

USE & CARE MANUAL



BLUESTAR[®]

Induction Cooktop

750164

BlueStar® Induction Cooktop

Model BSP36INDCKT

This appliance was designed for ease of installation and operation. However, we recommend that you read all section of this manual before your begin installation and use.

Do not remove permanently affixed labels, warnings or data plates from your appliance. This may void the manufacturer's warranty and/or hinder effective servicing and maintenance.

Keep these instructions with the appliance and retain them for future reference.

WARNING!

If the information in this manual is not followed exactly, a fire or explosion and or shock may result causing property damage, personal injury or death. FOLLOW ALL NATIONAL ELECTRICAL CODES, STATE AND OR LOCAL CODES THAT APPLY TO ELECTRICAL APPLIANCES.



Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL WIRE BURNING

Do not try to activate any appliance.

Do not touch or activate any electrical switch.

Disconnect the unit by turning off the circuit breaker or fuse.

If smell continues or increases, contact the fire department.

Installation and service must be performed by a qualified installer or service agency.

DANGER

ELECTRICAL SHOCK HAZARD

Proposition 65 Warning

WARNING This product contains chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

NOTE: Warranty service must be performed by an authorized service agent. You may request warranty service by calling 800-449-8691. You may also request service www.bluestarcooking.com/support.

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IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

Read all instructions before using your appliance. Follow these important safety precautions to reduce the risk of fire, electric shock, personal injury or property damage.

Do not remove permanent labels, warnings or data plates including the serial number from your appliance. Removal may void the manufacturer's warranty and/or hinder effective servicing and maintenance.



If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

- Proper Installation - Your appliance should be properly installed and grounded by a qualified electrical installation technician. Ask the technician to show you the exact location of the circuit breaker and / or fuse on the incoming electrical panel so you know how to turn off the electricity if necessary.
- Never use your appliance for warming or heating the room.
- Do Not Leave Children Alone – Children should not be left alone or unattended in the area where the appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
- User Servicing - Do not repair or replace any part of this appliance unless specifically recommended in this manual. All other servicing should be referred to a qualified technician. In-warranty service must be completed by an authorized service agency.
- Do not store flammable materials in, on, or near the appliance. Keep the appliance area clean and free of combustible materials, gasoline and other flammable vapors and liquids, aerosol and sealed containers like baby food jars. Check before each use to make sure that no hazardous materials are in the area.
- Do Not Use Water on Grease Fires – Smother fire or flame or use dry chemical or foam-type extinguisher.
- Use Only Dry Potholders – Moist or damp potholder on hot surfaces may result in burns from steam. Do not let potholder touch hot heating elements. Do not use a towel or other bulky cloth.
- Disconnect the appliance from the electric supply before any maintenance or repairs.
- In the event of a power failure, the unit will shut off. Do not attempt to operate the appliance.
- Keep the ventilation of this appliance unobstructed at all times.
- All local and national codes and ordinances must be observed. Installation must conform to the local codes.
- In Canada: Installation must be in accordance with the current local code.

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS



FOLLOW THESE GUIDELINES FOR INDUCTION COOKING. FAILURE TO COMPLY MAY RESULT IN PERSONAL INJURY OR DAMAGE THE COOKTOP.

- **Cooking Utensils** – Only ferromagnetic pans are suitable for induction cooking. These can be of enameled steel, cast iron, or special stainless steel utensils for induction cooking. Never use normal stainless steel glass, ceramic, copper or aluminum pans. If the base of your utensil is attracted to a magnet it is suitable.
- **Use Proper Pan Size** – This appliance is equipped with one or more surface units of different size. Select utensils having flat bottoms large enough to cover the surface unit heating element. The use of undersized utensils will expose a portion of the heating element to direct contact and may result in ignition of clothing. Proper relationship of utensil to burner will also improve efficiency.
- **Never Leave Surface Units Unattended at High Heat Settings** – Boilover causes smoking and greasy spillover that may ignite.
- **Protective Liners** – Do not use aluminum foil to line cooktop. Use of these liners may result in a risk of electric shock, or fire.
- **Utensil Handles Should Be Turned Inward and Not Extend Over Adjacent Surface Units** – To reduce the risk of burns, ignition of flammable materials, and spillage due to unintentional contact with the utensil, the handle of a utensil should be positioned so that it is turned inward.
- **Do Not Cook on a Broken Cooktop** – If the ceramic cooktop breaks, cracks or becomes pitted, cleaning solutions and spillover may penetrate the broken cooktop and create a risk of electric shock. Unplug the appliance and contact a qualified technician immediately.
- **Clean Cooktop with Caution** – If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid steam burn. Some cleaners can produce noxious fumes if applied to a hot surface.
- **Do not place metallic objects such as knives, forks, spoons and lids on the cooktop surface since they can get hot.**
- **If the malfunction light **E** is displayed, the cooktop is malfunctioning. Turn off or disconnect appliance from power supply. Contact a qualified technician for service.**

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS



FOLLOW THESE GUIDELINES FOR INDUCTION COOKING. FAILURE TO COMPLY MAY RESULT IN PERSONAL INJURY OR DAMAGE THE COOKTOP.

Electromagnetic interference

This induction cooktop generates and uses ISM frequency energy that heats cookware by using an electromagnetic field. It has been tested and complies with Part 18 of the FCC Rules for ISM equipment. This induction cooktop meets the FCC requirements to minimize interference with other devices in residential installation. Induction cooktops may cause interference with television or radio reception. If interference occurs, the user should try to correct the interference by:

- Relocating the receiving antenna of the radio or television.
- Increasing the distance between the cooktop and the receiver.
- Connecting the receiver into an outlet different than the receiver.
- It is the user's responsibility to correct any interference.

CAUTION

Persons with a pacemaker or similar medical device should exercise caution when standing near an induction cooktop while it is in use. Consult your doctor or the manufacturer of the pacemaker or similar medical device for additional information about its effects with electromagnetic fields from an induction cooktop.

THE USE OF POOR QUALITY POTS, PANS, OR COOKWARE, OR AN INDUCTION ADAPTOR PLATE/DISK FOR NON-MAGNETIC COOKWARE, IS A WARRANTY BREACH.

IN THESE CASES, BLUESTAR CANNOT BE HELD RESPONSIBLE FOR ANY DAMAGE CAUSED TO THE COOKTOP AND / OR ITS ENVIRONMENT.

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS



- CAUTION - Do not store items of interest to children in cabinets above or the backguard behind the appliance. Children climbing on the appliance to reach items could be seriously injured.
- DO NOT TOUCH SURFACE UNITS OR AREAS NEAR UNITS – Surface units may be hot even though they are dark in color. Areas near surface units may become hot enough to cause burns. During and after use, do not touch the cooktop or let clothing or other flammable materials contact the surface or areas near units until they have had sufficient time to cool. Among these areas are the cooktop and display panel.
- To eliminate the risk of burns or fire by reaching over heated surface units, cabinet storage space located above the surface units should be avoided. If cabinet storage is provided, the risk can be reduced by installing a range hood that projects horizontally a minimum of 5 inches beyond the bottom of the cabinets.
- Only persons familiar with oven operation should use it.
- Persons who lack physical, sensory or mental abilities, or experience with the appliance, should use the appliance with supervision.
- This appliance is designed for Residential Use Only.
- This appliance is not approved for outdoor use.
- Do not install if damaged. Do not operate if not working properly or if damaged.
- Disconnect from the power supply if there is an error display message.
- Children should not use the unit without supervision unless its operation has been sufficiently explained so they can safely operate it. Children must be able to recognize potential hazards or improper operation.
- Only use this appliance for the intended purposes described in this user manual.
- Do not sit, stand, or climb on any part of the appliance. Serious injury may occur.
- Never wear loose fitting clothing or garments with loose sleeves or strings while using this appliance. Tie hair back.
- Do not use a steam cleaner to clean the oven since the steam could penetrate electrical components and cause a short circuit.
- Keep pet birds out of the kitchen or other rooms where kitchen fumes could reach them.
- Keep operating instructions in a safe place and pass on to any future user.

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS



IN THE EVENT OF FIRE, TAKE THE FOLLOWING STEPS TO PREVENT INJURY AND FIRE SPREADING

- Turn off the cooktop.
- Turn off any ventilation units.
- Do Not Use Water on Grease Fires – Smother fire or flame or use dry chemical or foam-type extinguisher.
- It is recommended you purchase a multi-purpose dry chemical or foam-type fire extinguisher for your home. Store it in close proximity to your appliance.

Have a working smoke detector in or near the kitchen.

THANK YOU & WELCOME

Thank you for your purchase and welcome to the BlueStar® Family!

BlueStar® appliances are designed for discerning home chefs who demand restaurant-quality results in their own kitchens. As the owner of a new BlueStar® appliance you can look forward to years of culinary excellence. You will prepare meals with the speed and accuracy of a professional chef right in your own kitchen. All equipment is designed and manufactured to the highest quality standards in the industry specifically to meet the needs of the world's most demanding chef: you.

Please review and familiarize yourself with this Use & Care Guide which includes operating and cleaning instructions as well as tips for getting the most out of your appliance.

Since 1880, we have been handcrafting the highest quality ovens and ranges at our Pennsylvania factory. If your appliance ever needs attention, please be sure to use a BlueStar® certified service provider recommended by our sales service team. Our service team can be reached at 800-449-8691 Monday through Friday from 9 a.m. to 5 p.m. EST or serviceteam@bluestarcooking.com.

Please take a few moments now to fill in the Service Information for your future reference. In the event you require parts or service, this information will be needed to ensure you receive the highest quality service we can provide.

We hope you enjoy your new induction cooktop,
The BlueStar® Team

PLEASE NOTE: ALL APPLIANCES SHOULD BE INSPECTED UPON ARRIVAL. PER THE WARRANTY ANY COSMETIC ISSUES MUST BE REPORTED TO YOUR DEALER WITHIN 7 DAYS OF DELIVERY. THE PERFORMANCE CHECKLIST MUST BE COMPLETED BY THE CERTIFIED INSTALLER WITHIN 15 DAYS OF INSTALLATION, AND SENT TO BLUESTAR®.

SERVICE INFORMATION

Date of Purchase

Model Number

Serial Number

Dealer Name

Dealer Phone

Dealer Address

Date of Installation

Installer Name

Installer Phone

Installer Address

Your installer should complete the online Performance Checklist, found at www.bluestarcooking.com or the last page of this manual, before leaving your residence.

NOTE: WARRANTY SERVICE MUST BE PERFORMED BY AN AUTHORIZED SERVICE AGENT. YOU MAY REQUEST WARRANTY SERVICE BY CALLING-800 449-8691. YOU MAY ALSO REQUEST SERVICE FROM AN AUTHORIZED BLUESTAR DEALER AT WWW.BLUESTARCOOKING.COM/SUPPORT

GETTING STARTED

We know you are excited to start using your new BlueStar® appliance. Before you begin, it is essential that you follow these steps for safe and optimal use.

- Read this manual in its entirety and keep near your appliance.
- Become familiar with all the parts of your appliance.
- Remove and properly discard all temporary labels and packaging material from the appliance. Remove all cardboard, zip ties, paper and plastic sheathing used as packaging.
- Before leaving your residence, the installer should complete the Performance Checklist found at www.bluestarcooking.com or the last page of this manual. The Performance Checklist serves as your product registration.

USE AND CARE

GUIDE TO THE INDUCTION COOKTOP



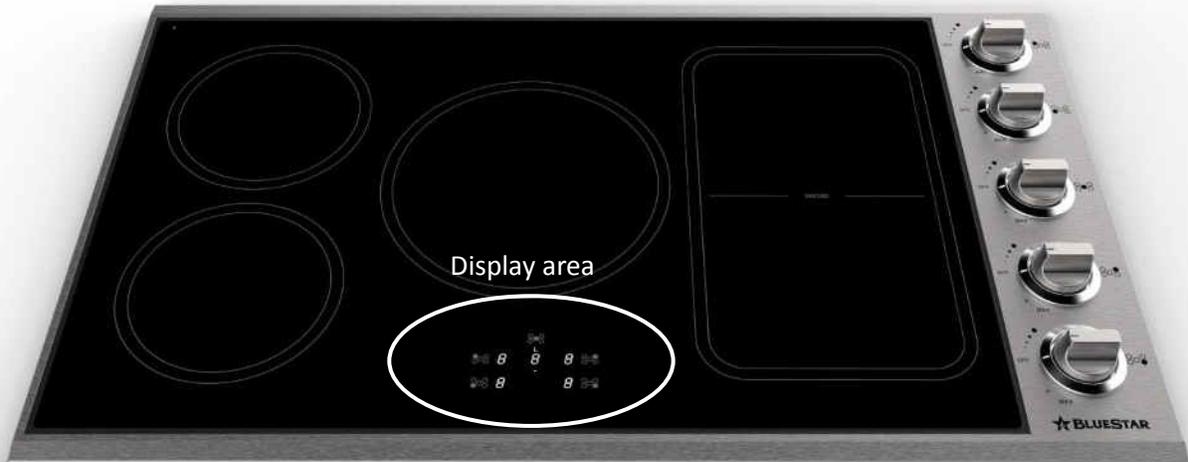
Maximum Total Power 11,100 W

Total Power	Zone Location	Diameter	Nominal Power*	Booster*	Mini-Detection Diameter
7,400 W	Front left	7" (180 mm)	1,850 W	3,000 W	4" (100 mm)
	Rear Left	7" (180 mm)	1,850 W	3,000 W	4" (100 mm)
	Center	10 1/4" (260 mm)	2,600 W	5,500 W	4 1/3" (110 mm)
	Rear Right	8 2/3"x7" (220x180 mm)	2,300 W	3,700 W	4 1/3" (110 mm)
	Front Right	8 2/3"x7" (220x180 mm)	2,300 W	3,700 W	4 1/3" (110 mm)

*The stated power may change according to the dimensions and material of the pan.

DISPLAY

Each knob controls a cooking zone. Operation indicators are shown in the display area.



Display	Designation	Description	Page
	Cooking level	Selection of the cooking level.	16
	No pan detected	No pan or inadequate pan	14, 16
	Booster	Booster is activated	17
	Heat accelerator	Automatic cooking	18
	Keep warm	Automatically maintain 150° F (70°C)	19
	Keep warm	Automatically maintain 201°F (94°C)	19
	Residual heat	The indicated heating zone is hot	21
	Lock	Knobs are locked	20
	Error message	Electronic failure	21

BEFORE YOU BEGIN

Clean the Cooktop

- Remove and properly discard all temporary labels and self-adhesives from the ceramic glass.
- Clean your cooktop with a damp cloth, and then dry the surface thoroughly.

WARNING

Do not use detergent; this can create a blue-tinted color on the glass surface.

Cookware Compatibility

WARNING

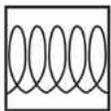
The cookware must be induction compatible.

Any **ferromagnetic pan is recommended**. You can check this with a magnet. If the magnet adheres to the pot, the pot is likely to be induction compatible. Compatible pots are usually cast iron, steel, enameled, and stainless-steel pans with ferromagnetic bottoms.

WARNING

Excluded materials include copper, pure stainless-steel, aluminium, glass, wood, ceramic, and stoneware.

When purchasing cookware, select those labelled for induction use or that have the induction compatible logo.



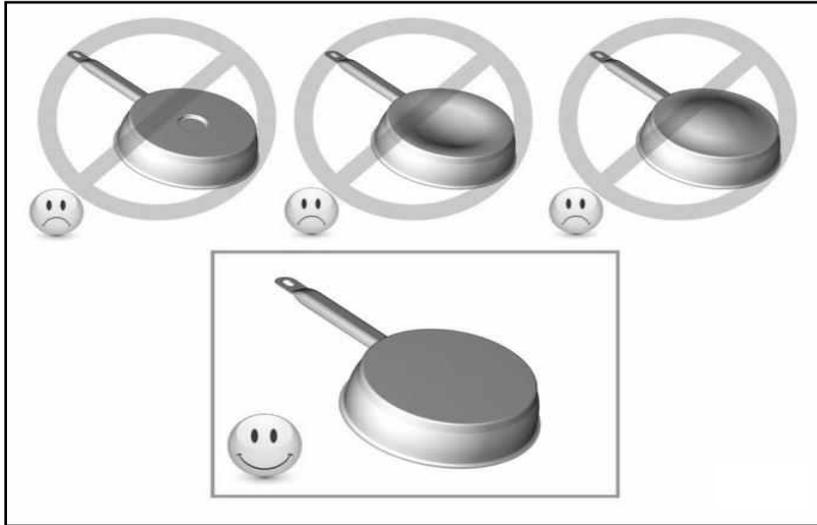
Induction

The induction heating zone automatically adapts to the size of the pan. If the pot diameter is too small, the cooktop will not work. The minimum diameter varies based on the heating zone diameter. (See page 12).

If the pan is not adapted for the induction cooktop, the display will show .

Cookware Flatness

For optimal efficiency, cookware should have flat bottoms.



Noise

Certain pans can make noise when they are placed on an induction cooking zone. Some pans are noisier than others. When used at maximum power, the unit will become noisier. The pan will begin vibrating and the cooling fan will start.

ATTENTION

This noise is normal, and does not mean that there is something wrong with the appliance, nor does it influence its function.

Cooling Fan

- The cooling system is fully automatic. It starts at a low speed when the heat generated by the electronic system reaches a certain level.
- The fan cycles to its highest speed when the cooktop is intensively used.
- The cooling fan reduces its speed and stops automatically when the electronic circuit has cooled down enough.

OPERATING THE INDUCTION COOKTOP

On/Off

1. Place an induction-compatible pot or pan on a cooking zone.
2. To start, turn the knob corresponding with the desired zone clockwise to the right.



3. The corresponding zone will illuminate in the display area.
4. Use the knob to adjust to the desired power level 1 through 9 as described below.
5. When finished, turn the knob to 0 to turn the heat element off.

WARNING

Never leave the cooktop unattended.

ATTENTION

If you turn on a knob without a pan on the cooking zone,  will display and the unit will not start. If you remove the pan from the heating zone, the operation stops. Cooking will continue at the original power when the pan is placed back on the cooking zone.

1 to 2	Melting Reheating	-Sauces, butter, chocolate, gelatin -Dishes prepared beforehand
2 to 3	Simmering Defrosting	-Rice, pudding, simple syrup -Dried vegetables, fish, frozen products
3 to 4	Steam	-Vegetables, fish, meat
4 to 5	Water	-Steamed potatoes, soups, pasta, fresh vegetables
6 to 7	Medium cooking Braising	-Meat, eggs, sausages -Stews
7 to 8	Cooking	-Potatoes, fritters
9	Frying, searing Boiling water	-Steaks, fried dishes -Water
P	Frying, roasting Boiling water	-Scallops, steaks -Boiling large amount of water

OPERATING THE INDUCTION COOKTOP

Booster Function

Booster [P] gives a boost to the selected heating zone. When this function is activated, the heating zones work for 10 minutes at an ultra-high speed. This is designed for heating large quantities of water very quickly.

1. Set the cooking zone knob to .



2. Turn and hold the knob to the far right (clockwise) for 2 seconds until the display shows .



Hold 2 seconds.

ATTENTION

Power Management

The cooktop has a maximum potential power. When the Booster function is activated, the electronic system automatically reduces the power level of another heating zone if it exceeds the maximum potential. The display blinks [9] for a few seconds, then shows the maximum power allowed.

You can only activate the Booster function on one of the left-hand side cooking zones and one of the right-hand side cooking zones at the same time.

OPERATING THE INDUCTION COOKTOP

Heat Accelerator

All the cooking zones are equipped with a heat accelerator function so you can get to temperature faster with the turn of a knob. The cooking zone starts at full power for a certain amount of time, and then automatically reduces its power until it reaches the pre-selected power level.

1. Turn the cooking zone knob to the left (counter-clockwise) until it stops. Hold for 2 seconds

until the display shows .



2. Turn the knob to the right and select the desired power level. Example: If you select power level [7], both

 and  blink, indicating the function is active.



3. The power adjusts automatically, so the cookware gets to temperature faster. Turning the knob will cancel the function.

OPERATING THE INDUCTION COOKTOP

Keep Warm Function

This function allows the cooking zones to reach and automatically maintain a temperature of 150° F (70°C) or 201° F (94°C) and prevents liquids from boiling over or burning the cookware.

ATTENTION

The Keep Warm at 150° F  and Keep Warm at 201° F  functions are located slightly before the  position on the cooking zone knob.

1. Turn the cooking zone knob slightly to the right (clockwise) until  or  appears on the display.



OPERATING THE INDUCTION COOKTOP

Control Panel Lock

The control panel can be locked to prevent operating or modifying the cooking zone settings. This setting can be used when cleaning the cooktop or for added safety.

1. To Lock the Cooktop - Turn the front left and rear left cooking zone knobs to the left (counter-clockwise) at the same time and hold for 3 seconds.

2. The unit is locked and  appears on the display.

3. To Unlock the Cooktop, repeat step 1. Turn the front left and rear left cooking zone knobs to the left (counter-clockwise) at the same time and hold for 3 seconds.



OPERATING THE INDUCTION COOKTOP

Residual Heat Indicator

WARNING

Although the cooking surface is not producing any heat, the hot bottoms of cookware will conduct heat to the glass. After cooking, the zones will remain hot. **There are risks of burns and fire.**

- Heat sensors are located underneath the cooking surface.  will display on the cooking zones that remain hot.
- The  disappears when the heating zones can be touched without danger.

WARNING

Do not touch the heating zones and do not put any heat sensitive objects on them when the residual heat indicators are on.

Error Message

ATTENTION

If the malfunction light **E** is displayed, the cooktop is malfunctioning. Turn off or disconnect appliance from power supply. Contact a qualified technician for service.

CARE

ATTENTION

Follow these guidelines to prevent personal injury or damaging your induction cooktop:

- Raw cookware like cast iron (not enameled cast iron) or damaged cookware may damage the ceramic glass.
- Gritty or other abrasive materials may damage the ceramic glass.
- Avoid dropping objects, even little ones, on the ceramic glass cooktop.
- Make sure that the ventilation of the appliance works according to the manufacturer's instructions.
- Do not put or leave empty saucepans on the cooktop.
- Sugar, synthetic materials, or aluminium sheets must not come in contact with the heating zones. These materials may crack or alter the ceramic glass cooktop while cooling. Turn off the appliance and take them immediately out of the hot heating zone (be careful: do not burn yourself).
- Never place a hot container on the control panel.
- Drawers installed beneath the induction cooktop must be heat-resistant.
- If a drawer is located underneath the installed appliance, make sure the space between the contents of the drawer and the lower part of the appliance is large enough (1 inch / 2 cm) to guarantee correct ventilation.
- Never place or store flammable objects (e.g., aerosol sprays) into the drawer located beneath the cooktop.

WARNING

Fire Danger - Do not store items on the cooking surface.

CLEANING



WARNING

Turn the Induction cooktop off and make sure it is cool before cleaning.

- To avoid a risk of a burn, do not clean the cooktop when the glass is hot and the Residual Heat (H) indicator is lit.
- Remove small spots with a damp cloth using dishwashing liquid diluted in a little water, then rinse with cold water and dry the surface thoroughly.
- Never use a steam cleaner or high-pressure washer.
- Do not use objects that might scratch the ceramic glass.
- Make sure the cookware is dry and clean, and there is no dust on your ceramic cooktop. Using rough cookware will scratch the surface.
- Spillages of sugar, jam, jelly, etc. or other sugar-based food products must be removed immediately to prevent damaging the surface.

ATTENTION

Avoid highly corrosive or abrasive detergents and cleaning supplies. These are likely to cause scratches and damage the cooktop.

TROUBLESHOOTING

Check these helpful tips for any problems with your cooktop. If you need additional help call BlueStar® Customer Service at 800-449-8691.

PROBLEM	POSSIBLE CAUSE	SOLUTION
The cooktop or the cooking zone does not start.	<ul style="list-style-type: none"> • The cooktop has a poor connection to the electrical network. • The safety fuse is cut off. • The lock function is activated. • The sensitive touch keys are covered with grease or water. • An object is placed on a sensitive touch key. 	
One or all of the cooking zones are not operating.	<ul style="list-style-type: none"> • The safety system (lock) is engaged. • The safety system automatically engages if the cooking zone isn't turned off. • One or more sensitive touch keys are covered. • The pot or pan is empty and its bottom overheated. • The cooktop automatically reduced the power level (see Booster function) and turned off to prevent overheating. 	
The display area shows [<u> </u>]	<ul style="list-style-type: none"> • There is no cookware on the cooking zone. • The cookware is not compatible with induction. • The cookware's base diameter is too small. 	
The display area shows [E]	<ul style="list-style-type: none"> • The electrical system is defective. 	<ul style="list-style-type: none"> • Disconnect and reconnect the cooktop. • Call service.
The ventilation system is still operating after switching off the cooktop.	<ul style="list-style-type: none"> • This is not a failure. The fan operates automatically to protect the electronic device. 	<ul style="list-style-type: none"> • The fan stops automatically.
The Heat Accelerator does not start.	<ul style="list-style-type: none"> • The cooking zone is still hot [H]. • The highest Booster level is set [9]. 	
The display area shows [U] or [u].	<ul style="list-style-type: none"> • See the Keep Warm function on page 19. 	
The display area shows [] or [Er03].	<ul style="list-style-type: none"> • An object or liquid covers the controls. 	
The display area shows [E2]	<ul style="list-style-type: none"> • The cooktop is overheated. 	<ul style="list-style-type: none"> • Allow the cooktop to cool.
The display area shows [E8]	<ul style="list-style-type: none"> • The air inlet of the ventilator is obstructed. 	<ul style="list-style-type: none"> • Remove the obstruction.
The display area shows [U400]	<ul style="list-style-type: none"> • The cooktop is not connected to the electrical network. 	<ul style="list-style-type: none"> • Check the connection and reconnect the cooktop.
The display area shows [Er47]	<ul style="list-style-type: none"> • The cooktop is not connected to the electrical network. 	<ul style="list-style-type: none"> • Check the connection and reconnect the cooktop.

PERFORMANCE CHECKLIST

This checklist has been developed to assure proper installation of your appliance.

To validate your warranty your installer must complete this form online before leaving your residence at www.bluestarcooking.com.

Email this form within 15 days of installation, with a copy of your receipt to: serviceteam@bluestarcooking.com, or fill out the form on our website at www.bluestarcooking.com

Customer Information (Please Print)

Name: _____

Address: _____

City: _____

State, Zip Code: _____

E-mail: _____

Telephone: _____

Dealer: _____

Product Information (Please Print)

Model No: _____

Serial No: _____

Purchase Date: _____

Installation Date: _____

Installer's Name: _____

Company: _____

Telephone: _____

CHECK ALL THAT APPLY

Appearance and Aesthetics

- Exterior
- Top Section

Installation

- Proximity to cabinets
- Level
- Ventilation system
- Read User Manual
- Review safety instructions

Electrical Connection

- Correct voltage
- Grounded outlet
- Polarized outlet
- No GFCI

Controls

- Burner knobs
- Thermostats

LIMITED WARRANTY

BlueStar® Cooking Appliances, BlueStar® Ventilation Hoods and Prizer Hoods® Ventilation Hoods

Who Is Providing The Warranty?

This Warranty is provided to you by Prizer-Painter Stove Works, Inc. ("Prizer-Painter"), which warrants the parts of your BlueStar® cooking appliance, BlueStar® ventilation hood or Prizer Hoods® ventilation hood ("Product"), as described below.

Who Does This Warranty Cover?

This Warranty covers the owner of the residence in which the Product is installed, and his or her spouse ("Owner").

To What Types Of Installations Does This Warranty Apply?

This Warranty applies to cooking appliances and ventilation hoods installed in residential properties only. The Product must be installed by a certified gas technician or licensed plumber for the warranty to apply. Self-installations or installations by a person, who is not a certified gas technician or a licensed plumber, will void this Warranty. This Warranty is also void if the original factory installed serial number is altered or removed from the Product.

What Products Does this Warranty Cover?

This Warranty applies only to BlueStar® cooking appliances, BlueStar® ventilation hoods, and Prizer Hoods® ventilation hoods purchased in the continental U.S. and Canada on or after February 22, 2002.

What Products Does this Warranty Not Cover?

This Warranty does not apply to Products installed or used in any commercial or other non-residential property such as, but not limited to, day care facilities, hotels, motels, firehouses and nursing homes. This Warranty does not cover Products installed outside the U.S. or Canada. This Warranty does not apply to gas type conversions on cooking appliances not completed by a certified gas technician, licensed plumber or certified BlueStar® servicer.

What Problems Does this Warranty Cover?

Subject to the conditions set forth below, this Warranty covers defects in materials and workmanship that appear under normal use and maintenance.

What Problems Does this Warranty Not Cover?

This Warranty does not cover, and specifically excludes:

- Damage caused by shipping.
- Damage or repairs to the porcelain igniters, calibrations and normal adjustments after installation and setup, including burner adjustments.
- Normal wear, care, and maintenance of the Product as described in the installation and operating manual, such as cleaning of parts, discoloration of the griddle, rust, gasket materials, ceramic materials, and fuses.
- Damage or repairs caused by alterations or modifications, abuse, misuse, neglect, or improper installation, instruction, handling, operation, maintenance or storage.
- Accidental or intentional damage.
- Damage or repairs caused by unauthorized service or repairs
- Damage or repairs as a result of natural disasters, fires, floods, earthquakes, winds, lightning, corrosive atmosphere, loss of electrical power to the Product for any reason, or other

conditions beyond Prizer-Painter's control.

- Damage or repairs caused by alteration for outdoor use.
- Damage or repairs caused by the use of harsh chemicals or cleaning products improperly applied.

This warranty is in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on implied warranties, so the above limitation may not apply to you.

If you are a California or Quebec resident, please refer to the section below.

THE OWNER AND PRIZER-PAINTER AGREE THAT THE REMEDIES SET OUT HEREIN ARE THE OWNER'S EXCLUSIVE REMEDIES FOR BREACH OF ALL WARRANTIES, EXPRESS OR IMPLIED.

WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR BREACH OF CONTRACT, OR ANY OTHER TORT THEORY, PRIZER-PAINTER SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES, SHIPPING COSTS RELATED TO REPAIR OR REPLACEMENT OF ANY PRODUCT OR DAMAGES TO PROPERTY, RESULTING FROM BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so this provision may not apply to you.

When Does Warranty Coverage Begin?

Warranty coverage begins the date that the Product is originally installed. ("Installation Date").

How Long Does the Warranty Coverage Last?

Registration is not required to obtain Warranty coverage, but registration affects the length and certain other remedies available under the Warranty. If the Product is not registered, the Warranty lasts for one (1) year on all parts, including the functional component parts contained in the cast iron burner top; seven (7) days for cosmetic component defects as described below; and ninety (90) days on all floor models whether or not used for demonstration.

If the Product is properly registered with Prizer-Painter within (30) days of the installation date, the Warranty lasts for ten (10) years on cast iron burner heads and grates; one (1) year on all other functional component parts and related service; seven (7) days for cosmetic flaws as described below; and provides for extended coverage on certain floor models under the conditions described below.

• **Cosmetic Component Warranty:** This Warranty covers all cosmetic component flaws for seven (7) calendar days from the **date of delivery** of the Product to the original purchaser. Cosmetic components include top grates, ring grates, plate rail, kick panel, body sides, glass, control panel, door panel, back guards, oven seals,

light bulbs, and enameled parts. Cosmetic component flaws include visible chips, scratches, dents. All cosmetic component claims to Prizer-Painter must be made within the seven (7) day warranty period or they are void.

• **Floor Models Not Used For Demonstration:** Floor models are covered by a one (1) year limited functional parts and related services warranty, with proof of date of installation. There is no cosmetic warranty of any kind for floor models.

• **Floor Models Used For Demonstration:** Floor models used for demonstration are covered by a ninety (90) day limited parts warranty only, with proof of date of installation. There is no service or cosmetic warranty of any kind for floor models.

The replacement of a part or Product under this Warranty does not extend the Warranty period. None of these Warranty periods continues if the Product is removed from the property where it was originally installed.

How do I Register?

Registration is strongly urged. TO REGISTER, please fill out the "Performance Checklist and Warranty Form" located in the back of the Product Use and Care and Limited Warranty Manual and mail or fax (610-926-2666) the form to: Warranty Department, Prizer-Painter Stoveworks, 318 June Avenue Blandon, PA 19510-9566.

What Will Prizer-Painter Do To Correct Problems?

Prizer-Painter will furnish a replacement part, without charge, to replace any part found to be defective due to workmanship or materials under normal use and maintenance. Furnishing the replacement part is Prizer-Painter's only responsibility under this Warranty to Owners, and a no-charge replacement part is the Owner's only remedy, subject to the related conditions described below.

• **Cosmetic Components.** Prizer-Painter will provide for a factory authorized service agent, free of charge, to repair or replace any cosmetic component flaw properly reported within seven (7) calendar days from the **date of delivery** of the Product to the original purchaser.

• **Functional Components.** In addition to a replacement part, Prizer-Painter will cover reasonable labor and material costs for repair or replacement service of a functional component during the applicable Warranty period. Such repair or replacement service must be performed by a factory authorized service agent located within 100 miles roundtrip from the location of the Product. Service will be provided during normal business hours. The Owner will be responsible for any and all costs associated with additional mileage, non-standard service or overtime, and special equipment required to remove the Product so that service may be performed. The Owner is responsible for all other labor and labor related costs.

How Can An Owner Obtain Warranty Service?

All Warranty claims must be reported to Prizer-Painter Stove Works, Inc., 318 June Avenue Blandon, PA 19510-9566 prior to the expiration of the applicable Warranty Periods set forth above. If a Warranty claim is not submitted as required, such claim will be

invalid and will not be honored.

To obtain Warranty service, where applicable, the Owner must call the factory (toll free: 1-800-449-8691) to report a warranty claim, and must, at that time, provide (1) the model number of the Product, (2) the serial number of the Product, (3) proof of delivery, (4) a signed installation receipt, (5) a description of the claimed defect, and (6) proof of purchase of the Product, including the original retail receipt or invoice to establish the Warranty Period. Prizer-Painter must be given an opportunity to inspect any Product subject to a warranty claim. All warranty related service repairs must be performed by a factory authorized service agent.

This Limited Warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

California and Quebec Residents

Failure by California and Quebec residents to complete the Product registration form does not diminish their warranty rights.

Where Can Any Legal Remedies Be Pursued?

Please see the Arbitration Clause and Related Provisions, which affect your legal rights. Read this Arbitration Clause and its related provisions carefully. The Arbitration Clause is also available on Prizer-Painter's website.

ARBITRATION CLAUSE. IMPORTANT. PLEASE REVIEW THIS ARBITRATION CLAUSE. IT AFFECTS YOUR LEGAL RIGHTS.

1. Parties: This arbitration clause affects your rights against Prizer-Painter Stove Works, Inc. and any of its affiliates or employees or agents, successors, or assigns, all of whom together are referred to as “we” or “us” for ease of reference.

2. ARBITRATION REQUIREMENT: EXCEPT AS STATED BELOW, ANY DISPUTE BETWEEN YOU AND ANY OF US SHALL BE DECIDED BY NEUTRAL, BINDING ARBITRATION RATHER THAN IN COURT OR BY JURY TRIAL. “Dispute” will be given the broadest possible meaning allowable by law. It includes any dispute, claim, or controversy arising from or relating to your purchase of a Prizer-Painter Product, any warranty upon the unit, or the unit’s condition. It also includes determination of the scope or applicability of this Arbitration Clause. The arbitration requirement applies to claims in contract and tort, pursuant to statute, or otherwise.

3. CLASS-ARBITRATION WAIVER: ARBITRATION IS HANDLED ON AN INDIVIDUAL BASIS. IF A DISPUTE IS ARBITRATED, YOU AND WE EXPRESSLY WAIVE ANY RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US, AND US AGAINST US, OR AS A PRIVATE ATTORNEY GENERAL OR IN ANY OTHER REPRESENTATIVE CAPACITY. YOU AND WE ALSO WAIVE ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.

4. Discovery and Other Rights: Discovery and rights to appeal in arbitration are generally more limited than in a lawsuit. This applies to both you and us. Other rights that you or we would have in court may not be available in arbitration. Please read this Arbitration Clause and consult the rules of the arbitration organizations listed below for more information.

5. SMALL CLAIMS COURT OPTION: YOU MAY CHOOSE TO LITIGATE ANY DISPUTE BETWEEN YOU AND ANY OF US IN SMALL CLAIMS COURT, RATHER THAN IN ARBITRATION, IF THE DISPUTE MEETS ALL REQUIREMENTS TO BE HEARD IN SMALL CLAIMS COURT.

6. OPTING OUT OF THIS ARBITRATION CLAUSE: YOU MAY OPT OUT OF THIS ARBITRATION CLAUSE WITHIN 60 DAYS OF WHEN WARRANTY COVERAGE BEGINS, IF YOU INFORM PRIZER-PAINTER IN WRITING, VIA REGISTERED MAIL (SENT TO PRIZER-PAINTER CONSUMER AFFAIRS , Prizer-Painter Stoveworks, 318 June Avenue Blandon, PA 19510-9566. THAT YOU ARE OPTING OUT. There is no other procedure to opt out. Opting out of this Arbitration Clause will not affect your other rights under this warranty.

7. Governing Law: The procedures and effect of the arbitration clause will be governed by the Federal Arbitration Act (9 U.S.C. § 1 *et seq.*) rather than by state law concerning arbitration. The law governing your substantive warranty rights and other claims will be the law of the state in which you purchased your Prizer-Painter Product. Any court having jurisdiction may enter judgment on the arbitration award.

8. Rules of the Arbitration: If the amount in controversy is less than \$50,000, the arbitration will be decided by a single arbitrator. If the amount in controversy is greater than or equal to \$50,000, the arbitration will be decided by a panel of three arbitrators. The arbitrator(s) will be chosen pursuant to the rules of the administering arbitration organization. You may choose either of the following arbitration organizations, and its applicable rules: the American Arbitration Association, 1633 Broadway, 10th Floor, New York, NY 10019 (www.adr.org), JAMS, 1920 Main Street, Ste. 300, Irvine, CA 92614 (www.jamsadr.com), or any other organization that you may choose subject to our approval. These organizations’ rules can be obtained by contacting the organization or visiting its website. If the chosen arbitration organization’s rules conflict with this Arbitration Clause, the provisions of this Arbitration Clause control. The award of the arbitrator(s) shall be final and binding on all parties.

9. Location of the Arbitration Hearing: Unless applicable law provides otherwise, the arbitration hearing will be conducted in the federal district in which you reside.

10. Costs of the Arbitration: Each party is responsible for its own attorney, expert and other fees, unless awarded by the arbitrator(s) under applicable law. Prizer-Painter will pay your share of the fees charged by the arbitration organization and arbitrator(s) beyond the first \$200. Where permissible by law, you may be required to reimburse Prizer-Painter for the fees of the arbitration organization and arbitrator(s) in whole or in part by decision of the arbitrator(s) at the discretion of the arbitrator(s).

11. Survival and Enforceability of this Arbitration Clause: This Arbitration Clause shall survive the expiration or termination, or any transfer, of the warranty on your unit. If any part of this Arbitration Clause, except waivers of class-action rights, is found to be unenforceable for any reason, the remainder shall remain enforceable. If, in a case in which class-action allegations have been, a waiver of class-action rights is found to be unenforceable with respect to all or some parts of a dispute, the remainder of this Arbitration Clause shall be unenforceable as those parts. Instead, those parts will be severed and proceed in court, with the remaining parts proceeding in arbitration.

Owner Name: _____

Address of Installation: _____

City/State-Province/Zip-Postal Code: _____

Phone #: _____

Model #: _____ Serial #: _____

Installation Date: _____