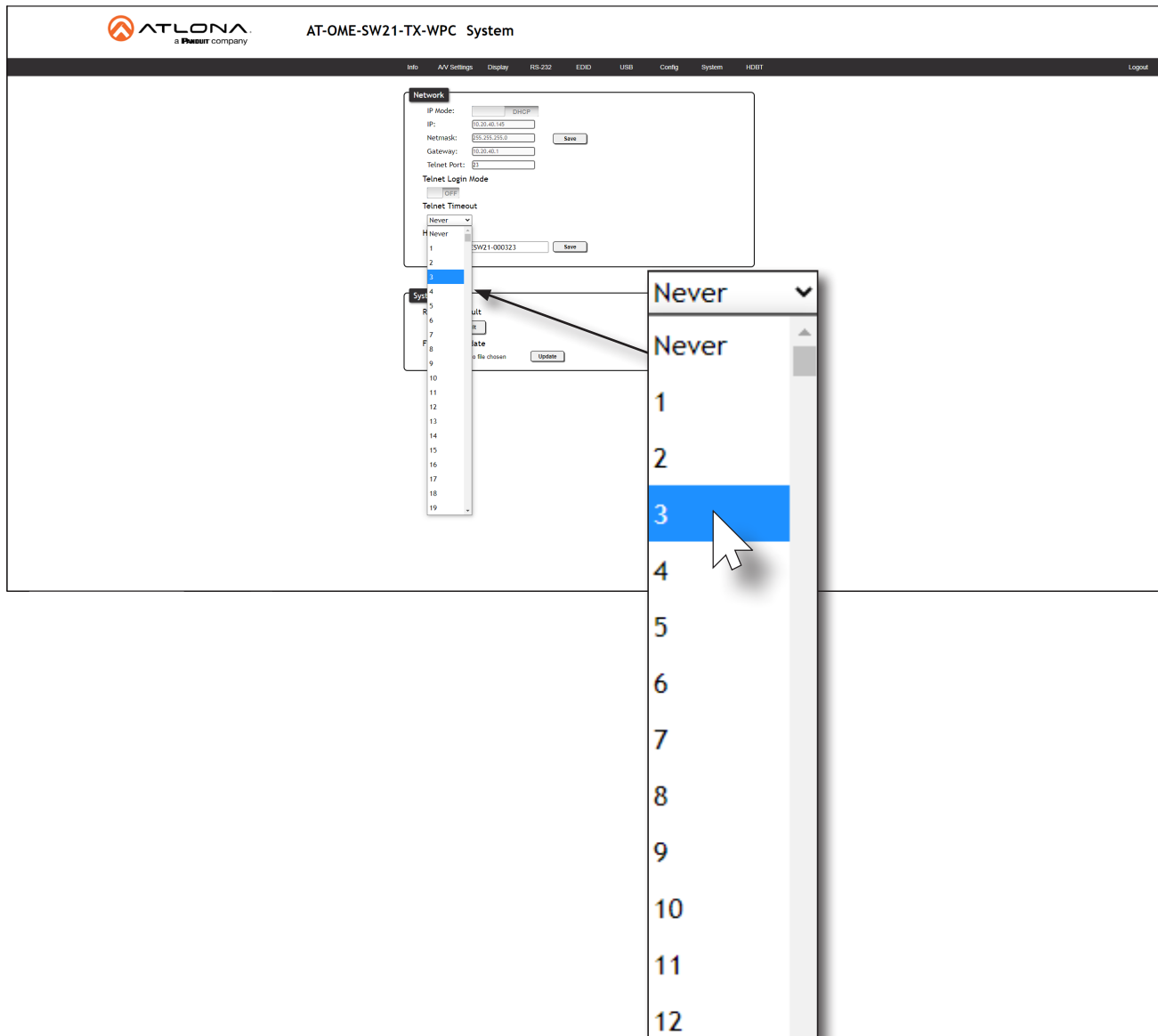
When a Telnet session is active, the AT-OME-SW21-TX-WPC can be set to monitor Telnet activity. If there is no activity within the specified time interval, the Telnet session will automatically be terminated, adding a measure of security.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **System** in the menu bar.
3. Click the **Telnet Timeout** drop-down list and select the desired time-out interval. Values from 10 to 3600 seconds can be selected.



**IMPORTANT:** If **Never** is selected, then the Telnet port will stay open until the Telnet session is manually terminated.

4. Click **Save** to commit changes.



The screenshot shows the AT-OME-SW21-TX-WPC System web interface. The top navigation bar includes 'Info', 'AV Settings', 'Display', 'RS-232', 'EDID', 'USB', 'Config', 'System', and 'Logout'. The main content area is titled 'Network' and contains several configuration fields: 'IP Mode' (set to DHCP), 'IP' (0.0.0.0), 'Netmask' (0.0.0.0), 'Gateway' (0.0.0.0), and 'Telnet Port' (23). Below these is the 'Telnet Login Mode' section with a 'Telnet Timeout' dropdown menu. The dropdown menu is open, showing a list of options: 'Never', '1', '2', '3', '4', '5', '6', '7', '8', '9', '10', '11', and '12'. The '3' option is highlighted in blue, and a mouse cursor is pointing at it. The 'System' menu item in the top bar is also highlighted.



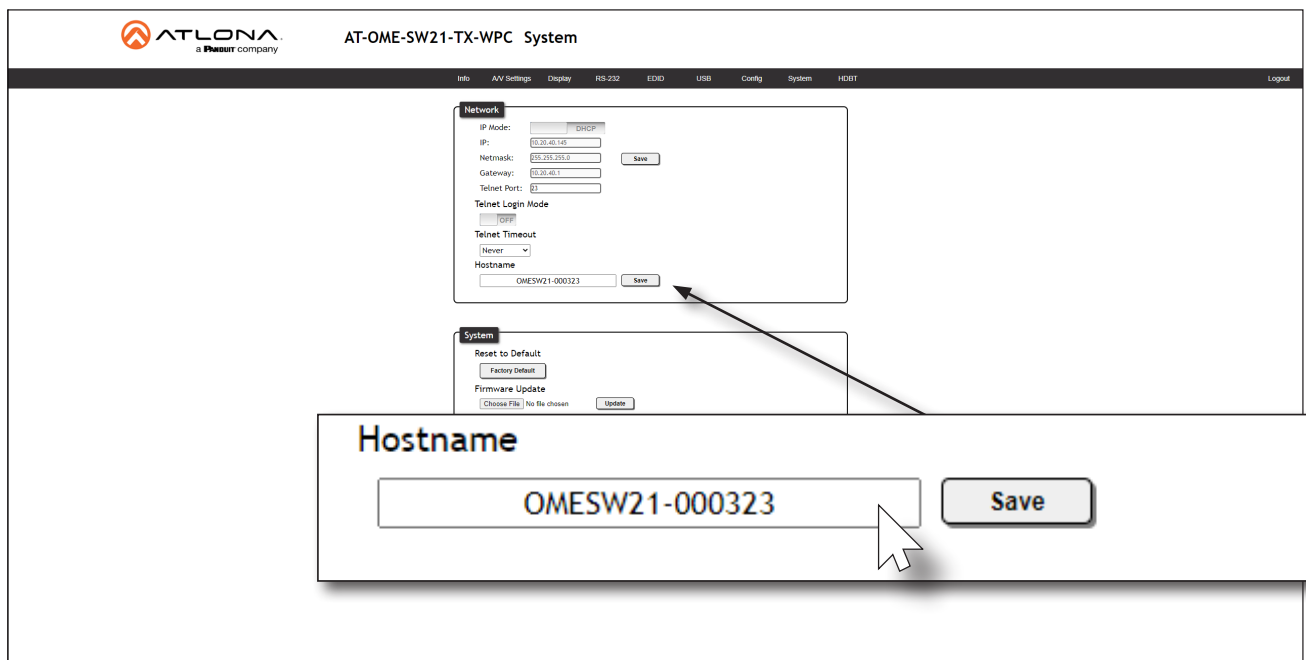
### Setting the Host Name

By default, the AT-OME-SW21-TX-WPC is assigned a hostname, which is constructed as follows:

OMESW21-[last six digits of MAC address]

For example, a default hostname might look like this: OMESW21-000323. This value can be changed to easily identify the AT-OME-SW21-TX-WPC within the Atlona Management System (AMS) or a network. If using a custom hostname, it must meet the hostname standards, defined here: <https://tools.ietf.org/html/rfc1123>

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **System** in the menu bar.
3. Click the **Hostname** field and enter the desired name.
4. Click **Save** to commit changes.



### Resetting to Factory-Default Settings

The following procedure will reset the AT-OME-SW21-TX-WPC to factory-default settings. The network IP mode will be set to DHCP mode.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **System** in the menu bar.
3. Click the **Factory Default** button.



4. The following message will be displayed at the top of the screen. Click **OK** to continue with the factory-default reset procedure. Click **Cancel** to abort the process.

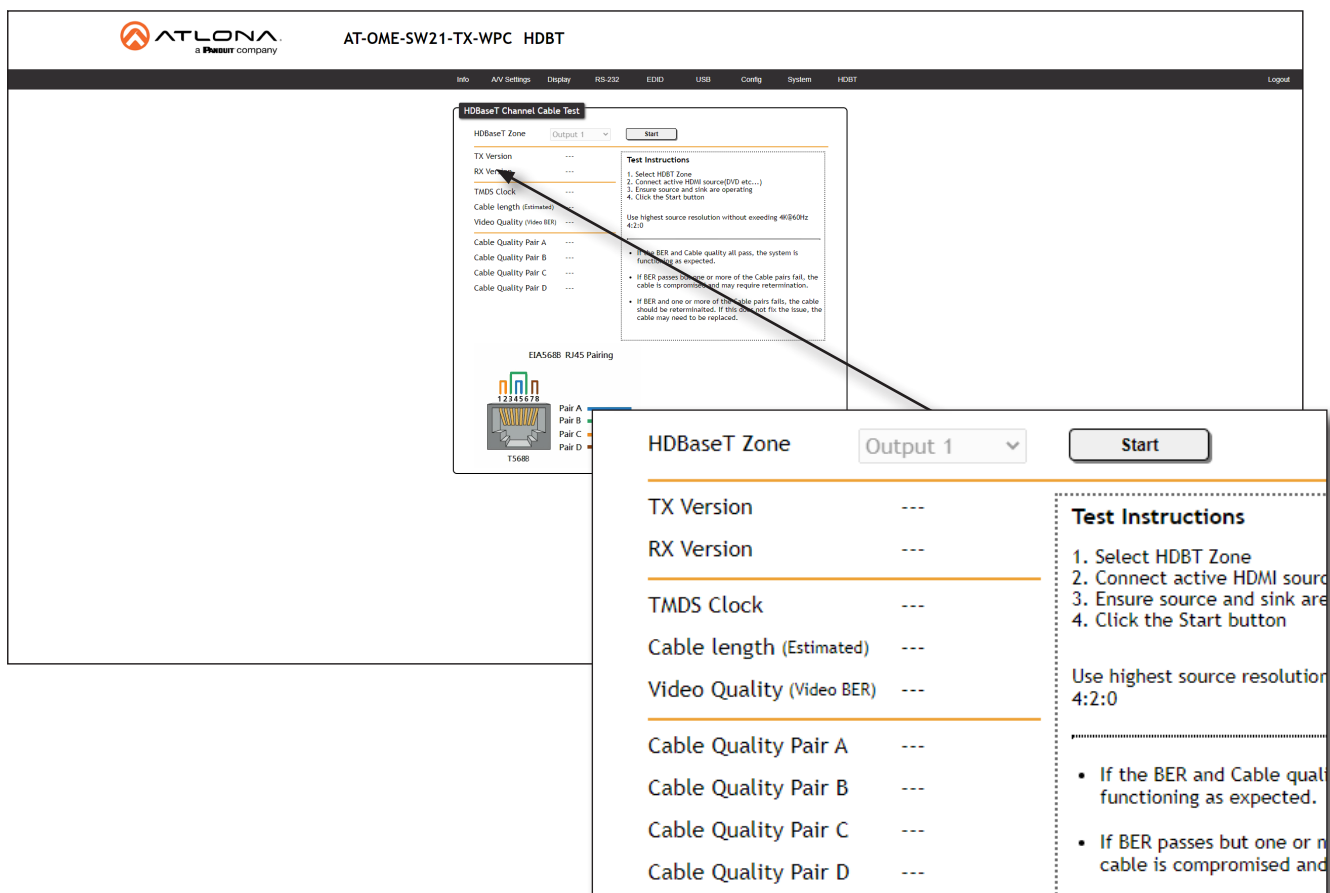


5. Once the factory-default process is complete, the web server **Login** screen will be displayed.
6. The reset process is complete.

### HDBaseT Testing

The web server of the AT-OME-SW21-TX-WPC provides a tool for testing the signal integrity of HDBaseT cables. This tool is useful for troubleshooting and identifying defective or damaged category cables which are connected from the HDBaseT OUT port on the AT-OME-SW21-TX-WPC to a compatible receiver.

1. Login to the web server. Refer to [Logging in to the Web Server \(page 14\)](#) for more information.
2. Click **HDBT** in the top menu bar.
3. Make sure that a category cable (CAT-5e or better) is connected between the **HDBaseT OUT** port of the AT-OME-SW21-TX-WPC and a compatible receiver.



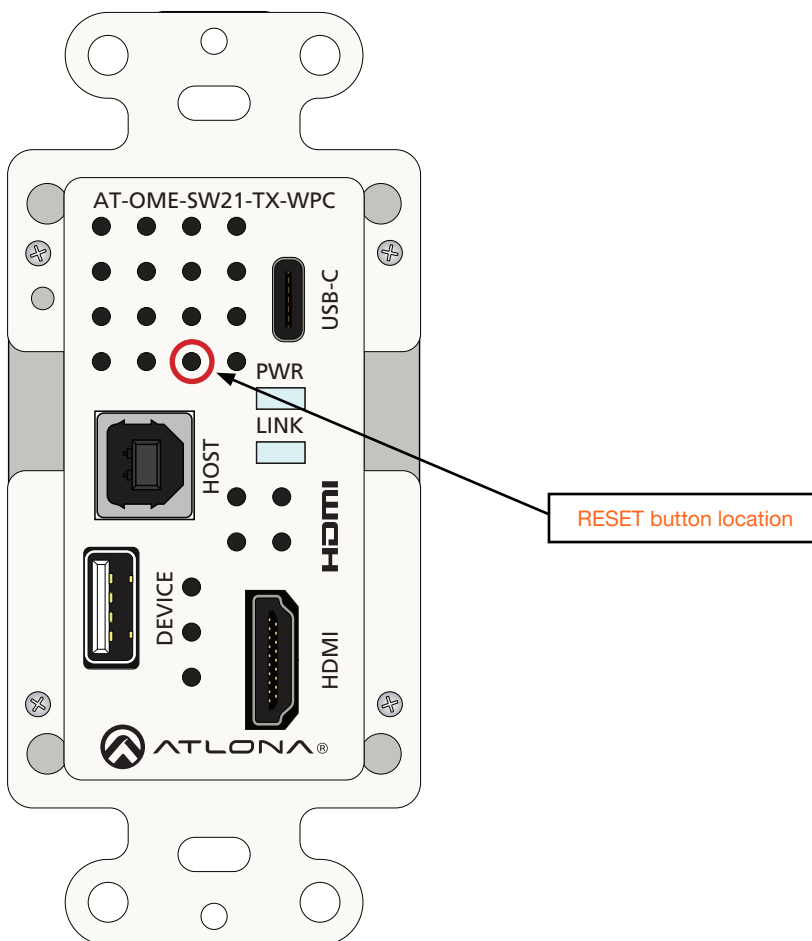
The screenshot displays the AT-OME-SW21-TX-WPC HDBT web interface. At the top, the ATLONA logo and 'a PANOUT company' are visible. The main header shows 'AT-OME-SW21-TX-WPC HDBT' and a navigation menu with options: Info, AV Settings, Display, RS-232, EDID, USB, Config, System, HDBT, and Logout. The central area features the 'HDBaseT Channel Cable Test' tool. This tool includes a dropdown menu for 'HDBaseT Zone' (set to 'Output 1') and a 'Start' button. Below these are several test parameters, each with a '---' value: TX Version, RX Version, TMD5 Clock, Cable length (Estimated), Video Quality (Video BER), Cable Quality Pair A, Cable Quality Pair B, Cable Quality Pair C, and Cable Quality Pair D. To the right of these parameters is a 'Test Instructions' box containing a numbered list: 1. Select HDBT Zone, 2. Connect active HDMI source(DVI etc...), 3. Ensure source and sink are operating, 4. Click the Start button. Below the instructions, it says 'Use highest source resolution without exceeding 4@30Hz 4:2:0'. At the bottom of the test area, there is a section for 'EIA568B RJ45 Pairing' with a diagram showing 'Pair A', 'Pair B', 'Pair C', and 'Pair D' connected to a 'TS68B' port.

4. Click the **Start** button to begin testing the selected channel.
  - If the HDBaseT link integrity is good, then all tests will display as “Pass”.
  - If any part of the HDBaseT cable fails, then a numerical value, in decibels, will be displayed next to the associated pair, under the **Signal Quality** section. These values can be reported to Atlona Technical Support Engineers to help resolve possible issues.

## Factory Reset

Resetting the AT-OME-SW21-TX-WPC can be performed through the front of the unit, without having to remove the faceplate.

1. Make sure the AT-OME-SW21-TX-WPC is powered.
2. Locate the vent hole specified in the drawing below. The **RESET** button is located directly behind this vent hole.



3. Gently insert a paper clip or similar object into the hole and push firmly. The **RESET** button will click when it is depressed.
4. Press and hold the **RESET** button for 10 seconds, then release.
5. Both the **LINK** and **PWR** LED indicators will turn off, then on again. During the factory reset process, the **LINK** LED will turn amber.
6. Once the reset procedure has completed, both the **LINK** and **PWR** LED indicators will turn green.

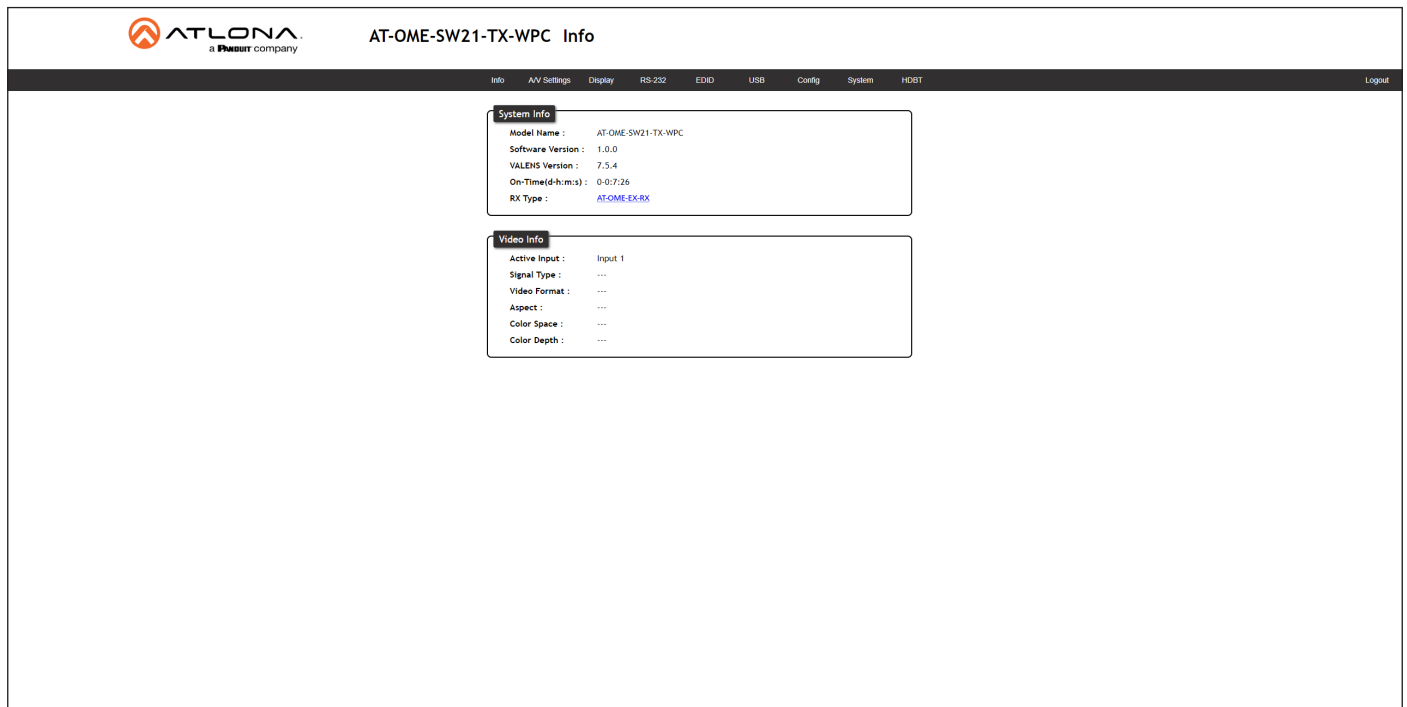
# Configuration and Management Interfaces

## Web Server

The AT-OME-SW21-TX-WPC includes a built-in web server. Atlona recommends that the web server be used to set up the AT-OME-SW21-TX-WPC, as it provides intuitive management of all features.

### Info Page

The **Info** page provides various information about the AT-OME-SW21-TX-WPC, including software version and video information.



### System Info

#### Model Name

The model SKU of this product.

#### Software Version

The version of firmware that the AT-OME-SW21-TX-WPC is running. Always make sure to check the AT-OME-SW21-TX-WPC product page, on the Atlona web site, for the latest version of firmware.

#### VALENS Version

Displays the firmware version of the VALENS chipset.

#### On-Time(d-h:m:s)

Displays how long the system has been powered since the last reboot/reset.

#### RX Type

Displays the HDBaseT receiver that is connected to the AT-OME-SW21-TX-WPC. If identification of the remote receiver fails, then "general" will be displayed.

## Configuration and Management Interfaces

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### Version Info

#### Active Input

The currently selected (active) input.

#### Signal Type

The type of input signal.

#### Video Format

The input resolution of the source device.

#### Aspect

Aspect ratio of the input signal.

#### Color Space

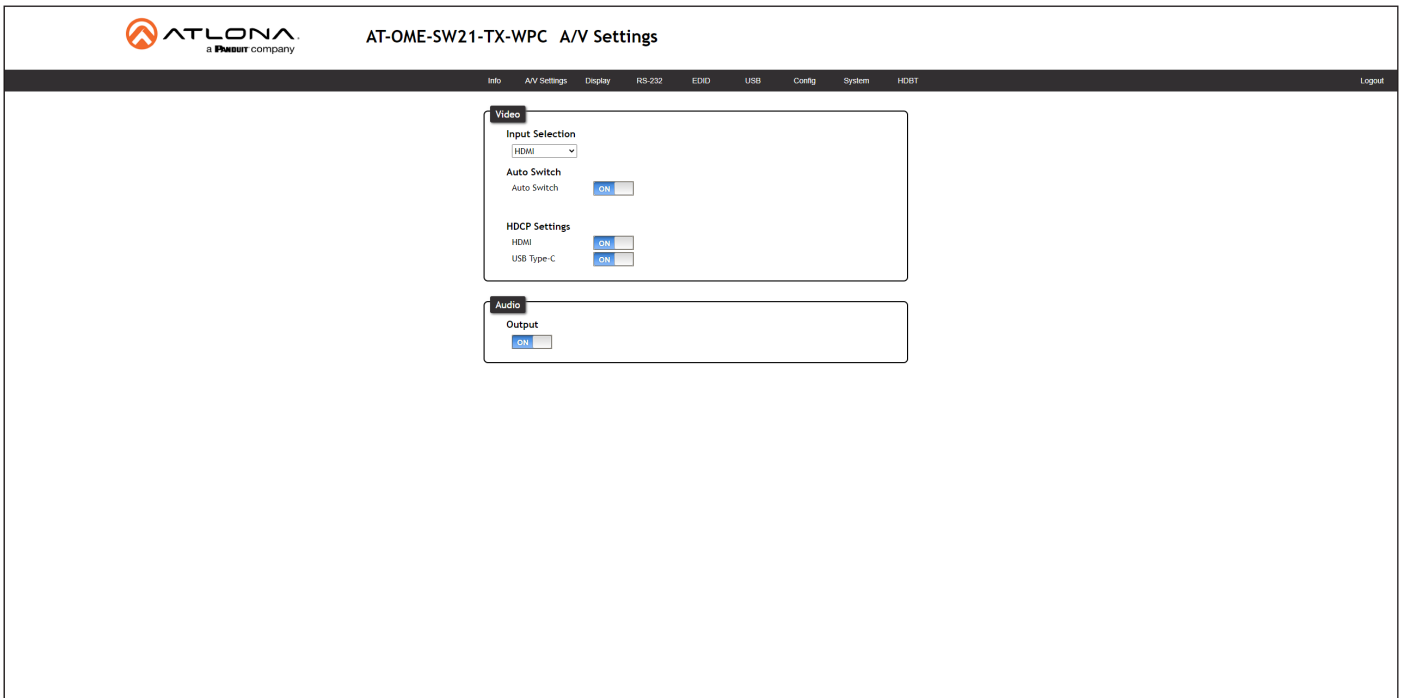
Displays the color space and chroma sub-sampling of the input signal.

#### Color Depth

The color depth of the input signal.

## Configuration and Management Interfaces

### A/V Settings Page



#### Video

##### Input Selection

Click the drop-down list to select the desired input.

Setting	Description
HDMI	Switches to the source connected to the HDMI port.
USB Type C	Switches to the source connected to the USB-C port.

##### Auto Switch

Click the **Auto Switch mode** toggle to enable or disable auto-switching. If a source is disconnected from the active port, then the switcher will automatically switch the opposite port. This feature is enabled by default.

##### HDCP Settings

Sets the HDCP reporting mode of the specified port. Some devices will automatically transmit HDCP content if an HDCP-compliant display/sink is detected. Setting this value to **OFF**, will instruct the source to send non-HDCP content (if possible) to non-HDCP display and/or sink devices. Note that setting this value to **OFF** will not decrypt HDCP content.

Setting	Description
ON	HDCP content is always transmitted by the source
OFF	Instructs the source to send non-HDCP content, if possible

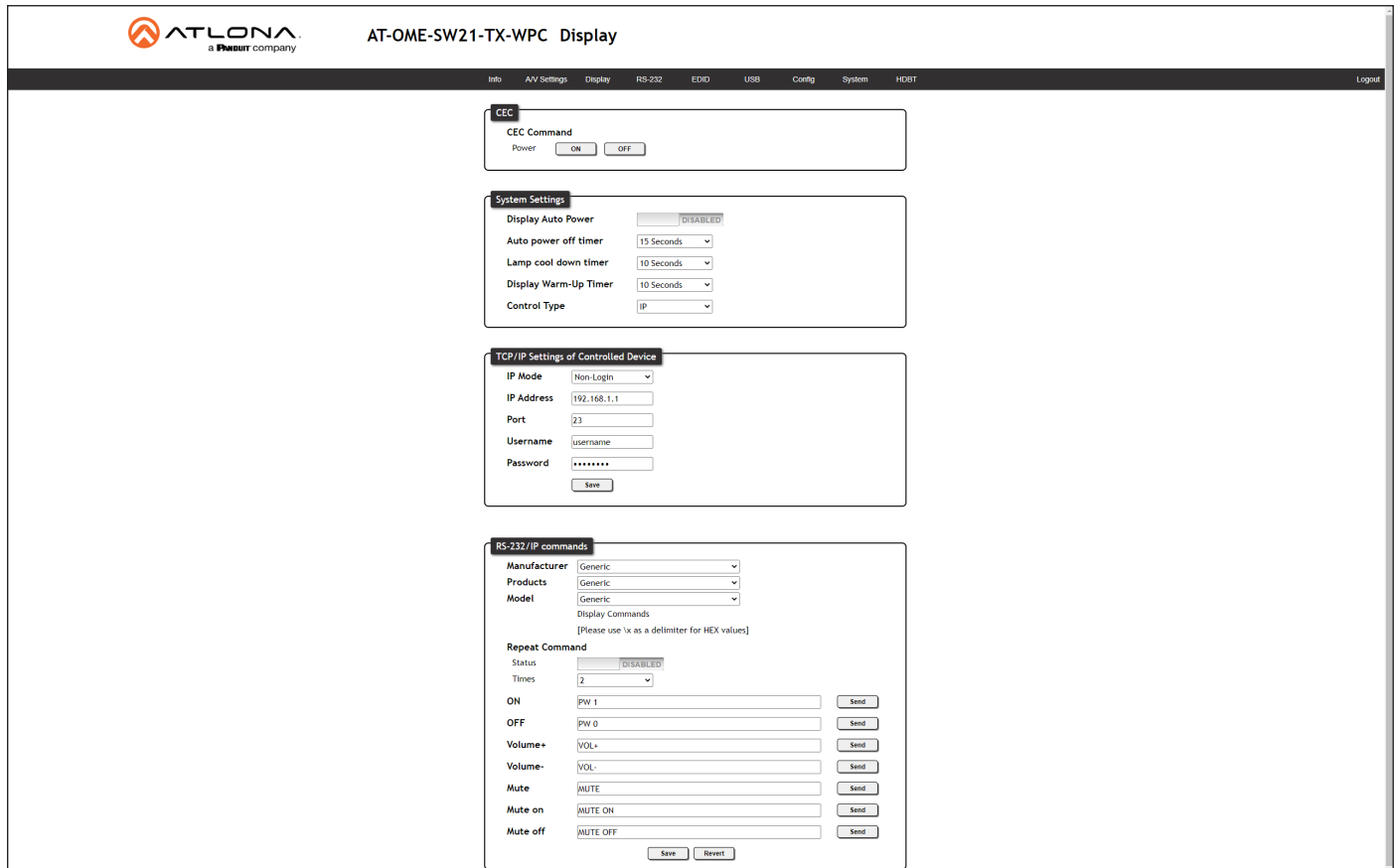
#### Audio

##### Output

Mutes or un-mutes the audio output. Set the **Output** toggle to OFF to disable audio on the output. The default setting is ON.

## Configuration and Management Interfaces

### Display Page



### CEC

#### CEC Command

Click the **ON** button to send the power-on command to the display device. Click the **OFF** button to toggle the power state to off.

### System Settings

#### Display Auto Power On

Click the toggle switch to the **ENABLE** position to send the command to power-on the display, when an A/V signal is detected. Otherwise, set to **DISABLE** to turn this feature off.

#### Auto power off timer

Click this drop-down to select the time interval before the command to power-off the display is sent, when an A/V signal is no longer present. The default value is 15 seconds. Available values are 15 seconds to 15 minutes.

#### Lamp cool down timer (Sec.)

Sets the cool-down interval, in seconds, before the projector can be powered-off. During this time interval, the projector will not accept any “power on” or “power off” commands until the last “power off” command has been processed and the projector lamp has completed the cool-down cycle. Range: 0 to 300.

#### Display Warm-Up Timer

Click this drop-down list to set the projector lamp warm-up timer, in seconds. During the warm-up interval, the AT-OME-SW21-TX-WPC will not start the auto power-off timer. This value specifies the time interval that must elapse, after the display control “on” command is sent, before the display “power off” command can be sent. This feature is used to prevent a “power off” command from being sent while the lamps are warming up. Available values are 10 seconds to 300 seconds.



## Configuration and Management Interfaces

### Control Type

Sets the control method for sending commands. The following options are available: RS-232, IP, CEC.

Setting	Description
RS-232	RS-232 over HDBaseT is used to send commands.
IP	Commands are sent over IP.
CEC	Uses CEC to send commands.

### TCP/IP Settings of Controlled Device

These settings are only displayed when the **Control Type** is set to **IP**.

#### IP Mode

Click this drop-down list to select the login mode.

Setting	Description
Non-login	Does not require a username and password when using TCP/IP to control the display.
Login	Requires a username and password to control the display through TCP/IP.

#### IP Address

Enter the IP address of the display/device in this field.

#### Port

Enter the listening port of the display/device in this field.

#### Username

Enter the username for login. If the **IP Mode** is set to Non-Login, then this information will not be required.

#### Password

Enter the password for login. If the **IP Mode** is set to Non-Login, then this information will not be required.

#### Save

Click this button to save all changes in this window group.

## Configuration and Management Interfaces

### RS-232 / IP Commands

This section is only available when the **Control Type** is set to either **RS-232** or **IP**.

#### Manufacturer

Click this drop-down list to select the display manufacturer. If the display device being controlled is not in this list, then select **Generic** and enter the commands manually.

Manufacturer List		
Generic	Hitachi	Qomo
Acer	Infocus	Samsung
Barco	LG	Sharp
Benq	NEC	Sony
Canon	Optima	Toshiba
Casio	Panasonic	ViewSonic
Eiki	Pjlink	Vivitek
Epson	Planar	

#### Products

Click this drop-down list to select the product. The options available within this drop-down list are dependent upon the selected value in the **Manufacturer** drop-down list.

#### Model

Click this drop-down list to select the model. The options available within this drop-down list are dependent upon the selected value in the **Products** drop-down list.

#### Repeat Command

- Status**  
 Click this toggle switch to set to **ENABLE** or **DISABLED**. Enabling this feature will re-send the command. Specify the number of times that the command is transmitted by setting the **Times** value. This feature is set to **DISABLED** by default.
- Times**  
 Click this drop-down list to specify the number of times the command is sent. When the **Status** toggle switch is set to **ENABLE**, the default number of times is set to 2.

#### ON, OFF, Volume+, Volume-, Mute, Mute on, Mute off

These fields will need to be populated with the correct strings (either hex or ASCII format) for each function, which control the display device. If hexadecimal values are used, then use the /x delimiter at the end of the command string.

#### Save

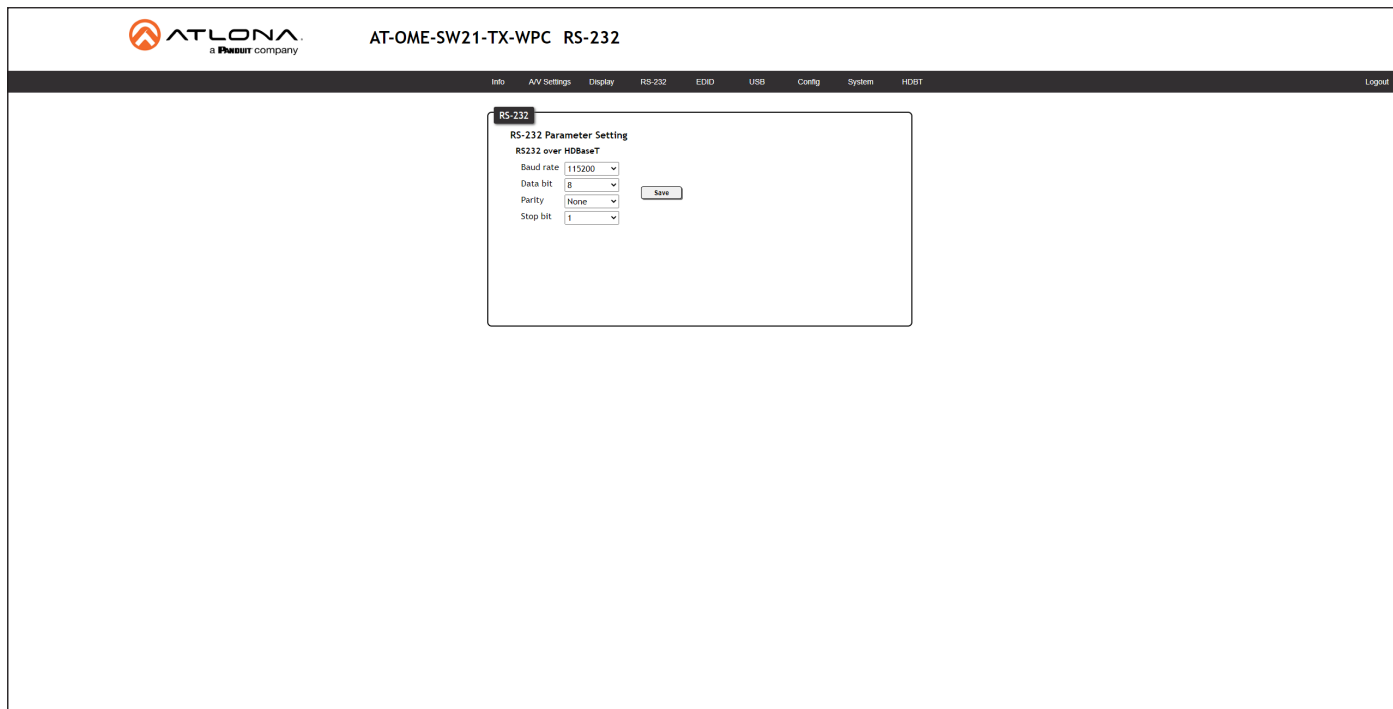
Click this button to commit changes.

#### Revert

Click this button to undo changes to any pre-configured strings.

## Configuration and Management Interfaces

### RS-232 Page



#### RS232 over HDBaseT

If the AT-OME-SW21-TX-WPC is connected to another HDBaseT device, such as the AT-OME-EX-RX, each of these drop-down list boxes can be set to the baud rate of the HDBaseT RS-232 settings on the corresponding device. Click the **Save** button to accept the settings.

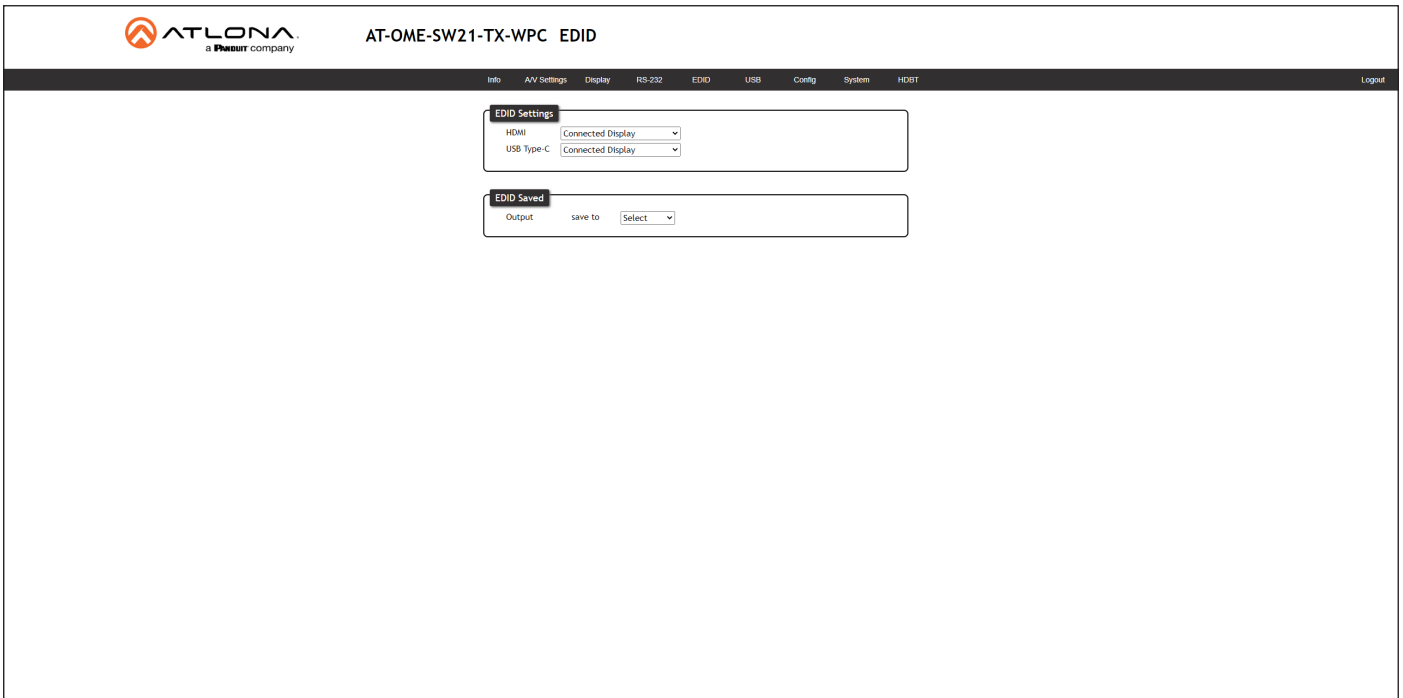


**NOTE:** Changing RS-232 settings should only be performed when the HDBaseT receiver is an unmanaged device, such as the AT-OME-EX-RX. Changing RS-232 settings in the OME-SW21-TX-WPC are reflected on the output of the AT-OME-EX-RX RS232 port.

Setting	Description
Baud rate	Sets the baud rate. The following options are available: 2400, 9600, 19200, 38400, 56000, 57600, 115200.
Data bit	Sets the number of data bits used to represent each character of data. The following options are available: 7 or 8.
Parity	Sets the parity bit, which can be included with each character to detect errors during the transmission of data. The following options are available: None, Odd, or Even.
Stop bit	Sets the stop bit. Stop bits are sent at the end of each character, allowing the client to detect the end of a character stream. The following options are available: 1 or 2.

## Configuration and Management Interfaces

### EDID Page



### EDID Settings

#### HDMI / USB Type-C

Click these drop-down lists to select the desired EDID to be used for each input. The source device will use the information in the EDID, before sending A/V data to the sink device. The **Non saved** entries in the table, below, are used for storing custom EDID data.

Available EDID Selections			
Connected Display	1080P DD	3840x2160@30 4:4:4 2CH	1366x768 2CH
720P 2CH	1080P 3D 2CH	3840x2160@60 4:4:4 MCH	1920x1200 2CH
720P DD	1080P 3D MCH	4096x2160@60 4:2:0 2CH	Non saved
1080p DVI	1080P 3D DD	4096x2160@60 4:2:0 MCH	Non saved
1080P 2CH	3840x2160@60 4:2:0 2CH	1280x800 2CH	
1080P MCH	3840x2160@60 4:2:0 MCH	1280x800 DVI	

### EDID Saved

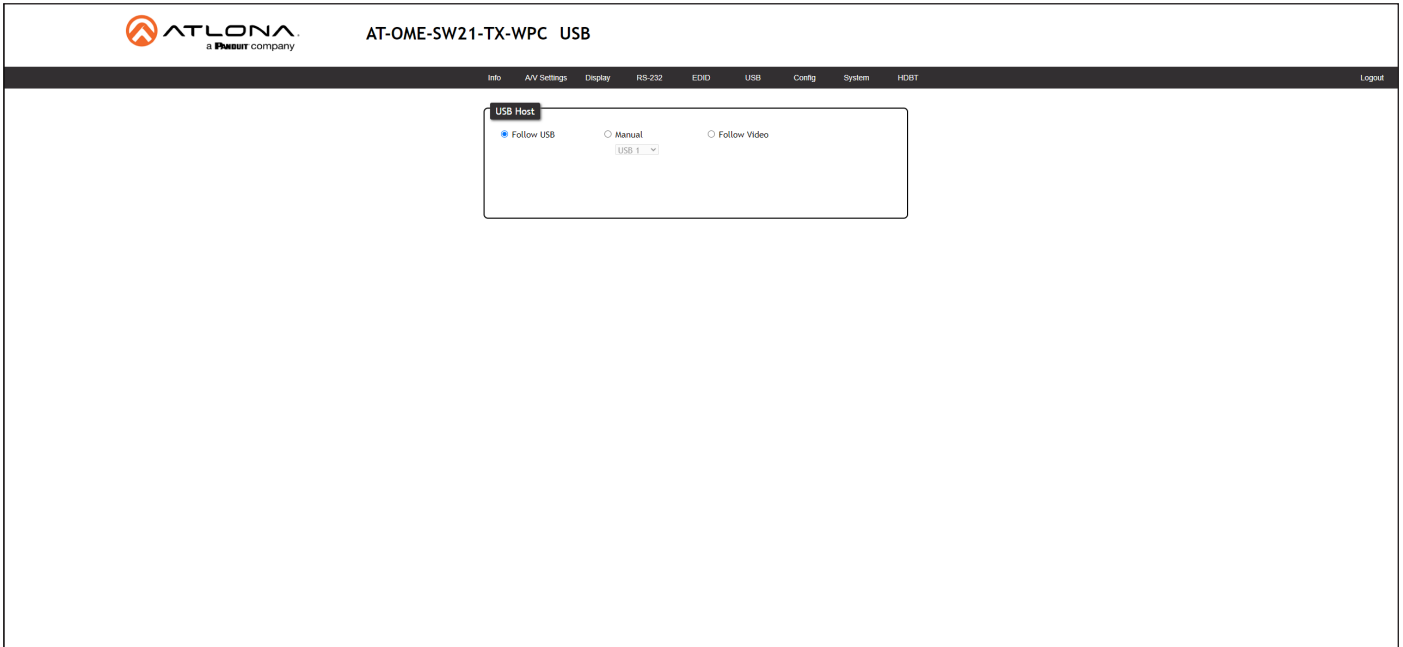
#### Output

Click this drop-down list to select the memory location to save the downstream EDID. Two memory locations are available. Once an EDID is saved to a memory location, it can be access from the **EDID Settings** drop-down lists.

## Configuration and Management Interfaces

### USB Page

This page provides controls for setting the behavior of USB host switching. Refer to [USB Modes \(page 24\)](#) for more information.



### USB Host

#### Follow USB

This is the default mode and functions similar to auto-switching for video. In this mode, the AT-OME-SW21-TX-WPC will detect which USB ports are connected to a host device. If both USB host ports are connected to host devices, then the AT-OME-SW21-TX-WPC will set the last-connected USB host device as the “active” USB host.

#### Manual

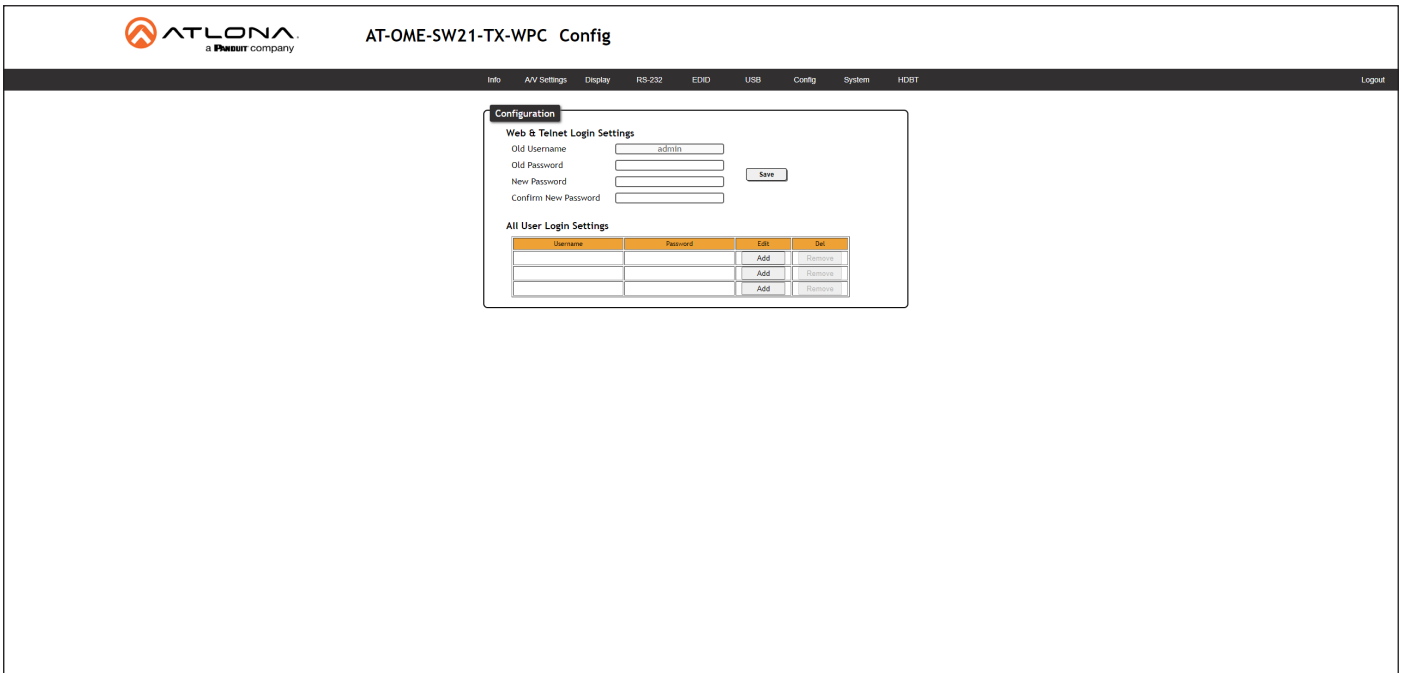
This mode provides manual selection of the USB host port to be used.

#### Follow Video

In this mode, each video input will follow the USB host device connected to the HOST port. Each host device will have access to the same USB devices, when video switching occurs.

## Configuration and Management Interfaces

### Config Page



The screenshot shows the configuration page for AT-OME-SW21-TX-WPC. The page title is "AT-OME-SW21-TX-WPC Config". The navigation menu includes: Info, AV-Settings, Display, RS-232, EDID, USB, Config, System, and HDGT. The main content area is titled "Configuration" and contains two sections:

**Web & Telnet Login Settings**

Old Username:  (cannot be changed)

Old Password:

New Password:

Confirm New Password:

Save

**All User Login Settings**

Username	Password	Edit	Del
		Add	Remove
		Add	Remove
		Add	Remove

#### Configuration

##### Old Username

This field cannot be changed. "admin" is the administrator user.

##### Old Password

Enter the current password for the "admin" username in this field.

##### New Username

This field cannot be changed.

##### Save

Click this button to save all changes.

##### New Password

Enter the new password from the "admin" username in this field.

##### Confirm New Password

Verify the new password by retyping it in this field.

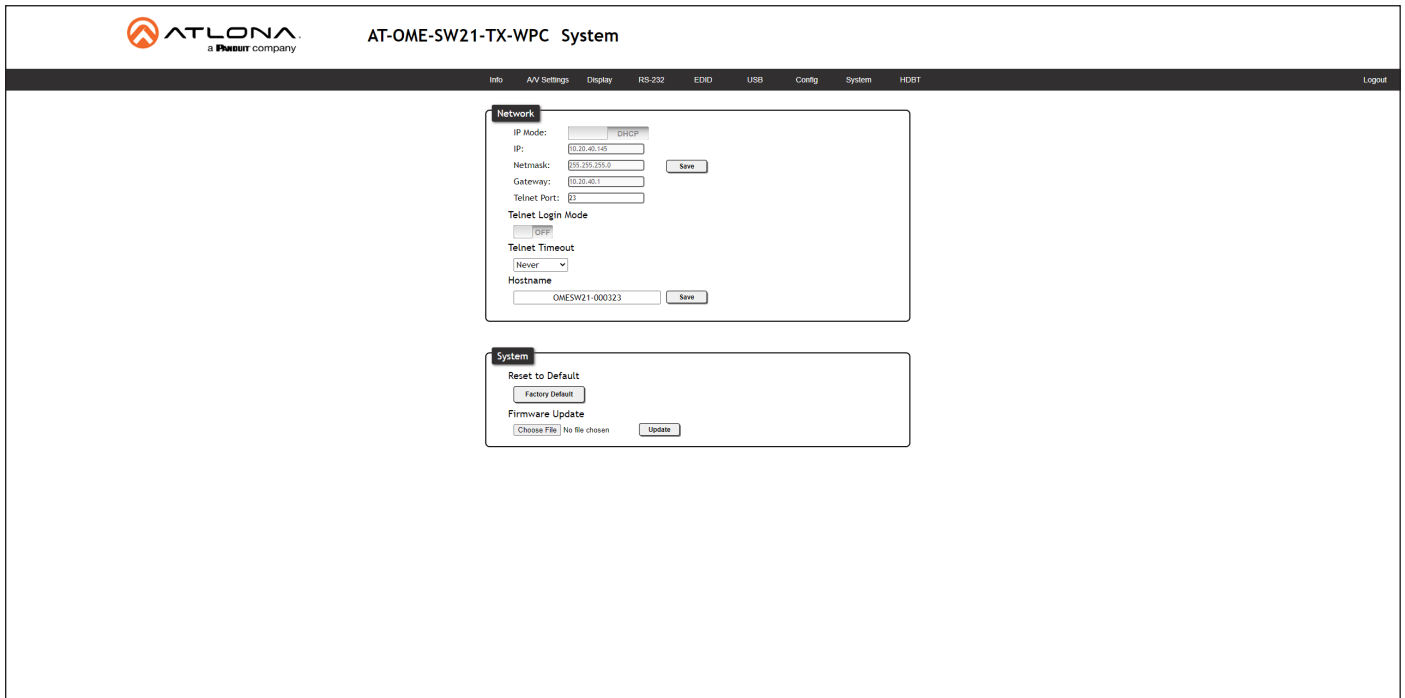
##### All User Login Settings

Refer to [User Management \(page 27\)](#) for more information on creating, editing, and deleting users.

- **Username**  
Displays the username.
- **Password**  
Displays the password for the associated username.
- **Edit**  
Click the **Add** button, in this column, to add a user to the AT-OME-SW21-TX-WPC.
- **Del**  
Click the **Remove** button to delete the user in the row. This button will only be available if both a username and password have been created.

## Configuration and Management Interfaces

### System Page



The screenshot shows the configuration interface for the AT-OME-SW21-TX-WPC system. The 'Network' section is active, showing the following settings:

- IP Mode:** DHCP (selected)
- IP:** 192.168.1.254
- Netmask:** 255.255.255.0
- Gateway:** 192.168.1
- Telnet Port:** 23
- Telnet Login Mode:** OFF
- Telnet Timeout:** Never
- Hostname:** OME-SW21-000323

The 'System' section includes the following options:

- Reset to Default:** Factory Default
- Firmware Update:** Choose File | No file chosen

### Network

#### IP Mode

Click this toggle switch to set the IP mode of the AT-OME-SW21-TX-WPC. The default setting is **DHCP**. Available settings: **STATIC IP**, **DHCP**.

#### IP

Enter the IP address of the AT-OME-SW21-TX-WPC in this field. This field will only be available if **IP Mode** is set to **STATIC IP**. The default IP address is 192.168.1.254.

#### Netmask

Enter the subnet mask in this field. This field will only be available if **IP Mode** is set to **STATIC IP**.

#### Gateway

Enter the gateway (router) address in this field. This field will only be available if **IP Mode** is set to **STATIC IP**.

#### Telnet Port

Enter the Telnet listening port in this field.

#### Telnet Login Mode

Click this toggle to set the login mode to either **ON** or **OFF**. If this feature is set to **ON**, then the AT-OME-SW21-TX-WPC will prompt for both the username and password at the start of a Telnet session. Use the same credentials as the web server.

#### Telnet Timeout

Click this drop-down list to select the timeout interval, in seconds, before the Telnet connection is automatically closed after no activity. Range: 1 to 3600 (seconds).

#### Hostname

Displays the hostname of the AT-OME-SW21-TX-WPC, as it would appear on a network. To change the hostname, type the new hostname in this field and click the **Save** button.

## Configuration and Management Interfaces

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### System

#### Reset to Default

Click the **Factory Default** button to set the AT-OME-SW21-TX-WPC to factory-default settings.


#### Firmware Update

Click the **Choose File** button to select the firmware file, when upgrading the firmware on the AT-OME-SW21-TX-WPC. Once the firmware file is selected, click the Update button. Refer to [Updating the Firmware \(page 50\)](#) for more information.



## Configuration and Management Interfaces

### HDBT Page



The screenshot displays the HDBT configuration page for the AT-OME-SW21-TX-WPC. The main window is titled 'HDBaseT Channel Cable Test' and features a 'Start' button. Below the button is a list of test parameters, each followed by a '...' indicating a value to be displayed. The parameters are: TX Version, RX Version, TMDS Clock, Cable length (Estimated), Video Quality (Video BER), Cable Quality Pair A, Cable Quality Pair B, Cable Quality Pair C, and Cable Quality Pair D. To the right of the list is a 'Test Instructions' box with four numbered steps: 1. Select HDBT Zone, 2. Connect active HDMI source(DVD etc...), 3. Ensure source and sink are operating, and 4. Click the Start button. Below the instructions is a diagram of EIA568B RJ45 Pairing, showing a T568B connector with four pairs of wires: Pair A (blue), Pair B (orange), Pair C (green), and Pair D (brown).

#### HDBaseT Zone

The AT-OME-SW21-TX-WPC has only a single HDBaseT output. Therefore, this drop-down list is disabled.

#### Start

Click the **Start** button to begin the HDBaseT testing process. During testing, the button text will change to “Stop”. Click the **Stop** button to halt the HDBaseT testing process. HDBaseT testing can be performed at any time, while the unit is powered. Refer to the instructions on this web page for information on how to interpret the Bit Error Rate (BER) and cable test results.

#### TX Version

The version of the Valens chip on the transmitter.

#### RX Version

The version of the Valens chip on the receiver.

#### TMDS Clock

Displays the pixel clock speed. If no source is connected, then this field will display as “None”.

#### Cable length (Estimated)

This field indicates the approximate length of the Ethernet cable connected between the HDBaseT port on the AT-OPUS-RX41 and the receiver. If the cable length is less than 15 feet, then this value will be displayed as 0 (zero).

#### Video Quality (Video BER)

The Bit Error Rate (BER). This field displays either PASS or FAIL during a test.

#### Cable Quality Pair (A, B, C, D)

Each of these fields will display either PASS or FAIL during a test.

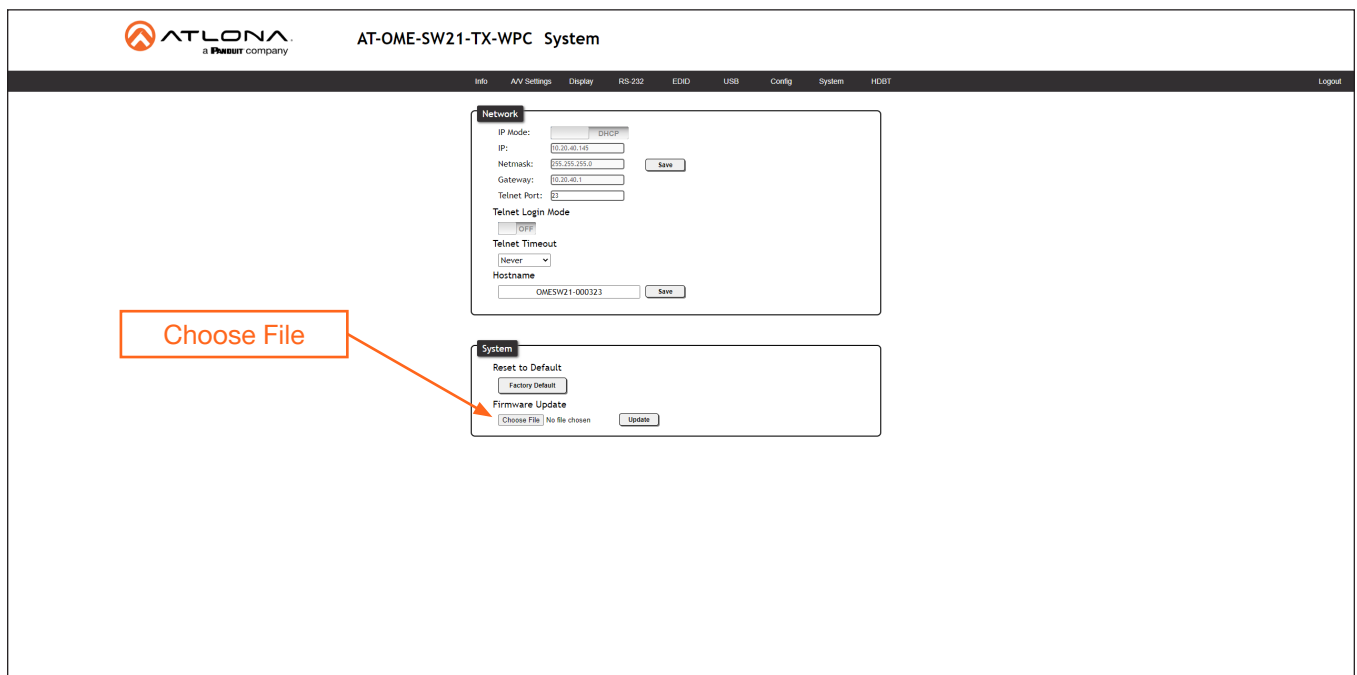
## Updating the Firmware

Updating the firmware can be completed using either the USB interface or the built-in web server. Atlona recommends using the web server for updating the firmware. However, if a network connection is not available, the AT-OME-SW21-TX-WPC firmware can be updated using a USB-A to USB micro-B cable.

### Using the Web Server

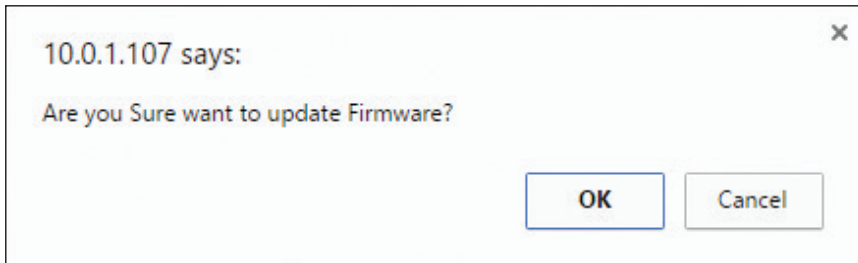
Requirements:

- AT-OME-SW21-TX-WPC
  - Firmware file
  - Computer running Windows
  - USB-A to micro-USB cable
1. Connect an Ethernet cable from the computer, containing the firmware, to the same network where the AT-OME-SW21-TX-WPC is connected.
  2. Go to the [System Page \(page 47\)](#) in the web server.



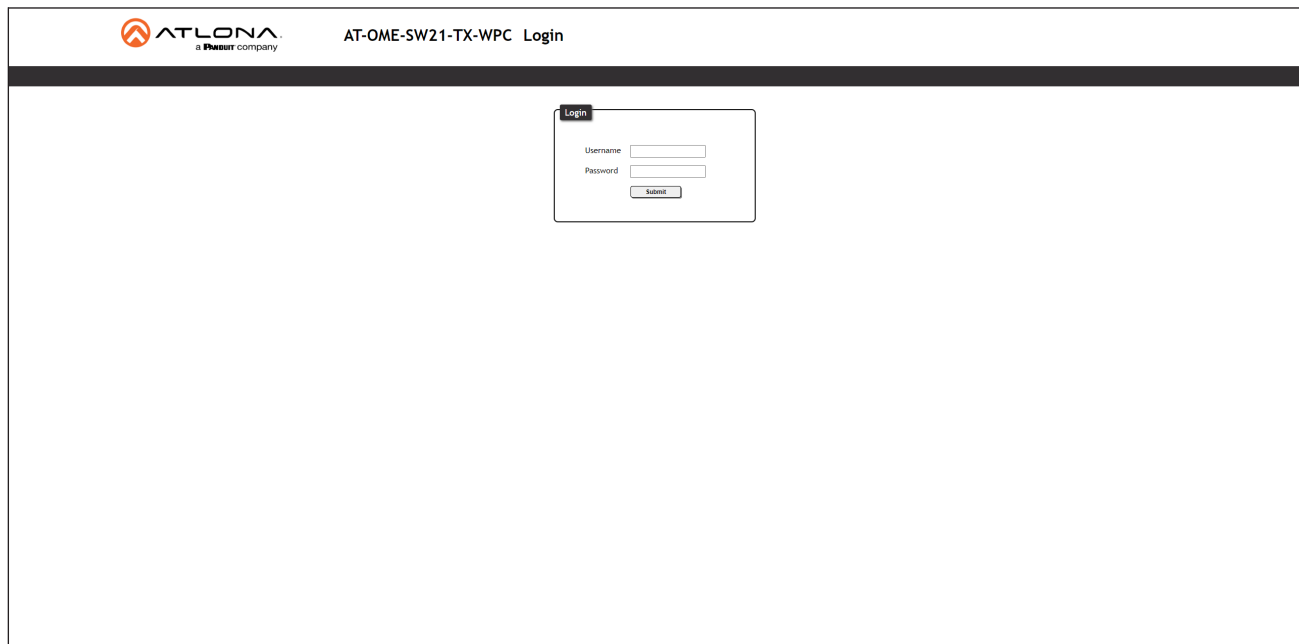
3. Click the **Choose File** button, under the **Firmware Update** section.
4. Browse to the location of the firmware file, select it, and click the **Open** button.
5. Click the **Update** button, under the **Firmware Update** section.

6. The following message box will be displayed.



7. Click the **OK** button to begin the firmware update process. Click the **Cancel** button to cancel the process.

8. After the firmware update process is complete, the **Login** screen will be displayed.

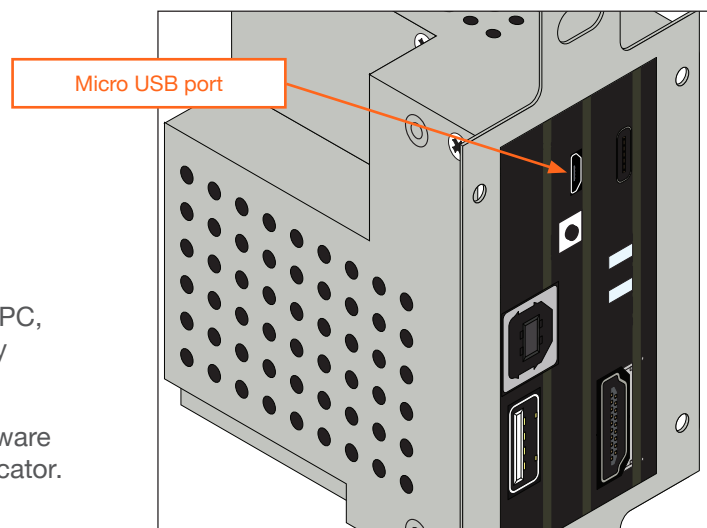


### Using USB

Requirements:

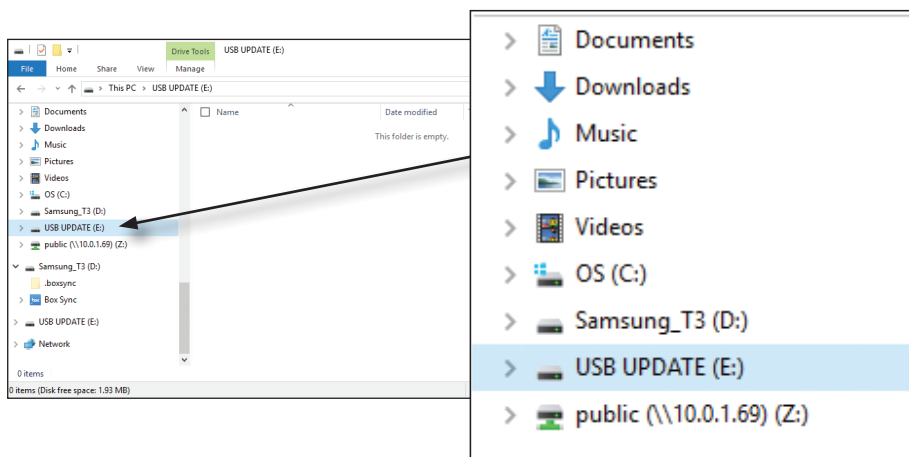
- AT-OME-SW21-TX-WPC
- Firmware file
- Computer running Windows
- USB-A to micro-USB cable

1. Disconnect power from the AT-OME-SW21-TX-WPC, which can be done by disconnecting the category cable from the HDBaseT port on the receiver.
2. Remove the faceplate to access the hidden “firmware update” button, located above the PWR LED indicator. Refer to [Faceplate Removal and Assembly \(page 12\)](#) for more information.



4. Connect a USB cable from the micro USB port on the AT-OME-SW21-TX-WPC to a PC, using a USB-A to micro-USB cable.
5. Power the AT-OME-SW21-TX-WPC by reconnecting the HDBaseT cable on the receiver.
4. The USB UPDATE folder will be displayed. If this folder is not displayed, automatically, select the USB UPDATE drive from Windows Explorer. Refer to the next page for an illustration.

If this folder is not displayed, automatically, select the USB UPDATE drive from Windows Explorer.



5. Delete all files from the USB UPDATE drive, if any are present.
6. Drag-and-drop the firmware file to the drive.
7. After the file has been copied, disconnect the USB cable from both the computer and the AT-OME-SW21-TX-WPC.
8. The firmware update process is complete.
9. Reconnect the Ethernet cable to the **HDBaseT OUT** port.

## Specifications

Video		
Signal Type	Input - DisplayPort Alternate Mode (USB-C), HDMI	
	Output - HDBaseT	
Copy Protection	HDCP 1.4/2.2	
Pixel Clock	300MHz	
UHD/HD/SD	4096x2160(DCI)@60/50/30 <sup>(1)</sup> /25/24 Hz 3840x2160(UHD)@60/50/30 <sup>(1)</sup> /25/24 Hz 2560x1440@30 Hz 1920x1080p@60/59.94/50/30/29.97/25/24/23.98 Hz	1920x1080i@30/29.97/25 Hz 1280x720p@60/59.94/50/30 Hz 720x576i/p@50 Hz 720x480i/p@60 Hz
VESA All resolutions are 60Hz	2560x1600 1920x1200 1680x1050 1600x1200 1440x900 1400x1050 1280x1024	1280x800 1366x768 1360x768 1152x864 1024x768 800x600 640x480
Color Space	YUV, RGB	
Chroma Subsampling	4:4:4, 4:2:0 <sup>(1)</sup>	
Color Depth	8-bit, 10-bit, 12-bit	

Audio			
Pass-through	PCM 2.0 LPCM 5.1 LPCM 7.1	Dolby® Digital Dolby Digital Plus™ Dolby TrueHD Dolby Atmos®	DTS® Digital Surround™ DTS-HD Master Audio™ DTS:X®
Bit Rate	24 Mbits/s max		
Sample Rate	32 kHz, 44.1 kHz, 48 kHz, 88.2 kHz, 96 kHz, 176.4 kHz, 192 kHz		

USB	
Signal	2.0
Maximum Data Rate	120 Mbps

Connectors	
USB-C	1 - USB Type-C v3.1, 24-pin female
HDMI	1 - Type A, 19-pin female
HDBaseT OUT	1 - RJ45
HOST	1 - USB Type-B, female
DEVICE	1 - USB Type-A, female

Indicators and Controls	
PWR indicator	1 - LED, green
LINK indicator	1 - LED, yellow

Resolution / Distance	4K/UHD - Feet / Meters		1080p - Feet / Meters	
USB-C	6	2	6	2
CAT5e	295	90	330	100
CAT6/6a/7	330	100	330	100

Power	
Consumption	12.5 W
Supply	PoE via connected receiver

Temperature	Fahrenheit	Celsius
Operating	+32 to +104	0 to +40
Storage	-4 to +140	-20 to +60
Humidity (RH)	20% to 90%, non-condensing	

Dimensions (H x W x D)	Inches	Millimeters
Unit	4.06 x 1.78 x 2.64	103 x 45 x 67

Weight	Pounds	Kilograms
Device	0.74	0.34

Certification	
Device	CE, FCC

## Footnotes

- (1) HDMI input supports up to 4K/UHD @ 60 Hz YUV 4:4:4 8-bit. HDBaseT output supports 4K/UHD @ 60 Hz YUV 4:2:0 only. USB-C limited to 4096x2160 @ 30 Hz & 3840x2160 @ 30 Hz 4:4:4 8-bit only.

