

# DROP-IN COOKTOP MANUAL



# BLUESTAR<sup>®</sup>

Unleash Your Inner Chef<sup>®</sup>

Drop-in Cooktop  
RBCT

## BlueStar® Drop-In Cooktop MODELS RBCT

THIS APPLIANCE WAS DESIGNED FOR EASE OF INSTALLATION AND OPERATION. HOWEVER, WE RECOMMEND THAT YOU READ ALL SECTIONS OF THIS MANUAL BEFORE YOU BEGIN INSTALLATION. INSTALLATION MUST BE PERFORMED BY AN APPROVED GAS INSTALLER OR GAS SERVICE TECHNICIAN OR THE WARRANTY IS VOID. **IN THE COMMONWEALTH OF MASSACHUSETTS A LICENSED PLUMBER OR GAS FITTER** CAPABLE OF REVIEWING AND PERFORMING THE MANUFACTURER'S INSTALLATION CHECKLIST SHOULD INSTALL THIS APPLIANCE. THE INSTALLATION CHECKLIST IS INCLUDED AT THE REAR OF THIS BOOKLET.

DO NOT REMOVE PERMANENTLY AFFIXED LABELS, WARNINGS OR DATA PLATES FROM YOUR APPLIANCE. THIS MAY VOID THE MANUFACTURER'S WARRANTY AND/OR HINDER EFFECTIVE SERVICING AND MAINTENANCE.

THESE INSTRUCTIONS ARE TO REMAIN WITH THE APPLIANCE AND THE CONSUMER IS TO RETAIN THEM FOR FUTURE REFERENCE.

**WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.**

- **Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**
  
- **WHAT TO DO IF YOU SMELL GAS**
  - **Do not try to light any appliance**
  - **Do not touch or activate any electrical switch**
  - **Do not use any phone in your building**
  - **Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.**
  - **If you cannot reach your gas supplier, call the fire department**
- **Installation and service must be performed by a qualified installer, service agency or the gas supplier.**

GAS-FIRED



NOTE: WARRANTY SERVICE MUST BE PERFORMED BY AN AUTHORIZED SERVICE AGENT. YOU MAY REQUEST WARRANTY SERVICE BY CALLING 800-449-8691. YOU MAY ALSO REQUEST SERVICE VIA THE INTERNET BY SUBMITTING THE SERVICE REQUEST FORM AT [WWW.BLUESTARCOOKING.COM](http://WWW.BLUESTARCOOKING.COM)

**In the Commonwealth of Massachusetts, gas connections must be performed by a licensed plumber or licensed gas fitter.**

### Proposition 65 Warning



**WARNING: THIS PRODUCT CAN EXPOSE YOU TO CHEMICALS INCLUDING CARBON MONOXIDE WHICH IS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM. FOR MORE INFORMATION GO TO [WWW.P65Warnings.ca.gov](http://WWW.P65Warnings.ca.gov)**

Please take a few moments now to fill in the information below for your future reference. In the event you require parts or service, this information will be needed to ensure you receive the highest quality service we can provide.

DATE OF PURCHASE

DEALER'S NAME

DEALER'S ADDRESS

DATE OF INSTALLATION

INSTALLER'S NAME

INSTALLER'S ADDRESS

MODEL NUMBER

SERIAL NUMBER

## SAFETY INSTRUCTIONS

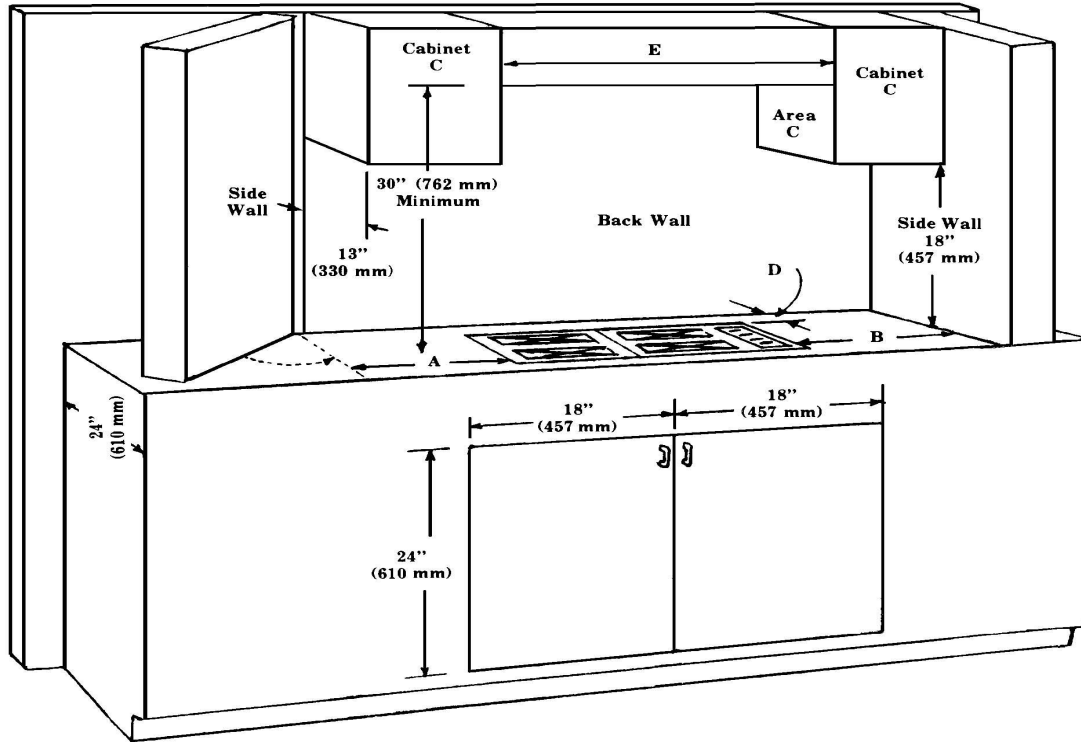
To avoid personal injury or property damage, please read and follow these important safety precautions.

1. Before any maintenance or repairs are performed, disconnect the appliance from the electric supply.
2. Your appliance should be installed by a qualified gas installation technician. Have the technician show you the exact location of the gas shutoff valve on the incoming gas line so you know how to turn off the gas if necessary.
3. In the event of a power failure, do not attempt to operate the appliance or light any of the burners. This is a gas fired appliance that employs electrical components such as the ignition and safety devices.
4. Do not attempt to repair or replace any part of this appliance unless specifically instructed to do so by this manual. In-warranty service must be performed by an authorized service agency.
5. Do not store flammable materials on or near the appliance. Keep the appliance area clean and free of combustible materials, gasoline and other flammable vapors and liquids. A check before each use to determine that no hazardous materials are in the area is recommended.
6. The push-to-turn control knobs on this appliance are designed to be child-safe, however, not a guarantee of operation. Children should not be left alone or unattended in the kitchen while the appliance is in use.
7. Additional care should be exercised if your appliance is equipped with a high-shelf. During heavy or continued use this shelf may become hot. Do not place combustible materials or plastics on this shelf.
8. Do not store items of interest to children above the appliance. Children, as well as adults, should never be allowed to sit, stand, or climb on any part of the appliance. Serious injury may occur.
9. Never leave the appliance unattended during use. Boil-overs may occur, causing spills which may ignite.
10. Do not use water on grease fires. Never pick up a flaming pan. It is recommended you purchase a multi-purpose dry chemical or foam-type fire extinguisher for your home. Store it in close proximity to your appliance.
11. If you are flaming liquor or other spirits, and you appliance is installed under a vent hood, TURN THE FAN OFF. The draft created could cause the flames to spread out of control.
12. For your safety, never use your appliance or any other cooking appliance as a space heater to warm or heat the room.
13. Use only dry potholders. Moist or damp potholders on hot surfaces may result in steam burns. Do not allow potholders to touch hot burner areas. Do not use a towel or other bulky material as a potholder.
14. To reduce the risk of burns, ignition of flammable materials, and spillage, the handle of any pot or pan should be positioned so that it does not extend over adjacent burners or the front of the appliance.

### WARNING

**Operation of this product could expose you to carbon monoxide if not adjusted properly. Inhalation of carbon monoxide is known to the state of California to cause birth defects or other reproductive harm.**

## SITE PREPARATION



Your Drop-in Cooktop may be installed into a counter top in a row of cabinets or into an island. Refer to the illustration above for key dimensions to be followed when installing your appliance.

Your cooktop has zero clearance requirements to surrounding surfaces. There are restrictions to flammable surfaces around and above your cooktop. These minimum dimensions are shown in the figure. Dimension "E" is for your ventilation hood. It is recommended that your exhaust hood be powerful enough to move a minimum of 300 cfm.

Dimensions "A" and "B" must be a minimum of 6" [150mm] from side walls or cabinets. Dimension "D" must be at least 1 1/2" [38mm] from back wall to the cooktop.

If installed in a countertop along a wall at the rear the surface must be inflammable material extending at least six inches upward.

When making the cut-out be sure to follow the dimensions that match the body of your cooktop model. The cut-out required is smaller in both directions than the finished top. The depth is always 20-1/4 inches. The width is either 28-1/4 inches for a 30 in cooktop or 34-1/4 inches for a 36 in cooktop.

**THE FRONT FACE OF THE UNIT  
MUST BE 2 (TWO) INCHES FROM  
THE FRONTEGE OF THE COUN-**

# INSTALLATION

## UNPACKING

1. Check the package for damage. If any damage is visible you should mark the bill of lading you sign that there may be concealed damage.
2. Insure the container is upright. If the container is not upright major damage can occur to your appliance. If damage is discovered, do not refuse delivery. Contact the carrier and file appropriate freight claims. Do not contact the manufacturer. Your appliance was shipped from the dealer you purchased it from. Shipping damage claims are to be resolved between the customer, shipping carrier and dealer. The manufacturer may assist in resolving any such claims, but such assistance does not relieve you of your responsibility.
3. Move the container as close to its installation location as possible. This will reduce moving and handling your appliance once it is out of its shipping container.
4. Cut the straps holding the carton to the palette. Lift the box directly up and off the appliance. Do not use a hammer. Do not cut the carton with a razor, utility or box cutting knife.
5. Thoroughly inspect your appliance for damage. If damage is discovered, do not refuse delivery. Contact the carrier and file appropriate freight claims. Do not contact the manufacturer. Your appliance was shipped from the dealer you purchased it from. Shipping damage claims are to be resolved between the customer, shipping carrier and dealer. The manufacturer may assist in resolving any such claims, but such assistance does not relieve you of your responsibility.
6. Remove and unpack any accessories shipped with your appliance. Make sure no hardware or accessories are left to be disposed of unintentionally.

## POSITIONING

1. The importance of the proper installation of gas cooking equipment cannot be overstressed. Proper performance of the equipment is dependent, in great part, on the compliance of the installation with the manufacturer's specifications.
2. Each gas appliance shall be located with respect to building construction and other equipment to permit access to the appliance. Such access and clearance is necessary for cleaning and servicing.
3. Due to size and weight, a rolling lift jack, air sled or pallet jack may be required to move the appliance into position.
4. Do not push against the edges or sides of any appliance in an attempt to slide it into position. Although all metal parts are deburred during the manufacturing process, serious injury could occur if the appliance were to move suddenly while being positioned. We recommend you use gloves during the installation process.
5. As part of the installation protective plastic wrappers on stainless steel surfaces should be removed. These wrappers must be removed before operation.
6. For optimum performance the appliance should be leveled during installation. A carpenter type level should be placed on the appliance three ways: side to side, front to back, diagonally.
7. Appliances on bullet legs may be leveled by screwing the various leg assemblies in or out. If the appliance is for installation in an island or cabinet cut-out the edges should be shimmed with small metal coupons.

**The appliance must be installed by a licensed gas technician or appliance installer**

# INSTALLATION

## GAS CONNECTIONS

1. The installation of this appliance must conform with all applicable local codes. In the absence of local codes, the installation must conform to the latest level of the National Fuel Gas Code, ANSI Z223.1/NFPA 54. In Canada, the installation must be in accordance with the current CAN/CGA B149.1 and B149.2.
2. This appliance is designed to work with either natural gas or LP gas. Verify that the appliance and the incoming gas supply are compatible. Check the rating plate.
3. The gas supply line must be the same size or larger than the gas inlet of the appliance. Your appliance has either a ½" NPT or ¾" NPT gas inlet connection. We recommend the supply line be ¼" NPT larger than the gas inlet of the appliance.
4. Sealant used on pipe joints must be resistant to LP gas.
5. An installer provided manual shut-off valve must be installed in the gas supply line ahead of the appliance. This shut-off must be easily accessible in case of emergency.
6. All gas cooking equipment must have a pressure regulator on the incoming service line for safe and efficient operation. This appliance is equipped with such a gas pressure regulator. Incoming gas pressure should be checked with a manometer. The correct manifold pressure for natural gas is 5.0" wc. For LP gas the correct manifold pressure is 10" wc.
7. Incoming line pressure upstream of the appliance should be 1.0" wc greater than the operating manifold pressure. Service pressure may fluctuate for a variety of reasons. Under no circumstances should the factory installed regulator be removed or by-passed.
8. The factory installed pressure regulator will withstand an input pressure of ½ PSI (12" wc). If the incoming pressure exceeds the maximum rating a step-down regulator is required.
9. The appliance and its individual shut-off valve must be disconnected from the gas supply line during any pressure testing in excess of ½ PSI [3.5 kPa].
10. The appliance must be disconnected from the gas supply by closing its individual shut-off during any pressure testing less than ½ PSI [3.5 kPa].
11. Check to see that all installer-supplied pipes and fittings are clear of direct, threading chips or other foreign particles before connecting the appliance to the supply line. Such particles will clog orifices and/or valves when pressure is applied. **Service to clean such clogs is not covered by your warranty.**
12. The incoming gas supply is brought from the inlet pipe. This is the only connection required via the installer-supplied shut-off valve.
13. If the appliance is to be installed with flexible couplings and/or a "quick disconnect" the installer must use a commercially approved AGA Design certified flexible connector at least ½" NPT that complies with ANSI Z21.41. In Canada the connector must comply with CAN 16.10-88 and the "quick disconnect" device must comply with CAN 16.19M-79 and installed with a strain relief device.
14. Before putting the appliance into service test all gas connections for leaks. Use a soapy solution. **DO NOT USE AN OPEN FLAME TO CHECK FOR LEAKS.** Such a procedure is dangerous and it may not detect all the small leaks that a soapy solution will.
15. Air shutter adjustments are preset at the factory. These adjustments may need to

## INSTALLATION

be redone and/or fine tuned by the installer. These adjustments are the responsibility of the installer and are not covered by your warranty.

16. A gas conversion performed in the field may void your warranty. Contact your dealer for information regarding the conversion from one type of gas supply to another.

### ELECTRICAL CONNECTIONS

1. The installation of this appliance must conform with all applicable local codes. In the absence of local codes, the installation must conform to the latest level of the National Electric Code, ANSI/NFPA 70.
2. This appliance is equipped with a standard three prong polarized, NEMA 5-15P line cord to be plugged into a 120Volt 15 Amp outlet.
3. Removing the grounding prong from the plug will void the manufacturer's warranty.
4. The cord exits the appliance
5. If the electrical supply is not turned on or is interrupted the appliance will not operate.
6. The applicable wiring diagram for this appliance is affixed to the appliance.
7. The circuit where you plug your appliance must be grounded and polarized.
8. We recommend the circuit for your appliance be a dedicated line.
9. It is recommended that your circuit never include a microwave oven.
10. If present, an optional rotisserie motor is also equipped with the same grounded plug.

### WARNING

**This appliance is equipped with a three-pronged grounding plug for your protection against shock hazard and should be plugged directly into a properly grounded receptacle. Do NOT cut or remove the grounding prong from this plug.**

**If the appliance is not grounded or its polarity is reversed severe shock hazards can exist.**

**If present, the optional rotisserie motor must be also be grounded in accordance with local codes or in the absence of local codes with the National Electric Code ANSI/NFPA 70.**

### VENTILLATION

Proper ventilation is highly important for good operation. This appliance must be installed under a properly designed canopy hood. The width of the hood can be the same as the cooking unit, but we recommend the hood be 6" wider for optimal performance.

A strong exhaust fan can create a vacuum in the room. For proper air balance work with your dealer and/or contactor to properly size your hood and its exhaust fan. A minimum of 300 cfm's is recommended for both the 30" and 36" models.

All gas burners need sufficient air to operate and large objects should not be placed in front of this appliance or obstruct the airflow through the front covers. Do not place objects over the rear vent exit.

### IMPORTANT

**ALL GAS BURNERS NEED SUFFICIENT AIR TO OPERATE AND LARGE OBJECTS SHOULD NOT BE PLACED IN FRONT OF THIS APPLIANCE WHICH WOULD OBSTRUCT THE AIR FLOW THROUGH THE FRONT. OBJECTS SHOULD NOT BE PLACED ON THE REAR BACKGUARD WHILE IN USE. THIS COULD OBSTRUCT THE VENTING SYSTEM OF**



## OPERATION

### • GENERAL

- As part of the installation protective plastic wrappers on stainless steel surfaces should be removed. These wrappers must be removed before operation.
- New appliances are wiped clean with various cleaners and solvents to remove visible signs of dirt, oil and grease before leaving the factory. During the initial start-up, after performance checks and adjustments, the appliance should be allowed to heat for about 30 minutes to burn off any such oils from internal parts. The presence of such coatings is normal as part of the manufacturing process. The ventilation hood should be turned on and the area well ventilated to allow fumes to escape safely.
- Removable parts should be washed with hot soapy water, well rinsed and wiped dry.

### • BURNERS

- Remove the ring grates and top grates and thoroughly wash them with hot soapy water, rinse and wipe dry. Extended exposure to moisture may cause these cast parts to rust.
- To light a burner turn the corresponding control knob to HIGH.
- This knob is a gas control valve and an electric switch. Turning to the High position begins the ignition sequence.
- The igniters begin to “click”. As gas flows through the piping to the burner the sparking ignites it. After the flame lights the igniter senses its heat and the “clicking” automatically stops.
- ALL burners light at the HIGH setting.
- Burners are equipped with a re-ignite feature in case the flame is extinguished for any reason.
- At the High setting, flames should be approximately ½ inch high, with a sharp blue tip. Some yellow may appear depending on the type of gas being burned.
- Adjust the flame so it does not wrap around the bottom edge of the pan.
- Burners may be operated at any knob position between LOW and HIGH.
- Never operate the burner with the knob between the HIGH and OFF position. If the flame goes out it will not re-ignite and gas leaks could occur.
- NEVER use this appliance as a space heater to heat or warm the room. Doing so may result in carbon monoxide poisoning and over-heating of the oven.

## CLEANING

### BODY

- All stainless steel and painted parts should be cleaned regularly with hot soapy water.
- Commercially available stainless steel cleaners may be used on stainless steel. Be sure to follow manufacturer's instructions for use.
- Do NOT use steel wool or metal pads or other abrasive cleaners. These surfaces are painted or polished and using these products will scratch and damage your finish.
- In extreme conditions use a cloth soaked in hot water to sit on the soiled area to soften the residue and allow it to be safely cleaned off. LIGHT scraping with a rubber or nylon spatula may be used to finish lifting residue off.
- Do NOT use a metal knife, spatula or similar or any metal tool to scrape these surfaces.
- Do NOT permit citrus or tomato juices to sit and dry on these surfaces. Wipe such spills immediately. Citric acid will discolor stainless steel.

### BURNERS

- The ring grates and top grates of your appliance may be effectively cleaned with hot soapy water.
- In the event of heavy soiling, a commercially available oven cleaner may be safely used on these parts. Be sure to follow the manufacturer's instructions for use. Insure the cleaning chemical does not contact any painted surfaces on your appliance.
- To insure proper fit and safe use replace the top grates and ring grates in their proper position. Ridges and ledges allow the parts to fit together aligned properly.
- The grease drip pan may be pulled out for cleaning. Removing the pan from the appliance is possible but usually not necessary.

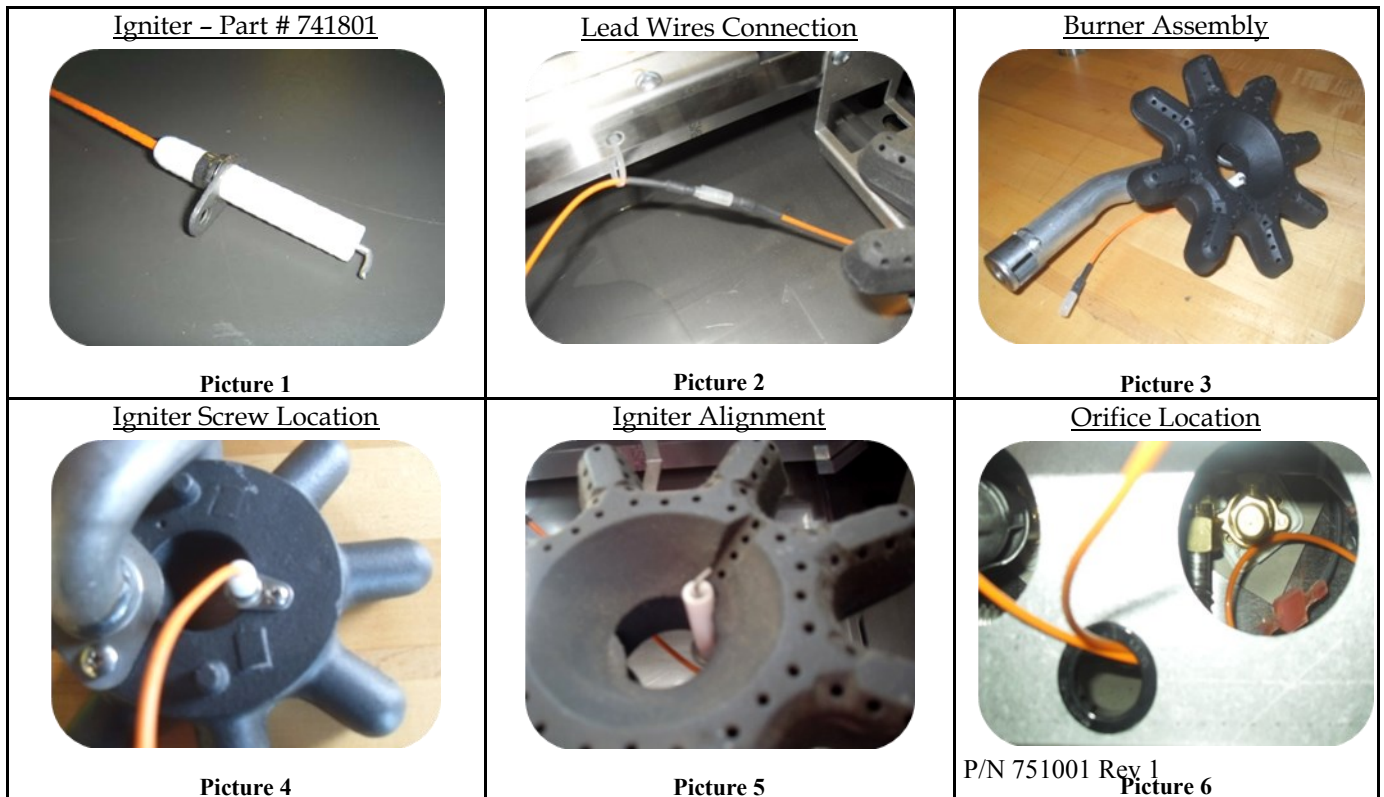
## TROUBLESHOOTING

Burner won't light—no "clicking" from igniter	Insure appliance is plugged in Insure circuit is not tripped or fuse blown
Burner won't light—"clicking", no flame	Insure gas is turned on Insure burner ports are clean Try a second burner for same or different result Insure electrode is plugged in Insure electrode is properly lined up Insure electrode is not cracked—spark not in correct place
Burner lights, "clicking" won't stop	Insure electrode wires are properly connected after cleaning Call for service
LAZEY flame—floating, larger in size than normal	Air shutter adjustment
LIFTING flame—well defined with visible inner core, noisy, gap between burner and flame	Air shutter adjustment
Pungent odor when burners on	Insure burner is properly seated after cleaning Check for lazy flame

# Igniter / Electrode replacement

The following procedure is required to replace any top burner igniter. A Phillips head screwdriver is required.

1. Shut off the gas & power to the product.
2. Remove the ring grate & the square bowl grate associated with the igniter in question of replacing. For rear burner igniter replacement, also remove the grates on the front burner.
3. Disconnect the orange lead wires (picture 2)
4. Remove the burner assembly (burner head & connected venturi tube, picture 3) by pulling upward then back to free the assembly from its position.
5. Remove the igniter by removing the screw that holds the igniter to the burner head with a Phillips head screwdriver (picture 4).
6. Install the new igniter securely to the burner head in proper alignment (picture 5).
  - a. Lean over and look inside to locate the round brass orifice, which is where the gas enters.
  - b. Be sure when reinstalling venturi (burner tube connected to burner head) that the end fits over the brass orifice. (picture 6)
  - c. Make sure burner head sits level with the two prongs on the bottom of the burner head through the holes on the burner support.
8. Connect the lead wires. Wires should be under the burner supports, not pinched between burner head and the support. Make sure the wires are not resting on drip pan.
9. Test the unit for proper operation.



## PERFORMANCE CHECKLIST

This checklist has been developed to assure proper installation of your appliance.

To validate your warranty you must mail or submit online this form within 90 days of installation and a copy of your receipt to: Warranty Department, Prizer-Painter Stove Works Inc., 318 June Avenue Blandon, PA 19510 or [www.bluestarcooking.com/support/product-registration/](http://www.bluestarcooking.com/support/product-registration/).

### Customer Information (Please Print)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State, Zip Code: \_\_\_\_\_

e-mail: \_\_\_\_\_

Telephone: \_\_\_\_\_

Dealer: \_\_\_\_\_

### Product Information (Please Print)

Model No: \_\_\_\_\_

Serial No: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Installation Date: \_\_\_\_\_

Installer's Name: \_\_\_\_\_

Company: \_\_\_\_\_

Telephone: \_\_\_\_\_

### CHECK ALL THAT APPLY

#### Appearance and Aesthetics

- Exterior
- Top section

#### Electrical Connection

- Correct voltage
- Grounded outlet
- Polarized outlet
- No GFCI

#### Installation

- Proximity to cabinets
- Level
- Backguard in place
- Ventilation system
- Read User Manual
- Review safety instructions

#### Gas Connection

- Verify fuel—\_\_\_\_ Nat \_\_\_\_ LP
- Gas shut-off present and accessible
- Supply line properly sized
- Supply pressure checked
- Operating pressure checked
- All connections checked for leaks

#### Ignition

- Top Burners
- Griddle
- Char Broiler

#### Flame Adjustment

- Top Burners
- Griddle
- Char Broiler

#### Air/Gas Mixture

- Top Burners
- Griddle
- Char Broiler

#### Valve Operation

- Top Burners
- Griddle
- Char Broiler

#### Controls

- Burner knobs
- Thermostats

## **LIMITED WARRANTY**

### **BlueStar® Cooking Appliances, BlueStar® Ventilation Hoods, Prizer Hoods® Ventilation Hoods and Abbaka Ventilation hoods and remote blowers**

Before using your Product, please read this Limited Warranty and Arbitration Clause carefully to understand your rights.

This Warranty is provided to you by Prizer-Painter Stove Works, Inc. (“Prizer-Painter”), which warrants the parts of your BlueStar® cooking appliance, BlueStar® ventilation hood, Prizer Hoods® ventilation hood, or Abbaka ventilation hood or remote blower (“Product”), as described below.

This Warranty covers the owner of the residence in which the Product is installed, and his or her spouse (“Owner” or “You”).

#### **Products Covered**

This Warranty applies only to BlueStar® cooking appliances, BlueStar® ventilation hoods, Prizer Hoods® ventilation hoods and Abbaka ventilation hoods and remote blowers purchased in the continental U.S. and Canada on or after April 1, 2019. This Warranty applies only to Product sold by a BlueStar® authorized dealer or Prizer-Painter directly for use in residential properties only. Products must be installed by a qualified, licensed installer. Any service call deemed to be the result of improper installation shall be the responsibility of the owner. This Warranty is also void if the original factory installed serial number is altered or removed from the Product.

#### **Products Not Covered**

This Warranty does not apply to Products installed or used in any commercial or other non-residential property such as, but not limited to, day care facilities, hotels, motels, firehouses and nursing homes. This Warranty does not cover Products installed outside the U.S. or Canada. This Warranty does not apply to gas type conversions on cooking appliances not completed by a certified gas technician, licensed plumber or certified BlueStar® servicers.

#### **Full Two-Year Warranty**

Product Registration is not required to obtain Warranty Coverage but is highly recommended for optimal servicing and affects the length and certain remedies available under the warranty.

If the Product is properly registered within 90 days of Installation Date: For two (2) years from the date that the Product is originally installed, this Warranty covers all parts and labor to repair or replace, at our discretion, any functional component of the Product, that is defective in materials or workmanship. Replacement service will only be provided if and when attempts to repair the Product have been exhausted. Such repair or replacement service must be performed by a factory authorized service agent located within 100 miles roundtrip from the location of the Product. Service will be provided during normal business hours. The Owner will be responsible for any and all costs associated with additional mileage, non-standard service or overtime, and special equipment required to remove the Product so that service may be performed. Prizer-Painter reserves the right to deny warranty coverage for excessive installation delays.

For products not properly registered: For one (1) year from the date that the Product is originally installed, this Warranty covers all parts and labor to repair or replace, at our discretion, any functional component of the Product, that is defective in materials or workmanship. Replacement service will only be provided if and when attempts to repair the Product have been exhausted. Such repair or replacement service must be performed by a

factory authorized service agent located within 100 miles roundtrip from the location of the Product. Service will be provided during normal business hours. The Owner will be responsible for any and all costs associated with additional mileage, non-standard service or overtime, and special equipment required to remove the Product so that service may be performed. Prizer-Painter reserves the right to deny warranty coverage for excessive installation delays.

**Limited Cosmetic Component Warranty:** This Warranty covers the repair or replacement of all cosmetic component flaws for thirty (30) calendar days from the date of delivery of the Product to the owner's home from a BlueStar<sup>®</sup> authorized dealer. Cosmetic components include top grates, ring grates, plate rail, kick panel, body sides, glass, control panel, door panel, back guards, oven seals, front sides of hoods, and hoods strapping. Cosmetic components flaws include visible chips, scratches, dents, provided, however, that cosmetic flaws caused by freight damage are excluded.

**Limited Warranty on Floor Models Not Used For Demonstration:** Floor Models are covered by a one (1) year limited functional parts and related services warranty, with proof of date of installation. There is no cosmetic warranty of any kind for floor models.

**Limited Warranty on Floor Models Used For Demonstration:** Floor Models used for demonstration are covered by a ninety (90) day limited parts warranty only, with proof of date of installation. There is no service or cosmetic warranty of any kind for floor models.

#### **Limited Warranty on Product Refurbished**

Refurbished Products are covered by a six (6) months limited functional parts and labor warranty, with proof of installation, as well as an additional six (6) months limited parts warranty. There is no cosmetic warranty of any kind on Refurbished Product.

#### **Registration**

Registration is strongly recommended. While not necessary to effectuate warranty coverage, it is the best way for Prizer-Painter to communicate with you about important events and also provides additional warranty coverage. TO REGISTER, please fill out the "Performance Checklist and Warranty Form" located online at [www.bluestarcooking.com/support/product-registration](http://www.bluestarcooking.com/support/product-registration). Or mail the form located in the back of the Product Use and Care Manual to: Warranty Department, Prizer-Painter Stove Works, 318 June Avenue, Blandon, PA 19510-9566.

#### **Obtaining Warranty Service**

If a Warranty claim is not submitted as required, such claim will be invalid and will not be honored.

To obtain Warranty service, where applicable, the Owner must call the Service Center (toll free: 1-800-449-8691) or fill out the online form at [www.bluestarcooking.com/service](http://www.bluestarcooking.com/service) to report a warranty claim, and may be required to, at the time, provide (1) the model number of the Product, (2) the serial number of the Product, (3) proof of delivery, (4) a signed installation receipt, (5) a description of the claimed defect, and (6) proof of purchase of the Product, including the original retail receipt or invoice to establish the Warranty Period. Prizer-Painter must be given an opportunity to inspect any Product subject to a warranty claim. All warranty related service repairs must be performed by a factory authorized service agent.

This Limited Warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

#### **Out of Warranty Product**

Prizer-Painter is under no obligation, at law otherwise, to provide you with any concessions, including repairs, pro-rates or Product replacement, once this warranty has expired.

### **What Is Not Covered**

This Warranty does not cover, and specifically excludes:

- Damages caused by shipping.
- Damage or repairs to the porcelain igniters, calibrations and normal adjustments after installation and setup, including burner adjustments.
- Normal wear and tear, care, and maintenance of the Product as described in the installation and operating manual, such as cleaning of parts, discoloration of the griddle, rust, gasket materials, ceramic materials, and fuses.
- Damage or repairs caused by alterations or modifications, abuse, excessive force, misuse, neglect, or improper installation, instruction, handling, operation, maintenance or storage.
- Accidental or intentional damage.
- Damage or repairs caused by unauthorized or improper service or repairs.
- Damages or repairs as a result of natural disasters, fires, floods, earthquakes, winds, lightning, corrosive atmosphere, loss of electrical power to the Product for any reason, or other conditions beyond Prizer-Painter's control.
- Damage or repairs caused by alteration for outdoor use.
- Damage or repairs caused by the use of harsh chemicals or cleaning products improperly applied.
- Discolorations to backguards from use of griddle or burners.
- The replacement of a part or Product under this Warranty does not extend the Warranty period.
- If the Product is removed from the property where it was originally installed .
- Slight color variations may be noticed because of differences in painted parts, kitchen lighting, product placement, and other factors; this warranty does not apply to color variations.
- Service calls to educate the customer on proper use and care of the product.
- Failure of the product when used for commercial, business, rental or any application other than for residential consumer use.
- Liability or responsibility for damage to surrounding property including cabinetry, floors, ceilings and other structures or objects around the Product.
- Consequential or incidental damage, including but not limited to food or medicine loss, time away from work or restaurant meals.

This warranty is in lieu of all other express warranties. No employee or representative of Prizer-Painter is authorized to make any modification, extension or addition to this Limited Warranty.

**ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on implied warranties, so the above limitation may not apply to you.

**THE OWNER AND PRIZER-PAINTER AGREE THAT THE REMEDIES SET OUT HEREIN ARE THE OWNER'S EXCLUSIVE REMEDIES FOR BREACH OF ALL WARRANTIES, EXPRESS OR IMPLIED.**

**WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR BREACH OF CONTRACT, OR ANY THEORY, PRIZER-PAINTER SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES,**



**INCLUDING BUT NOT LIMITED TO DAMAGES FOR EXPENSES, SUCH AS, EXTRA UTILITY EXPENSES, SHIPPING COSTS RELATED TO REPAIR OR REPLACEMENT OF ANY PRODUCT OR DAMAGES TO PROPERTY, RESULTING FROM BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these provisions may not apply to you.

**Where Can Any Legal Remedies Be Pursued**

Please see the Arbitration Clause and Related Provisions, which affect your legal rights. [Read this Arbitration Clause](#) and its related provisions carefully. The Arbitration Clause is also available on Prizer-Painter's website.

## **ARBITRATION CLAUSE**

**BlueStar® Cooking Appliances, BlueStar® Ventilation Hoods, Prizer Hoods® Ventilation Hoods and Abbaka Ventilation Hoods and remote blowers**

**ARBITRATION CLAUSE. IMPORTANT. PLEASE REVIEW THIS ARBITRATION CLAUSE. IT AFFECTS YOUR LEGAL RIGHTS. YOU SHOULD ALSO CONSIDER CONSULTING WITH OTHERS ABOUT ARBITRATION BECAUSE THE INFORMATION PROVIDED IS NOT INTENDED TO CONTAIN A COMPLETE EXPLANATION OF THE CONSEQUENCES OF ARBITRATION.**

1. **Parties:** This arbitration clause affects your rights against Prizer-Painter Stove Works, Inc. and any of its affiliates or employees or agents, successors, or assigns, all of whom together are referred to as “we” or “us” for ease of reference.
2. **ARBITRATION REQUIREMENT: EXCEPT AS STATED BELOW, ANY DISPUTE BETWEEN YOU AND ANY OF US SHALL BE DECIDED BY NEUTRAL, BINDING ARBITRATION RATHER THAN IN COURT OR BY JURY TRIAL.** “Dispute” will be given the broadest possible meaning allowable by law. It includes any dispute, claim, or controversy arising from or relating to your purchase of a Prizer-Painter Product, any warranty upon the unit, or the unit’s condition. The arbitrator(s) shall have the exclusive power and jurisdiction to make all procedural and substantive decisions concerning the Dispute including the power to determine the question of arbitrability including the scope or applicability of this Arbitration Clause. The arbitration requirement applies to all claims including those arising out of contract and tort, pursuant to statute, or otherwise.
3. **CLASS-ARBITRATION WAIVER: ARBITRATION IS HANDLED ON AN INDIVIDUAL BASIS. IF A DISPUTE IS ARBITRATED, YOU AND WE EXPRESSLY WAIVE ANY RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US, AND US AGAINST US, OR AS A PRIVATE ATTORNEY GENERAL OR IN ANY OTHER REPRESENTATIVE CAPACITY. YOU AND WE ALSO WAIVE ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.**
4. **Discovery and Other Rights:** Discovery and rights to appeal in arbitration are generally more limited than in a lawsuit. This applies to both you and us. Other rights that you or we would have in court may not be available in arbitration. Please read this Arbitration Clause and consult the rules of the arbitration organizations listed below for more information.
5. **SMALL CLAIMS COURT OPTION: YOU MAY CHOOSE TO LITIGATE ANY DISPUTE BETWEEN YOU AND ANY OF US IN SMALL CLAIMS COURT, RATHER THAN IN ARBITRATION, IF THE DISPUTE MEETS ALL REQUIREMENTS TO BE HEARD IN SMALL CLAIMS COURT.**
6. **OPTING OUT OF THIS ARBITRATION CLAUSE: YOU MAY OPT OUT OF THIS ARBITRATION CLAUSE WITHIN 60 DAYS OF WHEN WARRANTY COVERAGE BEGINS, IF YOU INFORM PRIZER-PAINTER IN WRITING, VIA REGISTERED MAIL (SENT TO PRIZER-PAINTER CONSUMER AFFAIRS , Prizer-Painter Stoveworks, 318 June Avenue Blandon, PA 19510-9566. THAT YOU ARE OPTING OUT.** Please also provide your name, address, product model and serial number and proof of purchase. There is no other procedure to opt out. Opting out of this Arbitration Clause will not affect your other rights under this warranty.
7. **Governing Law:** The procedures and effect of the arbitration clause will be governed by the Federal

Arbitration Act (9 U.S.C. § 1 *et seq.*) rather than by state law concerning arbitration. The law governing your substantive warranty rights and other claims will be the law of the state in which you purchased your Prizer-Painter Product. Any court having jurisdiction may enter judgment on the arbitration award.

8. **Rules of the Arbitration:** If the amount in controversy is less than \$50,000, the arbitration will be decided by a single arbitrator to be appointed according to the rules of the arbitration association that is chosen. If the amount in controversy is greater than or equal to \$50,000, the arbitration will be decided by a panel of three arbitrators. The arbitrator(s) will be chosen pursuant to the rules of the administering arbitration organization. You may choose either of the following arbitration organizations, and its applicable rules: the American Arbitration Association, 1633 Broadway, 10th Floor, New York, NY 10019 ([www.adr.org](http://www.adr.org)), JAMS, 1920 Main Street, Ste. 300, Irvine, CA 92614 ([www.jamsadr.com](http://www.jamsadr.com)), or any other organization that you may choose subject to our approval. These organizations' rules can be obtained by contacting the organization or visiting its website. If the chosen arbitration organization's rules conflict with this Arbitration Clause, the provisions of this Arbitration Clause control. The award of the arbitrator(s) shall be final and binding on all parties.

9. **Location of the Arbitration Hearing:** Unless applicable law provides otherwise, the arbitration hearing will be conducted in the federal judicial district in which you reside.

10. **Costs of the Arbitration:** Each party is responsible for its own attorney, expert and other fees, unless awarded by the arbitrator(s) under applicable law. Prizer-Painter will pay your share of the fees charged by the arbitration organization and arbitrator(s) beyond the first \$200. Where permissible by law, you may be required to reimburse Prizer-Painter for the fees of the arbitration organization and arbitrator(s) in whole or in part by decision of the arbitrator(s) at the discretion of the arbitrator(s).

11. **Survival and Enforceability of this Arbitration Clause:** This Arbitration Clause shall survive the expiration or termination, or any transfer, of the warranty on your unit. If any part of this Arbitration Clause, except waivers of class-action rights, is found to be unenforceable for any reason, the remainder shall remain enforceable. If, in a case in which class-action allegations have been, a waiver of class-action rights is found to be unenforceable with respect to all or some parts of a dispute, the remainder of this Arbitration Clause shall be unenforceable as those parts. Instead, those parts will be severed and proceed in court, with the remaining parts proceeding in arbitration.

12. **Confidentiality.** The arbitrator(s), Prizer-Painter and Owner will maintain confidentiality of the proceedings including but not limited to all information gathered, prepared and presented for purposes of the arbitration relate to the Dispute.

13. **Informal Process to Resolve Disputes.** Our goal is to resolve claims fairly and quickly. For any Dispute that You have against Prizer-Painter, you agree to first contact Prizer-Painter and attempt to resolve the claim informally by sending written notice of your claim by email to [legal@bluestarcooking.com](mailto:legal@bluestarcooking.com). The notice must include (a) your name, address, email address and mobile telephone number; (b) describe the nature and basis of the Dispute; and (c) set forth the specific relief being sought. If You and Prizer-Painter cannot reach an agreement within thirty (30) days after such notice is received, then either party may submit this Dispute to binding arbitration as set forth above or where applicable to small claims court.