

ILVE

TWO Year Warranty

As of March 1st, 2019

Thank you for choosing an ILVE appliance for your home.

This warranty exclusively applies to ILVE branded product imported and distributed solely by EuroChef USA.

The warranty for your ILVE appliance covers repair or, if deemed necessary, replacement as dispatched by EuroChef USA; including related parts, labor and travel, for product which proves to be defective as to workmanship or materials.

Owner's Responsibilities

- Provide any defective part to the authorized servicer.
- Provide proof of purchase (sales receipt) which clearly shows date of purchase, model number and retailer from which purchase was made.
- Provide normal care and maintenance, including cleaning, as instructed in the Owner's Manual.
- Replace owner replaceable items per directions as they appear in the owner's manual.
- Make product accessible for service.
- Pay for premium service costs incurred by service outside a servicer's normal business hours.
- Pay for service calls when the appliance malfunction is related to product installation.
- Pay for servicers, labor and travel expenses under limited warranty provisions.

Warranty Limitations

- Warranty begins at date of original purchase.
- Product used on a commercial, rental, or leased, basis are not covered by this warranty.
- Applies only to product imported, sold and recoded as a sale by EuroChef USA.
- Applies to product purchased and used within the United States only.
- Service must be performed by an ILVE servicer authorized by EuroChef USA.

Items Not Covered

- Normal product maintenance and cleaning.
- Light bulbs.
- Damages incurred during shipment and installation.
- General rebuilding or refurbishing that is not a legitimate warranty repair.
- Failures caused by:
 - Unauthorized service.
 - Grease or other material buildup due to improper cleaning or maintenance.
 - Accidental or intentional damage.
 - Connection to an improper gas or power supply.
 - Acts of GOD.
 - Use of improper pans, containers, or accessories that cause damage to the product.

Warranty Is Void If

- Serial plate is defaced.
- Product is altered by user.
- Product is not installed or used according to manufacturer's instructions.

IN NO EVENT SHALL EUROCHEF USA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES

This warranty gives you specific legal rights and you may have others which vary from state to state.

Visit our website at ilveappliances.com for warranty registration or mail in the below directly to EuroChef USA.



PRODUCT REGISTRATION CARD

Register your name and address immediately. This will enable us to contact you in the remote event any safety notifications are issued for this product. Complete and mail your product registration card today.

Original Purchaser's Name _____

Retailer from which purchased _____ Date of Purchase _____

Customer's Address _____

City _____ State _____ Zip _____

Telephone (_____) ____ - _____

Model Number

Serial Number

Date of Purchase